

# POLICING IN THE 21<sup>ST</sup> CENTURY: TALK trumps technology

## *Interpersonal Skills: The Foundation For Success*

In their innovative instructional handbook, *Policing in the 21<sup>st</sup> Century: TALK trumps technology*, Peter J. McDermott and Diana Hulse present concepts and methods for teaching and evaluating interpersonal skills, skills for giving and receiving corrective feedback, and skills for leadership tasks.

Talk, Don't Text!

Give Respect  
Gain Respect

The content directs attention to the *talk factor* in police work, an essential and often overlooked ingredient for police officers to effectively interact with the public, achieve public cooperation, and enhance their legal and tactical skills.

## **Safe Communities Require Teamwork, Teamwork Requires Interaction, Interaction Requires Communication**

*Policing in the 21<sup>st</sup> Century: TALK trumps technology* presents practical methods for instructors and supervisors

- To teach and evaluate interpersonal skills
- To use in beginning and more advanced training situations
- To enhance their own skill set

Give Successful Feedback

Lead Thriving Groups

This Book Can be Accessed at amazon.com and at  
<http://talk.hiredbypolice.com>