



Coffee Hounds
1207 N. Peterson Ave.
Douglas, GA 31533
912.550.4428
www.coffeehounds.net

Grooming Profile and Waiver

Owner's Information:

Name _____

Address _____ City _____
_____ State _____ Zip _____

Best Number to Reach You _____ Is this

CELL HOME WORK (pls circle one)

Would you like us to send pictures of your pet to this number?

Pet Information

Name of Pooch _____

Primary Breed _____

Age _____ Date of birth _____

Male/Female _____ Spayed/Neutered _____

Name of Veterinary Clinic: _____



Coffee Hounds Grooming Release Form

Your Pet is very important to us. Coffee Hounds would like to assure you that every effort will be made to make your pet's grooming experience as safe and pleasant as possible.

Safety comes first for everyone, people as well as pets. Please initial each paragraph and sign the bottom of the form. Thank you.

Cancellations

We ask that any salon cancellations be made at least 24 business hours in advance.

_____ **Pet Owner's Initials**

Health or Medical Problems

Grooming can expose a hidden medical problem or aggravate a current one. I understand that my pet may have a pre-existing condition (such as a heart condition or epilepsy) that could be exacerbated by being groomed. I will be called immediately in the event a problem arises and understand that I will be responsible for any medical expenses for veterinary care.

_____ **Pet Owner's Initials**

Accidents

Although accidents are very rare, there is a risk when dealing with animals. Grooming equipment is sharp, and although we use extreme caution and care in all situations, possible problems could occur including cuts, nicks, scratches, quicking of nails, etc. In most cases this can happen when an animal is wiggling or moving around. Your pet's safety and comfort is our number one priority. In the event an accident does occur, you will be notified. If Coffee Hounds feels it is serious, and the owner is not available, Coffee Hounds will seek immediate veterinary care for your pet.

_____ **Pet Owner's Initials**

Required Vaccinations

Please bring with you to your appointment or have your veterinarian's office fax proof of the following vaccinations given in the last 12 months:

- Rabies
- Distemper (DHPP)
- Bordetella vaccine (kennel cough)
- Negative fecal test

_____ **Pet Owner's Initials**

Fleas /Ticks

Coffee Hounds strives to be a "Flea -Free " salon. Upon arrival your dog will be checked for fleas. If necessary, an additional flea bath will be added to your grooming appointment at the owner's expense (\$10 - \$20 depending on size of dog). If you do not want them to receive this bath, you can reschedule your appointment after the problem has been taken care of by you. Ticks will be removed free of charge and you will be notified if any are found.

_____ **Pet Owner's Initials**

Dangerous or Aggressive Animals: Refusal of Services

Coffee Hounds has the right to refuse any service at any time. In the event that your pet becomes too stressed or too dangerous to groom, Coffee Hounds has the right to refuse grooming services, stop grooming services, or cancel grooming services at any time before, during or after grooming. The owner will be charged a grooming fee (for services rendered up to that point)

_____ **Pet Owner's Initials**

Use of Muzzles

Muzzling does not harm your pet and protects both the pet and the groomer. In some cases muzzling may even calm a stressed animal, allowing the grooming process to continue. Muzzling is only done when necessary. Other methods are used to calm your pet and muzzling is used only as a last resort. Dogs that require muzzling or extra staff to handle them will be charged a higher than standard grooming rate. This is because dogs showing aggression or severe nervousness take more time to be groomed.

_____ **Pet Owner's Initials**

Interruptions During Grooming Services

For the safety of the animals being groomed as well as the safety of the groomer, it is asked that you do not interrupt the groomer or ask to see your dog during the grooming process. An excited pet can be dangerous to continue work on. We will notify you as soon as your pet is ready for pick up.

_____ **Pet Owner's Initials**

Matted Coats

Animals with severely matted coats require extra attention and time. Mats in an animals coat grow tight and can ultimately damage and tear the animal's skin. Matted fur can also provide a breeding ground for parasite infestations. Coffee Hounds will not cause serious or undue stress to your pet by dematting. Mats can be very difficult to remove and may require your pet to be shaved. Removing a heavily matted coat can cause nicks, cuts or abrasions due to skin growths trapped in the mats. Matted coats can also trap moisture and urine near the dog's skin allowing mold, fungus, or bacteria to grow. This could produce skin irritations that existed prior to the grooming process. After-effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions and failure for hair to regrow. In some cases, pets may also exhibit brief behavioral changes. Prevention is the best defense by scheduling regular grooming appointments, every 4-8 weeks. If your pet needs to be shaved to remove matting, by signing below, you acknowledge that you agree to this procedure and any risk. There will be an additional charge for this process; it is time consuming, can be stressful and painful for your dog, and causes extra wear and tear on grooming equipment.

_____ **Pet Owner's Initials**

Payment

Payment is due at time of pick-up. We accept cash and debit/credit cards.

_____ **Pet Owner's Initials**

Pick-Up Times

As part of your grooming package, our salon dogs are invited to stay the day with us in Doggie Daycare. Our salon dogs can play and socialize while they wait to be groomed or to be picked up. They are also welcome to rest in our cozy condos. If preferred, we will call you to pick up your fur baby as soon as she/he is ready. All salon dogs need to be picked up before 630pm unless other arrangements have been made. Late pick up fees can be incurred.

_____ **Pet Owner's Initials**

Photographs

Coffee Hounds may take photos of your pet for your Client File and for use on the company website and Social Media. All photos are the property of Coffee Hounds.

_____ **Pet Owner's Initials**

I have read this Service Contract and understand its contents. I affirm that I am the rightful owner of the dog(s) for which services are being rendered. I understand that pricing is subject to change.

_____ **Print full name of Owner**

_____ **Signature of Owner**

_____ **Date**