

COVID-19 Appointment Information

- Every person over the age of 5 who comes to the clinic is required to wear a face mask.
- Only 1 person other than the patient is allowed in the clinic. If the patient is over 18 years of age, it is best if they come alone, unless they need assistance.
- Upon arrival, patients should wait in the car and call (501) 224-4701 to inform the staff of your arrival.
- Please call to reschedule your appointment if within the last 14 days you:
 - Had a fever of 100.4 or higher
 - Had cough or shortness of breath
 - ➢ Had flu/pneumonia
 - Traveled out of the country
 - Have been in contact with anyone who tested positive for COVID-19
 - Have had a positive COVID-19 test
 - ➢ Are awaiting the results of a COVID-19 test

Thank you for your understanding! DEC Staff



Philip J. Deer, III, M.D. Holley Skinner, O.D.

New Patient Checklist

In order for your appointment to begin on time, please review the following checklist and bring each of the items listed on it with you to your appointment. If you need directions to our office, you can either visit our website or call us directly. We are here to help!

□ Any patient under 18 MUST be accompanied by a parent or legal guardian for their office visit.

Picture ID (driver's license or other government issued identification card with photograph).

- □ Insurance Card (without this card, we will not be able to file your insurance claim). Please check your insurance to see if a **referral** is needed from your primary care physician prior to your appointment.
- □ Completed New Patient Registration Form (please fill out ALL applicable portions including social security number and date of birth).
- Completed Medical History Form (please be thorough). Please bring a list of all medications with you to your appointment.

□ Signed HIPAA form.

- □ Signed Financial Policy form (if a minor, signature needs to be by the person who is financially responsible for patient).
- A form of payment (we accept all major credit cards as well as personal checks and cash).

We look forward to meeting you soon! If you have any questions regarding your new patient paperwork or have questions about anything else regarding your appointment, don't hesitate to call our office. If you find that you cannot arrive for your appointment on time, please make sure to give our office at least 24-hour notice.

OPHTHALMOLOGY • OPHTHALMIC SURGERY 4942 WEST MARKHAM • LITTLE ROCK, AR 72205 501-224-4701



Address Soc Sec # Phone () Insurance Information Name of Insurance Company and ID Number Name of Policy Holder Date of Birth Address	Patient Information-Complet	all that Applies (Please Print)
Address Soc Sec # Street City State Zip Hispanic Not Hispanic Decline Phone Home () Cell () E-Mail	Name	Date of Birth Male Female
Phone Home ()Cell ()E-Mail	Address	Soc Sec #
Phone Home ()Cell ()E-Mail	Street	City State Zip Hispanic Not Hispanic Decline
Occupation Employer Employer Address Work Phone () Marital Status: Single Married Widowed Divorced Other Spouse Name: Date of Birth: Phone () Phone () Employer Work () Work () Phone () Employer Work () Work () Phone () Employer Date of Birth: Phone () Phone () Complete if Patient Under 18 Years or a Student (If information is same as patient, write "Same") Name of Father Date of Birth Phone () Name of Father Date of Birth Phone () Phone () Phone () Name of Mother Date of Birth Phone () Phone () Phone () Name of Mother Soc Sec # Phone () Phone ()		
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Name of Policy Holder Date of Birth Address	Social Security #	Phone # Relationship to Patient
Address	Secondary Insurance/Visio	Plan and ID Number
Address Social Security # Phone # Relationship to Patient	Name of Policy Holder	Date of Birth
Social Security # Phone # Relationship to Patient	Address	
	Social Security #	Phone # Relationship to Patient
Referred By: Friend/Relative Yellow Pages Newspaper Other		
Who to notify in emergency (nearest relative or friend)?		
Name Home () Address Cell () Work ()		

Financial Assignment and Agreement

- Please remember that insurance is considered a method of reimbursing the patient for fees paid to the doctor and is not a 1. substitute for payment. Some companies pay fixed allowances for certain procedures, and others pay a percentage of the charge. It is your responsibility to pay any deductible amount, co-insurance, any other balance not paid for by your insurance, and any collection agency fees.
- In order to control your cost of billings, we request that your charges for office visits be paid at the conclusion of each 2. visit unless you are covered by Medicare.
- I request that payment of authorized Medicare and/or insurance benefits be mad on my behalf for any services furnished me. I 3. authorize that any holder of medical information about me to release to the Health Care Financing Administration, its agents, or any insurance carrier I may have, any information needed to determine these benefits or the benefits payable for related services.
- This assignment will remain in effect until revoked by me in writing. A photocopy of this assignment is to be considered as valid 4. as an original. I understand that I am financially responsible for all charges whether or not paid by said insurance. I hereby authorize said assignee to release all information necessary to secure the payment.

Signed (Patient or Parent if Minor) ______ Date _____ Date _____

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TO BE COMPLETED BY FRONT DESK
PROVIDER

CHART :	#
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Deer Eye Clinic Medical History Questionnaire

Name:	Date:
Date of Birth:	Date of last eye exam:
List any medications (with the dosage and frequency and over-the-counter):	in which you take them) you currently take (prescription
Are you allergic to Latex? YES NO If YES, what is your reaction to Latex? (skin reaction	on, breathing problems, etc.)
Do you have any allergies to any medications? (Circle If YES, list the medications and your reaction to th	e one) YES NO
List all major illnesses (glaucoma, diabetes, high bloo	od pressure, heart attack, etc.) or injuries (concussion, etc.)
List any surgeries you have had (cataract, tonsillector	ny, appendectomy, etc.)

PERSONAL MEDICAL HISTORY

Eyes (CHECK ALL BOXES OF ANY SYMPTOMS THAT YOU ARE CURRENLY EXPERIENCING)

No Complaints
Failed Vision Screening
Decrease in Vision
Decrease in Peripheral Vision
Decrease in Central Vision
Distorted Vision
Scotoma (partial vision loss/blind spot)
Fluctuating Vision
Dim Vision
Double Vision
Fuzzy Vision
Hazy/Foggy Vision
Glare
Blur
Haze
Halos
Flashes
Floaters
Flashes/Floaters
Black Spots
Veil/Cobwebs
Headache
Throbbing
CONTINUE

Burning Pain
Sharp Pain
Scratchy
Foreign Body Sensation
Irritation
Dull Pain/Aching
Photophobia (light sensitivity)
Dry/Burning
Itching
Tearing
Discharge
Sticking Lids
Mattering
Redness
Puffy Eyes
Tired Feeling
Sting
Swollen
Lump
Yellow
Other:

CHECK THE BOX IF YOU EXPERIENCE OR ARE DIAGNOSED WITH ANY OF THE FOLLOWING:

CONSTITUTIONAL	
Fatigue	
Malaise	
Chills	
Fever	
Night Sweats	
Appetite Changes	
Weight Changes	
Other:	
None of the Above	

HEAD, EARS, NOSE AND THROAT	
Head Injury	
Decreased Hearing	
Tinnitus	
Earache	
Hay Fever	
Sinus Pain	
Stuffiness	
Discharge	
Dry Mouth	
Sore Throat	
Dentures	
Difficulty Swallowing	
Other:	
None of the Above	

CARDIOVASCULAR	
Angina	
Heart Attack	
High Cholesterol	-
High BP	-
Low BP	
Murmur	
Thrombophlebitis	
Varicose Veins	
Other:	
None of the Above	

	RESPIRATORY	
	COPD	
	Wheezing	
	Cough	
Hemoptysis		
	Asthma	
	Tuberculosis	
Shortness of Breath		
	Other:	
None of the Above		

Gastrointestinal	
Diarrhea	
Constipation	
Stool Changes	
Hemorrhoids	
Indigestion	
Difficulty Swallowing	
Nausea/Vomiting	
Other:	
None of the Above	

GENITOURINARY				
	Blood			
	BHP			
	Difficult Urination			
	Enlarged Prostate			
	Increased Frequency			
	Frequent UTIs			
	Incontinence			
	Kidney Stones			
	Other:			
	None of the Above			

DERMATOLOGICAL				
	Rash			
	Lump			
	Itching			
	Dryness			
	Other:			
	None of the Above			

PERSONAL MEDICAL HISTORY CONTINUED

MUSCULOSKELETAL			
Arthritis			
Swelling			
Stiffness			
Muscle Aches			
Muscle Weakness			
Leg Cramps			
Back Pain			
Joint Pain			
Other:			
None of the Above			

PSYCHIATRIC			
	Depression		
	Nervousness		
	Anxiety		
	Memory Loss		
	Panic Attacks		
	Mania		
	Other:		
	None of the Above		

ENDOCRINE			
Polydipsia			
Hypoglycemia			
Diabetes			
Hypothyroid			
Hyperthyroid			
Goiter			
Heat/Cold Intolerance			
Other:			
None of the Above			

NEUROLOGICAL				
Alzheimer's				
Dizziness				
Headaches				
Migraine				
Multiple Sclerosis				
Parkinson's Disease				
Seizures				
Stroke				
TIA				
Tremors				
Other:				
None of the Above				

HEMATOLOGIC				
	Ease of Bruising			
	Excessive Bleeding			
	Enlarged Lymph Nodes			
	Anemia			
	Other:			
	None of the Above			

List Any Other Pertinent Medical Information

FAMILY HISTORY	M= mot	her F	= father	S= Sibling	GP= grandparent
Disease	YES	NO		Relatio	nship to Patient
Blindness					
Glaucoma					
Arthritis					
Cancer					
Diabetes					
Heart disease					
High Blood Pressure					
Kidney Disease					
Lupus					
Stroke					
Thyroid disease					
Other					

CONTINUED ON NEXT PAGE

SOCIAL HISTORY

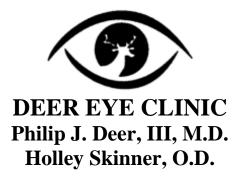
Current occupation:							
Education (high school, vocation	onal school, co	ollege deg	gree):				
Marital Status (married, divorced, single, widowed):							
Do you drive?	YES	NO					
Do you have visual difficulty w	YES	NO					
Do you have problems with nig	YES	NO					
Have you ever tried to wear co	YES	NO					
Do you currently wear contact	YES	NO					
Do you currently wear glasses?	YES	NO					
Do you drink alcohol? Y	ES NO	If YES:	Occasional	ı/day	2-3/day	4+/day	
Do you smoke? Y	ES NO	If YES:	Occasional	½ pack/day	1 pack/day	1+ pack/day	

Patient's Signature _____

Date:_____

Physician's Signature _____

Date:_____



RECEIPT OF NOTICE OF PRIVACY PRACTICES WRITTEN ACKNOWLEDGEMENT FORM

I, _____

have received a copy of DEER EYE CLINIC

(Patient's Name)

Clinic's Notice of Privacy Practices. (A copy can be found at <u>www.Deereyeclinc.com</u>, on the "Patient Forms" page select "Clinic Privacy Practices." A copy can also be requested upon your arrival at Deer Eye Clinic before/on your appointment).

Signature of Patient

Date

I elect the person(s) below as my account representatives. This will allow them access to information regarding my account and medical history.

Name	 	 	
Name	 	 	
Name			



Financial Policy

Welcome and thank you for choosing Deer Eye Clinic for your eye care. We are committed to providing you with the highest quality eye care possible in a cost-effective manner.

Our professional fees have been determined through careful consideration in addition to being reasonable and customary within our geographical area. We are pleased to discuss with you any question you may have concerning a bill.

Payment in full is due at the time services are rendered. Our staff check your insurance benefits and take that information into consideration when collecting for the appointment. As a courtesy to our patients, we accept cash, personal check, money order, Visa, MasterCard, Discover, American Express, and Care Credit.

In order to achieve our goal of providing you with the best care possible, we need your assistance and your understanding of our financial policy:

Cancellation and Missed Appointment Policy:

- When a patient is late for their appointment this can cause us to get behind on our schedule which can affect other patient's visits. Our policy is that if a patient is more than 15 minutes late for their appointment, the patient may be asked to reschedule their appointment, depending on the day's schedule.
- 24 hours' notice is required to cancel and/or reschedule all appointments. Failure to do so will result in a \$30.00 fee.

Refraction Service Fee:

- The refraction test is the process to determine if there is a need for corrective eyeglasses or contact lenses. It is an essential part of an eye examination and necessary to write a prescription for glasses or contacts.
- Our office fee for a refraction is \$30.00, and this fee is collected at the time of service in addition to any copayment your plan may require. Most medical insurance plans, including Medicare, do not cover routine refractions or routine eye exams.

Additional paperwork:

- Any paperwork from another institution needed to be filled out by the physician will result in an additional charge, depending on the length of the paperwork.
- A 48-hour notice is required for all paperwork or records request.

Auto accidents/workers compensation:

- Motor Vehicle Accidents (MVAs) will be filed to your auto insurance as a courtesy to you. Failure to receive payment within 30 days of the date of service may result in you becoming responsible to pay.
- Our office will send appropriate workers compensation claim forms for services rendered on your behalf as a courtesy. If a claim is denied, we will expect payment in full from you within 30 days of receipt of our bill.

Collections and outstanding balances:

• Any outstanding balance after 60 days of the date of service will be referred to an outside collection agency. Accounts referred to an outside collection agency will be subject to a collection fee of 40%, which will be added to the total balance due at the time of write off.

Refunds:

- Refunds are issued to the appropriate party.
- Patients refunds will not be processed until all active or past due charges are paid in full.
- Refunds less than \$10.00 will not be issued, unless requested, and will credit to your account at our practice.

Returned Check Fee:

• There will be a fee of \$25.00 for any returned checks to our office.

All balances are due prior to any further service provided by our office.

Signing Below Acknowledges that You have Read and Understand the Above Stated Policies.

Signature of Patient or	Patient	Representative

Date