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Feasterville, PA 19053*

*616 Easton Rd
Willow Grove, PA 19090*

215-268-6525 fax 800-901-1699

Congratulations,

You have now signed up with United HealthCare UHC through the marketplace

– What to do next?

1. Make sure your bill is paid, UHC will not send out ID cards until the policy premium is paid.

Most people pay with the application but sometimes the payments will not go through.

Check to make sure UHC has processed your payment about 7 days after signing up by calling

UHC billing at **800-708-2848** Pay by check, credit card, or phone. All payments are due on the 1st of the month.

Pick your Primary doctor at the same time. If you do not choose one UHC will pick it for you. You can pick a new PCP at any time.

2. How do I pay?

For your convenience, you can pay online, through the mail or by phone. Once they receive your payment, it will show on the system in 2-3 business days.

- a. To pay online, log onto uhcexchangebilling.com You can pay your premium automatically each month from your checking account or savings account or select Automatic payment and it will auto pay each month.
- b. Mail your payment to: United Healthcare P.O. Box 713819 Cincinnati, OH 45271
Checks returned for lack of funds are considered non payment
- c. Phone in payment to 800-708-2848

Your coverage does not start until you pay your premium.

You will receive your ID card in about 10 days after you pay the bill.

You will receive a welcome kit which includes your policy, overview of plan and instructions to sign up for the member website, **myuhc.com**

If you have any questions you can call us at 215-613-4999 or call UHC directly at 800-474-4467