

2017



Special points of interest:

- ◆ 2018 Membership/
Newsletter Renewals
- ◆ 2017 Speakers
- ◆ Phone Contacts



October 9, 2017

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Not everyone
thinks the way you think,
knows the things you know,
believes the things you believe,
nor acts the way you would act.

Remember this
and you will go a long way
in getting along with people.

- Arthur Forman -

WELCOME BACK VANGUARDS

MEETING

WEDNESDAY, OCTOBER 18, 2017

American Legion Post 36
5845 E.22nd Street

10am Social Time

10:30 Business Meeting

11am Speaker

HELEN WILLIAMSON THOENES

~ ~Lunch is available after the meeting~ ~

Stay and socialize with your fellow Vanguards!!



**Newsletter/membership for 2018
campaign begins this month.**

Vanguard members, at our recent TUS Chapter board meeting we discussed fees for the newsletter mailing and membership dues. By unanimous decision, the rates will remain at \$10 for the newsletter (if you receive via US mail...free online), 2018 form included with October mailing) and \$10 per person for membership. Please bring the form with you to the October meeting or mail to Bonnie Conway, Treasurer.

Speakers

Our speaker for **October** is Helen Thoenes, Paul Williamson's daughter. Many of you know, Paul passed away earlier this year. Helen will be bringing a scrapbook that Paul made of his long career with American.

Dave Kariolich, AA TUS manager of customer services, has accepted our invitation to speak in November.

- ◆ If you have a speaker or organization you would like us to invite, please let us

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Please contact :
Judy Hunter, Ambassador

Email: jahunter@cox.net or call 743-3717 (if you are unable to reach Judy, please contact any officer) if you have information you wish to share regarding sickness, hospitalization or death of a Vanguard member or family member.



Any address, phone number or email changes.....please advise Karen Shudy. We would like to keep all information up-to-date.

2017 SCHEDULE

October 18, 2017 Meeting
 November 15, 2017 Meeting

Christmas Luncheon
 December 6, 2017

The true sign of intelligence is
 not knowledge but imagination.

-Albert Einstein

****Helpful AA Telephone Contacts****

*A-9 Death/ Emergency Passes
 1-888-WE-FLY-AA (888-933-5922)
 *Flight listings & ZED fare PNRs
 1-800-433-7300

*American Airlines Benefits Service Center
 AON Hewitt 1-888-860-6178

*HR Services has a new
 "dedicated" phone contact
 for retirees
 844-543-5747*

To access the new **RETIREE JETNET**
 Go To: retirees.aa.com
 1-888-207-2607

Need help from the Team Member Service Center?

Phone: 1-844-543-5747

Hours: Mon - Fri 7am - 7pm CST

*If you do not see your name
 here, it is because we do not have an
 "info" form. Please contact Karen
 and she will see you will be
 remembered on your "special" days.*



We're on the web:

www.aavanguardscities.com



OCTOBER 23. 2017
Don and Glenda Seidel
41 years



OCTOBER

7	Judy Hunter
9	Gene Bisson
10	Shirley Peat
12	Carole Curtin
18	June Parker
20	Bob Losik
31	Jan Mahan



JOHN "JACK" PEAT

April 17, 1940~September 25, 2017

Our sincere condolences to Shirley and family

American Airlines buys 3D bag scanners to improve customer experience

American Airlines has purchased 3D bag scanning machines that the airline plans to install at eight US airports once the machines are approved by the Transportation Security Administration. "We are always looking at ways to invest in technology that enhances global aviation security while improving the customer experience," said American's Kerry Philipovitch.

American Airlines making move to IBM cloud

American Airlines is moving to the IBM cloud this summer under a long-term agreement signed last year. "We wanted to ensure the [cloud] provider would be a champion of Cloud Foundry and open-source technologies so we don't get locked down by proprietary solutions," said American's Daniel Henry. [Air Transport World](#) (6/27)

American Airlines will train workers to recognize human trafficking

American Airlines and ECPAT-USA will join to train the airline's 120,000 employees to recognize situations that could indicate human trafficking or child exploitation. "This is a huge deal," said Michelle Guelbart of ECPAT-USA, "We hope this going to create a catalyst for some more airlines getting involved." [The Dallas Morning News](#) (tiered subscription model) (8/7)

American Airlines to launch new daily flight to Beijing

American Airlines will start new daily service from Los Angeles to Beijing on Nov. 5. The carrier recently invested \$200 million in China Southern Airlines, in a deal that hinged on a slot exchange.

The U.S. Transportation Department (DOT) has granted American Airlines' request for an extension to begin its daily Los Angeles-Beijing flights. The flights will now start on Nov. 5. The DOT awarded American the coveted frequencies in 2016, but also granted the Dallas/Ft. Worth-based carrier an extension to six months after the original March 16 startup date, or Sept. 16.

American Airlines to add service to Budapest, Prague and Venice

American Airlines announced plans to add seasonal service from Philadelphia to Budapest and Prague next year. The airline will also add seasonal service to Venice, Italy, from Chicago. [Frequent Business Traveler](#) (8/16)

American Airlines investing in workers, facilities at N.C. airport

Dec Lee, American Airlines' hub leader at North Carolina's Charlotte Douglas International Airport, says the carrier is investing in its employees and the airport. The airline has increased workers' pay by up to 20% for some work groups and upgraded break rooms and facilities. Lee spoke about the carrier's strong commitment to Charlotte and creating a world-class airport and customer experience there. "Our employees are going to be working in a much more modern and efficient environment," he said. "We treat them better, they treat our customers better." [The Charlotte Observer](#) (N.C.) (tiered subscription model) (8/17)

American Airlines names Heavyweight Air Express as GSA

American Airlines Cargo has chosen Heavyweight Air Express to serve as its general sales agent in the United Arab Emirates. HAE also handles American's sales in several African countries. [Air Cargo World](#) (8/21)

American Airlines offers premium economy seats on 3 Dallas-Hawaii flights

American Airlines will offer premium economy seats on its flights from Dallas-Fort Worth International Airport to three Hawaiian cities starting Dec. 15. The seats provide more room and specialized service at an economy price. [The Dallas Morning News](#) (8/21)

American Airlines considers its options for Airbus order

American Airlines has 22 A350 planes on order from Airbus, which CEO Doug Parker says may not be enough. "The current [A350] delivery size -- we're either going to need to have a bigger delivery size or figure out if there is something else we can do," he said. [FlightGlobal](#) (U.K.) (9/13)

American Airlines to build \$100M maintenance center in Brazil

Brazil has approved American Airlines' plan to build a \$100 million maintenance center at Sao Paulo-Guarulhos International Airport. The approval allows the airline to use the space for up to 40 years. Reuters (9/15)

American Airlines to add full-year service to Colo. airport

American Airlines will offer daily, year-round service between Dallas and Colorado's Eagle County Regional Airport starting in spring 2018. The carrier is expanding its existing seasonal service. Summit Daily News (Frisco, Colo.) (9/18)

American Air Keeps Price War Alive With Vow to Match Cheap Fares

American Airlines Group Inc. will "absolutely, positively" match discount fares from low-cost rivals, Chief Executive Officer Doug Parker said, signaling no end in sight for a price war that has knocked down industry shares this summer.



Doug Parker

"We price our product to match the competition," Parker told reporters at a conference in Fort Worth, Texas. "We always have, we always will."

Airline stocks, already down 18 percent since early July, reversed an early gain after the CEO's comments. Big airlines such as American, United Continental Holdings Inc., and Delta Air Lines Inc. are competing against discounters with a new no-frills fare class called basic economy, which offers cheaper prices in exchange for fewer amenities. The clash, centered in major airports, is nearing balance, Parker said.

"It's not equilibrium yet, but it feels like it's getting sorted out," he said. "There is a market for ultra low-cost carriers and their product. They've proven that. Their financial performance on a margin basis is a lot stronger than ours. But we have an enormous advantage in and out of our hubs."

American, the world's largest airline, fell 2.5 percent to \$44.19 at 12:21 p.m. in New York. The shares deepened declines after Parker's comments, which reaffirmed his longstanding views on confronting competitors, suggested continued pressure on fares.

A Standard & Poor's index of five major U.S. airlines dropped 1 percent after climbing earlier in the trading session. The industry gauge swooned this summer as a fare battle between United and Spirit Airlines Inc. spread to other carriers.

Weaker fares recently prompted some airlines to lower their forecasts for third-quarter revenue for each seat flown a mile, a closely watched gauge of pricing power. Jamie Baker, an analyst at JPMorgan Chase & Co., last week ended his recommendation to buy shares in United, Spirit and American, saying lower ticket prices and higher fuel costs were crimping the industry's profits.

"We view domestic pricing weakness as self-inflicted," he said. "There's certainly no firming of pricing taking place that we can identify."

American Airlines 1st carrier to offer Spafax Profile Skill for Amazon's Alexa

American Airlines will later this year launch a Spafax Profile Skill for Amazon's Alexa voice assistant. After the service launches, Alexa users will be able to verbally request information about entertainment options on their American flights, such as what TV shows are available and information on specific programs. APEX.aero (9/26)