

Healing Hearts Across Borders

Code of Conduct

Healing Hearts Across Borders is committed to bringing quality health care to the people of Tijuana, Mexico. We strive to deliver this care in a compassionate, competent, and culturally sensitive way. In our effort to meet these objectives we have developed this code as a reminder of expected behaviors when participating on our trips. Healing Hearts Across Borders volunteers commit to upholding the following principles:

Every person has his/her individual belief systems. These beliefs may be based on ethnicity, gender, age, religion, socioeconomic status, and lifestyle choices. I agree to deliver all services in a respectful manner that is free of prejudice. If I feel confronted with an ethical dilemma that calls into question my own belief system, I will refer the patient to a member who is willing to discuss all possible options with the patient.

In an effort to ensure professionalism, I will address our patients in a courteous and calm manner. I will participate in all aspects of the trip. This includes assisting with set up, mobilization of supplies, and preparing for departure from clinic sites. I will do this in a cooperative manner which includes respecting deadlines, departure times, and the immediate needs of the organization.

In an effort to be a positive example for our patients and colleagues, I will refrain from any behaviors that would call into question my character and the group's purpose. Such behaviors include but are not limited to public intoxication, nudity, fighting, theft or hazing.

To ensure patient privacy, we ask that all personal information obtained shall be used for the purposes of medical care or as an educational tool. Photos and videos obtained on trips should be used for personal reasons only. Posting, marketing, or any commercial use of the above is prohibited. When in doubt, the organization should be contacted for permission.

Volunteers should refrain from contacting other organizations or individuals on behalf of Healing Hearts Across Borders unless they have been given express written consent by the Executive Board of Healing Hearts Across Borders.

I have read and understood the above guidelines. I will strive to follow them to the best of my ability. I acknowledge that my compliance with the above guidelines is at the discretion of Healing Hearts Across Borders, its officers and the board of directors. Violation of this Code of Conduct may result in disciplinary actions and may include prohibition from participation on future trips.

Printed Name: _____

Date: _____

Signature: _____

Email: _____

Phone: _____