

Subject: Thanks and commendation

From: Nanci Adler

Date: Tue, Jul 28, 2015 3:10 pm

To: info@breezaire.com

Hello, Breezaire -

I want to thank you for your product and for your outstanding service after the sale. We have used your cooler in our wine room daily since we purchased it 10 years ago. It finally stopped working and we contacted you regarding service.

You let us know that we could bring the unit to you for service. Since we live in North San Diego County, we pulled the unit out of the wall and drove to your business. Our unit was repaired in less than 30 minutes and is as good as new. In addition, the price was right.

It is a genuine pleasure to do business with such a conscientious and efficient company as Breezaire. Your products are outstanding and perform exactly as you claim. In this age of disposals, your coolers last. And your customer service is as good as it gets.

Please accept our thanks for your excellent product and for making sure our cooler downtime was minimal.

If you wish, you may post this note. I don't care who knows how good you are.

Thanks again,

Steve & Nanci Adler