



SCK Mission Statement

Our goal is to provide the best level of service and care within the home medical equipment industry. Our company DME began as a result of frustrations with the huge inadequacy of not being able to find a reputable, reliable, and professional DME company in the market. Unfortunately, current DME companies in our markets do not even call patients back, it takes patients months in some cases to get set up with their medical equipment. It is our mission to provide the most effective products, the best service and highest quality care to our patients and referral offices.

Vision Statement

To be the most respected provider of home medical equipment, services and care by maintaining the utmost quality and professionalism.

Code of Ethics

- ✓ To promote actions that build trust with our customers and public officials.
- ✓ To provide prompt, reliable, and effective home care products and services appropriate for each individual's needs, health and safety.
- ✓ To serve everyone without discrimination on the basis of any characteristic prohibited by law.
- ✓ To instruct each individual, and/or caregiver, in appropriate self-management and operation of the equipment and services provided.
- ✓ To explain fully and accurately to each individual and/or caregiver their rights and responsibilities about home care products and services.
- ✓ To protect the confidential nature of everyone's health care records and to not disclose information in the record except as permitted by law or regulation.
- ✓ To employ staff that has been screened through references and who continue to improve their knowledge and skills in the provision of home care products and services. To comply with applicable federal, state, and local laws and regulations.
- ✓ To respect and support patient freedom of choice.
- ✓ To act in good faith.
- ✓ To be honest, truthful and fair to all concerned.
- ✓ To follow good business practices, and to represent available services and products accurately.