



...Speaking Hope into Your Life

Competencies for Facilitators/e-Helpers*

1. Can assist in scheduling therapy at optimal times for the patient.
2. Can access email to locate link for telepractice session
3. Can set up the computer and establish video and audio connection for the session.
4. Can trouble shoot basic video and audio difficulties with directions from the therapist.
5. Can assist the patient with accessing the e-tools needed during therapy.
6. Can provide active feedback to the therapist regarding quality of connection and materials being displayed on the patient's end.
7. Can provide proper seating, lighting, and environmental needs for the patient to engage fully in the telepractice session.
8. Can establish a distraction free environment for the patient
9. Can focus solely on the telepractice session to provide assistance as needed.
10. Can transition the patient from previous setting to the setting required for the telepractice session.
11. Can demonstrate awareness of the patient's strengths and weaknesses and goals related to speech therapy.
12. Can provide contact information with others involved in the patient's care (teachers, doctors) and provide any pertinent updates at the beginning of a session.
13. Can demonstrate understanding of therapeutic strategies and participate as needed when cued by the therapist to help the patient become independent in responding to the therapist.
14. Can provide accurate feedback about the patient's response to materials, restate the patient's utterance if clarification is needed and provide statements that will aid in completing therapy tasks.

Thank you,

ReImagine Speech and Language Therapy
ReImagine Speech and Language Therapy

*Competency skills adapted from Waldo County General Hospital, Maine Speech Therapy