

Monday, April 9, 2018**7:30 a.m.** - Registration & Breakfast**8:00 a.m. - 10:00 a.m. – Breakout Session 1**

1. Section 5311 in Tribal Transit Programs
Dan Wagner, Precision Compliance
2. Pedestrian Safety and Driver's Role at an Accident Scene (Session 1 of 2)
Michael Noel, Noel Training & Consulting
3. Communications, Marketing, Outreach
Rich Sampson, Community Transportation Association of America (CTAA)

10:15 a.m. – 12:15 p.m. – Breakout Session 2

1. Section 5311 Site Visit Compliance Review (Mandatory for all 5311 Programs)
Dan Wagner, Precision Compliance, NMDOT
2. Pedestrian Safety and Driver's Role at an Accident Scene (Session 2 of 2)
Michael Noel, Noel Training & Consulting
3. Washington Update
Rich Sampson, CTAA, APTA, FTA

12:30 p.m. – 2:00 p.m.**Opening, Award Luncheon and New Mexico Transit Association (NMTA) Business Meeting****2:15 p.m. – 3:15 p.m. – Breakout Session 3**

1. Section 5310 Site Visit Compliance Review (Mandatory, if attending, for 5310 Programs)
Dan Wagner, Precision Compliance, NMDOT
2. Black Cat Informational Instruction and Update
3. The Art of Defusing Conflict: De-Escalation Techniques for Transit Operators (Session 1 of 2)
Roberta Yegidis, University of South Florida, Center of Urban Transportation Research (CUTR)

3:30 p.m. – 4:45 p.m. - Breakout Session 4

1. Federal Requirements Refresher
Dan Wagner, Precision Compliance
2. Black Cat Help Desk for 5310 Programs
3. The Art of Defusing Conflict: De-Escalation Techniques for Transit Operators (Session 2 of 2)
Roberta Yegidis, University of South Florida, CUTR

5:00 p.m. – 6:30 p.m. - Vendor Appreciation Mix and Mingle**Tuesday, April 10, 2018****7:30 a.m.** - Registration & Breakfast**8:00 a.m. - 10:00 a.m. – Breakout Session 1**

1. Budgeting for Rural Transit
Dan Wagner, Precision Compliance
2. Leadership Skills For Managers & Supervisors (Session 1 of 4)
Michael Noel, Noel Training & Consulting
3. Policies, Procedures, and Work Rules - Best Practices (Session 1 of 2)
Roberta Yegidis, University of South Florida, Center of Urban Transportation Research (CUTR)

10:15 a.m. – 12:15 p.m. – Breakout Session 2

1. Walt Diangson
2. Leadership Skills For Managers & Supervisors (Session 2 of 4)
Michael Noel, Noel Training & Consulting
3. Policies, Procedures, and Work Rules - Best Practices (Session 2 of 2)
Roberta Yegidis, University of South Florida, Center of Urban Transportation Research (CUTR)

12:30 p.m. – 2:00 p.m.**Luncheon, Drawing and Keynote Speaker: Patrick Ibarra, Mejorando Group, Attracting, Retaining and Preparing the 21st Century Workforce****2:15 p.m. – 3:45 p.m. – Breakout Session 3**

1. Emergency Crisis and Safety Management (Session 1 of 2)
Walt Diangson, South West Transit Association (SWTA)
2. Leadership Skills For Managers & Supervisors (Session 3 of 4)
Michael Noel, Noel Training & Consulting
3. Attracting, Retaining and Preparing the 21st Century Workforce
Patrick Ibarra, Mejorando Group

4:00 p.m. – 5:00 p.m. - Breakout Session 4

1. Emergency Crisis and Safety Management (Session 2 of 2)
Walt Diangson, SWTA
2. Leadership Skills For Managers & Supervisors (Session 4 of 4)
Michael Noel, Noel Training & Consulting
3. Black Cat Help Desk for 5311 Programs

Conclusion of the 2018 NM Transit Conference and Expo