

# Central Nebraska Community Action Partnership, Inc.

**Mission: Partnering with individuals and families to encourage independence through community based solutions**

## 10 Core Values

### Principles that guide how we treat each other and the people we serve

1. **Communication:** We believe in active listening and open communication. Employees and customers are encouraged to express their thoughts and ideas in a respectful and professional manner.
2. **Respect:** We believe that customers, partners and employees should be treated with dignity and compassion. Differences are recognized and valued, individual uniqueness is appreciated, abilities, and contributions are recognized.
3. **Cooperation/Collaboration:** We believe in a positive work culture. We are committed to developing healthy, supportive, working relationships with customers, partners and one another.
4. **Loyalty:** We believe the services we provide are valuable and positively impact lives. We will remain supportive of the agency mission, vision, policies and procedures as set by the Board of Directors.
5. **Accountability/Responsibility:** We believe in clearly communicating expectations to ensure dedicated staff can deliver extraordinary services, CNCAP staff are punctual, reliable, accountable and flexible to change as it may occur.
6. **Diversity:** We believe in an inclusive work environment. We are appreciative of and sensitive to the value of differences and ideas among people, culture, and practice. Differences are not only accepted but are utilized to strengthen agency performance.
7. **Personal/Professional Development:** We believe in a supportive environment that encourages customers and employees to acquire knowledge through lifelong learning.
8. **Wellness:** We believe in advocating life wellness. CNCAP provides opportunities, information and resources that promote physical, mental and social wellbeing for our customers and employees. This process assists in achieving and maintaining healthy lifestyles.
9. **Family:** We believe that strengthening positive family and community relationships is important. CNCAP employees and customers are encouraged to develop these connections. Policies are in place for our employees to allow for flexible work schedules so long as work commitments are met.
10. **Honesty & Integrity:** We believe integrity is of utmost importance. We will do what is right even when no one is watching, put forth maximum effort and demonstrate truthfulness in our actions and our words. We are mindful of how our actions may impact our customers, employees, partners and the agency.



*Helping People. Changing Lives*