

23901 W Industrial Drive

Plainfield, IL 60585

815-782-4444

(enter in the Plainfield Pet Supply Door)

## **CHECK IN TIME:**

MONDAY – FRIDAY 6:30 AM – 6:00 PM SATURDAY & SUNDAY 8:00 AM – 12:00 PM

CHECK OUT TIME: MONDAY – SUNDAY

**IS BY 10:00 AM** 

(OR YOU WILL BE CHARGED AN ADDITIONAL DAY)

LATE PICKUPS WILL RESULT IN AN ADDITIONAL FULL DAY CHARGE PLEASE BE CONSIDERATE AND PICKUP ONTIME

HOLIDAY RATES: ADDITIONAL \$10 PER NIGHT / PER ANIMAL

Boarding Reservations require 1/2 Deposit at time of booking.

**Deposits are NON-REFUNDABLE!** 

## **BOARDING CLIENTS**

## **GUIDE TO YOUR PETS STAYCATION**

Dog Daycare Clients will have use of play areas throughout their staycation. If not a current Daycare client, and you would like your dog to be included in daycare your dog will need to have an assessment the week prior to their staycation by attending our Daycare program to see if they are a candidate for our group play sessions. An appointment is needed so please call in advance! Half Day assessments (4 hours) is \$25.

ALL dogs will get time out of their kennels for exercise inside and outside regardless of their ability to participate in group play, however dogs that "play well with others" will get the most time in play areas.

EVERY KENNEL has a 30"W 15"H 12"D Storage Cabinet Your pets belongings will need to fit in that space.

We ask that all personal items such as beds, blankets, and bowls are kept at home. Pound Town, Inc. Boarding & Daycare will provide beds (house kennels), cots (townhouse & apartment kennels) and blankets to all guest. We are REQUIRED for sanitary purposes to use stainless steel bowls for feeding therefore ask that you keep yours at home.

**WE CAN NOT STORE THESE PERSONAL ITEMS!** 

## MEDICATIONS - MUST BE CLEARLY LABELED WITH INSTRUCTIONS IN ZIP LOCK BAGGIES.

Each medication should be placed in its OWN zip lock bag with written instructions. If your dog requires injectable medication there will be an extra charge of \$15 per day. Food/treats should be placed in zip lock bags and labeled PER DAY (morning, afternoon, night). DO NOT BRING A FULL BAG OF FOOD or STORAGE CONTAINER.

24/7 camera access in <u>HOUSE SUITES</u> is available for the duration of your pets stay for an additional charge of \$10 per day. Please let us know at time of booking so we can instruct you on which app to download on your smart phone.