

JAN MATTSSON

Jan is a leader who can create a vision and implement it in complex stakeholder environments. He has strong in-country, regional and global operational management experience and networks. Jan has created high performing teams and achieved significant turnarounds. He is engaging, creative, reflective and clear in thought. Above all he is passionate about sustainable development and results that matter for people in need.

EMPLOYMENT AND KEY RESULTS ACHIEVED

Member of Inspection Panel, World Bank, Washington DC, since November 2014

This is a five-year assignment as one of three members of a Panel to review complaints of harm to people or their environments caused by World Bank activities.

For additional information, please see www.inspectionpanel.org.

CEO and Founder, M-Trust, Malmo, since June 2014

Values-based advisory on sustainable leadership in private, public and civil society organizations as well academia, and support of collaboration across sectors for innovation and results.

For additional information, please see www.M-Trust.org.

Executive Director, UNOPS, Copenhagen, 12 June 2006 – 31 May 2014

UN Under-Secretary-General, reporting directly to Secretary-General Ban Ki-moon, and member of the senior-most leadership team of the UN.

UNOPS business model is unique in the UN system as it operates as a non-for profit enterprise without budgetary support from UN Member States; its turnover is in excess of USD one billion and personell under contract over 7000. For more info see www.unops.org.

- Achieved turn-around of organization that was technically bankrupt in 2006 and became financially viable. Ensured growth of over 50% during a period when other development organizations faced financial difficulties.
- Established and delivered on a vision to establish UNOPS as a world-class provider of project management, procurement and infrastructure services in sustainable development, humanitarian and peacekeeping operations.

- Introduced strong financial controls, risk management, results-reporting and accountability systems resulting in unqualified external audits and positive stakeholder feedback.
- Built UNOPS as a recognized front-runner in transparency and public disclosure.
- Introduced a suite of ethics related instruments including whistle-blower protection, ethics training, ethics officer and investigative function.
- Reformed governance arrangements and created clarity of mandate with critical decisions at the level of the UN General Assembly.
- Achieved external benchmarking of performance against world-class standards such as ISO 9001 for quality management, ISO 14001 for environmental management, CIPS for procurement and supply chain management, Prince2 and PMI for project management, and EFQM for organizational excellence.
- Introduced people performance management systems that were recognized by the ICSC as path-breaking within the UN.
- Invested heavily in learning and certification of personnel, beyond comparison in similar organizations.
- Introduced a shift in UNOPS products and services towards greater value-add for clients, from turn-key implementation or procurement agent roles to management consulting and capacity development, and from UN agencies or traditional bilateral donors as funders to developing countries themselves.
- Established important partnerships with private companies and others aimed to serve clients better.

Director of the Bureau of Management, UNDP, New York, from January 2000 – June 2006

Reporting directly to the Administrator of UNDP, managed a staff of 450 in Headquarters and regional centers, responsible for UNDP-wide corporate planning, human resources, finance, budget, ITC, procurement, administration, security, and legal.

- Doubled annual turn-over to \$4.3 billion as part of UNDP leadership team.
- Led exercise to reprofile UNDP's approximately 7000 staff work force in Headquarters and 150 country offices. Some two thousand staff were laid off in a two-year period and one thousand hired from the outside to bring in new knowledge.
- Initiated and was executive sponsor of a highly ambitious ERP system which was successfully implemented globally by UNDP, UNFPA, UNOPS, UNIFEM, UNV and UNCDF, and bringing about higher standards of performance.
- Outsourced and off-shored transactional work to reduce costs and improve efficiency.
- Contributed to collaboration across the UN, including for example as chair of an inter-agency group when some 50 UN houses were established around the world; an important UN-reform initiative by Secretary-General Kofi Annan.
- Took over and revamped staff security arrangements for all UNDP personnel after September 11.

Director of the Bureau of Planning and Resource Management, UNDP, from 1997-1999

Reporting directly to the Administrator, managed a staff of 250 in New York responsible for strategic planning, change management, human resources, budget, and IT strategic planning.

- Led implementation of the UNDP 2001 change program, which made UNDP the most decentralized UN development entity; speedier and more efficient on the ground.
- Led the introduction of a results-based management system that became recognized as a model for other development organizations. Introduced the balanced scorecard for corporate performance management.

Resident Coordinator, Resident Representative of UNDP and Representative of UNDCP, UNFPA and WFP in Laos, from 1994-97

- Grew UNDP's program five-fold by mobilizing twenty new donors and partners.
- Was instrumental in supporting the government's most effective ever pledging conference with donors, aimed at lifting Laos out of its Least Developing Country status.
- Started bomb-clearance program, which became appreciated internationally as a model for national capacity building in de-mining operations, and grew to become the biggest employer in the country outside of government, making a big difference for rural people.
- Introduced innovative approaches and initiatives in areas of governance, rural development and environment.
- Supported Laos' preparation for joining ASEAN.

Senior Deputy Resident Representative, UNDP, China from 1990-94

- Led portfolio of projects supporting market economic and administrative reforms. Contributed to reform through active participation in policy dialogue and initiation of new projects (central-provincial governance, civil service and administrative reform, social security, state-owned enterprises, tax, new industrial policy for Guangdong province).
- Led portfolio of projects dealing with environment and energy. Helped government with analysis before agreeing to sign the Green-house Gas Convention and the Montreal Protocol dealing with ozone-depleting substances, and raised tens of millions of dollars for new technology to help deal with the obligations.
- Managed major natural disaster response to flooding with 30 million people displaced, with multi-donor support; largest UN effort ever in China.
- Supported new UNDP Administrator Gus Speth's transition in 1993 as leader of a group dealing with organizational structures, business processes and resource mobilization.

Deputy Chief, Directorate of the Regional Bureau for Asia and the Pacific, UNDP, New York, from 1988-1990

- Supported the Regional Director's management of 24 Country Offices and region-wide programmes, and represented UNDP in meetings regionally.
- Pioneered Management Information System and Local Area Network in Bureau; first such initiative in UNDP headquarters.

Desk Officer for India, UNDP, New York, from 1985-88

- Appraisal of projects proposals in UNDP's largest and technologically most sophisticated country program, with technology transfer and development dealing with IT, industrial production, materials, agriculture, forestry etc.
- Developed active roster of world renowned scientist.
- Negotiated new projects with Indian authorities.
- First UNDP desk-officer to start using desk-top IT in performing these functions.

Programme Officer (JPO), UNIDO, Sri Lanka; from 1982-85

- Responsible for portfolio of industrial projects dealing with technology transfer, foreign investment and job creation.
- Initiated first industrial environment project in Sri Lanka.
- During this period was acting head of UNIDO in Sri Lanka for a year (at an unusually young age).

University Lecturer, Researcher and Administrative Dean, Department of Management and Economics, University of Linköping, Sweden; at different times from 1975-1982; Visiting Professor Spring semester 1988.

- Action-oriented research and consulting in Sweden (production technology in the metal and wood-working industries), Tanzania (truck assembly joint venture) and India (paper production using agricultural waste and small-scale steel production).
- Responsible for administrative management of department (at unusually young age).
- Taught masters and doctorate course in management of technology and over the years guided thesis work for dozens of masters and Ph.D students.
- Additionally to the above have from time to time given guest lectures at universities. In 2013: Copenhagen Business School, Tokyo University and Chengdu University. Member of advisory boards on Law and Security at Syddansk Universitet, Odense, and Center for Disaster Research, Copenhagen University.

Assistant Attaché of Science and Technology, Swedish Academy of Engineering Sciences, Bonn, Germany, from 1975-1976.

- Facilitated exchange between Swedish and German scientists and companies.
- Reviewed state-of-art and wrote papers focused on environment and renewable energy.

EDUCATION

1976 University of Linköping, School of Management and Economics, Sweden

M. Sc. in Engineering/Industrial Economics (*Civilingenjör*)

Graduated with a specialization in industrial organization with master's thesis on firm-level decision making related to environmental technology and work place democracy; studies included mechanical and industrial engineering as well as business administration and macroeconomics.

1983 University of Linköping, School of Management and Economics, Sweden

Ph. D. in Engineering/Industrial Organization (*Teknologie Doktor*)

Multi-disciplinary applied research in Sweden, Tanzania and India with doctorate thesis on management of technological change.

In addition, over the years, numerous Harvard, UN, e-Cornell, Franklin-Covey and other certification courses and reading in the areas of leadership, management and innovation.

LANGUAGES

Swedish	mother tongue
English	full working knowledge
French	certified UN proficiency, but limited work experience
German	good understanding, was fluent
Chinese	some knowledge

Contact detail:

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