



Midland Odessa Urban Transit District
10300 Younger Road, Midland, Texas 79707; 432.561.9990

Rules of Ridership for Paratransit

We offer a **shared ride** service we cannot always pick you up at exactly the time that you request.

The bus may arrive for you up to **one hour** before your scheduled appointment time.

The driver may only wait **5 minutes** after he/she arrive.

Always have correct fare amount, drivers **do not make change**.

All one way trips within $\frac{3}{4}$ mile of a fixed route are \$2.50 for each of his/her guest. All one way trips outside the $\frac{3}{4}$ mile of a fixed route are \$5.00 for each Passenger and for each of his/her guest.

Personal Care Attendants (PCA) ride free.

Drivers can assist with loading and unloading passengers up to the door of residences or the door of your destinations. If you require additional assistance you must have a Personal Care Attendant (PCA).

It is your responsibility to be ready when the bus arrives, if the driver leaves after 5 minutes he/she will not return.

You may not change your destination once you are on the bus. You must make the trip specified or cancel. If your cancellation is not received one hour or more before your scheduled time it will be a late cancellation.

If you accumulate excessive **NO SHOWS** you may be contacted to review for scheduling as changes need to be made.

Excessive cancellations may also result in suspension of service.

Drivers may not wait for you to return to your residence because you forgot your pocketbook etc.

The driver cannot wait for you to conduct your business. There is a **minimum** of thirty (30) minutes between trips for one Person.

If you use our service to do your grocery shopping etc. Please remember that you are only allowed to carry what **you** can carry. Drivers are **not allowed** to carry packages to your door and are **not allowed** to enter your residence.

The cut off time for scheduling is 5:00p.m Mon-Fri. You must schedule by that time the day before your appointment (Friday for Monday trips) **You may leave a message on voicemail over the weekend but it will be Subject to availability.**

Eating, Drinking and Smoking are **Not** allowed on the bus at any time.

I have read and understand the above stated rules for use of ADA Complementary Paratransit Services.

Print Name: _____ Date: _____

Signature _____