



Terms

- **Prices:** Effective as June 01 / 2024 and subject to all applicable taxes.
- **FOB:** Azusa, CA 91702
- **Terms:** COD or Net 30 subject to credit approval.
- **Past Due:** 2% monthly plus service and interests.
- **Cancellations:** Specialty equipment should be advanced by a 50% of its price which it's not refundable, other equipment is subject to 30% re-stocking fee.
- **Returns:** Merchandise is subject to a 30% re-stocking fee plus the cost of repairs for reconditioning. All returns should be authorized by Ideal Cooking Products and requested in writing.
- **Shipping Liabilities:** Ideal Commercial Cooking Products, Inc. limits its responsibility to only loading the merchandise to the customer chosen freight. Shipping damages or equipment shortage shall be inspected and documented by the buyer promptly and must be advised on the delivery document. All damage claims should be directed and accompanied by the proper documentation and file immediately upon receipt. Customers have the right to refuse delivery if visible damage is sustained and delivery drivers are obliged to wait the necessary time for the adequate inspection of the equipment.
- **Specification:** Ideal Commercial Cooking Products, Inc. reserves the right to change its prices or specifications at any given time, without prior notice.
- Ideal Commercial Cooking Products, Inc. is not responsible for printing errors in pricing or specifications.

One Year Limited Warranty

- Ideal Commercial Cooking Products, Inc warrants its new products to be free from defects in material and workmanship for a period of one year from the date of installation, not to exceed 6 months from the date of shipment from our premises. Equipment sold and installed for other purposes of commercial use or outside the continental United States is excluded from this warranty.
- This warranty is limited to products sold to the original commercial user. The liability of Ideal Cooking Products is limited to the repair or replacement of any part to be warranted herein. Ideal Cooking Products shall bear the normal labor charges for repair or replacement to the extent that such performance is within 35 miles of an authorized service agency, and during regular straight hours. Travel outside 35 miles and any work performed at overtime or weekend rates will be the responsibility of the end user. Defective parts must be returned to Ideal Cooking Products, freight prepaid, for Warranty Inspection.
- Ideal Commercial Cooking Products, Inc assumes no obligation for products not installed properly in accordance with the instructions supplied with the equipment. Any alter or modified equipment is not covered under this warranty. Furthermore, Ideal Cooking Products assumes no obligation for any product which has been subject to misuse, abuse or harsh chemicals. Normal maintenance as outlined in the instructions is the responsibility of the customer and is not a part of this warranty.
- Most products are covered with a period of one year, parts and labor.
- Light bulbs, electrical components, porcelain parts and glass products are excluded from this warranty.
- Cast Iron Parts, if not alter chemically, have a 90 days warranty.
- This warranty is in lieu of any other agreement, expressed or implied, and constitutes the only warranty of Ideal Cooking Products with respect to their products. This states the exclusive remedy against Ideal Cooking Products and shall not be liable whether in contract or in tort or from any other legal liabilities, such as theory for loss of revenue or profit. Also including from arising out of warranties, representations, instruction, installation or defects from any cause, such as incidentals, indirect, special or consequential damages, or for any other loss or cost of similar type.
- Proper installation, initial check out, air shutter adjustments, or normal maintenance such as lubrication, adjustment or calibration of controls is the responsibility of the dealer, end user or installing contractor and it is not covered by this warranty.
- This warranty is only honored if the final buyer does send us back the warranty document issued within the unit in the first (10) ten days of the purchase, so we can register the sales date and/if additional information needed

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