

Subject: letter

From: "Phyllis M" <pm...@gmail.com>

Date: Fri, Apr 19, 2013 7:00 pm

To: <sabin@indianahomeauctions.com>

Sabin,

Thank you for the smooth ending to a smooth process in the sale of Eileen's house. When Eileen passed away and I realized what was involved in processing her estate, I have to admit I was a bit intimidated. Not being familiar with Indianapolis I had no idea who to contact. When meeting with you the first time I had a really good vibe that here was someone we could trust. I know Glenda felt the same. We were pretty much on the same page throughout these past five months.

The knowledge you had about the best people to call for inspections, household sale, realtor, etc. was comforting. The painter you found did an amazing job. Knowing we could trust you, I also knew we could trust your judgment on who to let into the circle to help with all the details of getting this house ready for market.

I felt your idea of selling the payment, when auctioning the house, was ingenious. First time home buyers must have a million questions, so having a mortgage broker there to answer them on the spot is sure to be a selling point. Even veterans at buying houses would appreciate having this advantage.

In the end this story turned out just the way we envisioned, and the way Eileen would have wanted. Thank you, thank you, thank you.

Phyllis