

Celebrating 40 Years 1978-2018!!!

WELCOME BACK

It's that time of year where we take the opportunity to welcome back all of our returning guest and extend an initial warm welcome to our new guests. This year we have many new families joining us, so we hope that the veterans will join us in helping them all feel welcome in their new home away from home. As you read through this edition you will discover that we continue to strive to make Cedar Cove the leader in seasonal camping.

With these improvements and upgrades, Carol and I find ourselves looking to pass the torch and let the younger generation carry more of the load. We feel very fortunate to have three very competent and capable people to start to share more responsibility. Eric has graduated with honors with a degree in Business and Entrepreneurship and will be taking a lead role in all areas of the operation as we move forward. Kayla was instrumental in procuring and implementing our new reservation system and will be our Operation Supervisor. As the Executive Chef, Danielle continues to keep The Lakeside Grill amazing!

We hope that you are as excited as we are to be back in the sunshine at Cedar Cove!

Cheers!

Wes and Carol Pugh

Did you receive the important Customer Letter sent out this past April concerning dock slips and trailer sales? If not, please come to **Reception** and update your email address.

If you change your address, phone number or email address, please notify Reception so we can update your file. With our new reservation system, we are now able to communicate more effectively with our guests by email!

What is the Echo?

The "ECHO" is the newsletter that is filled with information for both **Seasonal Guests** and our **overnight campers!**

The ECHO is released each Friday of a long weekend during the Peak Season: May 18, June 30, August 3, and August 31.

We also publish the ECHO and RECHO at www.cedarcove.ca for your convenience.

Seasonal Guests: The ECHO will now be emailed to the primary email address that we have on file.

What Is the Recho?

The Recho is the newsletter for the children of Cedar Cove Resort! Our Recreation Staff work hard to put out this newsletter **each Friday of the Peak Season**, and it is filled with all of the scheduled activities for the upcoming week.

The Recho can be picked up at Reception!

CAN YOU SOLVE THIS RIDDLE?

I don't have wings, but I can fly.

I don't have eyes, but I can cry.

What am I?

Keep reading to find the answer!

2018 - The year of NEW!

We have a lot to look forward to this year!

NEW DOCKS- You will all notice our beautiful new docks! Go check them out!

NEW RESERVATION SYSTEM- This winter we searched for a new reservation system to replace our old unsupported system.

After **a lot** of data entry and training, we are feeling pretty good about our new system.

We ask that you give us your patience during this time, as we build our knowledge and confidence with this new program!

Hydro Bills

Hydro bills are read at the end of June and the end of August. Hydro bills will now be sent my email, so keep an eye on your inbox!

If you do not have an email address, please come to Reception to pick up a hard copy of your bill!

Hydro bills are to be paid no later than 30 days after they are released.



Welcome back everyone!

First off, I want to thank all our awesome guests who came out and saw me this winter and made it my greatest hard water season to date! As you all know there have been some big changes down at the water front. We still do not have the gas pumps in service, and until that time Adam's Outfitting *will not* be operating. I'm still doing guided trips, boat rentals, and propane sales. If the shop doors are closed just give me a shout at 613-724-0865 and I will do my best to accommodate you. We hope to be pumping gas by the first weekend in June.

New for the 2018 season, I have partnered up with the great folks at AIM Marine in Carp, have been accepted to the Crestliner and Mercury Pro Team, and have a big new fancy guide boat arriving on May 25th. Come check it out! As far as propane sales go, some of you have found out already the price of propane has sky rocketed and with the low costs at Costco and other big box stores. I will be phasing out propane sales through the marina in the near future.

This is also the last year I will be operating out my shop by the water front. In an effort to clean up our waterfront we will be demolishing the old building in the fall and I will be taking over the grocery store for 2018. That being said, I'm clearing out a lot of tackle; **up to 50% off**.

Don't forget about our seasons passes on boat rentals! Check out Adam's Outfitting on Facebook and Instagram to keep up with my adventures all year long! - Adam Pugh

The Lakeside Grill

The staff at The Lakeside Grill would like to welcome back all of our awesome Summer customers! We are looking forward to an exciting **sunny** Summer season! Our new menu is now available, so stop by and check it out or head over to thelakesidegrill.ca! **Don't forget** to like us on Facebook and follow us on Instagram for updates all year long!

Our hours are now as follows:

Thursdays 12pm-8pm

Fridays 12pm-9pm

Saturdays 12pm-9pm

Sundays 12pm-8pm

Mondays 12pm-8pm

These hours will remain until September 3rd 2018. We are looking forward to seeing you all this Summer! Just remember if you are bringing a large group **please call ahead** to help us serve you better!

Renewals 2019!!

You are able to renew at any time during our hours of operation while Carol or Kayla are in the office! Getting your renewal done early is great; you may be eligible for an early payment discount on your seasonal rate AND you can enjoy your whole summer without having to worry about renewing before you leave in the fall!

There are **3** ways to renew!

1- You may choose to pay in full by cheque, debit or credit (credit transaction incur a 4% charge).

This method of renewal makes you eligible for an early payment discount adjustment!! 5.2% discount is being honored for the **whole month of May!** Make sure you take advantage of this opportunity!

2- You may wish to pay with 3 equal cheques! The first cheque is dated for the date that you renew, the second for January 1st, and the third for April 30th.

3- You may also choose to pay by pre-authorized debit, where we split your total site fees and other renewal charges into 12 equal payments that comes out on the 20th of each month from October 2018 to September 2019.


You can choose any of these options for your renewal!
If you have any questions, please don't hesitate to ask us in Reception!

The deadline to renew is **September 15**, but please try not to leave your renewal until September.

Renewals done after September 15th 2018 will incur a \$50 late registration fee.

This year when you renew, we will go through a new/updated License of Occupation.

Next time you come to Reception...

- Check the mail! We have some mail from last Summer still that we legally cannot throw away.
- If you are receiving BELL bills to Cedar Cove Resort, please consider going paperless! A lot of the mail from BELL sits in our mail box and does not get picked up.
- If you have a problem tree on your site, grab some yellow ribbon from us so that you can mark the tree!
- Grab a **new** seasonal (long term) brochure! Some of the rates have changed.
- Consider doing your 2019 renewal with Kayla or Carol! (see )
- Grab a copy of the Rules of Cedar Cove Resort so you can stay up to date!

THE WASH HOUSE

Please note the signs that have been posted in and around the Wash House. Washing machines are **cold wash** only. No bleach is permitted in the washing machines. When our "Closed for Cleaning" sign is out, please be respectful of our staff and use the **Pool Washroom**, or wait for our staff to complete the task that they have been assigned. Cleaning the Wash House will not take more than 30 minutes. We appreciate your patience and understanding!

Gas Update

Over the winter, we had to remove the in ground gas tanks! Our new above ground tanks are now by the water, but we are unable to pump gas yet! Our hope is to be back pumping gas by the end of May!
We thank you for your patience and apologize for the inconvenience that this causes.

RV Tech Steve @ Valley Mobile Service will be available in a few weeks.
Contact info is available in Reception.
Pete's RV Sales and Service will be repairing roof's again this year. Please call 613-638-6299 to inquire!

What's Happening in the Store?

The store will be open each weekend, Friday to Sunday, until June 29th. See the hours of operation for the Store on the *last* page of this edition of the Echo!

Remember that we will not be fully stocked in the store until Peak Season, but we have the necessities that may have been forgotten at home (even dog and cat food!)

Apparel: We are very excited about our new selection of Cedar Cove Apparel!

Come check out our new shirts and sweatshirts for both men and women!

We only have limited stock of these new items, so if you see something that you love, get it before it's gone!

There are still lots of different coloured ball caps available, as well as some new *camouflage* caps available!

Get your Cedar Cove style on!

Ice Cream: Bring your own bowl to the store for ice cream to help us be more environmentally friendly!

Bringing your own bowl means that you will pay the same price as a cone!

A 50¢ charge will now apply for a Styrofoam bowl.

Lots of yummy flavours are available! Our novelty ice creams are also fully stocked!

Compost Bags: We have paper compost bags available in the Store for purchase! Remember, we will pick up filled bags placed at the edge of your site **until June 1st**, after this date, you must bring filled bag to the leaf pile yourself.

Fishing License's: You can purchase your Outdoors Card and Fishing License from the Store! We also have your copy of the *Fishing Regulations* (we are Zone 18).

Radio Bingo

Cards are on sale for the season!

On sale starting May 24th – first game takes place on Thursday at 7pm on 98.7 Valley Heritage Radio.

Work Orders

Please go to **Reception** to fill out and sign for a work order. Work orders will be completed and the appropriate charges will be placed on your account when the order is complete. This balance is due within 30 days, or late charges will be applied.

Most times, work orders cannot be completed/delivered the same day, and will not be completed/delivered on a Sunday.

The Ottawa Citizen

We will be carrying the newspaper **Saturdays only** until the end of June. Then we will have full service until September (except Sundays).

Available for purchase in the Store.



Answer to the Riddle!

Who can fly with no wings,
and cry with no eyes?

A CLOUD!!!

Beach Washroom

When using the beach washroom, make sure the door is closed when you leave! The garbage can in the beach washroom is the only garbage available in the beach area.

Keeping this door closed will help us keep all of the unwanted critters out of the washroom!

OPPORTUNITY FOR TWEENS/TEENS!!

If your tween/teen is interested in babysitting for Seasonal Guests, sign up in Reception! Perspective parents will then have the opportunity to check the list and arrange a meeting! The babysitter can then meet the child, discuss times/dates, and forms of payment! We think that this is another great way for the younger guests in the park to be a part of the Cedar Cove Community!

KEY FOBS

Seasonal Guest Key Fobs were automatically reprogrammed in early May, and should work at the gate. If your key fob does not work it could be because:

1. You have an outstanding balance on your account that needs to be taken care at **Reception**,
2. You had two (or more) key fobs under your name, in which case, all but one were deleted.

You may only have one key fob per principle occupant.

Your key fob is **for you only**, please do not use it to let in your friends, family members, other seasonal guests, or service workers. Please be reminded that there is a **20 minute** time limit on key fobs.

Registered visitors must **check in** at Reception and give a **\$5 deposit** for a key fob to gain entrance to the park.

This \$5 deposit will be **returned to the visitor** when the key fob is returned to Reception. Seasonal Guests **will not be permitted** to pay this \$5 deposit, as it is the only way that we can keep track of who is in the park.

The only way that the visitor would not receive this deposit back, is if they left after Reception closes (8pm Sunday-Thursday, 9pm Friday/Saturday), or if they simply do not return the key fob.

VISITORS AND SERVICE WORKERS

Visitors and service workers **must be registered** for any time of year, any day of the week.

We do not allow anyone into the park who is not registered with us in **Reception** (no surprise visitors).

To register a guest or service worker, you may call 613-623-3133 and leave a message, come into Reception in person, or email vacation@cedarcove.ca.

If your visitor or service worker is not registered, we will attempt to contact you by phone. Visitors and service workers must then wait until we gain contact with you.

There are charges associated with having visitors to your site. We start charging when the pool opens, and we stop charging when the pool closes in September. We do not charge any fee to have a service worker come to your site.

You may wish to purchase a **Season Pass** or **Coupon Book** if you have quite a few visitors during the Summer!

Season Pass (4 people) \$250*

Coupon Books \$40*/book

Season Pass (1 person) \$150*

(x10 6hr booklet) (x5 24hr/overnight booklet)

*Prices do not include taxes.

For more information about Season Passes or Coupon Books, please contact Reception.

Golf Carts!

If you are new to the park or have purchased a new golf cart, please come to Reception to sign the "Golf Cart User Agreement" and have your golf cart checked out by someone in Reception. Keep in mind you must provide us with proof of insurance.

Colouring Contest!

The Colouring Contest is available each week in the Store. Colouring pages must be brought back to the **STORE BY 10AM SUNDAY MORNINGS** to be entered into the contest. Winners are posted on Sundays 11am on the Store window!

THE POOL

The pool heater should be fixed this Friday May 18th, and the pool should be warm by Saturday! **Reminder:** There will be minimal life guard staff until Peak Season (June 29). Children under the age of 12 **must have a parent or guardian** with them in the pool area. *A guardian is someone who can swim that is over the age of 16, this person must be watching the child at all times. Even if a lifeguard is on duty.*

Just a few reminders... 😊

Here a few reminders for our Seasonal Guests! We may sound like a broken record year after year, but these points are still important to us!

- Only use 1-ply toilet paper during your stay at Cedar Cove Resort! We have rolls for sale in the Store. You can also purchase 1-ply from Rona (24 rolls for under \$20).

- Keep your septic system happy! Be sure to pour SEPTO-CLEAN down your toilet! For sale in the store!

- Be sure to watch your speed in the park! The speed limit is **15km/hr!!** This time of year is when the children will be playing outside, biking and running around, and we need to be watchful!

- *"By law, every cyclist under age 18 must wear an approved helmet.*

Riders under 16 years old: *a parent or guardian must make sure their child wears a helmet."* Service Ontario Publications.

- For safety reasons, please wear shoes or sandals if you are leaving your site.

Shoes and shirts should be worn to enter the Store, Lodge, and The Lakeside Grill.

- While walking your dog in the park, be sure to *Stoop and Scoop*, and dispose of the waste at the **dump or at your site**. We are aware that there are no garbage cans around the park for this, but we are unable to keep all of the critters out of the garbage cans during the day and through the night. Please help us keep the park looking clean and beautiful!

- Quiet hours are 11pm to 9am every night with the exception of Saturdays; 12midnight – 10am Sundays.

Youth's under the age of 19 and other persons who are not the Principal Occupants of a site are to be under the direct supervision of the Principal Occupants during "Quiet Hours" – Long Term Brochure.

- No fireworks, firecrackers, or floating lanterns are permitted on Cedar Cove Resort property at any time.

- To make appointments to view Previously Enjoyed Trailers, please contact Marie Dalton by phone 613-294-5469 or email her at mariedaltontrailersales@gmail.com

- Please help yourself to the FREE MULCH at the other end of the park! Follow Cedar Cove Road (main road) to the boat trailer storage area! You will see our beautiful pile of mulch that is yours to take, free of charge!

- The Civitan Club has placed the **white barrels** at the dump area for liquor and beer empties!

"We assist in a large variety of community projects providing people power as well as leadership and organization. Proceeds are used to support a multitude of local initiatives and those in need. We assist those less fortunate, community groups and events, children, youth, and seniors." – Civitan Club.

- Our annual **Flea Market** takes place this July 14th! Save up your stuff that is just taking up space and get a table this year! Tables are provided and \$20 each!

- Remember that boats are to be in the water, with your boat trailer at the designated "Boat Trailer Storage" area at the back of the park (see park map). Your site should also be cleaned up of leaves and debris from the winter. The deadline to have these tasks completed is June 1st.

BOOT DRIVE

You may notice that the amazing volunteer firefighters of White Lake are doing a "Boot Drive" on Pine Tree Corner (Fork in the road at Peneshula Road, Pickerel Bay Road, and the Snye Road), all proceeds that they collect goes to the local Fire Station here in White Lake!

WEEKEND BINGO

Jim will be hosting **Family Bingo** this Saturday and Sunday (May Long Weekend). Bingo starts at 6:30pm *sharp*, make sure that you bring your small bills! Children, make sure to bring your parents!

As long as there is enough interest, Bingo will continue each Saturday until Peak Season!

Firewood

We ask that you purchase your firewood from us so in hopes that we can keep our park free of the **Ash Borer Beetle**.

Bagged Firewood is available for purchase in the **Store** for \$10/bag (taxes included).

Face-cords of Firewood may be ordered in Reception before the Sunday of any given week.

Orders placed **Sunday before 11am** will ensure delivery of the wood by the following **Friday evening**.

A full face-cord of wood costs \$130+tax (comes to \$146.90).

IMPORTANT INFORMATION PAGE

FIRE BAN IS...

As of this year, while a Fire Ban is **ON** or **in effect**, you are **NOT** permitted to have any type of fire at any time.

This includes fires used for cooking and campfires. The only exception to this fire ban at this time is the use of a propane fireplace. If any of our guests violate this rule, Cedar Cove Resort will be fined, and in turn the guest who refused to comply with this rule, will be fined the same amount by Cedar Cove Resort. **There is zero tolerance for fires during a fire ban.**

Be sure to make yourself aware of any fire ban that is in effect. Cedar Cove Resort is located in Lanark County, and has this information readily available to you! When a fire ban is in effect, we post signs on your way into the parking lot, on the front door of the lodge, in Reception, in the Store, and at the gate. This information is also posted to our website

www.cedarcove.ca and to our Facebook page!

"Certain periods in the year create conditions that make even controlled burning dangerous and this risk can quickly lead to fast and uncontrolled spread of fire. There are a number of conditions that warrant restrictions throughout the year.

These circumstances include, but are not limited to: high winds, prolonged dry spells, early spring surface conditions, cut fields or wet conditions that do not allow our firefighting equipment to access remote or rural locations etc."

- www.lanarkhighlands.ca

What do I do in a Power Outage?

In the case of a power outage, there are a few things we would like our guests to be aware of!

1- When the power goes out, Reception/The Lakeside Grill/The Store all have access to the generator beside the Lodge.

This means that you are able to purchase ice and necessities from the Store, and come in for a meal at The Lakeside Grill!

2- During a power outage, most times our internet and debit/credit machines go down. If this is the case, we will only be able to accept CASH.

3- **Please use water sparingly!!** This one is important! Our water system is run by electricity, so please do not be putting a lot of water down your drains or toilets. The water will run into our system, but will not be able to run **through** the system. This has the potential to cause back ups, and nobody wants that!

4- During a power outage, **please do not use THE WASH HOUSE!** This facility is not connected to the generator at the lodge, meaning that there are no lights, no water, and no ability to flush a toilet! **During this time, the POOL WASHROOMS will be available 24/7 until power returns.**

5- During a power outage, our phone at Reception (613-623-3133) may become unavailable, so you would be unable to reach us at the Lodge by phone. The Emergency number for **Cedar Cove** is 613-859-COVE(2683), but in extreme emergencies, call 911!

6- You may choose to make a "72hr Emergency Preparedness Kit" for your trailer!

- Water (2L/per person/per day)
- Hygienic products (face/hands/body)
- Unscented Candles
- Cash
- Manual Can Opener
- First Aid Kit
- Non Perishables (canned or other)
- Flash Lights and **Batteries**
- Matches
- Portable External Battery for small devices
- Blankets
- Medications (advil, aspirin, etc.)

When a FIRE BAN IS IN EFFECT and the power goes out. You are still not permitted to have a fire for any reason, even for cooking. This is dangerous, as we would have no running water if the worst should happen.

We hope that the power stays on all Summer long! But Mother Nature is in control, and you can never be too prepared!

Important Dates to Remember

June 16 – Bass Derby

June 29 – Peak Season Starts!

July 1 - Canada Day Fireworks

July 7 – Kids Fishing Derby/Superhero Day

July 14 – Flea Market/Wild West/Golf Tournament

July 21 – Fear Factor

July 28 – Pirate Days

August 4 – Luau/Swim Across the Bay

August 11 – Psychedelic 60's/Volleyball Tournament

August 18 – Cedar Cove Idol/Corn Roast

August 25 – Halloween

September 3 – Peak Season Ends

September 15 – Deadline to Renew for 2019

Bingo each Saturday (and Sundays on Long Weekends!) Bocce Ball Tournaments each Long Weekend.

Current Store and Reception Hours of Operation

Reception

Thursday 12pm-8pm

Friday 9am-9pm

Saturday 9am-9pm

Sunday 9am-8pm

Monday 12pm-8pm

Store

Friday 1pm-9pm

Saturday 9am-9pm

Sunday 9am-8pm

**May Long Weekend Monday
Reception and Store are open 9am-8pm**