

# RESTORATION TECHNICAL INSTITUTE

Knowledge, Passion, & Inspiration for Your Success

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## Restoring Success: Preparing for CAT Loss Response

*By Lisa Lavender COO Restoration Technical Institute*

It has been two years ago since I wrote "[What the CAT Just Happened](#)", which gave insights and tips to prepare for disaster. This was written immediately after the Polar Vortex of 2014 that went beyond a regional disaster to a national disaster, hitting areas all over the country.

Most of us who are in the restoration and disaster/emergency response business have our stories. There was the time I ordered in a tractor trailer of rental equipment to prepare for hurricane Sandy; 99% chance of hitting the area that I served, and then I woke up to sunshine and blue skies. Sandy took a slight turn that took the hurricane almost exactly around the outside of our service area.

Then, there was the time that I went into my office for a phone call, shut the door, and emerged from my office 20 minutes later to a full Catastrophe Response Operation. An extremely harsh hail storm hit our area leaving a trail of mass destruction. The hail storm that took a little county in Pennsylvania by surprise made national news in May 2014.



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Tip From The Tute!



## Dustless Media Blasting? Yes!

Coming April 22, 2016, we are excited to have Jeff Paduano from ESCA Blast teach "Media Blasting. Different Methods For Different Tasks".

This one day course qualifies for 1 IICRC CEC. We are proud to have [ESCA Blast](#) as a Partner at the Restoration Technical Institute and Jeff's knowledge in this industry is second to none. There is so much more we can use in the Restoration Industry that goes beyond soda blasting and dry ice blasting. Blasting media from the most gentle to the extremely aggressive is available to help us as restoration technicians.



Jeff Paduano from ESCA Blast demonstrates new ways of using Media Blasting

## "No Pizza. No Hoagies" by Stephan Schumm

When we decided to open the Restoration Technical Institute, one of the first things Lisa said was, "I am instituting the No Pizza and No Hoagie rule at our school." The Restoration Technical Institute has its own kitchen and hospitality room. Our CEO, Ted Lavender, installed a dumb waiter to go from the kitchen located on the second floor, to the hospitality room on the first floor. The no pizza, no hoagie rule has yet to be broken. Ideas are always being shared as to new menus that can be served to our students. We always feel honored when we are asked where the food is catered from. We are proud to share that it is all made with love from "Lisa's Bistro". Part of attending class at the Restoration Technical Institute is the experience that our students receive. From food....comradery with other restoration professionals...and most importantly education, we thank you for choosing us as your training provider.



You Never Go Hungry at the Restoration Technical Institute!

## Upcoming Courses

Click on the Course To Register Today!

<a href="#">Fire and Smoke Restoration Technician</a>	<a href="#">Odor Control Technician</a>	<a href="#">Media Blasting</a>
April 12-13, 2016	April 14, 2016	April 22, 2016

[Complete Course Listings](#)

## Industry Links



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