January 23, 2017

Our 3rd annual EC Directors Gathering date and agenda are set for Friday, April 28! Registration will open early March. I hope to see all of our directors in attendance!

Dr. Candyce Seider, retired professor from Concordia University Wisconsin will facilitate our discussion for the day. We are blessed to have a professional like Dr. Seider spend time with us.

The agenda was created by the directors attending the previous EC Conference. Special thanks to Dian Schlichtmann for organizing their wishes. The day will be collaborative, focused on the following...

## **Topic: The Home-Center Connection**

1) The Relational Connection

- How do we encourage and support families spiritually, emotionally, socially, physically, and cognitively?

- This includes...

- ... understanding the realities of today's families and the families we serve
- ... training staff to encourage/support/address needs
- ... locating/creating resources that support and encourage
- ... effectively communicating with families
- 2) The Business Connection
  - How do we also build a professional/business connection with families?
    - This includes ...
      - ... effectively communicating policies/procedures
      - ... gaining parent input on policies/procedures/the center's "culture"/etc...
      - ... confidentiality
      - ... dealing with the "yuck" what happens when policies/procedures aren't followed (payment issues, scheduling issues, etc...

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