



**WEST SIDE
CATHOLIC
CENTER**

3135 Lorain Avenue
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**GROUNDING IN FAITH,
HOPE, LOVE AND RESPECT
FOR THOSE WE SERVE,
WE ASSIST ALL WHO COME IN
NEED OF FOOD, CLOTHING,
SHELTER, ADVOCACY AND A
PATH TO SELF-SUFFICIENCY.**

August 25, 2017

Tom A.F. Mendelsohn
William P. Eyman
North Coast Strategy Partners, LLC
1939 Bromton Drive
Lyndhurst, OH 44124

Dear Tom and Bill:

Please accept our sincere gratitude for the Mock Survey you conducted at West Side Catholic Center in preparation for the CARF Survey in May 2017.

As you know, we received a three year accreditation. Your Mock Survey played an important role in this process. You were extremely thorough in the review of our policies and procedures. The feedback provided was valuable and thoughtful. Your survey report was complete and very easy to use when implementing your suggestions.

We appreciated your willingness to communicate with us after the Mock Survey as we implemented your recommendations. You are very easy to work with. We recommend you without hesitation to any organization considering your services.

Very truly yours,

Anita Cook
Executive Director

Judy Kern
Director of Programs

*deceased