



# Heart Murmurs

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TENDER  
HEARTS  
MINISTRIES

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## A Note from our Founder

*Micah 6:8*

*“He hath shewed thee, O man, what is good; and what doth the Lord require of thee, but to do justly, and to love mercy, and to walk humbly with thy God?”*

Recently I was told by someone who had recommended a lady for our program, “Thank you for trying to help her. I’m sorry I have wasted your time”. As I formulated my response, I first reminded myself, and then her, that reaching out to someone offering help and hope is what we should be doing.

As Christians, *our duty* is to encourage and guide those who have lost their way in life, pointing them to the Lord and providing them the needed tools for success! It’s clearly up to the client to accept the help and use the tools provided.

Even among our Tender Hearts staff, we sometimes become discouraged and have to remind one another to not take it personally when someone doesn’t accept the help we offer. Just like you,

clients have choices to make.

The goal of our ministry is to offer a hand-up, and not a hand-out. In 2016, we were able to see lives changed and people with genuine needs helped. It is because of the Lords’ goodness to this ministry and those who support it that we were able to provide and meet the needs of others. Here are some of our 2016 statistics:

Community Outreach Program provided 4,287 assistances to 1,153 individuals (534 households); of that, 513 were children, 199 were Senior Citizens, and 158 were disabled.

Distributed 36 “Winter Ready Bags” to Senior Citizens which included new blankets, socks, hats, gloves, and toiletries.

Held the 5th Annual Job Fair in the city of York, offering help to 252 people with job resumes, free interview outfits, free haircuts, access to 32 hiring companies, and a free lunch.

Collected 502 book-bags stuffed with back-to-school tools for children which, were handed out on National Night



Out in conjunction with the York Police Department. Homeless shelter (9 month program) housed 28 total; 14 adults, 1 Senior Citizen, and 13 children. Thanksgiving Program fed 278 families; 640 individuals. Christmas Program fed and/or delivered toys to 302 families; 686 individuals.

***It is with sincere gratitude, we say “thank you” for helping us help others!***

***Welcome 2017 for its endless opportunities to serve the Lord by showing His compassion to those in need!***


~ Ainslee



***“We rise up by lifting others.”  
—Robert Ingersoll***

# Year-end Ministry Highlights



Great fun while helping others—  
to God be the glory! 

## “New Beginnings”

*“God has a plan for me, and I need to follow His plan.”*

As we got out of the car, the signature smile of our former House of Hope lady, Pat, split the face we love so well. Waiting for us at the entry of the apartment complex where she has lived independently for almost seven years, she greeted us with warm hugs, and we were glad we had come to visit. We stay in touch with Pat, but seem to have little time to catch up on details. Today we had set aside time for details, and we knew we were in for a treat.

Pat was part of our program eight years ago, but did not complete it. As she put it, “I

was reluctant and hard-headed, but I was truthful in my journey.” Soon after she left, she promised Tender Hearts president Ainslee Moss, “I WILL be your success story.”

Soon Pat had a job, but due to orthopedic problems, she had to give it up. Tender Hearts stood by her until she could receive her disability...and the rest is wonderful, God-ordained history! “It gets hard sometimes. If I didn’t believe and trust and pray, I couldn’t make it. I try to handle things on my own as long as I can, but I know I can call on Tender Hearts.”

Incidentally, we can always call on her as well. She often helps us with anything involving meal preparation, and is well known in York as a fine cook.

Ever one to serve others, even in her House of Hope days, Pat now enjoys helping take care of her great-grand children. She often cooks for her family, especially hosting special dinners for birthdays and holidays.

When asked what was the biggest difference House of Hope made in her life, she solemnly answered, “Facing the demons in my life that I couldn’t have faced on my

own. Ms. Ainslee always listened and was never judgmental. I didn’t know how a young woman could help an older woman, but she did.”

Yes, scriptural principles applied in any life can be life altering...and that is what our shelter program is all about.



“Grandma Santa Claus”

# A PASSION FOR VOLUNTEERING

*“Volunesia (noun): that moment you forget you’re volunteering to help change lives, because it’s changing yours.” —volunteer HQ*



Vanessa Velozquez

“Vanessa was the first person I worked with who spoke little English. At first, I wasn’t sure it was going to work out...” commented our York thrift store manager Denelle Martin. However, through the help of a translator app on her phone and sorting bins labeled in

English *and* Spanish, Denelle and volunteer Vanessa Velozquez worked out an arrangement, and Vanessa became a volunteer extraordinaire.

One area of constant congestion in our sorting area is clothing. On Vanessa’s volunteer days, Mondays through Thursdays, that is not the case—often she works through the clothing so quickly, other workers can hardly keep up! She also helps sort in toys, household, and books. Laughingly, Denelle reports that Vanessa tried to teach her Spanish

as they would find items in the store, but the manager’s flair for foreign language did not attain a level of success equal to that of the volunteer’s skill at volunteerism!

Vanessa came to us through a program which lends assistance for volunteer hours served, and this hard-working young lady has no problems with that. “Being a volunteer means for me to serve people who need help,” she asserts. We are indeed grateful for her cheerful service and dedication to our ministry.

## Thank You

*This quarter’s major contributors*

- ♥ Bullock Creek Presbyterian Church
- ♥ Westminster PCA
- ♥ Linda Dickson
- ♥ The Duke Energy Foundation
- ♥ Trinity UMC Bible Study Sunday School Class
- ♥ York Electric Trust
- ♥ First Baptist Church—York
- ♥ Jeffrey & Deann Harris
- ♥ Metrolina Greenhouses
- ♥ Paul and Laura Lee Simbrat
- ♥ Kings Mountain Chapel UMC
- ♥ Trinity UMC
- ♥ Harbor Chase of Rock Hill
- ♥ Katy Darnell Circle—Newkirk Baptist Church
- ♥ Abiding Presence Lutheran Church
- ♥ James Hodnett in honor of the Hodnetts, Addisons, & Gibbses
- ♥ Liberty Bap. Church-Fayetteville, GA
- ♥ Thomas Remmey
- ♥ Women’s Society—York ARP Church
- ♥ GWRRA Catawba Wings Chapter H
- ♥ St. James UMC
- ♥ Gordon & Kristine Speed
- ♥ Divine Saviour Church

*“Happiness doesn’t result from what we get, but from what we give.”*

—Ben Carson



## Want to Volunteer?

*“When action meets compassion, lives change.” —Dave Ramsey*

Volunteers are the life blood of this ministry! Thank you ALL for ALL you do! If you’re feeling the Lord is calling you to volunteer, there are many ways in which we could use your help!

**The York Thrift Store is in need of regular volunteers in the store.**

(803-684-3132)

**The Rock Hill Thrift Store is in need of regular volunteers in the store.**

(803-366-4673)

If you or someone you know is interested in lending a helping hand, please contact the office at (803) 684-3131 or

contact Barbara at [events@tenderheartsinyork.org](mailto:events@tenderheartsinyork.org)

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## Tender Hearts Ministries

### York Thrift Store

511 Kings Mountain Street

York, SC 29745

(803) 684-3132

[york.thrift.store@tenderheartsinyork.org](mailto:york.thrift.store@tenderheartsinyork.org)

### Rock Hill Thrift Store

1735 Heckle Blvd. Suite 117

Rock Hill, SC 29732

(803) 366-4673

[rh.thrift.store@tenderheartsinyork.org](mailto:rh.thrift.store@tenderheartsinyork.org)

**“Keeping a tender heart toward those  
in need.”**

Tender Hearts Ministries is a 501(c)(3) non-profit and includes two thrift stores, community outreach events, and a shelter for homeless women and their children. Tender Hearts Ministries exists so that those in need may receive food, clothing, shelter, and access to local human service agencies, educational opportunities, and compassion. Our purpose is to provide individuals and families of the community with needed temporary assistance with food and clothing; to provide women and children in crisis situations with food, clothing, and temporary shelter, as well as biblical counseling, and financial and job training. We're also here to provide, through donations and volunteer operation, thrift stores in which persons of all economic standards in our community can shop.



## Stewardship Opportunities: Donate with no extra cost while shopping online!

We are now a part of the **AmazonSmile Program!** When you shop at AmazonSmile, Amazon donates 0.5% of the purchase price to Tender Hearts. Bookmark the link <http://smile.amazon.com/ch/41-2174567> and support us every time you shop.

If you shop online, consider shopping through the [shop.com/tenderhearts](http://shop.com/tenderhearts) portal, and our ministry will receive a percentage of each purchase you make. Percentages, some very generous, vary with each purchase.

As a help for those going through the heartache and upheavals of divorce, we highly recommend this easy-to-read devotional workbook filled with basic wisdom from the Scriptures. Authored by Tender Hearts founder and president Ainslee Gentry Moss, *Surviving Divorce God's Way* is available from Amazon.com for \$14.95, but signed copies can be obtained at our thrift stores for \$10. When purchased at our thrift stores, 100% of the proceeds go to support our House of Hope program.



## Tender Hearts Wish List



### House of Hope

- ~ Employment in York for ladies
- ~ White Towel Sets
- ~ Twin Bed Pillows
- ~ Twin Mattress Covers
- ~ Donation of vehicles so ladies can have transportation to their jobs

### Thrift Stores

- ~ Furniture
- ~ Appliances

*“We make a living by what we get, but we make a life by what we give.”*

*Winston Churchill*

### Food Pantry

- ~ Canned Veggies
- ~ Canned Meats
- ~ Canned Fruits
- ~ Paper Towels/ Toilet Paper
- ~ Packages of Pasta or Rice products
- ~ Canned Spaghetti Sauce or Gravy