

## Eyeglasses Warranty Information

At Spectrum Eye Center, we are here to make it easy. 😊 One advantage of purchasing eyewear from our office, is that you have the doctor and the optical together on your side, helping you through any transition. Together under one roof, we have the benefit of answering all questions you may have.

Satisfaction Guaranteed - That's our promise. If you're not satisfied with your Spectrum purchase within the first 30 days, just let us know. We'll do whatever we can to make it right. (\*does not cover accidental damage, breakage, or theft).

With every prescription eyewear purchase, you will receive excellent warranties at no additional cost and no additional co-pay.

Unlimited free cleanings and adjustments 😊 We love seeing your smiling face so anytime you need an adjustment or cleaning, simply stop by and we are happy to see you at no additional cost and no appointment needed.

Scratch-resistant lenses with UV400 protection – All of our lenses include a treatment that does just what it sounds like – protects from scratches and protects from harmful ultraviolet rays. Our lenses block 100% of UVA and UVB rays. (Protect those peepers.) And if scratches appear, we'll replace your prescription lenses one time for free within one year of purchase (same frame, same prescription).

Crizal Anti-reflective Lenses - If you purchase Crizal Anti reflective lenses, you receive **double benefit!** Crizal Lenses ease eye strain by reducing reflections and eliminating glare from your lenses, AND they are also scratch resistant. If any scratches appear on this lens you will receive a replacement pair of lenses up to **two times** within one year of purchase (same frame, same prescription).

Eye frame warranty – all of our eye frames are warranted against manufacturer defects for one year. If you are having a problem due to a manufacturer's defect, simply come in and exchange your frame for a new one exactly like it from our manufacturers.

We have a 30-day exchange policy. If you are not happy with how you are seeing with your new prescription lenses that you have purchased from us, we will recheck your prescription and make any changes necessary at no additional charge within 30 days.

If you are not happy with your eye frame purchase from Spectrum, you have 30 days to exchange the undamaged eye frames with another one of equal or lesser value (no refund on price difference). If you choose a more expensive eye frame, simply pay the difference.

Progressive lens exchange policy – if you have purchased progressive lenses from us and are not happy with them, we will replace the lenses with a pair of regular single vision lenses at no additional cost within 30 days of your purchase.