

About Us

Executive Program Consultant

Jackie Mallow has over thirty years of field experience, working directly with children and adults, who have been dually diagnosed. She has extensive training, experience, and education in the areas of behavior/crisis management, program/staff development, and residential supports. She has worked exclusively with individuals with Prader-Willi syndrome since 1996, providing educational training, behavioral support, guidance and consultation nationwide. Jackie is the Vice President of PWSA-WI and has served on the board since 1997. From 2006 to 2015, she served on the Board of Directors for PWSA (USA). She also takes an active role in supporting providers through the PWSA (USA) Professional Providers Advisory Board, and on the IPWSO International Professional Providers & Caregivers Board. In addition, Jackie is the PWSA (USA) Conference Coordinator and has served as the PWSA (USA) National Conference Co-Chair since 2009.

Executive Business Consultant

Crystal Boser became active in the PWS Community in 1999 when her son Kyle, then 4 years old, was diagnosed with Prader-Willi syndrome. Soon after her son's diagnosis, she became the contact person for families supporting an individual with PWS in Northern Indiana and served in that role until relocating to Wisconsin in 2000. Upon her arrival in Wisconsin, she became an active member of the Prader-Willi Syndrome Association of Wisconsin, Inc. and is currently the organization's President. In addition, Crystal is the Chapter Relations Committee Co-Chairperson for PWSA (USA). She has facilitated events and fundraisers, hosted national meetings and mentored families throughout the country. Crystal has a Master's in Business Administration degree with a concentration in Healthcare Management. She is the current Director of Operations for an independently owned pediatric clinic.

Contact Information

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Nurturing a solid foundation to achieve long term goals, which enhance the opportunities of individuals diagnosed with Prader-Willi syndrome



Root Connections Consultative Services, is personally invested in making a difference in the lives of individuals diagnosed with Prader-Willi syndrome (PWS).

With more than 30 years of professional experience in supporting and caring for individuals diagnosed with Prader-Willi syndrome, we are personally committed to partnering with those within the PWS Community.

By assisting in developing specialized community residential long term housing options, providing assessments, offering family support, event planning, conference coordination, staff development and training, we truly envision a future full of hope.

Family Support

- Respite
- In Home
- Vacation
- Behavioral Supports & Training
- Advocacy
- Family Services
- Funding & Supports
- Legislative
- School

OUR SERVICES

Training

- Residential Best Practices
- PWS General
- Medical & Behavioral Overview
- Behavior Management – Successful Strategies
- Parent & Provider Relationship – Avoiding the PWS Triangulation
- Motivation & Team Building
- Leadership & Staff Development

Assessment

- Program
- Day Services
- Family Home
- Motivational Plans
- Policies & Procedures
- Residential Home
- School
- Vocational
- Work Services
- Individual

Development

- Program
- Administrative Codes & Regulations
- Budgeting
- Funding Sources
- Housing Options
- House Set-Up
- Human Resources
- Legislative Coordination
- Licensing
- Location
- Management Oversight
- Open Home
- Policies & Procedures
- Program Structure
- Service Coordination
- Site Inspection
- Individual
- Behavioral Profile
- Motivational Plans
- Skill Development



Event Planning

- Conference Coordination
- Fundraisers
- Meeting Facilitation
- Professional Trainings & Presentations
- Social Events