



## In This Issue

- March Winners Announced
- Preferred Provider Highlight – Kindred at Home
- Social Services
- Remaining Office Staff Meetings for 2017
- 2017 SSACO Provider Manual
- Photos from our April Office Staff meeting

## Visit our Website

[www.silverstateaco.com](http://www.silverstateaco.com)  
*Newsletters, who we are, who our members are, preferred providers, hospitalists, board of directors, management, results*

## Contact Us:

(702) 608-0417  
(775) 241-3613

**Iran, Jessica, Kaitlin, Kathy, Larry, Rena, Rhonda, Sara, Tommy, Zach**

*Larry Preston, CEO, pulling the winners.*



## Announcing the Winners of March Drawing

“You’ve got to be in it to win it”. Seems like we’ve known that phrase forever. But, as far as we can tell, it became well known only after being used for a lotto campaign about five years ago. In any case, it remains true – even when it comes to SSACO’s drawings. In last month’s newsletter we announced the two winners of \$25 Starbucks cards. Only one of those cards was delivered to the winner – because they had to be picked up at the April Office Staff meeting. Disappointing for the February winner who didn’t get her prize– but an opportunity for those who read the March newsletter carefully and replied to the email. That Starbucks card was added to the

two newly available, giving those who entered the March drawing an additional chance to win.

Congratulations to our three March winners:

- Gene Talley (JATEKO Family Medical Group)
- Victoria Anderson (Clifford J. Molin, MD – Priority Health Group)
- Monique Vickrey (Nevada Heart and Vascular)

Only one catch – the cards can only be picked up at the June 19<sup>th</sup> Office Staff meeting.

Keep reading the newsletters carefully. You never know when we will slip in another chance for you to win!

## Preferred Provider Network – Home Health

As you may know, Kindred is both a Preferred Provider, as well as a partner, of Silver State ACO. As such, they are particularly focused on delivering excellent care without overutilization or redundancy. They are highly rated and knowledgeable about SSACO. We implore you to refer to them in an effort to keep our beneficiaries healthy while trying to keep our costs “healthy” in an effort to achieve shared savings. Good for everyone. In addition, the first three people to call Sabrina with Kindred at Home (562-650-5750) & identify themselves as an ACO Participant will receive a special “treat”.



**Sabrina Patrick**

Home Health and Hospice Market Manager  
9121 W. Russell Rd., Suite 110, Las Vegas, NV 89148  
Cell: 562-650-5750 | Fax: 913-689-7352 | Email:  
[sabrina.patrick@kindred.com](mailto:sabrina.patrick@kindred.com)



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Sabrina shares her thoughts: **Why Home Health?**

Well, why not! Aging adults experience higher risk of chronic disease. More than 60% of older adults manage 2 or more chronic conditions potentially putting them at risk for hospitalizations or re-hospitalizations. What if we could avoid a hospitalization all together by educating our physicians and their staff to understand they can refer directly from the office? What does the home health patient look like? Recent hospitalization? Medication changes? Multiple co-morbid conditions? Lives alone? Diagnosed with Alzheimer's or other dementias?

We are here to help you understand the benefits of Home Health and would love the opportunity to care for your patients at HOME. Kindred at Home is a 4.5 Star agency and we will provide excellent care for your patients! We strive for our patients to remain at home or safely return home, surrounded by friends and family, while receiving the highest-quality, most compassionate home-based care possible. For more information or a referral, contact your Kindred at Home Specialist today.

**Kindred at Home Commitments to Care**

**Our Commitments to Care - We will make patients and their families our first priority.**

- We will initiate care of qualified patients within 24 hours, 7 days a week, 365 days a year.
- Our patients will know when to expect us.
- We will understand our patients' needs and goals and engage in a holistic approach to supporting their recovery and rehabilitation.
- We will communicate with patients, families and healthcare partners based on their expectations.

**Our Mission**

To always keep our patients and their families first by providing clinical excellence, extraordinary service and compassionate care.

**Our Vision**

Changing lives every day.

**Because of our commitment to you, our care matters.**



### 2017 Office Staff Meetings:

**NOTE new date /time:**  
**Monday, June 19, 2017**  
**Summerlin Hospital –**  
**11:30 a.m.**

**October 25, 2017 –**  
**Spring Valley Hospital –**  
**7:30 a.m. and/or at 11:30**  
**a.m.**

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### Social Services

If you have a SSACO beneficiary in need of Social Service intervention or support, there are multiple community resources in Clark County.

1. The web address to Clark County Nevada Social Services page is the following: <http://www.clarkcountynv.gov/social-service/Services/> This site provides reference information when social issues arise with your senior SSACO beneficiary. Information regarding the Clark County Senior Advocate Program and Elder abuse is included. The “2017 Royal Pages” are also available within this site. The Royal Pages is a directory of programs and services geared toward the senior and disabled population.
2. Call Nevada 2-1-1  
What is Nevada 2-1-1? 2-1-1 is a special telephone number reserved in the United States and Canada to provide information and referrals to health, human and social service organizations. Dialing 2-1-1 in almost every part of the United States will connect you to human and social services for your area. 2-1-1 services include places to find emergency food, housing and emergency shelter locations, children’s services, and support for seniors, older persons, people with disabilities, and mental health and counseling services, among many others.

If you have any questions, please give me a call at 702-262-7514.

Sincerely,

Jackie Summers, RN, BS, CPHQ  
Sr. Director Care Management  
Kindred Las Vegas Integrated Market

### 2017 Provider Manual

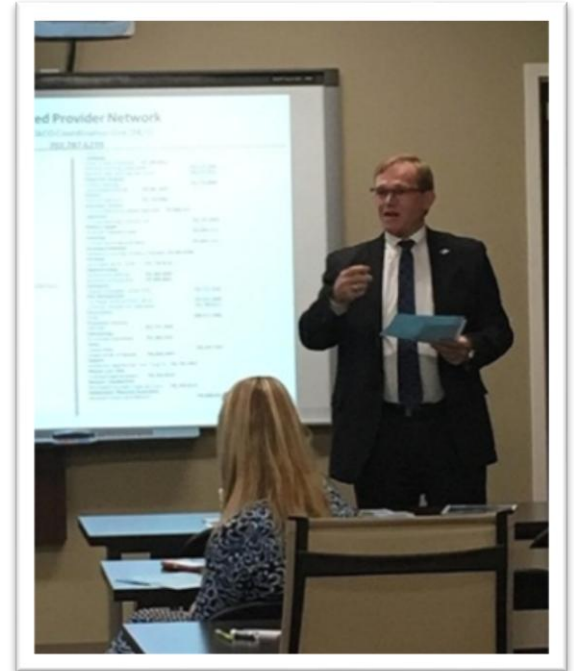
Can’t remember how to log in to Health Endeavors? Not sure about some specific requirement for one of the quality measures? Can’t locate your notes on that? Voila! One place to look for everything – the Silver State ACO Provider Manual. Your reference Guide for all things SSACO. Look for it in your email inbox. And, please share your suggestions for how we can make it better / more useful for you.

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*Thought for the Day: STRESSED spelled backwards is DESSERTS. So, here’s our suggested diet for de-stressing: 7 am: Coffee, cottage cheese, egg (whites only), 1pm – Kale Salad, 6pm – Skinless chicken breast with steamed vegetables, 11pm – Half a package of Oreos and a pint of ice cream! ☺*



(Right) Kimberly Vint  
Calderon Medical Group,  
Winner of the February 2017 Newsletter Drawing



(Left) Larry Preston  
SSACO

Members of the SSACO Governing Board celebrating at  
the American Lung Association Gala-April 2017



(Left to Right) Dr. Upinder Singh – Kindred,  
Karla Perez – Valley Health System,  
Larry Preston –SSACO, and Linn Billingsley –  
Kindred