

**PATIENT INFORMATION:**

NAME (FIRST, MIDDLE, LAST) \_\_\_\_\_  
DOB \_\_\_\_\_ SEX \_\_\_\_\_ SSN: \_\_\_\_\_ RACE: \_\_\_\_\_ LANGUAGE: \_\_\_\_\_  
STREET ADDRESS: \_\_\_\_\_  
CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_ PHONE \_\_\_\_\_  
MARITAL STATUS \_\_\_\_\_ IF PATIENT IS A MINOR WITH WHOM DO THEY LIVE? \_\_\_\_\_

**EMERGENCY INFORMATION:**

PATIENT'S PRIMARY DOCTOR \_\_\_\_\_ PHONE \_\_\_\_\_  
REFERRING PHYSICIAN \_\_\_\_\_ PHONE \_\_\_\_\_

IN CASE OF EMERGENCY, WHO MAY WE CONTACT **OTHER THAN** THE PARENTS/GUARDIANS:

NAME \_\_\_\_\_ RELATIONSHIP \_\_\_\_\_ PHONE \_\_\_\_\_

**PARENT OR GUARDIAN INFORMATION**

NAME \_\_\_\_\_ RELATIONSHIP \_\_\_\_\_ DOB \_\_\_\_\_  
ADDRESS (IF DIFFERENT FROM PATIENT) \_\_\_\_\_  
CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_ PHONE \_\_\_\_\_ SSN \_\_\_\_\_

**SECOND PARENT OR GUARDIAN INFORMATION**

NAME \_\_\_\_\_ RELATIONSHIP \_\_\_\_\_ DOB \_\_\_\_\_  
ADDRESS (IF DIFFERENT FROM PATIENT) \_\_\_\_\_  
CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_ PHONE \_\_\_\_\_ SSN \_\_\_\_\_

PLEASE PROVIDE A LIST OF ANYONE BESIDES THE PATIENT WHO HAS PERMISSION TO RECEIVE INFORMATION REGARDING ANY OF THE CONTENTS OF THEIR MEDICAL RECORDS?

NAME \_\_\_\_\_ RELATIONSHIP TO PATIENT \_\_\_\_\_ PHONE \_\_\_\_\_  
NAME \_\_\_\_\_ RELATIONSHIP TO PATIENT \_\_\_\_\_ PHONE \_\_\_\_\_

I GIVE PERMISSION FOR DR. FLINN'S OFFICE TO CONTACT ME VIA TEXT REMINDING ME OF MY UPCOMING APPOINTMENT.  
YES CELL # \_\_\_\_\_ NO

I WANT TO ENROLL IN THE PATIENT PORTAL WITH DR. FLINN'S OFFICE TO RECEIVE MY RECORDS ELECTRONICALLY.  
YES EMAIL ADDRESS: \_\_\_\_\_ NO

SIGNED: \_\_\_\_\_ DATE: \_\_\_\_\_

**Carl E. Flinn, M.D., Pediatric Ophthalmology & Adult Strabismus**

***Financial Policy***

Thank you for choosing us as your health care provider. We are committed to your treatment being successful. Please understand that payment of your bill is considered part of your treatment. The following is a statement of our Financial Policy, which we require you read and sign prior to treatment. FULL PAYMENT IS DUE AT **TIME OF SERVICE** FOR ALL CO-PAYS, CO-INSURANCES, AND/OR DEDUCTIBLES, PLUS ANY PREVIOUSLY OWED BALANCES NOT YET PAID IN FULL. WE ACCEPT CASH, CHECK, or VISA, MASTERCARD, DISCOVER, AMEX.

***Insurance***

As a *courtesy*, we will file your **medical insurance** *only* if we are a participating provider or on contract with your insurance company. We cannot bill your insurance company unless you give us your insurance information including a copy of your insurance card. Your insurance policy is a contract between you and your insurance company. We are not privy to that contract. **Please be aware that some, and perhaps all, of the services provided may be non-covered services and not considered reasonable and necessary under with your medical insurance.** If your insurance company rejects your claim for any reason and/or leaves a balance due, it is your responsibility to pay us in full within **15 days** upon receiving our bill.

***Refraction***

Refraction is a medically necessary test to determine if you have a need for glasses or contact lenses and to help follow the progress of treatments for diseases of the eye such as cataracts. Dr. Flinn can determine if you have nearsightedness, farsightedness, astigmatism (asymmetrical cornea), or presbyopia (inability to focus on objects that are close to you). This test helps confirm the extent of vision difficulty and is a necessary component. The information obtained from a refraction test is written as a prescription for eyeglasses or contact lenses. Most insurance plans choose not to cover this essential service. Therefore, you will be responsible for this charge in full (\$40).

***Referrals***

If you subscribe to an insurance company that requires its members to have a referral for each visit, you **must** bring your referral to our office at the time of your visit. We regret not being able to see a referral patient because they have failed to bring their referral. Please know that this is not our rule but the rule of the insurance company.

***Collection Procedures and Collection Fees***

In the event that your account is placed with Universal Collection Systems, a collection fee in the amount of 33 1/3% of the then outstanding balance may be added to your account and shall become a part of the Total Amount Due. You will be responsible for any and all costs of collection including attorney fees and court costs. You agree, that in order for us to service your account or to collect any amounts you may owe, we and Universal may contact you by telephone at any telephone number associated with your account, including wireless telephone numbers, which could result in charges to you. We and Universal may also contact you by sending text messages or emails, using any email address you provide to us. Methods of contact may include using pre-recorded/artificial voice messages and/or use of an automatic dialing device, as applicable.

***Returned Checks***

There will be a charge in the amount of \$20.00 added to your account for each returned check.

***Missed Appointments***

Unless canceled at least 24 hours in advance, our policy is to charge \$75.00 for missed appointments. If an appointment is missed twice, there will be a \$50 rescheduling fee due before another appointment will be scheduled. Please help us serve you better by keeping scheduled appointments.

***Medical Records***

There will be a fee per patient for medical records dependent on the amount of records to be copied and disbursed.

***Direct Payment***

My signature below instructs my insurance company to directly pay: Dr. Carl E. Flinn, 773 Estate Place, Memphis, TN 38120. I also authorize the release of medical information necessary to process my insurance claims.

***ACKNOWLEDGEMENT OF PRIVACY NOTICE***

I hereby acknowledge that I have been made aware of the notice of privacy practices posted by Dr. Carl E Flinn’s office. I have been offered a copy of the privacy practices as well. I have read, understand, and agree to the terms of this Financial Policy.

***CONSENT FOR TREATMENT OF A MINOR:***

I, the undersigned parent/guardian of \_\_\_\_\_, a minor, do hereby authorize and direct Carl E. Flinn, MD and the staff of Carl E. Flinn, MD to provide ongoing routine and emergency health care. This consent shall remain in effect for one year following the date on the consent form or until revoked in writing.

Signed: \_\_\_\_\_ (Parent or guardian if patient is minor)

Printed: \_\_\_\_\_

Date: \_\_\_\_\_



# PATIENT HISTORY FORM

Patient: \_\_\_\_\_ DOB: \_\_\_\_\_ Date: \_\_\_\_\_

What is the reason for today's visit? \_\_\_\_\_

Who recommended the patient to be seen? \_\_\_\_\_

Who is the primary care doctor? \_\_\_\_\_ Phone Number: \_\_\_\_\_

### REQUIRED INFORMATION:

What pharmacy do you use? Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Cross Streets/Intersection of Pharmacy: \_\_\_\_\_

### Past Medical History:

Infections \_\_\_\_\_

Behavior Problems \_\_\_\_\_

Surgeries \_\_\_\_\_

Other \_\_\_\_\_

### Birth & Development

Full Term?  Yes  No How many weeks? \_\_\_\_\_

Birth Weight \_\_\_\_\_

Birth Complications \_\_\_\_\_

Pregnancy Issues (meds, alcohol, smoking)

Oxygen used at birth:  Yes How long? \_\_\_\_\_  No

History of Blood Transfusion?  Yes, Year \_\_\_\_  No

### Social History

Smoking Exposure at Home  Yes  No

If yes, who smokes in home: \_\_\_\_\_

Does the patient smoke?  Yes  No

Does the patient consume alcohol?  Yes  No

Does the patient do drugs?  Yes  No

Patient's Grade \_\_\_\_\_ School \_\_\_\_\_

Does the patient have problems at school?  
\_\_\_\_\_

### **List All Current Medications (including eye drops)**

\_\_\_\_\_  
\_\_\_\_\_

**Allergies:**  None  Latex  Seasonal

Other \_\_\_\_\_

What type of reaction? \_\_\_\_\_

### **Family History**

Natural  Adopted  Foster  Custody

The following information is for the patient's FAMILY history (not the patient's history). Please mark all that apply and specify which relative it applies to and give details such as date diagnosed for each condition:

- Hypertension  Glaucoma  Hepatitis  Lazy Eye (Amblyopia)  Diabetes  Glasses
- HIV/AIDS  Strabismus  Eye Surgery – What kind \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_

Any other family health conditions the doctor will need to know about: \_\_\_\_\_

OFFICE USE ONLY: Reviewed BY: \_\_\_\_\_

Date: \_\_\_\_\_



**CARL E. FLINN, M.D.**  
Pediatric Ophthalmology & Adult Strabismus

## Checklist: Review of Systems

Patient: \_\_\_\_\_

Date: \_\_\_\_\_

**THIS CHECKLIST IS VERY IMPORTANT. PLEASE CHECK ANY SYMPTOMS THAT YOU MAY HAVE AT THIS TIME.**

### **Eyes-**

- Vision Changes
- Eye Pain
- Glasses or Contacts
- Redness
- Blurry Vision
- Flashing Lights
- Floaters
- Cataracts
- Amblyopia
- Crossed Eyes or Offset Eyes (strabismus)
- Color Blind
- Yellow eyes
- Sudden Vision Loss
- Double Vision
- Last Eye Exam \_\_\_\_\_

### **General-**

- Weight Gain
- Fever or Chills
- Weakness
- Weight Loss
- Cancer - What kind \_\_\_\_\_  
Date of Diagnosis: \_\_\_\_\_
- Diabetes- What Type \_\_\_\_\_

### **Skin-**

- Eczema
- Pigmentation
- Molluscums
- Non-Healing Sores

### **Head-**

- Head Injury
- Headache

### **Ears-**

- Ear Infection
- Ringing in Ears
- Decreased Hearing

### **Nose-**

- Nosebleeds
- Sinus Drainage

### **Breasts-**

- Lumps
  - Pain
- ### **Respiratory-**
- Shortness of breath
  - Asthma
  - Pneumonia
  - Cough/Congestion
  - Wheezing
  - Coughing up blood
  - Tuberculosis

### **Cardiovascular-**

- Congestive Heart Failure
- Heart Murmur
- Heart Palpitations
- Chest Pain or discomfort
- Heart Attack
- Heart Disease
- High Blood Pressure

### **Throat/Oral-**

- Dry Mouth
- Sore Throat
- Hoarseness
- Strep

### **Vascular-**

- Calf pain with walking
- Leg Cramping

### **Hematologic-**

- Ease of bruising
- Ease of bleeding
- HIV/AIDS
- Anemia

### **Psychiatric-**

- Nervousness
- Stress
- Depression
- Memory Loss

**Last Menstrual Period:** \_\_\_\_\_

### **Gastrointestinal-**

- Heartburn
- Nausea
- Vomiting
- Constipation
- Diarrhea
- Hepatitis A B OR C
- Liver Disease

### **Urinary-**

- Kidney Disease
- Incontinence
- Blood in urine

### **Musculoskeletal-**

- Trauma – Broken Bones
- Swelling of Joints
- Rheumatoid Arthritis
- Stiffness
- Back Pain

### **Neurologic-**

- ADHD
- Tremors
- Down's Syndrome
- Cerebral Palsy
- Stroke
- Autism
- Dizziness
- Fainting
- Asperger's Syndrome
- Seizures
- Weakness

### **Endocrine-**

- Hyper Thyroid
- Hypo Thyroid
- Hypoglycemia

### **Neck-**

- Swollen Glands
- Neck Pain

**ANY OTHER SYMPTOMS OR DIAGNOSIS' NOT LISTED ABOVE:** \_\_\_\_\_

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Date: \_\_\_\_\_