Paws & Claws Pet Resort "Need to Know" Effective January 1st 2013

Pickups and Drop Offs:

- All drop offs and pickups must be scheduled.
- If our scheduled drop offs and pickups are completed for the day we may close early.
- If you know you are dropping off or will be returning early please call us before 2PM to let us know, otherwise we may close early.
- Drop off days are charged full day regardless of what time the pet arrives.
- Monday Friday Pickups before 2PM will not be charged for the day.
- Monday Friday Pickups after 2PM will be charged for a half day.
- Saturday Pickups by 12PM no charge. Sunday Pickups at 12PM no charge.
- Please arrive 15 minutes prior to closing for pickups & drop-offs.

Hours of Operation:

- Monday Friday 8AM-5:30 PM
- Saturday 8AM-12PM
- Sunday 12 PM -12:15 PM

Payments:

• Cash Or Check, We do not accept credit cards

We prefer not to conduct business after hours. Please do not ask for exceptions to our schedule unless it is important. As a family ran business running operations 365 days a year keeping a tight schedule allows us to remain family operated and keep our rates reasonable for our customers. Thank you for your cooperation, Ralph & Debbie.

> Paws & Claws Pet Resort (928) 210-9986 www.pawsclawsresort.net