Discrimination is Against the Law

Andrew Chiropractic & Acupuncture Clinic, PA complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Andrew Chiropractic & Acupuncture Clinic, PA does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Andrew Chiropractic & Acupuncture Clinic, PA

- Provides free aids and services to people with disabilities to communicate effectively with us,
  such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - o Information written in other languages

If you need these services, contact Denise Swan, Civil Rights Coordinator.

If you believe Andrew Chiropractic & Acupuncture Clinic, PA has failed to provide these services or discriminated in another way on the basis of race, color, national origin, ae, disability, or sex, you can file a grievance with: Denise Swan CCCA, 330 N. First Street, Albemarle, NC 28001, phone: 704-983-3552, fax: 704-983-4660, email: <a href="mailto:livewell@andrewclinic.com">livewell@andrewclinic.com</a>. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Denise Swan, Civil Rights Coordinator is able to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <a href="https://ocrportal.hhs.gov/ocr/portal/loggy.jsf">https://ocrportal.hhs.gov/ocr/portal/loggy.jsf</a>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <a href="http://www.hhs.gov/ocr/office/file/index.html">http://www.hhs.gov/ocr/office/file/index.html</a>.