

FAQ for Storage Units

1. **Question:** Are my contents covered by insurance

Answer: The storage facility carries insurance for damage to buildings and structure. Contents of units are not covered by our insurance so you need to check your home owners insurance for coverage or purchase rental insurance for your contents.

1. **Question:** Can I get a discount for my storage unit

Answer: We do offer a free month of storage for any size unit with a prepayment for 11 months.

2. **Question:** What is the best lock to put on my storage unit

Answer: A high quality DISC lock is the best lock for making your contents safe and secure. We suggest a disc lock for all customers. These locks are available at our local building supply (Gainesville Building Supply 417-679-4622) and at most hardware stores in the area Home Depot, Lowes, Meeks, Ace, etc...

3. **Question:** Do I have to stay in a storage unit for a long term

Answer: No. Our units are on a month to month basis.

4. **Question:** When is our bill due

Answer: Storage unit payments are due on the 1st of each month. If you move in after the 1st of the month your first month will be prorated for the remaining portion of the month.

5. **Question:** When is my payment considered Late

Answer: All payments are due on the 1st of the month any payments not received by the 5th of each month are considered late and a \$15.00 late fee will be added to your bill and will continue to be added monthly until payment is made to a \$.00 balance.

If you have any other questions feel free to call us at 417-679-0095 M-F 9-5 or send any questions to us via our Contact Us page.

