

## **SQUARE HYDRAULIC JACK**

### **INSTALLATION & OWNER'S MANUAL**







305 US 131 South White Pigeon, MI 49099

1-800-752-9815





## THERE ARE **SIX** KITS AVAILABLE:

#### 12k Standard Single Point

• One 12k Jack, One Pump, and Weatherproof Control Box.

#### 12k Wireless Single Point

• One 12k Jack, One Pump, and Wireless Key Fob & Emergency Switch Inside Tank.

#### 12k Standard Slave Kit

- Two 12k Jacks, One Pump, and Weatherproof Control Box,
- NO side to side leveling.

#### **12k Wireless Slave Kit**

- Two 12k Jacks, One Pump, and Wireless Key Fob & Emergency Switch Inside Tank,
- NO side to side leveling.

#### 12k Standard 2PT Kit

- Two 12k Jacks, Two Pumps, and Weatherproof Control Box,
- Jacks can run individually so side to side leveling can be achieved.

#### 6k SQ20 1pt Kit

One 6k Jack, One Pump, and Toggle Switch Mounted to backside of Tank Assembly.

## **Standard Single Point**

DESCRIPTION OF PART	PART #	QTY.
SQ1-24	M4020	1
Medium Tank Assembly Plastic Reservoir	M26850	1
TANK COVER	M12002	1
#10 TEK SCREW (FOR TANK COVER)	M80940	2
TABS (FOR MOUNTING TANK TO LEG)	M28725	2
3/8-24 HEX BOLT (MOUNTS TAB TO LEG)	M80212	2
90° FITTINGS	M57001	2
80 AMP BREAKER	M46300	1
#10-16X1.25" SELF-TAPPING SCREWS HEX FLANGE HEAD	M80938	2
GRAY BOX 1PT	M37022	1
PUSH ON CONNECTORS	M96000	2
5/16 RING TERMINAL	M94000	1
3' Battery Cable	M48000	2
3/8 Battery Lugs	M99000	4
HOSE w/ FITTINGS – 17, 19	M52000	2
"B" Brackets - 4"	M28930	4
7/16-14 G8 HEX BOLT 1.75 LONG	M80316	4
7/16-14 G8 HEX NUT	M80346	4
7/16 G8 LOCKWASHER	M80344	4
½-13 G8 HEX BOLT 5.5" LONG	M80425	2
½-13 G8 HEX BOLT 6.5" LONG	M80426	2
1/2-13 G8 HEX NUT (BLACK)	M80462	4
½ LOCKWASHER	M80452	4

## **Wireless Single Point**

DESCRIPTION OF PART	PART #	QTY.
SQ1-24	M4020	1
Medium Tank Assembly Plastic Reservoir	M26850	1
TANK COVER	M12002	1
#10 TEK SCREW (FOR TANK COVER)	M80940	2
TABS (FOR MOUNTING TANK TO LEG)	M28725	2
3/8-24 HEX BOLT (MOUNTS TAB TO LEG)	M80212	2
90° FITTINGS	M57001	2
80 AMP BREAKER	M46300	1
#10-16X1.25" SELF-TAPPING SCREWS HEX FLANGE HEAD	M80938	2
WIRELESS 1pt KIT (RECEIVER & KEY FOB) (3rd GEN)	M37029-2	1
#8 PHILLIPS HEAD MACHINE SCREWS (FOR TANK)	M80916	6
#8 HEX NUT w/ SPROCKET FLANGE	M80918	6
PUSH ON CONNECTORS (2 FOR TANK)	M96000	4
5/16 RING TERMINAL (3 FOR TANK)	M94000	4
FEMALE SPADE CONNECTOR (ALL FOR TANK)	M91500	6
3' Battery Cable	M48000	2
3/8 Battery Lugs	M99000	4
HOSE w/ FITTINGS – 17, 19	M52000	2
"B" Brackets - 4"	M28930	4
7/16-14 G8 HEX BOLT 1.75 LONG	M80316	4
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½-13 G8 HEX BOLT 6.5" LONG	M80426	2
½-13 G8 HEX NUT (BLACK)	M80462	4
½ LOCKWASHER	M80452	4

## **Standard Slave Kit**

DESCRIPTION OF PART	PART#	QTY.
SQ1-24	M4020	2
Medium Tank Assembly Plastic Reservoir	M26850	1
TANK COVER	M12002	1
#10 TEK SCREW (FOR TANK COVER)	M80940	2
"TEE" FITTING SWIVEL	M57018	2
90° JIC SWIVEL	M57007	4
TABS (FOR MOUNTING TANK TO LEG)	M28725	2
3/8-24 HEX BOLT (MOUNTS TAB TO LEG)	M80212	2
90° FITTINGS	M57001	4
80 AMP BREAKER	M46300	1
#10-16 x 1.25" SELF-TAPPING SCREWS HEX FLANGE HEAD	M80938	2
GRAY BOX 1PT	M37022	1
PUSH ON CONNECTORS	M96000	2
RING TERMINAL	M94000	1
3' Battery Cable	M48000	2
3/8 Battery Lugs	M99000	4
HOSE w/ FITTINGS – 17, 19, 12'6" (2x)	M52000	4
"B" Brackets - 4"	M28930	8
7/16-14 G8 HEX BOLT 1.75 LONG	M80316	8
7/16-14 G8 HEX NUT	M80346	8
7/16 G8 LOCKWASHER	M80344	8
½-13 G8 HEX BOLT 5.5" LONG	M80425	4
½-13 G8 HEX BOLT 6.5" LONG	M80426	4
1/2-13 G8 HEX NUT (BLACK)	M80462	8
½ LOCKWASHER	M80452	8



## **Wireless Slave Kit**

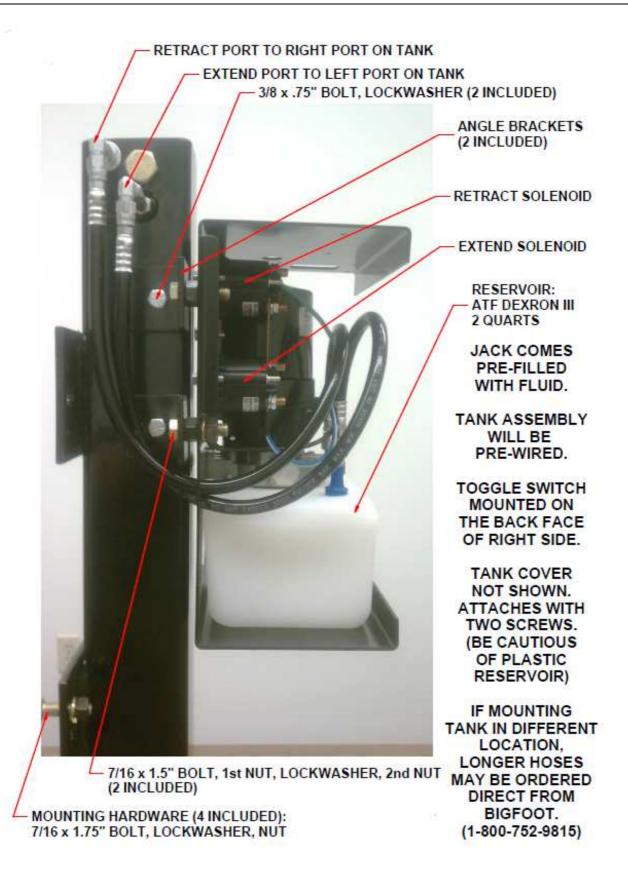
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Medium Tank Assembly Plastic Reservoir	M26850	1
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½-13 G8 HEX BOLT 6.5" LONG	M80426	4
½-13 G8 HEX NUT (BLACK)	M80462	8
½ LOCKWASHER	M80452	8

## Standard 2<sup>PT</sup> Kit

DESCRIPTION OF PART	PART #	QTY.
SQ1-24	M4020	2
Medium Tank Assembly Plastic Reservoir	M26850	2
TANK COVER	M12002	2
#10 TEK SCREW (FOR TANK COVER)	M80940	4
TABS (FOR MOUNTING TANK TO LEG)	M28725	4
3/8-24 HEX BOLT (MOUNTS TAB TO LEG)	M80212	4
90° FITTINGS	M57001	4
80 AMP BREAKER	M46300	1
#10 SELF THREADING SCREWS HEX FLANGE HEAD	M80938	2
GRAY BOX 2PT	M37007	1
PUSH ON CONNECTORS	M96000	4
5/16 RING TERMINAL	M94000	2
3' Battery Cable	M48000	3
3/8 Battery Lugs	M99000	6
HOSE w/ FITTINGS – 17, 19 (2 EACH)	M52000	4
"B" Brackets - 4"	M28930	8
7/16-14 G8 HEX BOLT 1.75 LONG	M80316	8
7/16-14 G8 HEX NUT	M80346	8
7/16 G8 LOCKWASHER	M80344	8
½-13 G8 HEX BOLT 5.5" LONG	M80425	4
½-13 G8 HEX BOLT 6.5" LONG	M80426	4
1/2-13 G8 HEX NUT (BLACK)	M80462	8
½ LOCKWASHER	M80452	8

## **Installation Diagram**

SQ20 6k Jack Assembly shown below, 12k jack is similar in design.



### **Mounting Instructions**

- Attach the "B" brackets (4" long brackets with slots in them, shipped loose) to the backside of the jack's plates using the 7/16" hardware.
- Level trailer (typical ride height) and support front of the trailer with jack stands.
- Unbolt and remove existing jack (and brackets).
- Set the Bigfoot jack temporarily to desired placement.
- (Recommended Ground Clearance: Minimum of 8 inches)
- Make sure new jack is level then mark placement of mounting holes on the frame also called the bulkhead.
- If existing holes in bulkhead do not match the Bigfoot jack's hole pattern, drill holes using a 17/32 drill bit.
- Then bolt the jack assembly to the bulkhead frame of the trailer using the 5 ½" & 6 ½" long bolts (½" hardware). Tighten to 70 ft/lbs.

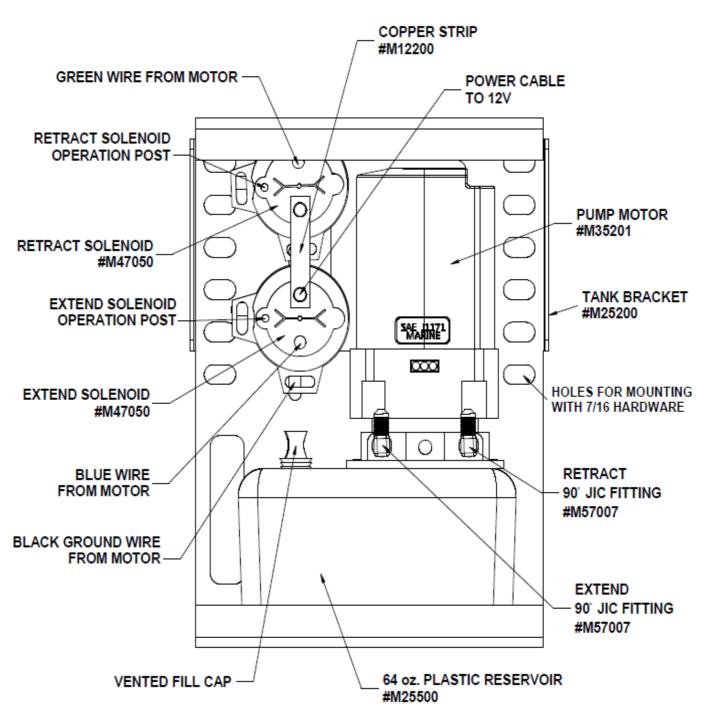
#### Plumbing of hydraulic lines:

- 1pt or Drive Leg: If the tank hoses are not already connected to the leg, the left fitting on the tank assembly goes to the bottom fitting on the Bigfoot Jack, (the longest hose.)
- **2pt Slave Legs:** Install "T" fittings at the drive leg's ports, run the short hoses from the tank assembly to the "T" fittings, run the longer hoses to the slave or driven leg.

#### **Recommended Hydraulic Line Bleeding Process:**

Prior to hooking up both slave leg hydraulic lines; install the retract line only, leave the extend line un-attached at the slave leg and place the line in a container (the same container used for filling the reservoir works well). After filling the reservoir and installing the controls and power (may be temporary), press the extend button on the control to extend the jacks for a moment until the container starts to be filled with the fluid from the slave leg's extend line. This means all the air is removed from that line and cannot be internally trapped in the system. Install the extend line to the slave leg and continue to run the jacks to full extension and leave for a moment (typically 15 minutes) and back down again. After doing so, top off the hydraulic reservoir and process complete!

## **Tank Assembly Diagram**



#### **NOT PICTURED:**

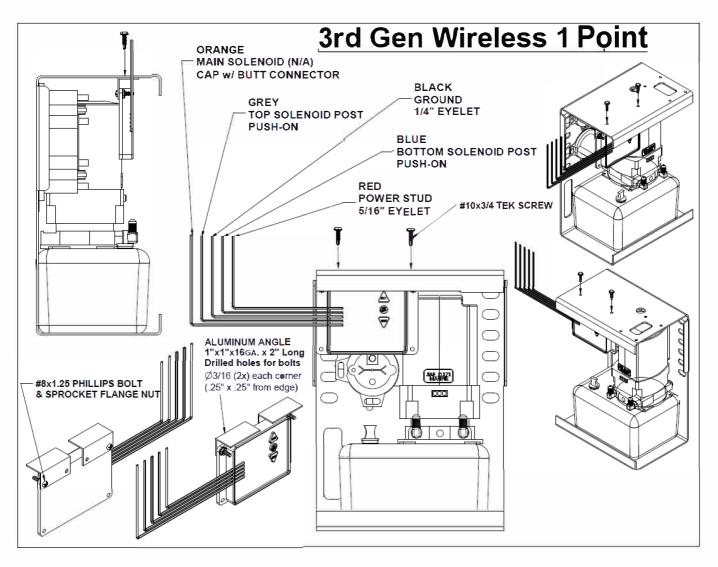
TANK COVER (BLACK TEXTURED PLASTIC) #M12002

OVERALL DIMENSIONS: 9" WIDE

12.5" TALL 5.75" DEEP

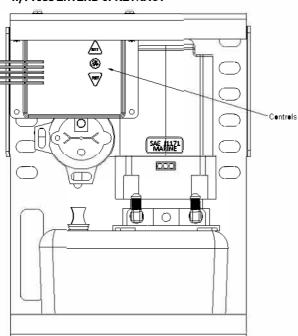
### **Final Electrical Steps...**

- Hydraulic jack requires 12 volt battery; make sure you use at least a 4 gauge battery cable for the power to the jack.
- Remove plastic cover from pump assembly (if installed).
- (Standard kits) Mount weather proof control box assembly in a convenient location making sure to allow enough wire harness to reach the pump assembly.
- Most trailers have the battery mounted on the front of the trailer in a box; install the 80 amp breaker (if equipped) using the self tapping screws in-line somewhere between the jack and the battery.
- Hooking up the breaker: Using the battery cable (if equipped); attach one end of the cable to the bottom solenoid on the lug with the copper strip. Route the cable through the grommet holes in the marked AUX then attach the other cable (if equipped) to the circuit breaker post marked BAT and route the cable to the battery (DO NOT CONNECT UNTIL THE REST OF THE TANK WIRING IS COMPLETE)
- (Standard kits) Route the harness from the switch box through the grommet on the back of the pump. Connect the green wire with the white strip to the small post on the top solenoid (make sure to use the crimp on push on connector if supplied). Next, connect the solid green wire to the small post on the bottom solenoid. You may now connect the battery cable to the battery.
- In the event the Tank Assembly *is not* attached or mounted to steel; it is necessary to attach the AUX Ground from tank assembly to frame. (If tank Assembly *is* mounted to steel, the ground is reached thru the tank body and frame of vehicle.)
- At this point add fluid (ATF) to the pump (red fill cap) make sure you fill the tank so that the fluid is 3/4" below the top.
- Then you must press the extend button and fully extend the jack(s) until it reaches full extension. Let is set this way for 30 minutes, this bleeds the air from the lines.
- Once that is done lower your system and enjoy your brand new BIGFOOT LEVELER.

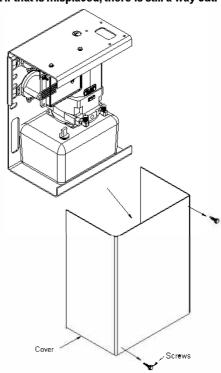


#### **Operating your Jack** with the Emergency Controls:

- 1.) Remove cover screws (two)
- 2.) Remove the cover
- 3.) Press ON/OFF switch
  4.) Press EXTEND or RETRACT



Primary Control for the Jack is your Key Fob, but if that is misplaced, there is still a way out!



### **Wireless Control Instructions**



Replacement Transmitter #M37098 Replacement Transmitter/Receiver #M37029-2

### 1 Point & Slave Systems

#### Operation:

- Depress the On/Off button on the transmitter to activate. The blue light on top should turn on. The transmitter should be in the off position when the unit is not in use. This transmitter has a safety time-out feature. When the unit was active and then not used for 1 minute it will automatically turn off. Just hit the On/Off button to turn back on.
- On the transmitter, depress & hold the Extend button to raise the trailer. Depress & hold the Retract button to lower the trailer.
- The switch mounted on the receiver module will function the same as the transmitter buttons. The tethered controller, which is usually supplied with the hydraulic pump, will also function to control the hydraulic system. Installation of the tethered system is not required and can be discarded.

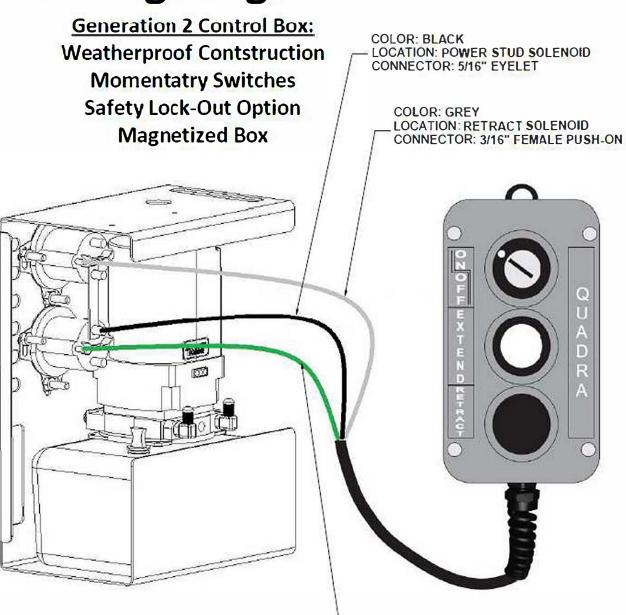
#### Syncing the Transmitter & Receiver:

- 1. Push & hold the On/Off button on the receiver module until the LED starts to flash, then release the button.
- 2 Push & hold the On/Off button on the transmitter until the LED on the receiver module stops flashing. Release the On/Off button. The transmitter is now synced with the receiver.
- 3 Optional: Sync another transmitter by repeating steps 1 & 2. Note: The receiver module exits "Syncing Mode" after each transmitter is synced. You can sync up to 8 transmitters.
- 4. To clear all transmitters out of the receiver module, push & hold the On/Off button on the receiver module for 10 seconds.



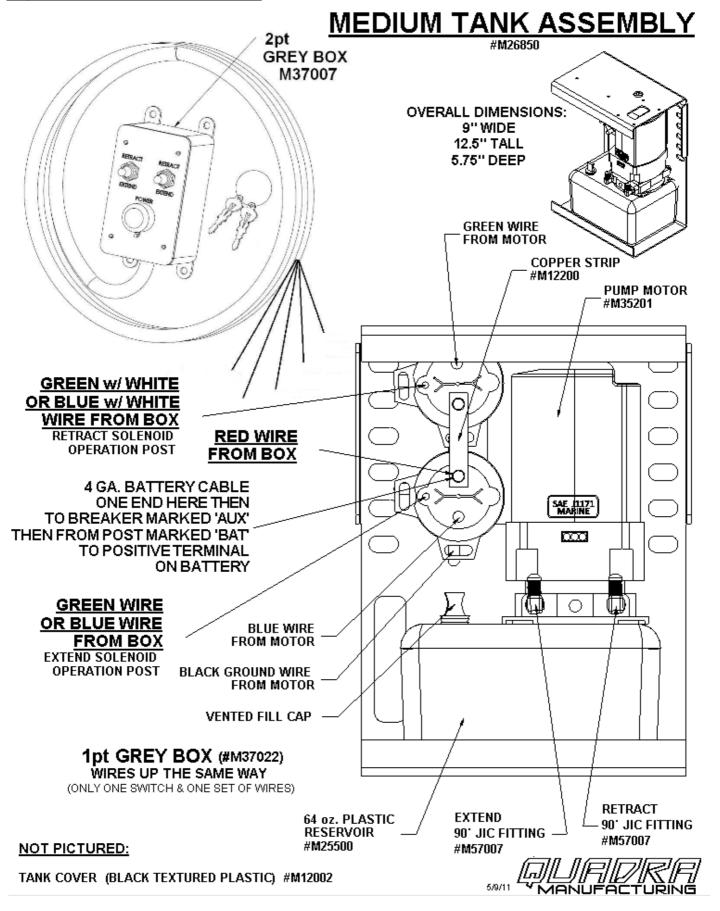
## 1pt Weatherproof Box

## Wiring Diagram



COLOR: GREEN
-LOCATION: EXTEND SOLENOID
CONNECTOR: 3/16" FEMALE PUSH-ON

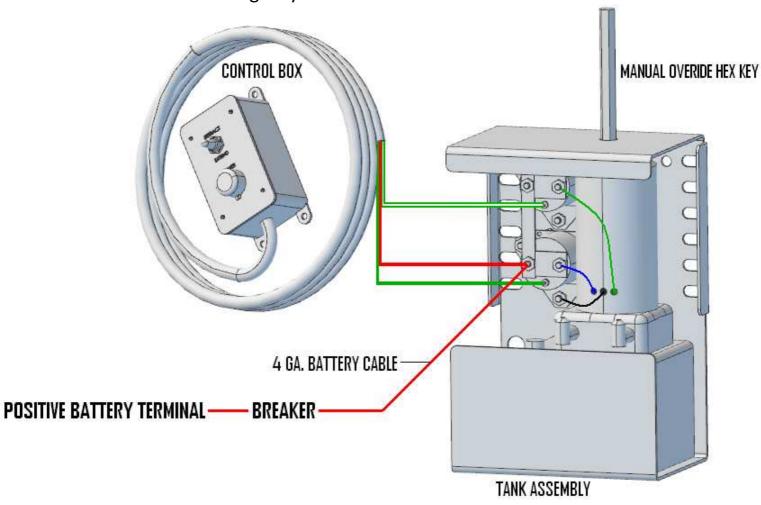
## **2pt Dual Control...**



# MANUAL RETRACT & TOGGLE SWITCH WIRE DIAGRAM

#### **MANUAL RETRACT** (if equipped)

- If your jack is equipped with **manual retract** there will be a 6" hex bit in with your kit, there will also be a hole in the top of your tank assembly to access the drive at the top of the pump.
- Use a drill to retract or extend cylinder, this is not a quick operation but will work in case of emergency.



### **Troubleshooting Guideline**

#1 issue is poor battery connection or low charge, so check that first!

#### "The jack runs for a few seconds, then stops"

- The battery is weak or the battery capacity has diminished.
- An auxiliary ground is needed from the tank assembly to the trailer's frame.

#### "The jack only runs in one direction"

- Check battery voltage.
- Check all wire connections & for proper plumbing.

#### "I push the switch but nothing happens"

- Check both positive & negative 12V connections.
- Check for full charge of battery.
- Check that tank assembly has proper ground.
- Check wiring connections.

#### "The jack is jerky when retracting"

- There may be air in the system, see bleeding procedure earlier in the booklet.
- Low fluid level (Must be 3/4" below top of reservoir)
- Incorrect hose installation.
- To purge system, add necessary fluid and extend/retract leg a few times.

#### What Hydraulic Fluid do I use?

Automatic Transmission Fluid (ATF): Dexron II, Dexron III, ATF+4, Mercon, Mercon V

#### **Medium Tank Assembly (Plastic Reservoir)**

#### Plastic Foaming of fluid or overflow in reservoir....

Check fluid level of reservoir with legs retracted (should be ¾"-1" below top).

#### **Cylinders** (*Prior to 2008, cylinders only have 5 year warranty*)

Cylinders "creep" down when not in use... Check fluid level, OR Bleed System (air in the system)

Hydraulic Fluid on footpad or on ground around cylinder... Loose fitting or broken hydraulic line.

Cylinders "creep" down or don't hold pressure when lifting/holding coach...

- Check fluid level
- Check for leaks in hydraulic lines/fittings... if lines damaged, have them measure and order replacements from Quadra
- Possibly plumbed backwards... (Bottom port on jack should connect to left port on pump)
- Relief Valves have failed on pump motor... replace motor/tank assembly
- Hydraulic seal failure, check for oil around bottom of cylinder... replace/return cylinder OR seal kit

Effective date: 2/12/2018

## **Warranty Guide**

#### 1 & 2 Point Square Leg Systems:

Limited 5 years Cylinders, 2 years on Parts and 1 year on Labor.

Should the product be defective due to workmanship and/or material flaw, we will repair or replace the defective material. Core charges and refunds may apply for specific components.

#### **Quadra is NOT responsible for:**

- Freight on warranty parts.
- Replacing footpads, bolts, or fluids lost as a result of failure to maintain the system (Loose footpads should be tightened at owner's expense).
- Damages caused by abuse, misuse, negligence, misapplication, error of operation, accidental or purposeful damage or faulty installation. Including but not limited to hoses, fittings & wiring components.
- Liability for loss to the vehicle, or apparatus or property, loss of time, manufacturing costs, labor, material, loss of profits, consequential damages (direct or indirect).
- For transportation to and from a service center, onsite service calls to or from the customer, damage from road hazard, loss of salaries, commissions, lodging, towing charges, bus fares, car rentals, fuel expense, telephone charges, inconvenience compensation while repairing or replacing a defective part or material.

This warranty voids all previous issues. Effective date: 2/12/2018

## OWNERSHIP MUST BE REGISTERED WITHIN 30 DAYS FROM THE DATE OF PURCHASE TO ACTIVATE WARRANTY.

Prior to any work being done an <u>authorization number must be obtained</u> by calling 269-483-9633 for Warranty Parts or Service Labor. For full warranty transcript just contact us!

Service labor based on a flat rate schedule determined by Quadra for <u>authorized</u> work performed will be reimbursed. This will eliminate much diagnostic time and avoid <u>refusal of unauthorized claims.</u> Many problems may be resolved by contacting a Quadra service representative.

Credit card payment arrangements at time of order will be nullified upon our receipt of your defective parts. <u>All returned parts need to have the repair authorization number</u> and be received within 30 days of original order to avoid charges.

Provide the system serial number here

#### **EMERGENCY SERVICE**

For after hours emergency service please call our normal office number **269-483-9633** and follow the instructions.