

**Register Now – Friday Dec 4, 2020  
VIRTUAL MEETING**

**Co-Sponsored with Northlake Dental Association**



***For Your Protection...***

**Brown & Brown Insurance**

**"Fortress Risk Management Update - Save 10%  
on your Malpractice Premium"**

***Join us for our Complimentary Annual  
Appreciation Seminar***

**Friday December 4<sup>th</sup> 2020**

**9am - 12pm**

***in appreciation of your support***

***No Clinical CE Hours***

***3 Administrative CE Hours***

***Please Register online at:***

***[www.northlakeda.com](http://www.northlakeda.com)***



(Over)

## Prioritizing Patient Safety: Reducing Risk through Closed Claim Analysis

### Course Description

In this course, closed dental malpractice claims will be analyzed to identify how and when dentists and their staff can implement risk management and ethical principles to enhance patient safety and reduce untoward outcomes. Topics include extractions and implants, failure to diagnose, nerve injury, and patient selection and management considerations. There are no prerequisites.

### Objectives

Apply clinical risk management strategies to improve patient safety, mitigate associated risk factors, and reduce untoward outcomes and malpractice claims

Implement strategies to help prevent failure to diagnose allegations

Recognize the potential effect technology and applied risk management can have on mitigating and managing nerve injury



### Speaker: STEPHEN PAVKOVIC, RN, MPH, JD, CPHRM

Mr. Pavkovic brings a diverse background to his current role as a Senior Risk Manager with OMSNIC and Fortress. While working as an operating room nurse and a manager, he earned advanced degrees in law and public health. His legal experiences include professional malpractice defense and health law transaction practices. He has also provided risk management and legal services at tertiary, academic medical centers and lead patient safety activities for a national consortium of academic medical centers. Stephen draws on these professional experiences to assist OMSNIC and Fortress policyholders identify patient safety improvements and risk mitigation strategies. He is a frequent national presenter and a published author on a variety of risk management and patient safety topics. Mr. Pavkovic has nothing to disclose.

**Thank you for your support.** We look forward to continuing to serve you and your patients and exceed your expectations. I am looking forward to celebrating our friendship, teamwork and successes throughout the coming year.

*Catherine*