

Opportunities for Connection & Family-Centered Care

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Opportunities for Connection Building Trust Active Listening Empathy Patience & Flexibility If I can manage my behavior, chances are I can manage your behavior.

Family-Centered Care

- The importance of family-centered care
 - Emotional Support
 - Skill Development
 - Collaboration & Communication
 - Continuity of Care
- Empowering families to support their child



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Behavior is Communication

- All behavior is communication; it has a form & a function
- Crisis behavior is needy behavior
- All behavior, no matter how disturbing or unpleasant, serves a purpose
- There are three common functions of behavior: communication, self-regulation, or self-entertainment



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Effective Interventions to Maintain a Safe Environment

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Addressing Form & Function

- Meet our patients where they are at mentally and cognitively
- Assess behavior to determine what the patient needs
- Have strategies to intervene with all forms of behavior
- Utilize the resources around us to support ourselves, peers, patients, & families



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Functions of Behavior Communication Behavior can be used to communicate a message The person could be trying to obtain something; gain attention, avoid an undesirable task or event; express a strong emotion; protest about change in routine; etc. Self-Regulation Behavior can be used to adjust one's arousal level. The person is responding to their own biological needs rather than communicating a need to you. Self-Entertainment Behavior can be used to occupy oneself during unstructured time or when bored.

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Effective Interventions to Maintain a Safe Environment

- Early detection
- Crisis de-escalation techniques
- Environmental modifications for safety
- Supporting children in distress



Effectively Contribute to Team Interventions	
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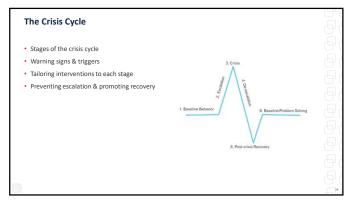
Effectively Contribute to Team Interventions

- The role of child life specialists in interdisciplinary teams
- Communication and collaboration
- Coordinating care for optimal support

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Interruption Versus Reduction Behavior Interruption Stopping an undesirable behavior as it occurs. Short-term strategy Distraction, redirection, or setting clear limits & boundaries. Goal: to prevent harm and create a physically safe environment Does not address the function Behavior will likely reoccur Behavior Reduction Decreasing the frequency and intensity Involves identifying the function - Implementing targeted interventions - Teaching alternatives Aims to promote long-term change and emotional well-being

The Crisis Cyc	le
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Post-Crisis Recovery

- Processing the experience
- Identifying strengths & challenges
- Understanding triggers & warning signs
- Developing coping strategies
- Building trust
- Strengthening therapeutic relationships



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The S.T.E.P. Model

- Stop it. Intervene to stop the behavior
- Tolerate it. Allow the behavior to continue, focusing on other more severe behavior(s)
- Encourage or permit it. Reinforce the productive or positive behavior(s)
- Prevent it. Teach new skills to prevent & change unproductive behavior(s)



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