

ALL ABOUT THE PAW, LLC

Grooming Agreement

Primary Owner's Name _____ Additional Owner's Name _____

Best Contact Phone _____ Other Phone _____

Address _____

City, State, Zip _____

Email Address _____

Do you wish to receive email and text reminders and notifications? Yes No

Vet's Name/Clinic and Phone Number

DETAIL INFORMATION WILL BE NOTED ON THE GROOMING WELLNESS REPORT

Pet's Name: _____ Primary Breed: _____

Weight: _____ Color: _____ Age/Birthdate: _____

Check where appropriate: Male Female Neutered Spayed Intact

Pet's Name: _____ Primary Breed: _____

Weight: _____ Color: _____ Age/Birthdate: _____

Check where appropriate: Male Female Neutered Spayed Intact

Pet's Name: _____ Primary Breed: _____

Weight: _____ Color: _____ Age/Birthdate: _____

Check where appropriate: Male Female Neutered Spayed Intact

Client Grooming Agreement

Current Vaccinations/Veterinarian Information: By signing this contract, owners verify their pets are current on vaccinations required by the state of Georgia. Proof of Vaccination or current Titer testing shall be provided to *All About the Paw, LLC* upon request as well as current Veterinarian information. Special circumstances will be taken into consideration.

Photography and Recording: There are cameras and monitors throughout the facility. We are recording twenty-four hours daily. We may use these photographs and recording to ensure the safety and document the grooming process. Pictures of finished pets are routinely posted to our pages. Identification of pets isn't provided in postings.

Aggressive or Dangerous Pets: Owners MUST inform *All About the Paw, LLC* if your pet(s) bite(s), has bitten, or is aggressive to people, other pets or specific grooming procedures. Muzzles may be used if necessary. Muzzling will not harm your pet and protects both the pet and the groomer. *All About the Paw, LLC* reserves the right to refuse/stop services for such pet(s) at any time before or during the grooming process.

Health or Medical Problems & Senior Pets: Grooming procedures can sometimes be stressful, especially for a senior pet or pet with health problems and can expose hidden medical problems or aggravate a current one during or after the groom. Because senior pets and pets with health problems have a greater chance of injury, these pets will be groomed for cleanliness and comfort, in styles that will not add to their stress. In the best interest of your pet this contract/agreement will give *All About the Paw, LLC* permission to obtain immediate Veterinary treatment for your pet should it be deemed necessary by *All About the Paw, LLC*. We will do our best to contact you first, and then take your pet to the nearest Veterinarian that is available. It is agreed that all expenses for Veterinary care will be covered by the pet's owner upon signing this contract/agreement. Joint and structural issues may be compounded by the grooming process as feet, legs, etc... are moved or held for the process. Sometimes certain services cannot be completed due to these existing issues. By leaving your pet for service you are in complete understanding of these risks. A letter from your Veterinarian may be required before grooming takes place.

Illness: Please note that our facility is inspected and meets cleanliness standards. We take great lengths to sanitize and disinfected all areas

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daily or more. Some diseases can be transmitted by contact or by airborne means. You can help reduce the risk by keeping your pets current on vaccinations and using only designated relief stations. Please clean up after your pet.

Mat Removal: Pets with matted coats need extra attention during their grooming session. Mats left in a pet's coat only grow tighter, and can strangle the pet's skin, or eventually tear it open. **All About the Paw, LLC** does not wish to cause serious or undue stress to your pet and will not continually de-mat your pet for you. Mats can be very difficult to remove and may require the pet to be shaved. When necessary, removing a heavily matted coat includes risks of nicks, cuts or abrasions due to warts, moles or skin folds trapped in the mats. Heavy matting can also trap moisture and urine near the pet's skin allowing mold, fungus or bacteria to grow, causing skin irritations that existed prior to the grooming process. Torn skin from mats can also harbor maggots. After effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions and failure of the hair to re-grow. Shaved pets are also prone to sunburn and should either have sunscreen applied daily or should be kept out of the sun until the hair grows sufficiently to protect the skin. In some cases, pets may also exhibit brief behavioral changes. Prevention is the best defense against matting by scheduling regular grooming appointments. There will be an extra charge for dematting. By leaving your pet for service you understand these risks.

Accidents: There is always the possibility an accident could occur. Grooming equipment is sharp, even though we use extreme caution and care in all situations, possible problems could occur including cuts, nicks, scratches, quicking of nails, etc. In most cases this can happen when a pet is wiggling or moving around. If you arrive to pick up your pet and it is still being groomed, please do not talk to it or allow it to see you. Sit quietly, or step outside for a few moments. Every effort will be made to ensure your pet is groomed as safely as possible, but an excited pet can be dangerous to continue to work on. Young pets, first time grooms, nervous pets and pets with special circumstances are at the most risk for injury and may require extra time grooming or multiple sessions.

Parasites: If you suspect your pet has fleas or ticks, prompt and thorough action on YOUR part is needed. Flea infestations can lead to tapeworm and other health problems. If fleas or ticks are found during the grooming process, your pet will be treated with a natural product to kill the parasites and will be charged for. Please note **All About the Paw, LLC** will not use pesticide dips or sprays on your pet. Ticks found will be removed for an additional charge. If ticks are found, we strongly suggest you have your pet seen by your Veterinarian. Please note that parasites are a health hazard to your pet as well as to humans.

Late Pick-Ups: If you cannot pick up your pet when called you may put him in daycare at an additional fee. If your dog is not picked up by closing for the day, and additional \$50.00 kennel charge may also apply.

No-shows & Cancellations: Please be respectful of our time as we are a by-appointment business and another client could have taken your appointment. Repeat no shows will incur prepayment of services to book.

Duty to Disclose. I represent that I have disclosed and shall continue to disclose, any and all medical conditions or any other conditions, including, but not limited to, personality concerns or behaviors that may affect, limit, or prevent my pet's ability to participate in services provided by All About the Paw, LLC. I understand that All About the Paw, LLC is relying on and will rely on those representations to provide a safe environment for both humans and animals.

Controversy or Claim. I agree that any controversy or claim arising out of, or relating to this contract, or breach thereof, or as the result of any claim or controversy including the alleged negligence by any party to this contract, shall be settled by arbitration in accordance with the rules of the American Arbitration Association. I further agree that judgment upon award rendered by an arbitrator may be entered in any Court having jurisdiction thereof and the arbitrator shall, as part of his award to the prevailing party, the cost of such arbitrations and reasonable attorney's fee of the prevailing party.

Sole Agreement. This writing represents the sole agreement between All About the Paw, LLC and the Owner/Guardian.

Affirmation. Each time I bring my pet into All About the Paw, LLC, I am re-affirming the terms of this agreement, including updated claims, and the truthfulness and accuracy of all the statements I have made in this agreement.

WAIVER, RELEASE AND INDEMNIFICATION. I RELEASE, WAIVE, DISCHARGE, INDEMNIFY AND AGREE TO HOLD ALL ABOUT THE PAW, LLC, ITS OWNERS, DIRECTORS, OFFICERS, EMPLOYEES AND AGENTS HARMLESS FOR ANY AND ALL MANNER OF DAMAGES, INJURY, CLAIMS, LOSS, LIABILITIES, COSTS OR EXPENSES, ATTORNEY'S FEES, CAUSES OF ACTION OR SUIT, WHATSOEVER IN LAW OR EQUITY, ARISING OUT OF OR RELATED TO THE SERVICES PROVIDED BY ALL ABOUT THE PAW, LLC, ITS OWNERS, DIRECTORS, OFFICERS, EMPLOYEES OR AGENTS INCLUDING WITHOUT LIMITATION: (1) ANY INACCURACY IN ANY STATEMENT MADE BY MYSELF OR INFORMATION PROVIDED BY ME TO ALL ABOUT THE PAW, LLC, (2) MY PET, INCLUDING BUT NOT LIMITED TO DESTRUCTION OF PROPERTY, DOG BITES, INJURY, AND TRANSMISSION OF DISEASE, AND (3) ANY ACTION BY MYSELF THAT IS IN BREACH OF THE TERMS OF THIS AGREEMENT.

I HAVE READ AND FULLY UNDERSTAND THE TERMS OF THIS AGREEMENT AND UNDERSTAND THAT I WILL GIVE UP SUBSTANTIAL RIGHTS BY SIGNING IT. I HAVE SIGNED THIS AGREEMENT FREELY AND VOLUNTARILY WITHOUT ANY INDUCEMENT, ASSURANCE OR GUARANTEE AND INTEND IT TO BE A COMPLETE AND UNCONDITIONAL RELEASE OF ALL LIABILITY TO ALL ABOUT THE PAW LLC, ITS OWNERS, OFFICERS, EMPLOYEES AND AGENTS TO THE GREATEST EXTENT PERMITTED BY LAW. I FURTHER AGREE THAT IF ANY PORTION OF THIS AGREEMENT IS HELD TO BE INVALID OR UNENFORCEABLE, THE REMAINDER OF THIS AGREEMENT SHALL REMAIN IN FULL FORCE AND EFFECT.

*I hereby understand that these claims are subject to change without notice. Check our website for the most current agreements or contact our front desk. *

Signature of Owner/Guardian: _____

Date: _____