

Upgrading to SCADA Expert Vijeo Citect 2015

By Samantha Serna

July 2015

Executive Summary

The aim of this white paper is to centralize all sources of information in relation to the upgrade process and pathways to SCADA Expert Vijeo Citect 2015, from versions as early as CitectSCADA 5.21.

Two main methods are described:

- Offline upgrade
- Online upgrade

Pre-requisites and post upgrade considerations will also be discussed.

Introduction

The purpose of this document is to outline best practices for upgrading to Vijeo Citect 2015 (7.50). It is also intended to provide you with links to various documentation and resources, to assist you in the upgrade process.

In the first section of this white paper we will highlight the advantages of upgrading to the latest version, including the new features available in Vijeo Citect 2015.

Later, we will go into the system requirements and planning stage of the upgrade: what you will need to backup and keep from your current version, and what you will need for your new system to deliver optimum performance after the upgrade.

After that we will describe how to upgrade one SCADA server. This will help us build the foundation for an online upgrade; in this process you will need to upgrade a second server, allowing you to upgrade without any downtime.

There will be two cases described for an online upgrade:

1. Starting from Vijeo Citect 7.20 SP4 / SP5A
2. Starting from Vijeo Citect 7.40 SP1

There are minor differences that need to be taken into consideration when upgrading from these two starting points.

Finally, we will describe the steps you need to take to help ensure the upgrade has been successful, as well as other changes you will need to make after your project is running stable on Vijeo Citect 2015.

Benefits of Upgrading

It is always recommended to keep your software applications updated to the latest version. There are general advantages of being on the latest release of Vijeo Citect, as well as the new functionality in Vijeo Citect 2015.

Also, we are aware that many of our upgrading customers will be coming from v7.20 or less, hence, we will also list the new features that were part of 7.30 and 7.40, but are not explicitly advertised as new features in Vijeo Citect 2015.

Why upgrade?

Operating System (OS) and System Compatibility

Vijeo Citect 2015 has been validated for Windows 8.1 and Windows Server 2012 R2. Please check our [Compatibility Matrix](#) for a comprehensive list of compatible OS.

Supportability and latest releases

Most updates and fixes have been developed for Vijeo Citect 2015. Versions 7.20 and 7.30 will go into mature phase at EOY 2015 and 7.40 at EOY 2016. Neither Service packs nor fixes are developed for versions in the mature phase. For more information on this, please check [Vijeo Citect's Support Lifecycle](#).

Access to new features

Any new release of Vijeo Citect will contain new and unique functionality and features that have been developed in order to satisfy market trends and our customer's needs.

What's new in Vijeo Citect 2015

Depending on your starting version, there will be a lot of features that might be new to you. You can check all the details in the product documentation in the section *Getting Started > What's New in v7.x > Previous Releases*. [Also available online](#).

You can visit [Ideas@SCADA](#) forum to find ideas that have already been proposed and vote for them, or to create new ideas for features.

For more information on What's New in Vijeo Citect 2015 please visit our [Unlock the Value](#) microsite.

You can find details of the new features for past versions of the product documentation in the What's New section.

The following features are new and exclusive to Vijeo Citect 2015:

Backup and Restore Included Projects

Vijeo Citect 2015 now allows you to add a project's included projects to a backup file. This will allow you to have the option to select which of its included projects you would like next time you restore it into another Vijeo Citect 2015 installation.

Reading product version from a backup

These changes coincide with some improvements to the Restore Project tool, including the addition of an Original product version field that indicates which version of Vijeo Citect was used to create the selected backup file.

Partial Associations can be used with Dynamic Associations

In Vijeo Citect 2015, Dynamic Associations (Super Genie Substitutions) can now use a full or partial; variable tag, equipment name, and or equipment.item references. Introducing partial association support means:

- Less or no code when using Dynamic Associations (see Using Equipment References with Dynamic Associations and Using Metadata - example 3 for more Information)
- Context of the dynamic association (Super Genie substitution) is maintained directly within the graphics page
- Easy to Maintain

Run Vijeo Citect 2015 as a Windows Service

In the past, 3rd party tools were necessary to launch Vijeo Citect 2015 as a Windows Service. Now, you only need to configure the service named "Citect Runtime Manager" in Microsoft™ Management Console on each server computer, allowing for unattended operation of a system's servers.

It is recommended that you enable this feature if your system has more than 50K alarms configured.

Extended Memory Mode

In Vijeo Citect 2015, you can configure an alarm server to operate in Extended Memory mode. This allows the alarm server process to utilize memory beyond a 4GB limit.

Extended Memory mode enables efficient query handling under the following circumstances:

- On systems with a large archive of historical alarm data
- On high-capacity systems that can generate a large number of alarms

OPC Factory Server Version Update

The installer for Vijeo Citect 2015 now allows you to install version 3.50 of Schneider Electric's OPC Factory Server (OFS). This version includes all the latest security patches and is recommended for all customers using OFS. You can easily install OPC Factory Server v3.50 from the launch page of the Vijeo Citect installer.

What's new in Vijeo Citect 7.40 SP1

Library_Equipment Include Project

The Library_Equipment include project comprises of a series of genies and pop up page templates, including:

- Diagnostic and status information popup pages for Schneider Electric M580, M340, Premium and Quantum PAC range.
- Popup pages with adaptable links to FactoryCast Module statistics and summary pages for M580, M340, Premium and Quantum PAC range.

What's new in Vijeo Citect 7.40

Software Licenses support on Virtual Machines

Software licensing method was introduced in Vijeo Citect 7.30, but was unsupported for virtual environments. In Vijeo Citect 7.40, Software Licenses are supported on Virtual Environments¹.

Referencing a variable tag using Equipment.Item

In Vijeo Citect 7.40 you can now reference a variable tag using associated equipment and item (with the equipment.item syntax). Known as object based referencing you can create true object libraries with matching graphics and database components.

Equipment Editor Interface

In Vijeo Citect 7.40 you can add equipment types, create instances of equipment based on equipment types, and edit and delete equipment in the equipment hierarchy in your projects using the new equipment editor interface. With the equipment editor you no longer need to write XML. Changes made are saved directly to the XML template.

What's new in Vijeo Citect 7.30

New OPC DA Server

The new Citect OPC server is OPC Data Access solution (OPC DA) v2.05 and v3.00 compliant, and provides specifications for client and server applications that are focused on the continuous communication of real-time data. This allows the SCADA system to provide real-time data to any compliant OPC DA clients, including applications such as Ampla, OSIsoft PI and Vijeo Historian.

Software Licensing Method

Software Licenses work in the same way that USB dongle licenses do, without the need for a physical key. You will not need to wait for your USB to ship, you will receive an Activation ID once your payment has been processed and you can activate online immediately.

Equipment Hierarchy

The concept of "equipment" was introduced in 7.20 as a means of providing logical groupings of SCADA objects such as tags, alarms and trends. In the 7.30 release, it has been expanded to be hierarchical, and to be more closely integrated with the functioning of SCADA objects. Each item in the equipment database can be assigned a place in a hierarchy of equipment. The hierarchy is based on the equipment name, and each item of equipment is specifically identified to signify its level in the hierarchy.

New SQL interfacing Libraries (for SQL Cicode functions)

Vijeo Citect 7.30 features a new interface between SCADA and your SQL database using ADO.NET. If your project uses legacy SQL Cicode commands, this is largely hidden functionality. The new Cicode commands have the same functionality, but are more robust.

Scheduler

The Scheduler is a calendar based programming tool that allows you to manipulate tag values within a project. It can be used to create a sequence of automatically executed commands, delivering a valuable scheduling tool for applications.

In this section of the document we will go into the details of the preparation steps required before you start the upgrade process.

First we will introduce terminology and differentiate the different types of upgrade. Then, we will describe briefly the suggested upgrade path for different versions of Vijeo Citect.

Preparing
your
Upgrade

¹ VirtualBox not supported

Finally, we will enumerate the system requirements and files you need to get from your current system before you proceed to upgrade.

Planning for your upgrade

Before you start thinking about upgrading there is one important question you need to answer:

Can my system tolerate downtime and loss of data?

If the answer is **yes**, then an **offline upgrade** will be suitable for you.

If the answer is **no**, then you require an **online upgrade**.

The main difference between them is the resources and system requirements necessary to achieve it.

To be able to conduct an online upgrade, you must have at the very least a pair of redundant servers.

In the sections below, you will learn in detail about the two processes. Regardless of your desired option, you will need to learn how to do a offline upgrade, since this is required to execute an online upgrade.

Upgrade Path

Historically, some versions of Citect have included substantial changes to the product, which required incremental upgrades involving many intermediate steps between very distant versions (i.e. 5.21 to 7.20).

We have improved the upgrade code so that fewer steps are necessary to go from 5.21 to Vijeo Citect 2015, and the number of necessary steps will once again depend on your answer to the question: *Can my system tolerate loss of data?*

If the answer is yes, then you can upgrade your project from as early a version as 5.21, directly into Vijeo Citect 2015 (v7.50).

If the answer is no, then you need to follow an online upgrade process and you need to also follow an upgrade path that will depend on your starting version:

For versions prior to 5.21 you are strongly encouraged to follow the procedures described in [KB article Q4698](#).

If your starting version is previous to v7.20 SP4

You need to restore your project into v7.20 SP4 or SP5A compile and run the project in order to restore and convert your historic alarm data.

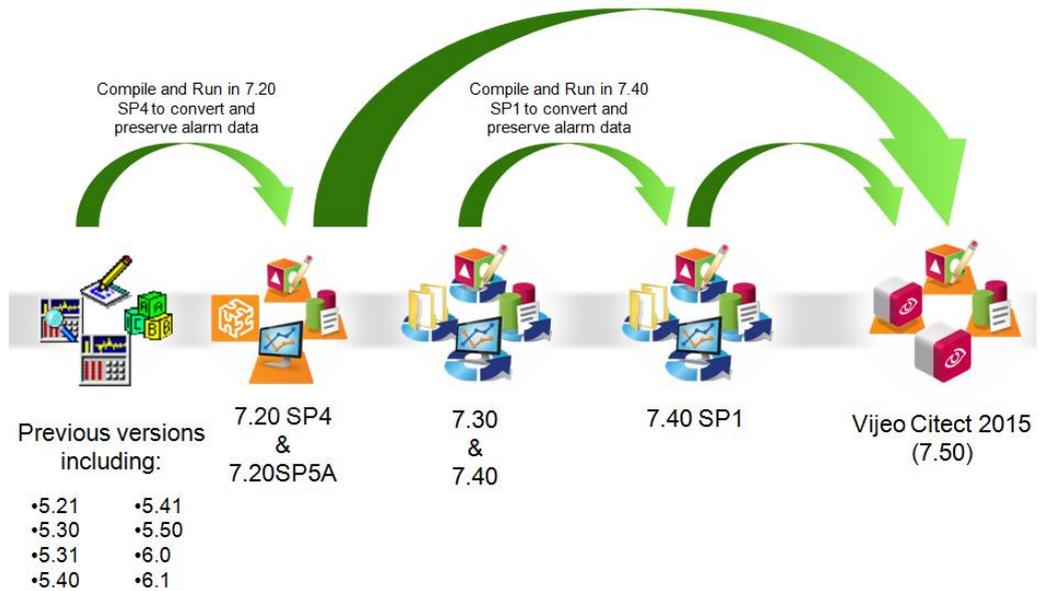
If your starting version is v7.30, v7.30SP1

You need to restore your project into v7.40 SP1 and compile and run the project in order to restore and convert your historic alarm data.

If your starting version is v7.40

Install SP1 and compile and run the project in order to restore and convert your historic alarm data.

Figure 1
Recommended upgrade path to avoid loss of data



Hardware Requirements

The following table indicates the recommended computer hardware specifications for Vijeo Citect 2015 “All Core Components” installation and all optional components.

Table 1
Recommended hardware requirements for Vijeo Citect 2015

Description	Recommended Specification of Higher
Processor	Intel Pentium
Processor Speed	4 cores @ 2.0 GHz for Servers or 2 cores @ 3.0 GHz for Clients
Random Access Memory (RAM)	8GB for Servers or 4GB for Clients
Network Speed	1GB
Available Disk Space	100GB
Graphics Adapter	1024 x 768 pixel resolution, with 128MB of VRAM

Due to limitations in the Computer Setup Editor, Project Editor and several input forms in Vijeo Citect, it is a requirement that screen resolution be set at **1024 by 768** pixels or higher.

Depending on your project configuration, size and performance requirements you will need to adjust your hardware resources accordingly.

Given the increasing complexity of systems, and requirements from our product, it is safe to assume that a project running using Vijeo Citect 2015 will take more hardware resources than its 6.10 counterpart to deliver the same responsiveness, so please bear in mind this fact when/if purchasing new hardware.

Please refer to [Appendix 1](#) for an example of the performance of a project running with Vijeo Citect 2015, and standard hardware and software configuration.

Software Requirements

The following table indicates the system software that is needed on any computer onto which you want to install the Vijeo Citect 2015 “All Core Components” installation and all optional components.

Table 2
Minimum software requirements for Vijeo Citect 2015

Vijeo Citect Component	Minimum System Software
All Core Components	Operating System Windows 8.1 (32 and 64 Bit) or Windows Server 2012 R2 or Windows 7 with SP1(32 and 64 Bit) or Windows Server 2008 R2 with SP1 and Microsoft .NET Framework 4.0 (installed with Vijeo Citect if not already installed). Microsoft .NET Framework 2.0 (x64) is required by "Schneider Electric License Manager" and "Schneider Electric Software Update" if using Windows Server 2012. Internet Explorer Version 8.0 or greater (32 bit only). A Local Area Network (LAN) if you want to have multiple clients access a remote server.
Schneider Electric License Manager	As for All Core Components
Vijeo Citect Web Server	As for Vijeo Citect all Core Components with the addition of: A LAN running TCP/IP and Microsoft Internet Information Services (IIS) See Microsoft IIS on the next table
Vijeo Citect Web Client	Internet Explorer versions 8 or greater (32 bit only).
Product Documentation	As for All Core Components
Project DBF Add-in for Excel	As for All Core Components, and Microsoft Excel 2007 or later. Microsoft Excel 2013 (32 bit only)

Microsoft IIS Compatibility

For correct operation of the WebServer, install the appropriate Microsoft Internet Information Services (IIS) feature for your operating system:

Table 3
IIS requirements for Vijeo Citect 2015's Web Server

OS	IIS Version
Windows Server 2012 R2	8.5
Windows 8.1	8.5
Windows Server 2012	8.0
Windows 7	8.0
Windows Server 2008 R2 SP1	7.5 (You need to enable on Windows features)

- Please install IIS with the default settings.
- Also, please make sure to enable the following components:

Table 4
IIS configuration for Vijeo Citect's 2015 Web Server

IIS Component	Features to Enable
Management Tools	IIS Management Console IIS6 Management Compatibility -IIS6 Metabase and IIS6 Configuration compatibility IIS Management Services
Application Development	ASP ISAPI Extensions
Security	Request filtering Windows Authentication

File Inventory

In order to ensure a smooth upgrade and minimal disruption during this process there are a number of files, apart from your project backup, that you will need to take from your current system.

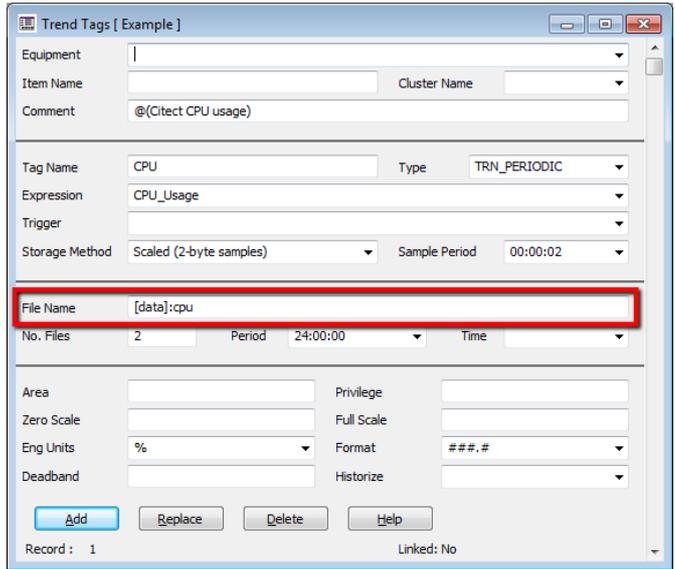
Again, the amount of files you need to collect will depend on whether or not your system can tolerate loss of data, but still, there are a number of files you need to collect regardless of your system conditions.

These files will depend heavily on your project configuration, and we recommend, when possible, contacting the developer of your project, since they will have the global picture of your project's dependencies.

In the table on the next page you will find a list of the files you need to backup from your current system, or where to look for these files based on your project settings.

Table 5

*File inventory:
All the files you need to
backup before upgrade*

File	Description
Project backup (.ctz file)	This is the main file to capture. You can do this from Citect Explorer: Citect Explorer→Tools→Backup Please make sure you back up your project and all included projects.
Citect.ini	This file is found in the config folder
Data directory	This file is found on the path [CtEdit]Data
ALMSAV.DAT and ALMINDEXSAVE.DAT (For 7.20 and previous versions) OR Alarm Database (For 7.30 and 7.40)	These files contain alarm configuration data as well as runtime data. Their path is defined on Citect.INI, or you can check Citect Explorer→Tools → Computer Setup Editor→ [Alarm]SavePrimary Default path: Same as Data directory The alarm database will be found on your Data directory, using the following naming convention: [Data]\MyProjectName\ClusterName.AlarmServerName There will be as many databases as Alarm Servers you have on your project, please make sure you back up all of them.
Trend files: .HST and .00X	The path and names of these files is defined on the trend tag itself i.e.:  In this case, the files will be created on the data directory defined in [CtEdit]Data. The files will be named CPU.HST, CPU.001 and CPU.002 (after the trend name and number of files) If the filename is left blank it will put all files in default DATA directory, with the trend tag name as filename. Default directory: Same as Data directory

There is a known performance limitation of the file operating system when more than 3000 files reside in the directory. Also, care must be taken if changing filename structure, as Trend server doesn't support these types of changes.
Please read [KB article Q3823](#) for more information.

When backing up files it is always useful to know the location for the Vijeo Citect Data, User, Logs and Config folders.

The current path for these can be found using the computer setup editor, or by looking at your Citect.INI file.

To access the computer setup editor you can go to *Citect Explorer* → *Tools* → *Computer Setup Editor* → *[CtEdit]* (On the left hand side, expand CtEdit menu to check)

Under this section you will find the Data, Logs, Config and User parameters, which contain the path under which to find these files.

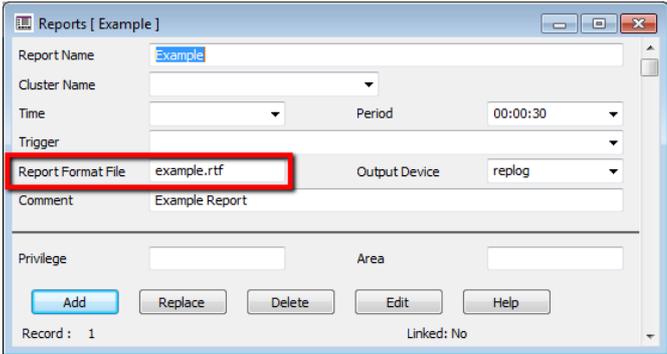
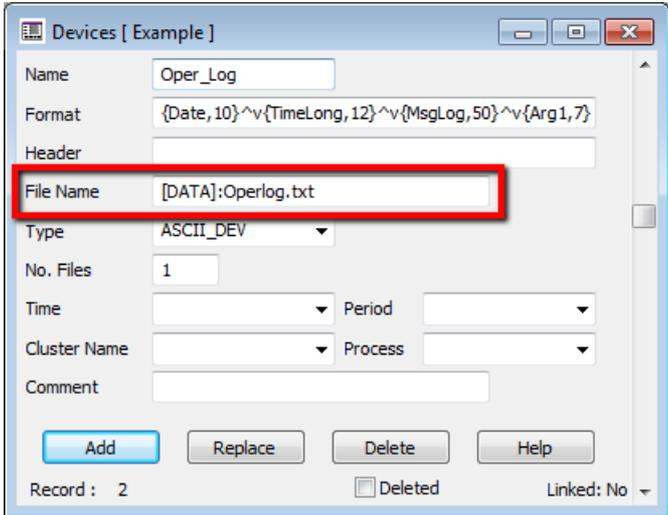
In older versions, the Computer Setup Editor didn't exist, but you can still access the .INI file through the menu *Citect Explorer* → *View* → *Citect.INI*

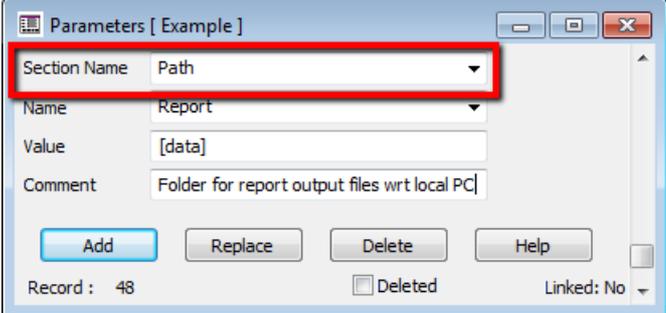
It is also good to know the default installation paths for these directories:

Default path for Windows 7, Windows Server 2003-2012:
C:\ProgramData\Schneider Electric\Vijeo Citect 7.XX

Default path for windows XP:
C:\Documents and Settings\All Users\Citect\CitectSCADA 6.XX

Alternatively, you can type *%ALLUSERSPROFILE%* on the address bar of a Windows Explorer window and from there, navigate to the Schneider Electric or Citect directory, then to your desired Vijeo/Citect version.

File	Description
<p>Report files</p>	<p>These files contain the code that is executed on your Citect reports. They will always under [CtEdit]User\MyProjectName, and should be copied when you backup the project.</p> <p>These files names are defined on the reports form: <i>Project Editor</i>→<i>System</i>→<i>Reports</i></p> 
<p>Custom ActiveX controls (.OCX)</p>	<p>Citect includes a number of ActiveX controls and most of these will be available with the Vijeo Citect 2015 installation, but you need to backup your custom ActiveX controls. The developer of your project will know where these can be found.</p> <p>Alternatively, you can check the contents of the ActiveX.dbf file on your [CtEdit]User\MyProjectName directory. On this file you will find an inventory of all the ActiveX controls used in your project, and their GUID.</p> <p>Using the GUID, you can find the path to the ActiveX, as defined in the windows registry key: KEY_LOCAL_MACHINE\SOFTWARE\Classes\CLSID\{GUID}\InProcServer32\ The default value for this key is a path to the .DLL or .OCX you need to backup.</p>
<p>Device logs</p>	<p>These files will contain any logging you have configured in your project i.e. alarm logs, reports logs. You will find their locations on the devices form: <i>Project Editor</i>→<i>System</i>→<i>Devices</i></p> 

File	Description
<p>Additional Files</p>	<p>Check your citect.ini or use your computer setup editor, on the Paths Section as it could contain runtime files used by custom code in the project.</p> <p>Also, check your system parameters, and any parameter defined under the Paths section.</p> <p>You will find their locations on the Parameters form, and look for Path: <i>Project Editor</i>→<i>System</i>→<i>Parameters</i></p>  <p>In this example this path points to the Data directory, which you should have backed up already, but it might not be the case, so please double check.</p>
<p>Driver Hotfixes</p>	<p>If you are aware of any driver hotfix in your system, please backup this driver dll, which you'll find on the BIN directory, with all SCADA program files.</p> <p>Also be aware that the fixes contained in this hotfix may have already been included in the drivers which ship with Vijeo Citect 7.50.</p> <p>Additionally, you can check our Driver Web for the latest releases.</p>

Offline upgrade process

Once you have figured out which kind of upgrade you need, outlined the upgrade path, checked your hardware and software requirements and backed up all necessary files, it is time to proceed with the upgrade process.

Earlier in this document we asked you to answer a simple question: Can your system tolerate any downtime and loss of data?

Based on your answer you will need an offline or online upgrade, as well as a determined upgrade path.

Now that you have done all that, we will introduce the concept of an Offline upgrade. This is the basic upgrade process and it will be required whether or not you are going through an online upgrade.

Please review carefully the steps to take in order to produce a successful offline upgrade. We will be using a starting version of 6.10 in this example.

Backup your current project and relevant files

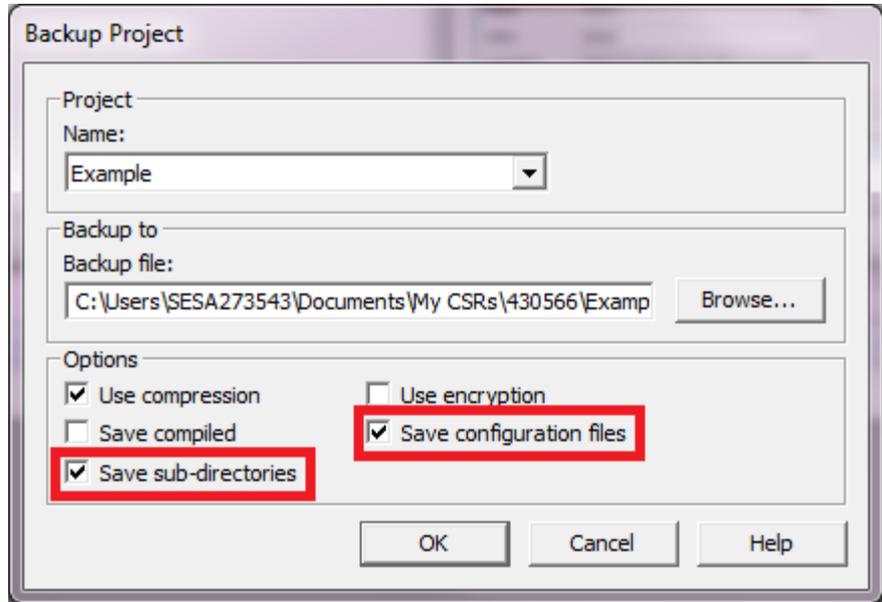
In this particular case, you need to be aware that 6.10 is not supported on Windows 7, and Vijeo Citect 2015 is not supported on Windows XP, hence, this particular case would involve a change in Operating System, as well as on the default directory and paths definition.

To perform a backup of your project go to Citect Explorer and select your project from the list, and then go to *Tools*→*Backup...* Please ensure you select *Save sub-directories* and *Save configuration files* is selected on the Backup dialog.

Please keep in mind the changes you make to file locations when backing up and restoring custom files, as you will need to change the paths reference in the project to reflect the new file locations.

Figure 2

Backup project dialog



For a list of the files you need to backup, please see [Table 5](#).

All our licenses are backwards compatible. This is why we recommend upgrading your license as a first step, since it will be valid for any Vijeo Citect version on your upgrade path.

Upgrade your licenses

In order to do this, your site will need to have a valid support agreement or you need to purchase a license upgrade. You can upgrade your key or soft license using our [online license generator](#). You can also check the support status of the key or soft license at the same URL.

In order to know your key details, which you will need to upgrade it, you can use the Sentinel Key Update by going to *Vijeo Explorer->Tools->Sentinel Key Update*

To get soft license information, you need to access your Floating License Manager via your Windows Start menu, or on the installation directory. (For Windows 7 64-bit OS the default path is *C:\Program Files (x86)\Schneider Electric\Floating License Manager*)

Also, if you are using soft licenses, please read [KB article Q7698](#) before restoring your OS or using Virtual Machines that have soft license activations.

- If your license is out of support, please get in touch with your Schneider Electric account manager/sales rep who will help you with pricing and guide you through the purchase process.
- If your license appears as out of support, but you are not sure who your account manager is, please send an email to scada.orders@schneider-electric.com with your license and Site ID details or your purchase order information to sort out your support status.

Plan your upgrade path

If you need to preserve historical data, then you should follow the upgrade path described [in this section](#). For this you will need to backup files and projects at every milestone of the upgrade path. Also, you will need to be able to install and run all versions of Citect indicated on the upgrade path.

As of version 7.30, multiple installations of Vijeo Citect on the same machine are not supported. Please read [KB article Q7794](#) for more information.

Uninstall your current SCADA version and install the next version defined on your upgrade path

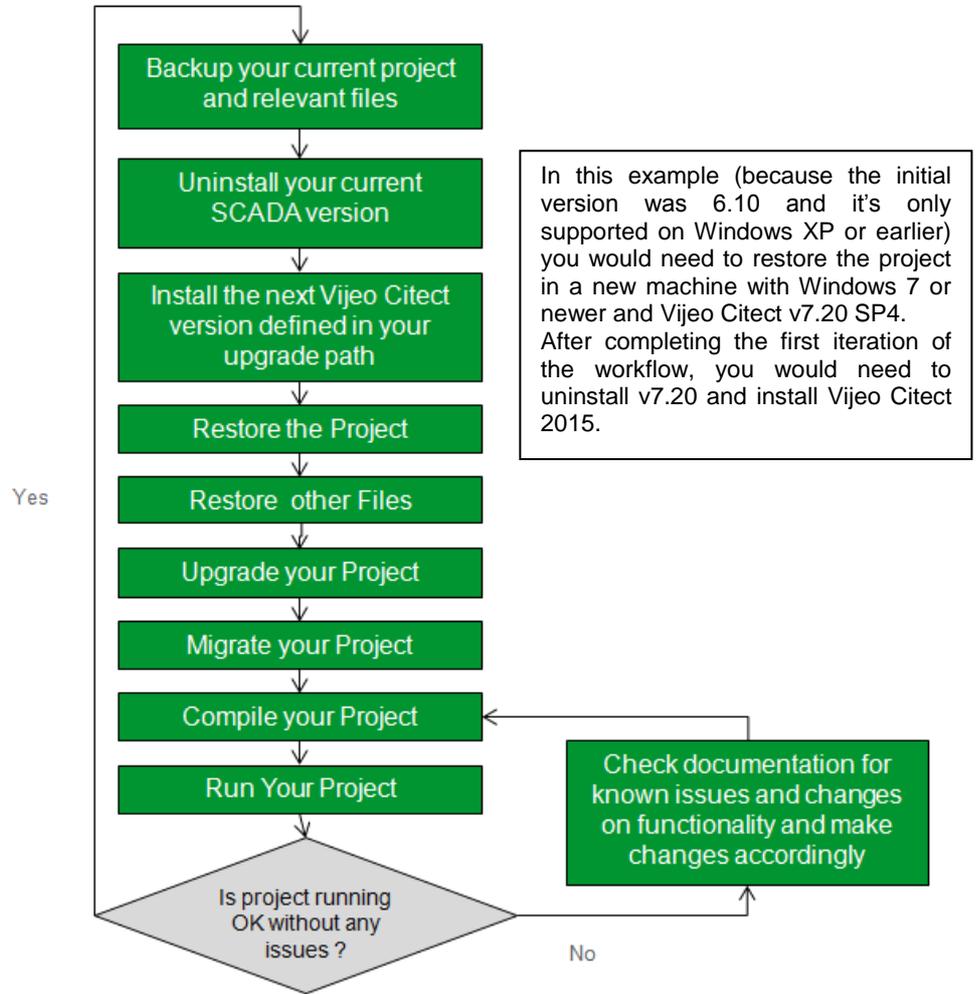
In this particular case, you most likely need new hardware or a new OS, so this step would be unnecessary. In the case in which you don't need to format your machine or a new machine in itself, we recommend uninstalling the older version and installing the newer one once you have completely uninstalled the previous one.

Restore your project

The following steps you will need to repeat as many times as milestones you have on your upgrade path (It should not be more than two milestones if upgrading from v5.21 or greater).

Please check the workflow in Figure 3 below for a better idea of the process:

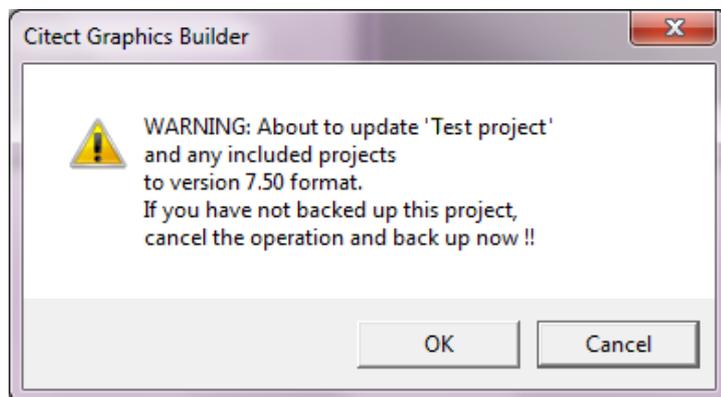
Figure 3
Restore project workflow



Upgrade your project

As a default, when you restore a project from a previous version into a newer version, Vijeo Citect's design environment will force an update, and you will get the following warning:

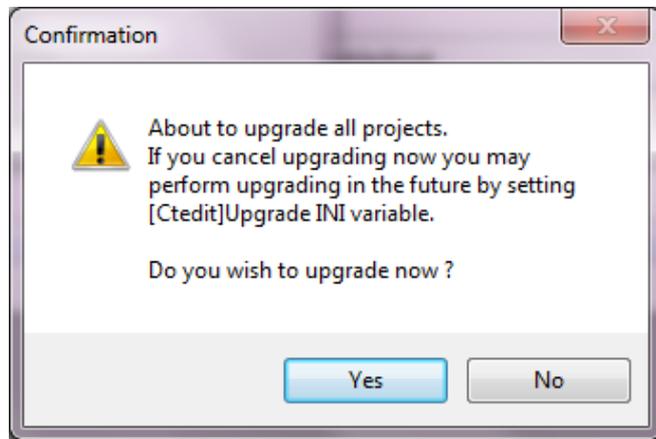
Figure 4
Warning displayed before updating a single project



If this doesn't happen, you can force an update of all projects by setting the [CtEdit]Upgrade .INI parameter to 1 and restarting Vijeo Citect Explorer. Once you restart it, you will get the following message:

Figure 5

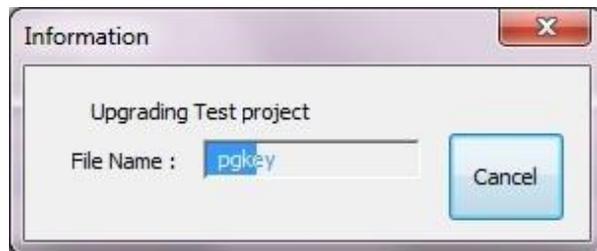
Warning displayed before updating all projects. This is triggered by [CtEdit]Upgrade=1 parameter



After clicking Yes all projects will be upgraded:

Figure 6

Upgrade projects progress status



After the automatic upgrade process is complete, please complete the process by following these steps:

1. Pack each include project: *Project Editor* → *File* → *Pack*.
2. Library Pack on each include project: *Graphics Builder* → *Tools* → *Pack Libraries*.

Migrate your project

The automatic update that occurs when you restore your older project into the newer Vijeo Citect version does not fully upgrade your projects, and needs to be followed by the Migration Tool (if migrating from v6.x this is particularly noteworthy).

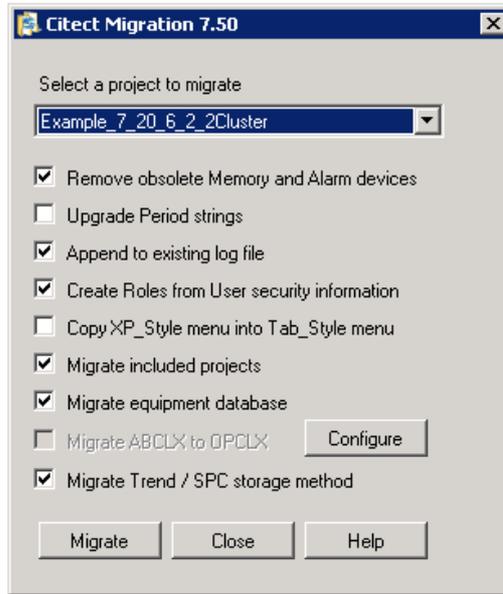
The automatic upgrade is a passive action which updates the database field definition for any database that has been changed between the two versions and copies new files that are necessary in the current version.

The Migration Tool is a separate application which has to be manually run after the automatic upgrade has been executed. It can be initiated after you have prepared the project for final migration. This tool will accommodate the changes in project functionality that are incorporated in 7.0 through to the current version.

To use the Migration tool, select your project on Citect Explorer and go to *Tools* → *Migration Tool*. You will be presented with the following dialog:

Before you use the migration tool, it is advisable you backup your upgraded projects. Some of the changes this tool makes are not easily reversible, and also, if you interrupt the migration process before it's finished you will need to restore your original project and go through the upgrade and migration process again.

Figure 7
Vijeo Citect 2015's
Migration tool



Please find in the next table a description of what every option does.

Table 6
Options for Vijeo Citect
2015's Migration Tool

Option	Description
Remove obsolete Memory and Alarm devices	Select this check box if you wish to delete these types of devices after successful migration Note: Do not select this check box when you run the tool for the first time on a project that contains any included projects which are shared with more than one master project. If you want to delete obsolete devices under these circumstances, you can run the tool a second time using this option if the migration is successful after it is run the first time.
Append to existing log file	Use this option to append information about the migration process to the existing Migration Tool log file (located in Vijeo Citect's User directory). If this option is not selected, a new log file will be created when migration is complete.
Create roles from User security information	Select this option if you wish to migrate the users' database from an existing project.
Copy XP_Style menu into Tab_Style menu	Select this option to convert legacy menu entries to the format necessary for the new menu configuration system. By default, this option is unchecked to avoid potential compile errors that may occur if the legacy menu.dbf contains functions which have been removed.
Migrate included projects	Select this option to migrate the included projects associated with the selected project.
Migrate equipment database	Select this option if you have an existing equipment database that you want to migrate into this version. When upgrading from an earlier version, and the "PARENT" field of the equipment table was used, you should select this check box. Otherwise existing data from the PARENT field will be ignored. If runtime browsing is used, the PARENT field will return the equipment parent (the substring of the equipment name without the last '.' and anything after that). To retrieve information that was stored in the previous "PARENT" field the "COMPOSITE" field should be used.

Option	Description
Migrate ABCLX to OPCLX	Select this option if you want to migrate devices that currently use the ABCLX driver to the OPCLX driver. Select the Configure button to indicate which I/O devices you would like to migrate. Note: You should confirm that the OPCLX driver is installed before you use this option.
Migrate Trend/SPC storage method	If you select this option, the storage method will be set to scaled (2-byte samples) for all trends that have no storage method defined. Use this option to stop the compiler error message "The Storage Method is not defined". In previous versions, a blank storage method would default to scaled. However, this is no longer supported, resulting in a compilation error.

Merge your .INI file

So far, you should have been using the default .INI file that comes with the default installation of the version you are upgrading to. We do not recommend replacing your old .INI file into the new version, since it is likely that many parameters have been deprecated or changed behaviour.

However, we do recommend paying special attention to the following parameters, as they will be necessary to compile your project correctly and to set your design environment to your preferences.

If the following parameters are defined in your old .INI file, please ensure they are merged into the new version's .INI file:

Parameter [Section] Name = Value	Description
[General] TagStartDigit=1	Without this parameter you will encounter the 'Tag not defined' compiler error. Setting this to one, allows to define tag names that begin with numbers or symbols.
[General] CheckAddressBoundary=0	Without this parameter you could encounter the 'Bad Raw Data' or other tag address related errors. Setting this to zero, allows defining variable tags of the same data type in odd or even addresses. When this parameter is set to 1, all variable tags from the same data type must be defined on odd OR even addresses.
[CtDraw.RSC] ListSystemPages=1	This allows you to open popup pages from the Graphics builder.
[CtDraw.RSC] AllowEditSuperGeniePage=1	This allows you to edit super genie pages from the Graphics Builder.

Also, please merge any driver parameters from your old .INI file as they will most likely be necessary to interface with your I/O network.

Compile your project

After upgrading and migrating your project, you need to ensure runtime functionality works as it used to. As usual, you need to successfully compile your project before going to runtime.

When upgrading from previous versions, it is not uncommon to encounter compiling errors, particularly if you are upgrading from a very mature version.

To find a list with all deprecated parameters in Vijeo Citect 2015, please read the *Getting Started > What's New in Vijeo Citect > What's New in Vijeo Citect 2015 > Citect.ini Parameters in Vijeo Citect 2015* help topic. Also available online.

Table 7

Citect.INI parameters to be merged from your OLD Citect.INI file.

Please add these parameters ONLY if they are found on your old .INI file

The most common compiling errors when upgrading can be found on the product documentation *Getting Started > Upgrading Vijeo Citect > Upgrading Information > Compiler Errors*. [Also available online.](#)

There is a known issue when upgrading projects that contain keyboard commands with more than 62 characters. Please read [KB article Q7858](#) for information on how to fix this issue.

One of the most common sources of compiling errors when upgrading is Cicode functions. This is because the functions have changed, have been deprecated, or simply because the compiler has become stricter in order to help you better prevent runtime errors.

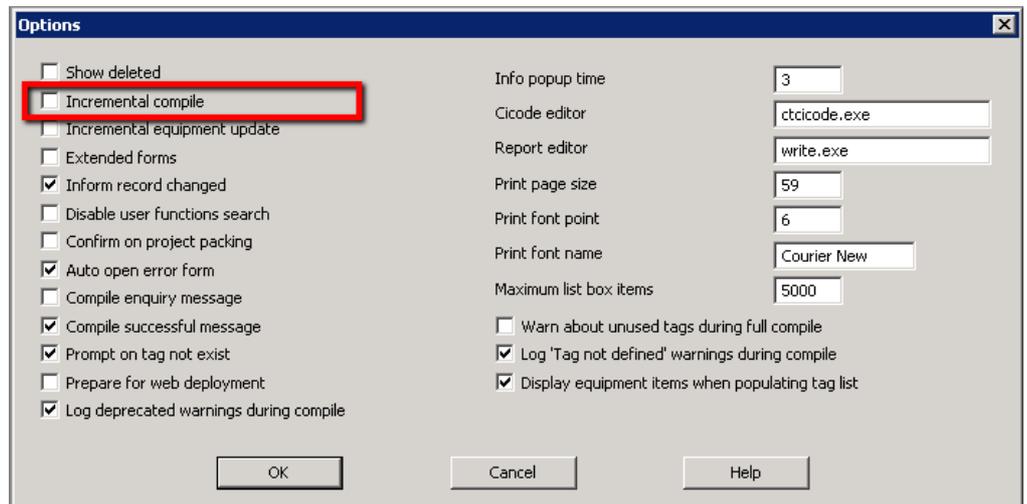
You can find a list of the modified Cicode functions in the product help: *Getting Started > What's New in Vijeo Citect > What's New in Vijeo Citect 2015 > Cicode Functions in Vijeo Citect 2015*. [Also available online.](#)

After clearing all the compiling errors, you need to ensure that your project is compiled in its entirety. To do this, please make sure that Incremental Compile is turned off.

To do this, go to *Project Editor* → *Tools* → *Options* and un-tick Incremental Compile.

Figure 8

*Project Editor's options:
Disabling Incremental Compile*



Incremental Compile is an option that allows faster compiling, by only compiling the latest changes to the project. This is necessary on large scale projects in which a full compile can take several minutes.

We recommend only enabling this option after deployment/development of the project is finalised, or when introducing small, limited changes.

After that, please Pack, Update Pages and Pack Libraries on your included projects before compiling one last time.

Run the Computer Setup Wizard

Before running a project for the first time, you need to run the Computer Setup Wizard. This wizard is used to configure the Runtime Manager and other settings that are relevant to the runtime process.

The computer setup wizard will automatically determine your computer role based on the network addresses you have defined in your project.

After finishing the computer setup wizard, you can proceed to restore your historic data and other files and run the project.

Restore runtime files

After compiling your project, you'll want to ensure that all the files necessary for runtime are placed in the correct directories. For this, you'll need the files you collected in [File Inventory](#) and you need to place the files in the corresponding directories, as defined in your .INI file and project configuration. Please read the note in [this section](#) for more information.

Restore historical data files

The last step before running your upgraded project is to restore the historic data files.

Alarms:

For versions prior to 7.30:

In this example, and whenever upgrading from a version earlier than 7.20 SP4, particular attention needs to be given to the ALMSAV.DAT and ALMINDEXSAVE.DAT files.

The computer setup wizard was introduced on CitectSCADA 7.0 and from this version onwards, is the recommended tool to set your computer role.

To find out more, please read the help topic: *Using Vijeo Citect > The Computer Setup Wizard > Running the Computer Setup Wizard*. [Also available online.](#)

If your local address is not a part of the Network Addresses of your project (or any included project), the computer setup wizard will default the role of the computer to Client. If your computer is meant to be a server, you need to add the local address to the Network Addresses definitions and server instances of your project.

The reason why 7.20 SP4 is an intermediate step in the upgrade path for these versions, is precisely that 7.20 SP4 contains the code that will convert these files into a format that can be read by the new alarm server architecture, introduced in v7.30, and maintained in Vijeo Citect 2015.

Follow these steps to convert the files:

1. Make sure that the [Alarm]SavePrimary parameter points to the directory in which you have placed your backed-up ALMSAV.DAT and ALMINDEXSAVE.DAT.
2. After you run and verify the project, take the new ALMSAV.DAT and ALMINDEXSAVE.DAT files, as you will need to repeat this process when you upgrade to Vijeo Citect 2015 (for an offline upgrade).

For versions 7.30, 7.30 SP1 and 7.40:

Whenever upgrading from a version between 7.30 and 7.40 SP1 particular attention needs to be given to the Alarm Database on the Data directory of the project.

Follow these steps to convert the files:

1. Make sure to place your backed-up Alarm Database on the directory defined by the [CtEdit]Data parameter.
2. Before starting runtime, please confirm that the directory that [Alarm]SavePrimary does NOT contain ANY ALMSAV.DAT nor ALMINDEXSAVE.DAT files.
3. After you run and verify the project, take the new Alarm Database, as you will need to repeat this process when you upgrade to Vijeo Citect 2015.

Trends:

Follow these steps to convert the files:

1. Create the same file hierarchy on the new system.
2. Place the files in the same folders.
3. If you want to change the folder location, or you cannot replicate the same file hierarchy, please use the trend renamer tool:

<http://www.citect-kb.schneider-electric.com/ToolBox/KnowledgebaseArticle1244.aspx>

Run your project

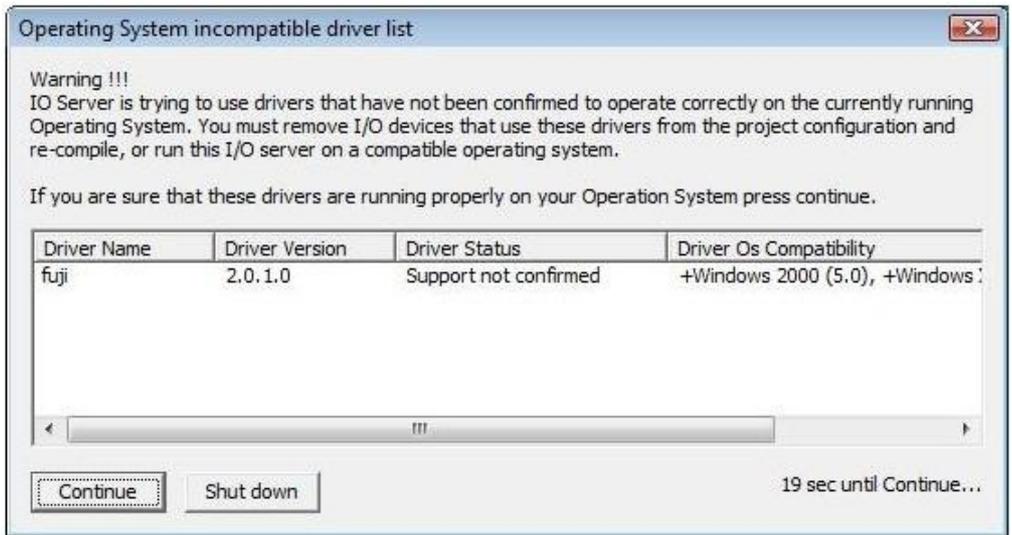
By now, your project should be ready to run. Now, it is a matter of checking all previous functionality works as intended, now that you have successfully upgraded from version 6.10.

As a rule of thumb, you need to check any Cicode that you needed to modify to compile in the new version.

You also need to test communications to your I/O devices, Alarm triggering and Trend capture are working ok.

When testing your I/O communications, you could run into the following warning during runtime:

Figure 9
Operating System
Driver's compatibility
warning



Most popular drivers in Vijeo Citect 2015 have been stamped for Windows 8.1 and Server 2012.

This is only a warning, and it can be suppressed by setting the following .INI Parameter:
[<DriverName>]OverrideOSProtection=1

Install Vijeo Citect 2015

After you have completed all the milestones in your upgrade path, you will be ready to install Vijeo Citect 2015.

Once your environment is clean from previous versions, you can proceed to install Vijeo Citect 2015. If you are not familiar with previous versions of Vijeo Citect, we suggest following the process outlined in the installation guide available with the installation files. You can download the Vijeo Citect 2015 Installation guide from our website.

After uninstalling Vijeo Citect 7.30 or 7.40 please double check your Installed Programs to ensure Schneider Electric's License Manager and Floating License Manager have been uninstalled.

Please uninstall using *Windows Add or Remove Programs* if this is not the case.

This process should be exactly the same as when installing the other versions from your upgrade path, with an additional consideration to keep in mind when upgrading from the 7.30, 7.40 path: *You need to ensure that Schneider Electric's License Manager and Floating License Manager have been completely removed from your system.* This is to ensure the newer releases of the License Manager tools are installed correctly, since they contain new configuration that is valuable for Vijeo Citect 2015's correct performance. If you fail to uninstall the older versions of the License Manager tools before installing the new ones, your system might keep the old configuration, and you would not reap the complete benefits of the newer releases of these tools. As expected, this is particularly relevant if you are going to use Software Licenses.

Troubleshooting Offline Upgrade

We recommend checking our knowledge base for useful information. To search specifically for upgrade issues, you can select the Upgrade issues category on the left pane of the page. Alternatively, [use this link](#) for direct access to this category.

For a summary of the best upgrade practices to version 6.X, [follow this link](#) to check our design guide.

For a summary of the best upgrade practices to version 7.X, [follow this link](#) to check our design guide.

In this section we will list common issues you might encounter during your Offline Upgrade which will be related to Compiling Errors and any other pre-runtime matters:

I cannot upgrade my License Key

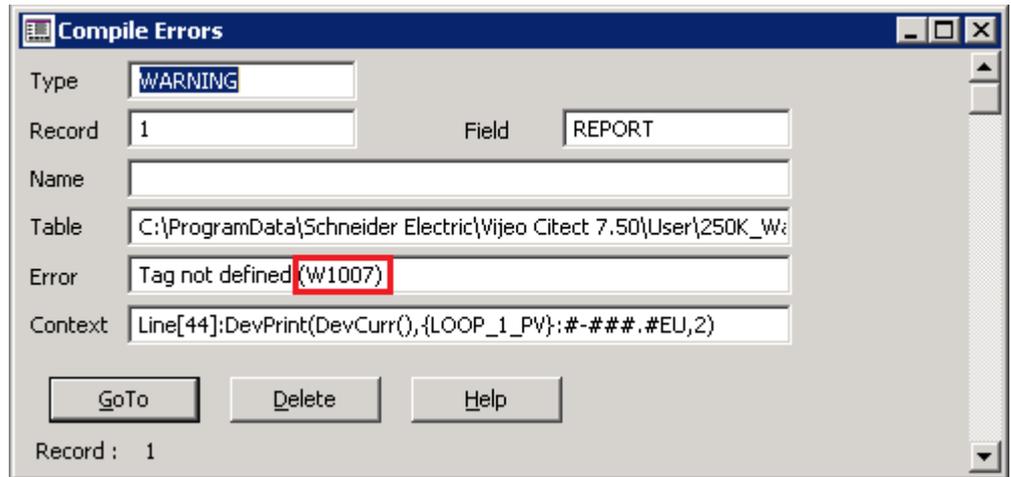
1. Please make sure you have correctly installed the latest versions of [CiUSafe](#) and [Sentinel Driver](#).
2. Please make sure the Authorization code matches the Key you are trying to upgrade. If you still cannot upgrade your license, please check KB article [Q3672](#) for more information on the error codes.

I get many compiler errors and warnings that are not related to deprecated functions

As Vijeo Citect evolves, the compiler feature becomes stricter in order to ensure project quality and runtime success. The fact that you are getting compiling errors that were not appearing before is a symptom of stricter compilation, which will result in more predictable and stable runtime.

Vijeo Citect 2015 includes a new feature that will help you understand compiling warnings and fatal errors easier. There is a new field included in the compiling record:

Figure 10
Compile error form



If you search for 'W1007' you will find more information for this specific error code. In this example:

Figure 11
Help topic for error W1007

Compile Warning Messages
If the **Type** specified for a compile error message is WARNING, it means something was detected that did not stop the project from compiling successfully, however, further investigation is recommended. For information on how to address a WARNING message, use the code included in the error description (for example, "W1001") to locate the warning message in the following table.
If the **Type** specified for a compile error message is ERROR, see the topic [Compile Error Messages](#).
If the **Type** specified for a compile error message is FATAL, see the topic [Compile Fatal Messages](#).

Code	Warning Message	Description
W1001	No I/O Devices defined	No I/O devices have been defined in this project or any of its included projects (see I/O Devices Properties).

Compile Warning Messages
If the **Type** specified for a compile error message is WARNING, it means something was detected that did not stop the project from compiling successfully, however, further investigation is recommended. For information on how to address a WARNING message, use the code included in the error description (for example, "W1001") to locate the warning message in the following table.
If the **Type** specified for a compile error message is ERROR, see the topic [Compile Error Messages](#).
If the **Type** specified for a compile error message is FATAL, see the topic [Compile Fatal Messages](#).

In this case, you will need to review how this function is used and either add a default value to argument sValue or remove the default from the argument sField. For example:

```
INT
FUNCTION LogFieldValue(string sFile, string sField = "", string sValue = "")
END
or
INT
FUNCTION LogFieldValue(string sFile, string sField, string sValue)
```

Code	Warning Message	Description
W1005	Tag may be unused	A tag that is included in your project is not referenced and appears to serve no purpose. Consider removing the tag, or add the required reference to the tag.
W1006	Function has the same name as built-in function	A Cicode function name within the project has the same name as an in-built Cicode function. It is recommended that you rename your function. You can then use the find and replace dialog to update any references to the original function name.
W1007	Tag not defined	The compiler has detected a reference to a tag that does not exist. You should create the required tag, or update the reference.
W1008	Function deprecated, legacy	A Cicode function that is used in your project has been deprecated, which means it will be made obsolete in a future release. You should consider replacing the Cicode function.

Online upgrade process

Now that you have learned how to do an offline upgrade, you can proceed to complete the online upgrade.

An online upgrade takes advantage of Vijeo Citect's native Server redundancy to minimize or avoid loss of data or downtime on your production system, allowing for one server to take ownership while the other is being upgraded.

Also, it is important to note that an online upgrade is the only way to avoid loss of data. It is a customary practice in the industry to perform an upgrade in parallel. This is the process in which the two SCADA systems (the old version and the newer one) are running side-by-side. The old version is decommissioned after the new version has been fully tested and validated.

Using an upgrade in parallel approach, it is not possible to convert the data for the time in which the new version is being brought online, even if restoring historic files from the older version that is online at the same time. There will always be a data gap from the time you take the historic files, to the time you start your parallel SCADA system. An online upgrade is the only way to avoid loss of data.

For an example of the online upgrade from versions 6.X to 7.X, please check [KB article Q5932](#)

You will notice that it is quite similar to the upgrade process described in this whitepaper.

Similar to the offline upgrade, you will need to follow the upgrade path, and repeat the process as many times as milestones you have in your upgrade path (It should not be more than two milestones if upgrading from v5.21 or greater).

In this chapter we will list the pre-requisites for an online upgrade, and discuss two scenarios considering the starting version: from 7.20 SP4 or SP5A and from 7.40 SP1.

Pre-requisites

As discussed previously, the online upgrade will allow you to avoid downtime and loss of data.

It is important that you take into consideration the complexity and size of your project when planning for this upgrade.

As you saw in the previous chapter, an offline upgrade can be a complex process, and it is important this has been completed thoroughly in order to avoid downtime and loss of data in your production system.

Please read the list of pre-requisites below before you start the online upgrade:

1. **At least one pair of redundant servers:** this is to upgrade one server at the time, while the redundant server assumes primary operation, avoiding downtime and loss of data.
2. **Upgraded project:** make sure your project runs and works properly on Vijeo Citect 2015 before deploying to production and starting the online upgrade. If your project is complex or you are upgrading from a version earlier than 7.20 SP4, it is strongly recommended that you have a test environment, as the offline upgrade could be complex and could involve a long server downtime if done on your production system.
3. **Restore runtime files:** ensure you have restored the necessary files for runtime onto the appropriate directories to avoid any disturbances on the upgraded live system.
4. **Capture data files:** to allow historic data to be restored into the new version, you need to capture the data files at the right time. This is described in detail in the online upgrade steps outlined below.
5. **Configure your running system for Online upgrade:** to allow this process to be as smooth as possible, we recommend leveraging of your current redundant system and adding the following citect.ini parameters before the online upgrade:
 - **[LAN] EarliestLegacyVersion:** use 7200 for 7.20 upgrade and 7400 for 7.40 upgrade. This will allow your upgraded servers to accept connections from the older version
 - **[Alarm]EnableStateLogging:** set this parameter to 1, as it will allow logging the alarm synchronization messages into the syslog. The importance of this will be addresses in upcoming sections
 - **[Alarm.<ClusterName>.<AlarmServerName>]ArchiveAfter:** this parameter is specific for an upgrade to 7.50. If this parameter is not set on Vijeo Citect 2015, the alarm server it will not start up. This is configured for each Alarm Server instance. When configuring this parameter you need to decide what time period of data is that you wish to maintain during upgrade. For example, if you set this parameter to 1 week, it means that during the upgrade process you will lose any summary data that is older than 1 week. If you don't want to lose any data, you need to set this parameter to the earliest data in your summary (7.20) or SOE (7.30 and 7.40)
 - **[Debug] Kernel = 1** (optional): we recommend enabling this to allow you to monitor the kernel during the upgrade. Specific situations in which you can check the kernel will be highlighted in later sections

Online Upgrade steps: 7.20 to Vijeo Citect 2015

In this particular scenario, you will NOT need to restore the alarm data files (ALARMSAV.DAT and ALRMSAVEINDEX.DAT) under most circumstances.

To enhance your experience during the online upgrade process, Vijeo Citect 2015 is equipped to read this information from the redundant 7.20 (SP4 or greater) server that is still not upgraded.

1. Add the following parameter on the .INI file to all your server nodes before you start the online upgrade.

[LAN]EarliestLegacyVersion = 7200.

You will need to restart the servers after adding the parameter for the changes to take effect.

2. Shutdown SCADA runtime on the Primary server
3. Upgrade Vijeo Citect on this server according to the offline upgrade procedure.
4. Restart the primary server, now upgraded.
5. Now, the Vijeo Citect 2015 server will build the new alarm database, and will import the historic data from the Standby 7.20 server.
6. Please check the status of the alarm server synchronization using the Alarm Server Kernel, on the Main Window:
 - When the Alarm Servers synchronization starts you should see the following message:
Alarm: Peer update request sent.
 - Then you should see a number of messages with Update packets (number is dependent on your Alarm historic events and configuration).
Alarm: Update packet XXXX received.
 - Finally, the following messages will indicate that the synchronisation has been finalised successfully:
Alarm: Database objects state synchronization completed.
Alarm: Database is initialized, preparing to Start the Alarm Engine.
Alarm: Starting Alarm Engine
Alarm: Server startup complete.
7. If you find that your Alarm Server synchronization cannot finalize, please place the ALARMSAV.DAT and ALRMSAVEINDEX.DAT on the [Alarm]SavePrimary directory. Please note that this should be a last resort.
8. Upgrade your client nodes one by one.
9. Once you are confident that synchronization of alarms, trends etc., is complete, and that your 7.50 clients are working correctly, shutdown runtime on the Standby server.
10. Upgrade Vijeo Citect on this server according to the offline upgrade procedure.
11. Restart the Standby server, now upgraded.
12. Once the Standby is running fine, check for hardware alarms on connection to Primary.
13. Check functionality of the system as a whole.
14. Finally, test redundancy by switching off the Primary server and assuring Standby takes over and Clients switch over.

Please be aware that during this stage, the client nodes will only communicate with their corresponding server.

A 7.20 client will not be able to communicate with Vijeo Citect 2015 (v7.50) Server. Likewise, a v7.50 Client will not be able to talk to v7.20 Server.

Special Considerations: 7.20 to Vijeo Citect 2015

Custom Alarm Filtering

The AlarmSetQuery CiCode function was deprecated in 7.30. This means that if you are using custom alarm filtering code, you will most likely need to convert it.

Please refer to the following help topic for more detailed help with this process *Using Vijeo Citect > Alarms > Using Custom Alarm Filters > Converting Legacy AlarmSetQuery Functions*. [Also available online.](#)

Alarm server synchronization during online upgrade

As part of Vijeo Citect 2015 development efforts, we have spent time ensuring and testing the online upgrade from 7.20. This process should go smoothly as long as you follow this guide. However, in the event that there is a disconnection or timeout during synchronization between the 7.50 and 7.20 alarm servers you only need to shutdown your 7.50 server, delete the alarm database and re-start it again and wait for the synchronization between servers to finish.

Also, you can increase the timeout using the **[Alarm]StartTimeout** .INI parameter. This will allow the 7.50 server to wait for connection from its 7.20 peer.

If you find that the synchronization between the two servers is failing repeatedly, then you can delete the alarm database, and place your ALARMSAV.DAT and ALARMSAVINDEX.DAT on the [Alarm]SavePrimary directory and the 7.50 server will convert the data. However, we recommend always trying the peer synchronization first.

Changes during the upgrade process

Because of the differences between Vijeo Citect 2015 and 7.20, any actions that happen during the online upgrade process are subject to the incompatibilities that are not reconcilable between versions. However, the scenarios are quite particular and should not have a great impact if any, on your SCADA system's ability to fulfil its purposes. You can refer to [Appendix 2](#) below for a list of functionality exclusions during upgrade.

Online Upgrade steps: 7.40 SP1 to Vijeo Citect 2015

1. Make sure you have added the following parameters on the .INI file to all your server nodes before you start the online upgrade.

[LAN]EarliestLegacyVersion = 7400.

You will need to restart the servers after adding the parameter for the changes to take effect.

2. Shutdown SCADA runtime on the Primary server
3. Upgrade Vijeo Citect on this server according to the offline upgrade procedure.
4. Place the backed-up Alarm database on the [CtEdit]Data directory. This will allow a quicker synchronization of alarm servers.
5. Restart the primary server, now upgraded.
6. Now, the Vijeo Citect 2015 server will synchronize its alarm database with the running 7.40 SP1 server. You need to wait for the synchronization process to finish, and this will depend on the size of your alarm database. The synchronization information is available from the main kernel window of the Alarm Process as well as the syslog.
7. Upgrade your client nodes one by one.
8. Shutdown runtime on the Standby server.
9. When the newly upgraded 7.50 server assumes the primary server role it will migrate the entire alarm database to the new format, and you should now be able to see Alarm Summary data on all migrated Clients.
10. Upgrade Vijeo Citect on this server according to the offline upgrade procedure.

Once the Vijeo Citect 2015 has created the [Alarm Database](#) it will not attempt to read alarm history files nor try to synchronize with its 7.20 peer.

This is why you need to delete the Alarm Database before attempting conversion of files or peer synchronization.

Due to technical limitations Vijeo Citect 2015 nodes will not be able to display Alarm Summary data until after the upgrade.

11. Restart the Standby server, now upgraded.
12. Check functionality of the system as a whole.
13. Finally, test redundancy by switching off the Primary server and assuring Standby takes over and Clients switch over.

Special Considerations: 7.40 SP1 to Vijeo Citect 2015

Alarm Save files

When doing an online upgrade from 7.40 SP1 to v7.50 please ensure that any pre 7.20 Alarm Save files are removed from the v7.50 project folders (e.g. <project_cluster>_ALMSAVE.DAT and <project_cluster>_ALMINDEXSAVE.DAT).

Troubleshooting Online upgrade

The issues you might encounter during your Online Upgrade will be related to runtime issues and redundancy connectivity. For pre-runtime issues such as Compiler Errors please refer [to this section](#).

It is important that your redundant servers are in communication during the upgrade, otherwise, it is not really an Online upgrade and you will end up losing data.

My redundant servers fail to communicate

I cannot make my redundant servers communicate and I keep getting the hardware alarm "Redundant Server not found"

1. Please make sure you have set your [LAN]EarliestLegacyVersion parameter correctly.
 - a. In the case you are upgrading 7.20 use [LAN]EarliestLegacyVersion=7200.
 - b. In the case you are upgrading 7.40 use [LAN]EarliestLegacyVersion=7400.
2. Please make sure you have run the computer setup wizard and set both servers to Networked mode:
3. Also, make sure to set the same server password on both servers on the computer setup wizard:

Figure 12

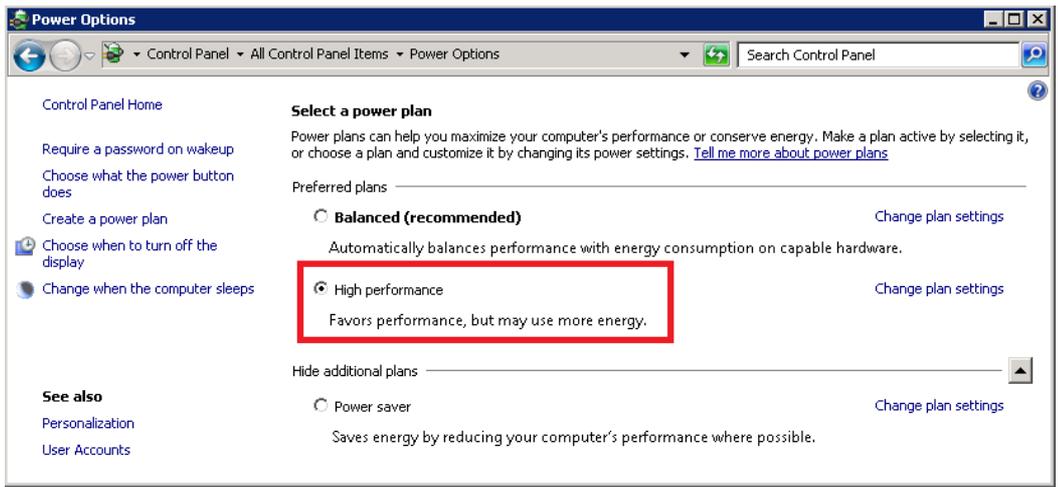
Computer Setup Wizard:
Server Authentication
section



My system is performing slowly even though Hardware and software requirements are met

Please check your system's power options: *Control Panel → All Control Panel Items → Power Options.*

Figure 13
Windows' Power Options



This is particularly relevant on Windows Server machines, which have this option enabled by default.

Remove Upgrade related parameters

After finalizing the upgrade process and confirming that runtime is fully functional, we recommend removing or updating the following .INI parameters accordingly. You will need to restart the servers after changing the parameters for the changes to take effect.

- **[Alarm]SavePrimary:** please remove.
- **[Alarm]SaveStandby:** please remove.
- **[Debug]Kernel = 0:** this is to enhance security and keep operators out of the kernel.
- **[LAN]EarliestLegacyVersion:** please remove.

It is important to note that after removing the EarliestLegacyVersion parameter, the next time you change your user's passwords, we recommend you change all the passwords on one server, and then roll out the updated project in the same order in which you conducted the online upgrade (Primary Server, Clients, and finally, Standby Server). Please read [KB article Q7865](#) for more information.

For a complete list of the DLL's you need to upgrade, please read the Technical Reference > CtAPI Functions help topic. [Also available online.](#) Also, if you find that upgrading your CtAPI clients is not possible, please get in touch with Citect support for further clarifications.

Upgrade third party applications

Please ensure that any CtAPI client is upgraded to use the DLL's included in Vijeo Citect 2015. Keep in mind that you also need to be aware of the User password's changes. Please read [KB article Q7866](#) for more information.



About the author

Samantha Serna Verenzuela is a SCADA & MES Global Support Engineer with a background in software development, business analysis and technical support. She holds a Bachelor's degree in Electronics Engineering and a Master's Degree in Microelectronics and Microsystems from the University of New South Wales. She has been with Schneider Electric since 2013.

Appendix 1: Performance Benchmark for a project based on a model Water Treatment plant

The benchmark info below intends to characterize the expected behaviour of a Vijeo Citect system, under a specific software and hardware combination and with a controlled number of variables. Please note that this project was developed by Schneider Electrical personnel to achieve optimum performance and resource efficiency. This is for indicative purposes only, and could be considered the best case scenario in terms of performance for the system and facilities described here:

System specifications

Hardware

Description	Specification
Processor Speed	Server: 4 cores @ 3.4GHz Client: 1 core @ 2.5GHz
Random Access Memory (RAM)	Server: 16GB Client: 2GB
Disk Space	Server: 2TB Client: 2TB

Software

Description	Specification
OS	Server: Windows Server 2008 R2 SP1 (64-bit) Client: Windows 7 (64-bit)

Project Specifications

Description	Specification
I/O Devices	16 quantum PLCs
Servers	Redundant pair of I/O, Alarm, Trend and Report
Variable Tags	220,000
Alarms	120,000
Alarm throughput	720,000 events per day
Trends	36,000
Trend throughput	200,000,000 samples per day
Clients	5

Results

Items per time

Feature	Description	Result
Acknowledge Alarms	Time taken to acknowledge an alarm	0.1s
Browse Alarms	Browse all alarm records in the DB	0.4s
Alarm Count	Display 500 alarm counts	1.0s
Alarm Display	Display active alarm page	0.2s
Summary Display	Display summary page	0.2s
SOE Display	Display sequence of events page	0.5s
Process Analyst	Display 8 pens with 1 day span	1.5s

Resource usage

Component	CPU	Memory
Alarm Server (Running in extended memory mode)	47.8%	5757 MB
Trend Server	3.1%	696 MB
Report Server	0.6%	250 MB
IO Server 1	1.7%	525 MB
IO Server 2	1.8%	530 MB
IO Server 3	1.6%	527 MB
IO Server 4	1.6%	526 MB
Client	1.8%	255 MB

Appendix 2: Alarm items to consider during an online upgrade from v7.20 to 7.50

Alarm events that occur during upgrade

Since Vijeo Citect 7.20 does not store the full set of timestamps in the active state records, it is impossible to reconstruct some states accurately in Vijeo Citect 2015, but once all your servers are migrated, you should see these alarms correctly. This is particularly relevant for all alarms in Off-Un Acknowledged and Off-Acknowledged-Uncleared states.

UserLocation Field during upgrade

One of the new features in Vijeo Citect 2015 is that it records the location from which a User made an alarm action (such as acknowledgement). Because this feature is not part of 7.20, if such an action takes place during the online upgrade, this will display location 0.0.0.0 once it has been migrated and displayed to 7.50.

Adding Summary Comments during upgrade

Any comment added to an alarm summary record from a client connected to the 7.20 peer will not be synchronised nor migrated to the 7.50 server.

Citect .INI parameters to be aware of during alarm upgrade

If you have these set in your 7.20 system, should make sure they are consistent with your 7.50 system.

- [Alarm]DisplayDisable
- [Alarm]AckHold
- [Alarm]SumStateFix
- [Alarm]Ack
- [Alarm.<ClusterName>.<ServerName>]ArchiveAfter
- [Alarm.<ClusterName>.<ServerName>]KeepOnlineFor
- [Alarm]SummaryTimeout
- [Alarm]StartTimeout
- [Alarm]UseConfigLimits
- [Alarm]SummaryLength
- [Lan]EarliestLegacyVersion

Ongoing Alarm Operations

The following Cicode functions will have limited to no effect during the online upgrade process:

Alarm Function	Description
AlarmSetDelay	Change alarm delay value. This function will not work during the upgrade when used with mode zero
AlarmDelete(mode=0)	Delete single summary entry
AlarmDelete(mode=1)	Delete one page of summary entries
AlarmDelete(mode=2)	Delete a category of summary entries
AlarmDelete(mode=3)	Delete a priority of summary entries
AlarmSumDelete	Delete summary entry by index
AlarmSumAppend	Add blank summary entry
AlarmSplit	Split alarm summary entry
AlarmSumSplit and AlarmSumSet	Add summary entry for adding alarm comment
AlmSummaryDelete AlmSummaryDeleteAll	Delete summary entry/entries by summary browse session
AlmSummarySetFieldValue AlmSummaryCommit	Modify summary entry field value by summary browse session
AlarmComment	Adding a comment to a summary record