



**SouthWest
Water Company**

12535 Reed Road
Sugar Land, TX 77478
Phone 281.207.5800
Fax 281.207.5861
www.swwc.com

April 29, 2014

Re: Christine Brinkley – Recommendation Letter

To Whom It May Concern:

It gives me great pleasure to recommend Christine Brinkley to you in regards to your human resources needs. During Christine's tenure with SouthWest Water, I was impressed with her drive and enthusiasm, her attention to detail, and her ability to lead across the organization.

Christine joined our organization following our completion of off-boarding almost 50% of our staff. Our organization's structure had changed drastically and Christine's leadership role was vital in stabilizing the organization. She quickly gained the trust of the Board of Directors, the management team, and the employees.

Christine developed the human resources department into a full-service organization. She accomplished this by visiting each site to discuss how human resources may help attain department goals and by building bridges between the human resources team and field employees. She led the organization toward developing a comprehensive compensation structure as well as policies and procedures to be administered consistently throughout the organization. She also led our organization's benefits renewal, ensuring that we met the needs of our business and employees, while complying with the Affordable Care Act.

I highly recommend Christine and suggest that you seriously consider her services for your HR leadership needs. Please feel free to contact me at (281) 207-5816 should you have any questions or need further information.

Sincerely,

Michael O. Quinn
President and CEO