Newsletter



April 2018 Volume 34

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Ashley, Carissa, Estela, Iran, Jamie, Jessica G., Jessica S., Larry, Rena, Rhonda, Sara, Suzanne, Tommy

Silver State ACO Quality Scores for 2017

Throughout the year, SSACO Quality Coordinators come to your office to review charts, identify issues and highlight your gaps in care. This is all done to help you close those gaps in care, as well as learn how to integrate a system which will help avoid those gaps in the future. Sometimes this is as easy as adding a few questions to the questionnaire you ask your patients to complete.

In addition, SSACO holds quarterly practice meetings and distributes these newsletters monthly. We do this to help educate our participants in a drive to make SSACO successful – by lowering costs while improving care for the Medicare fee-for-service population seen by your offices. Our overall quality score determines how much of any earned shared savings SSACO would receive.

The overall quality score which CMS considers is comprised of a number of items including information from claims, CAHPS results and, of course, GPRO – actual quality measures results gleaned from your medical records and filed by SSACO on your behalf. The quality coordination team at SSACO is pleased to announce that our GPRO score for 2017 was 85.54%. That is nearly 3.5 percentage points higher than the 2016 score and makes up about 55% of the overall Quality Score which CMS will calculate. They will notify us of our final score at about the time they let us know if we have earned shared savings, probably in July 2018.

Going, Going, Gone

The last day to file ACI (Advancing Care Information, which replaced Meaningful Use) was April 3rd, having been extended from March 31st. Don't wait until March 2019 to get started preparing to file ACI for 2018. By not filing, the quality scores for Silver State ACO, as a whole, will be affected. PLEASE don't wait until next year to begin the process – whether that includes requesting an EIDM account or learning where in your EHR the data might be found. Do yourselves a favor – call Aaron Hubbard at (702) 948-0306 or (775) 830-9746. He is with HealthInsight, a company contracted with CMS to assist with quality improvement. There is no charge for their services.

Hold the Date:

Next 2018 Practice Meeting:

Wednesday, April 18, 2018 – Centennial Hills Hospital – 7:30 a.m. and 11:30 a.m.

- Meet other participants and SSACO staff
- Learn
- Win Prizes

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FYI - Nevada Medicaid EHR Incentive Program

Silver State ACO attempts to help our participating practices in any way we can. Therefore, although the CMS Medicare Shared Savings Program (of which SSACO is a part) represents only Medi*care* fee-for-service beneficiaries, we have been made aware of some important information for a Medi*caid* EHR Incentive Program to share with you:

Attestation Basics:

- Program Year 2016 grace period has been extended through May 1, 2018
- Program Year 2017 deadline is June 15, 2018.
- Eligibility Criteria: Eligible Professionals (EP)
 - * Provider Types: Physicians, nurse practitioners, dentists, certified nurse mid-wives, and physicians assistants in FQHCs and RHCs*.
 - * Must meet 30% Medicaid volume requirement in a 90 day period. Board Certified Pediatricians at least 20%

All Providers:

- * Must be adopting, implementing, upgrading, or meaningfully using an ONC certified EHR system.
- * Must meet the meaningful use (MU) requirements established for each year of the program (for those providers attesting to MU).

Getting Started:

- * Confirm you have a valid individual NPI. Your NPI must be active and in good standing.
- * Confirm you are enrolled with Nevada Medicaid and are an eligible provider type.
- * Confirm you meet at least the minimum Medicaid Patient Volume threshold of 30% (20% for Pediatricians).
- * Confirm your electronic health record system is certified by the Office of the National Coordinator (ONC) for Health Information Technology.
- * Visit the ONC EHR certification site for verification: https://chpl.healthit.gov/#/search
- * Not enrolled? Have questions about enrollment? Contact us by phone: 888-639-3452 or Email: NV_support@nvsupport.com. EHR Main Webpage: http://dhcfp.nv.gov/Providers/PI/EHRMain/

DHCFP Provider Enrollment: Phone: 877-638-3472

Note: EHR Payments-Total Dollars Paid YTD 52.88 Million (31 Hospitals) (676 Provider)

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<u>Good Tips from the National Institute on Aging – that are</u> <u>Useful for Everyone</u>

Create a chart, with your medications, as well as any over-the-counter medicines, vitamins, or supplements you routinely take. Older adults may take more medications than they did when they were younger so be sure to update the chart, as necessary. If you're caring for a family member or friend, make sure to fill out a copy with them as well. You'll want to track:

- Drug or supplement names
- What the drug is for
- The date the drug was started
- The doctor who prescribed it
- The color and shape of the medicine
- Dosage and any special instructions

Bring this list to every medical appointment and update it any time the regimen changes. Access additional information at the NIA website: NIAwebsite.

SSACO Staff Highlight - Meet Jamie Campbell

Northern Nevada practices get their own Quality Coordinator

In 2018 Silver State ACO is comprised of 50 practices, six of which are in Northern Nevada or rural areas. The time has come for us to provide more support services locally. We are proud to announce that SSACO now has a Quality Coordinator based in the Reno area.



Jamie Campbell started her career in the medical industry as a CNA in 2005. She joins Silver State ACO as the designated Quality Coordinator for Northern Nevada. Jamie comes to us from Northern Nevada Medical Group, a Participant in SSACO beginning 2017, where she was the lead MA. Jamie hopes to broaden her horizons and gain additional experience in practice leadership while studying for her degree in Medical Administration.

Jamie is originally from the California wine country but moved to the Reno area four years ago to be closer to family. She is a loving wife and proud mother of three children, aged 10 years, 6 years, and 7 months.

Welcome, Jamie!

SSACO Practice Meetings

Mark your calendars – Wednesday, April 18th at Centennial Hills Hospital. There will be two sessions – one at 7:30 am and one at 11:30 am. Please email or call, before the meeting, with ideas for anything you'd like discussed or questions you'd like answered. Come join the fun, have breakfast or lunch, and learn more about Silver State ACO and how we continue to help you... help yourselves. To be entered to win a special prize, rsvp to this email with "I want to win" in the subject line.

Hold the Dates:

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Thought for the Month

"April 25th is DNA Day. I know, you probably had no idea."

Anne Wojcicki, (born 1973), the American entrepreneur and co-founder and CEO of the personal genomics company 23andMe.

National **DNA Day** commemorates the completion of the Human Genome Project in April 2003 and the discovery of the double helix of DNA in 1953.

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