



## Terms and Conditions for Trillium Tours LLC Textile Tour to Norway with Sue Sutherland September 4-18, 2018

**TRAVEL DOCUMENTS U.S. Citizens must be in possession of a valid passport with not less than six months validity remaining. Non U.S. Citizens should consult the appropriate consulates.**

### **DEPOSITS AND PAYMENT**

A deposit of \$700 per person for the *Textile Tour to Norway with Sue Sutherland* should be submitted with the completed and signed reservation form to confirm your booking by **February 25, 2018. The trip balance is due in full on May 25, 2018.** All payments may be made by check to Trillium Tours, LLC. Deposits are applied to final payment of the tour price.

### **RATES AND FARES**

Prices are based on guaranteed, advanced bookings at Trillium Tours, LLC's contract rate with each supplier (i.e. hotels); seasonal and occupancy variations may occur. Trillium Tours, LLC is not responsible for any such price variances. In each case the quoted cost represents a complete package price and an itemization of individual component cost will not be rendered. Clients will be responsible for any charges required due to voluntary itinerary deviations at the request of the traveler. The price includes planning, handling and operational charges. **We reserve the right to increase the tour price to cover increased costs, tariffs, taxes and VAT received after the prices are published and to reflect fluctuations in foreign exchange markets.**

**CANCELLATION POLICY:** Cancellations must be submitted to Trillium Tours in writing. Per person cancellation fees are based on date of written notice to Trillium Tours, LLC. After deposit, the following per person penalties will be assessed:

**Cancellation on or before March 25, 2018:** Full Refund

**Cancellation on or between March 26 and May 24, 2018:** \$700 is NON-refundable

**Cancellation after May 26, 2018:** No Refund

Following enrollment, a participant's withdrawal from the tour for any reason, including, but not limited to, illness, injury, family engagements, work-related issues, or geopolitical concerns, etc., will be deemed a cancellation. No refund can be made for any tour accommodation, service or feature that passengers do not utilize or voluntarily change; if tour is cancelled while in progress, there will be no refund for unused portions.

**Please understand that there will be no exceptions to our cancellation policy**

Cancellations received after final payment date may affect per person pricing, depending on the total number of participants booked. It is not our intention to penalize those who have cancelled, but only to protect the pricing for those still traveling.

Trillium Tours LLC  
Jeannette F. Henrikssen  
1095 Stryker Avenue, West St. Paul, MN 55118  
Ph: 651-246-6048 E-mail: [info@trilliumtoursllc.com](mailto:info@trilliumtoursllc.com)



A change of itinerary or traveller name (substitution) after receipt of deposit will be treated as a cancellation and new reservation; standard cancellation fees apply. Trip cancellation insurance is strongly recommended (see below).

## **HOTELS**

Trillium Tours, LLC reserves the right to substitute hotels with others of equal or better quality. Rooms in Scandinavian hotels may have twin, double or day beds. As Scandinavian hotels generally have small rooms, we advise against requesting triple rooms. Triple rooms are available on request only and no discount applies. The hotel management upon arrival assigns all rooms. Please note that throughout Europe it is standard policy that hotel rooms are not available for check-in before 2:00 pm. Requests for special room assignments should be submitted in writing with final payment, 60 days prior to departure. Special room requests cannot be guaranteed. Please be advised that not all hotels in Scandinavia are air-conditioned. Cabins, apartments and lodges are appointed with full kitchens, bathrooms and multiple bedrooms, designed to be shared among participants. We cannot guarantee a single room in this type of lodging.

## **Travel Insurance is highly recommended.**

We strongly recommend that you purchase trip insurance before leaving the US. Remember, you may at times be away from roads and medical facilities. Minor injuries could become expensive if you need help getting to a doctor or hospital. Unused accommodations and other costs are contracted for in advance and not refundable when cancelled at a late date. Check your own health and homeowner's policy to learn what they cover, and then compare different travel insurance plans. Following is a list of a few companies to get you started. We do not endorse any insurance company over another. Do your homework and read the fine print! *Please NOTE: Some insurance companies may have a clause that preexisting medical conditions are excluded unless you purchase your insurance within 7 days of your initial deposit.*

- Travel Guard 1-800-826-4919 [www.travelguard.com](http://www.travelguard.com)
- Travelex 1-800-228-9792 [www.travelexinsurance.com](http://www.travelexinsurance.com)
- Allianz 1-866-884-3556 [www.allianztravelinsurance.com](http://www.allianztravelinsurance.com)

## **BAGGAGE**

Icelandair allows you to check one bag weighing up to 50 lbs. and one carry-on bag weighing up to 22 lbs in addition to one small personal item. Please check directly with Icelandair for more information on baggage regulations.

## **TOUR PRICE INCLUDES**

Hotel accommodations with private bath or shower, hotel taxes, lodging in cabins and apartments with shared bedrooms, bathrooms and kitchens, service charges, sightseeing, entrances and transportation as described in the itinerary, including transatlantic air, land transportation, class fees, and meals as listed (B=Breakfast, L=Lunch, D=Dinner), Sue Sutherland as tour guide for the duration of the trip.

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Trillium  
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### **NOT INCLUDED**

Passport, travel insurance, all items of a personal nature including laundry, liquor, room service, beverages, meals not specified in the itinerary or items not included in the tour, luggage handling at hotels and airports, trip cancellation, medical and interruption insurance, tips for drivers and guides. Clients will be responsible for any charges required due to voluntary itinerary deviations at the request of the traveler. Extraordinary costs related to emergency, accidents and cancelled or delayed flights are the sole responsibility of the participant and/or their travel insurance plan.

### **DOCUMENTS AND CHANGES**

Once deposit has been received, each subsequent change will be subject to the following change fees, only if the change and travel documents have not been issued. More than 75 days prior to departure: \$50 per person; 75-45 days prior to departure: \$100 per person; 44-30 days prior to departure \$200 per person. Less than 30 days prior to departure or once travel has commenced; no changes accepted. If documents are issued and we can accept the change there will be an additional reissue fee of \$50 per person plus any fees assessed by air/land supplier/s.

### **RESPONSIBILITY AND RELEASE OF LIABILITY**

Trillium Tours, LLC acts only as agent for the contractors providing transportation, accommodations or other services. Trillium Tours, LLC shall not be responsible in any way for loss, injury or damage arising from an Act of God, Acts of Governments or de facto authority, war, civil unrest, any kind of hostilities, strikes, theft, sickness, quarantine, immigration or customs regulations, hijacking, acts of terrorism, breakdown, delay, cancellation, error, omissions or any other cause beyond our control. Trillium Tours, LLC is released of liability for consequences of the personal activities of any passenger, who, as a consenting adult, is deemed personally responsible for decisions concerning conditions of health, safety, fitness or any activity in which the passenger participates. Trillium Tours, LLC is not responsible for omissions in price and programs.

Any deposit for a package offered by Trillium Tours LLC shows acceptance and acknowledgement of prices, exclusions, conditions and responsibilities as stated in above and releases Trillium Tours LLC and all of their agents and representatives from any and all liability, actions, causes of actions, suites, debits, demands that you may have in connection with your participation in a Trillium Tours LLC trip or activity.

**Please return your completed reservation form with the deposit in  
the amount of \$700.00 by February 25, 2018 to:**

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Jeannette F. Henrikssen  
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