

Phone: 763.424.1888 | Fax: 763.424.7288

www.northwindscounseling.com

# Welcome to Northwinds Counseling Services P.A.

Our professional staff is highly skilled in caring for adults, adolescents and children, and is dedicated to serving your special needs and concerns. In a setting that is caring, supportive and ethical, we work to empower individuals, couples and families to manage their own well-being.

#### **Patient Satisfaction**

Thank you for trusting our ability to provide you with appropriate, high quality care. We make every effort to treat each client with respect and dignity regardless of race, beliefs, national origin, and source of payment, age, religion, disability, or sexual preference.

If you experience a problem with any service or staff person, please discuss this with your therapist. If the situation is not resolved, or if the nature of the concern prohibits such discussion, please contact Kevin Smith at: (763) 424-1888. The professional licensing board is also available to you.

### **Financial Responsibility**

We request payment/co-payment at the time of service. We will submit insurance claims on your behalf. Some insurance plans limit the number of sessions covered so you will want to understand the benefits available to you. We are providers for most major insurance companies. However, if we are an out-of-network provider, you will want to check your out-of-network benefits with your insurance company.

### **Initial Appointment**

Your first appointment will take approximately one hour. During this appointment, you can discuss your situation and concerns with a mental health professional. After this initial appointment, an assessment and recommendation for treatment will be made.

### **Confidential Information**

Information you furnish to Northwinds Counseling Services is confidential according to the Minnesota Access to Health Records Statute. This means that only you and your assigned therapist have access to information in your medical chart. No treatment information will be released to persons, schools, or agencies without your consent, except by court order.

In some cases, it might be appropriate to coordinate your care with your primary care physician. If so, you will be asked to give your written permission. For those who are using insurance, your insurance company may require diagnostic information from Northwinds Counseling Services prior to providing payment for services.

### By law, these are the exceptions to confidentiality:

- Health care providers are required by law to report cases of known or suspected abuse or neglect of children or vulnerable adults.
- In cases of threatened homicide or serious harm, the police and possible victim must be notified.
- In cases of threatened suicide, the police will be called.
- By law, information concerning dependent minors is accessible to the parents unless it is determined that such access would be harmful to the minor.

### Clients under the age of 18:

All non-emancipated minor clients under the age of 18 years old must have the consent of their parents following an initial intake session to receive further services. These rights may be waived when a minor's life or health is believed to be at risk, the minor is emancipated, or when in need of services relating to pregnancy, VD, or substance abuse.

### As a patient at Northwinds Counseling Services, you have the right to:

- Courteous and respectful treatment.
- A safe and comfortable environment.
- Appropriate behavioral health care.
- A clear explanation of your diagnosis and treatment plan.
- Privacy and confidentiality.
- Participate in planning your care.
- Refuse behavioral health treatment.
- Be free from discrimination based on your religion, race, gender or culture.
- Register complaints.
- Access to your records as provided by law.

### You are asked to:

- Treat staff with respect.
- Ask questions about your care.
- Tell your therapist everything you can about your condition, including all symptoms, medications, and past medical history.
- Pay your bills on time.
- Keep appointments or give at least 24 hours' notice if you need to cancel your appointment.
- Let the therapist know about any changes in your symptoms, medications or general condition.
- Treat clinic property with care.

### **Emergency Procedures:**

For emergency situations you can call 911, the Crisis Connection at (612)379-6363, or present at the local hospital emergency room.

#### **Business Services:**

- Most therapeutic sessions will be 50 minutes in length. Longer sessions may be advisable based on the need and the therapeutic methods being used.
- Fhone consultations with the therapist that exceed 10 minutes in length will be billed as a session and charge based on the time spent.
- Your scheduled session is time dedicated for you. Thus, you are expected to be here for each session that you schedule. A \$60 fee may be charged for sessions that are missed or cancelled without 24 hours' notice.

### **Notice of Information Practices**

### What is "Medical Information"?

The term "medical information" is synonymous with the terms "personal health information" and "protected health information" (PHI) for purposes of this Notice. It essentially means any individually identifiable health information (either directly or indirectly identifiable). Whether oral or recorded in any form or medium, that is created or received by a health care provider (Northwinds Counseling Services), health plan, or others and relates to the past, present, or future physical or mental health or condition of an individual (you): the provision of health care (e.g. mental health) to an individual (you); or the past, present, future payment for the provision of health care to an individual (you).

Northwinds Counseling has mental health providers from the fields of Psychology and Marriage and Family Therapy. Northwinds creates and maintains treatment records that contain individually identifiable health information about you. These records are generally referred to as "medical records" or "mental health records", and this notice, among other things, concerns the privacy and confidentiality of these records and the information contained therein.

### Uses and Disclosures Without Your Authorization — For Treatment, Payment, or Health Care Operations

Federal privacy rules (regulations) allow health care providers (Northwinds Counseling) who have direct treatment relationship with the patient (you) to use or disclose the patient's personal health information, without the patient's written authorization, to carry out the health care provider's own treatment, payment, or health care operations. We may also disclose your protected health information for the treatment activities of any health care provider. This too can be done without your written authorization.

### Uses and Disclosers of Your Protected Health Information That Require Your Authorization

In addition to our use of your health information for treatment, payment or healthcare operations, you may give Northwinds Counseling written authorization, to use your health information or to disclose it to anyone for any purpose. If you give us an authorization, you may revoke it in writing at any time. Your revocation will not affect any use of disclosures permitted by your authorization while it was in effect. Unless you give us a written authorization, we cannot use or disclose your health information for any reason except those described in this Notice.

# Uses and Disclosures Authorized by Law that Do Not Require Your Consent, Authorization or Opportunity to Agree of Object

I may use or disclose PHI without your consent or authorization in the following circumstances:

- 1. When the use and/or disclosure is <u>authorized or required by law</u>.
- 2. When the use and/or disclosure is <u>necessary for public health activities</u>. For example, we may disclose PHI about you if you have been exposed to a communicable disease or may otherwise be at risk of contracting or spreading a disease or condition.
- 3. When the disclosure relates to victims of abuse& neglect or domestic violence.
- 4. When the use and/or disclosure is <u>health oversight activities</u>. For example, we may disclose PHI about you to a state or federal health oversight agency which is authorized to oversee our operations.
- 5. When the disclosure is for <u>judicial and administrative proceedings</u>. For example, we may disclose PHI in response to a court order or administrative tribunal.
- 6. When the disclosures are <u>for law enforcement purposes</u>. For example, we may disclose PHI to comply with laws that require the reporting of certain types of wounds or physical injuries.
- 7. When the use and/or disclosure <u>relates to decedents</u>. For example, we may disclose PHI to a coroner or medical examiner, consistent with applicable laws, to carry out their duties.
- 8. When the use and/or disclosure <u>relates to cadaver, organ...</u> eye, or tissue donation <u>purposes</u>. Consistent with applicable law, we may disclose health information to the organ procurement organizations or other entities engaged in the procurement, banking, or transplanting of organs for the purposes of tissue donation and transplant.
- 9. When the use and/or disclosure relates to <u>Worker's Compensation</u>. We may disclose relating to workers compensation or other similar programs established by law.
- 10. When the use and/or disclosure is to avert a serious threat to health or safety. For example, we may disclose P1-IT to prevent or lesson a serious and imminent threat to the health and safety of a person or the public.
- 11. When the use and/or disclosure <u>relates to specialized government functions</u>. For example, we may disclose PHI if it relates to military and veterans' activities, national security and intelligence activities, protective services for the President, & medical suitability or determinations of the Department of State.
- 12. When the use and/or <u>disclosure relates to correctional institutions</u> and in other law enforcement custodial situation. For example, in certain circumstances, we may disclose PHI about you to a correctional institution having lawful custody of you.

### **Client's Rights Regarding Protected Health Information**

 Right to Request Restrictions — You have the right to request restrictions on certain uses of disclosures of protected health information. However, I am not required to agree to a restriction you request.

- 2. **Right to Inspect and copy** You have the right to inspect and obtain a copy of PHI in my mental health and billing records used to make decisions about you for as long as the PHI is maintained in the record. Under certain circumstances, I may deny your access to PHI, but in some cases, you may have this decision reviewed.
- 3. **Right to Receive Confidential Communications by Alternative Means and Alternative Locations.** For example, you may not want a family member **to** know you are seeing me. On your request, I will send your bills to another address.
- Right to Request Amendment to PHI Your request must be in writing and must explain your reasons
  for the amendment and when appropriate to provide supporting documentation. I may deny your request
  under certain circumstances.
- 5. **Right to Request Accounting Disclosures of PHI** You have the right to a listing of certain disclosures we have made of you PHI. You must request this in writing.
- 6. **Right to Receive a Copy of This Notice** You have the right to request a paper copy of this Notice at any time. I will provide a copy of this Notice on the date you first receive service from me (except when the first contact is not in person, and then I will provide the Notice as soon as possible).

### **Questions or Complaints**

If you have questions and would like additional information, you may contact Kevin Smith, Owner of Northwinds Counseling Services at (763)424-1888. There will be no retaliation for filing a complaint. You may also send a written complaint to the US Department of Health and Human Services: 200 Independence Avenue\*SW Room 509F, HHH building\* Washington D.C. 20201

If you are concerned that Northwinds Counseling has violated your privacy rights, or you disagree with a decision we made about access to your records, you may further discuss this with your therapist. If the issued is not resolved with your therapist, you may appeal directly to the clinic director for additional consideration, review and action in resolving the issue. Any client may also appeal to any of the following agencies if the matter is not satisfactorily resolved within the clinic setting.

# **Northwinds Counseling Services Client Registration**

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atient Information	on						
tientt Name (Print)Last Name	First Name						
	First Name	Initial	one				
У	StateZIP	Work Phone					
ail:							
c. Sec. #	Emergency Contact	Emergency Ph	one				
c G Female G Male Age	Marital Status: G Single G Married	G Widowed G Divorced G S	eparated G Other				
ployer	Occupation						
ferred by	May we acknowled	lge this referral?					
rimary Insuranc	е						
mary Insurance Company		Phone					
Claims Address	City	State	Zin				
	·						
icy / Member ID		Group/Account #					
licy Holder IInf ormattiion: (if the patien	t is not the employee/policy holder)						
me Last name	First Name	Datte of	f Birth				
dress	City	StateZip	Relationship				
s Ser#	Employer						
econdaryInsura							
		Phone					
Claims Address	City	State	Zip				
icy / Member ID		Group/Account #					
licy Holder linf ormattiion: (if the patien	t is not the employee/policy holder)						
me			f Birth				
Last name	First Name	Initial	Dalationahin				
	City Employer_		Relationship				



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# Consent to Use Disclosure of Healthcare Information for Treatment, Payment or Healthcare Operations

This notice describes how Psychological and Medical information about you may be used and disclosed. Please review it carefully.

By signing this statement, I understand that as a part of my health care, Northwinds Counseling Services originates and maintains paper and/or electronic records describing my health history, symptoms, examinations and test results, diagnoses, treatment, and any plans for future care or treatment. This information could serve as:

- A basis for planning my care and treatment
- A means of communication among authorized health professionals who contribute to my care
- A source for applying my diagnosis information when filing a claim to my insurance
- A means by which a third-party payer can verify that services billed were actually provided
- A tool for routine healthcare operations such as assessing quality and reviewing the competence of healthcare professionals

### **Informed Consent for Confidentiality**

- 1. If anyone requests information about me, my therapist will not give it unless and until I have signed a separate written authorization for her/him to do so. My therapist will not discuss anything about me with anyone without my written permission, except as noted here:
  - A. If I use insurance benefits, my therapist and Northwinds Counseling cannot guarantee confidentiality from the insurance company.
  - B. If my therapist learns that I have abused a child, a spouse, or vulnerable adult (or if I am a child, spouse, or vulnerable adult and report having been recently abused), she/he must report it to the proper authority.
  - C. If my therapist has good reason to believe that I intend to physically harm myself or someone else, she/he will discuss it with me and may be required to warn that person or persons (the Tarasoff duty), or to take steps to prevent such harm by notifying the authorities.
  - D. If my therapist has good reason to believe that I may be a danger to myself, she/he will contact at least one concerned person and/or take steps to prevent such harm by notifying the authorities.
  - E. If I give permission to release my records to a legal representative of my choice, these records could become discoverable by other legal representatives. If subpoenaed by the courts to release your records, we may have to do so.
  - F. My therapist may discuss my case with Northwinds clinicians and/or other outside professional case consultation groups. Identifying information (such as full name) will not be shared without written permission.
  - G. Northwinds Counseling is in compliance with the State Department of Human Services which has the right to review all cases. DHS must abide by all rules of confidentiality.
- 2. All non-emancipated minor clients under the age of 18 years old must have the consent of their parent(s)/guardian following an initial intake session to receive further treatment services. Exceptions to this rule are when a minor is seeking services related to pregnancy, venereal disease or substance abuse.

I understand that as part of Northwinds Counseling Services' treatment, payment or health care operations, it may become necessary to disclose my protected health information to another entity, and I consent to such disclosure for these permitted uses, including disclosures via fax.

I understand a	nd have been provided with a <i>Notice of Information Practices</i> that provides a more complete
description of	ll information uses and disclosures. I fully understand and accept the terms listed in that
document inclu	ling my rights and privileges as a client of Northwinds Counseling Services.
	Client's
Signature	Legal Guardian /Relation to Client Date



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### **PAYMENT AGREEMENT**

**Payment Agreement** – I understand that I am ultimately responsible for the payment of therapeutic services rendered. If you plan to use your private insurance, it is important to provide your therapists with the proper information required to submit insurance claims on your behalf. All out of network services, insurance deductibles and co-payments are the responsibility of the client.

Cancellation Policy – After an appointment is set, the appointment times is placed on hold and no longer open to other client's seeking appointments at the time. Therefore, Northinds requires at least a 24-hour notice of cancellation in order to best serve all clients. In the case of cancels or missed appointments, Northwinds reserves the right to charge the full amount but instead a \$100 fee will apply. There is no charge in the case of emergencies. Please note-insurance companies will not pay for missed therapy appointments.

**Past Due Accounts** – An account is considered past due after the 60-day grace period. Accounts with a balance over \$400 or 4 sessions that remain unpaid may be at risk of being placed on hold. If you are unable to pay the full amount, please discuss a payment plan with your therapist.

**Rates** – Please note these services charges might not accurately reflect negotiated insurance or innetwork contracted rates.

- 90791- Diagnostic Session: \$200.00
- 90832 30 Minute Individual/Couple Session: \$90.00
- 90834 45 Minute Individual/Couples Session: \$135.00
- 90837 60 Minute Individual/Couples Session: \$180.00
- 90853 Group Session: \$65.00
- 90847/90846 Family Sessions: \$180.00
- 90785 Interactive Complexity: \$25.00
- Court Appearances and report preparations are charged at the hourly session rate of \$180.00. Time will include drive time to and from court.

I understa	nd and agree to the abo	ve conditions.	
Signature		Legal Guardian /Relation to Client	Date



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### **CREDIT CARD AUTHORIZATION AGREEMENT**

I authorize Northwinds Counseling Services, P.A to keep my signature and credit card information on file. I understand that this information will be stored in a secure file. My credit card listed below will be charged for any balance applied to the account that is:

Session F	0	, , , ,		
	balance greater then 30 day	vs from date of service		
	the amount of \$			
Client Accou	nt Name and Number			
Credit Card Informat	ion:			
( ) Visa	( ) Mastercard	( ) Discover	( ) American Express	
Cardholder Name:_				
Billing Address:				
	State:			
Credit Card #:				
Expiration Date:	/ (mm/yy)			
V-Code (the last 3 di	gits in the signature block on Visa	& Mastercard):		
I understand an	nd agree to the above conditions.			$\neg$
Cardholder Sign	Legal Guardia	nn /Relation to Client Da	te	
Therapist Name	<u> </u>	nature Da	te .	



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<b>Personal Histo</b>	v Form -	- Adult
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Primary reason(s) for see	king services:		
Coping		Behavior ProblemsMai	er management rtial issues/conflict
Please circle behaviors ar Aggression	nd symptoms that are proble Worrying	matic: Hallucinations	Attention Deficit
Anxiety Depression	Heart Palpitations Recurring Thoughts	People avoidant Disorientation	Trouble concentrating Sexual problems
Alcohol problems Fatigue/Tired Panic attacks Anger Hopelessness Suicidal thoughts	Irritability Impulsivity Distractibility Chest pain Loneliness Mood Swings	Cyber addiction Speech problems Gambling problems Sick often Alcohol/Drug issues Eating issues	Antisocial behavior Sleep problems Fears/phobias Self-injury/behavior Memory problems Withdrawing/isolating
		ou have a plan if you are suicidaty to function effectively.	
Please include any addition	onal information that would	assist us in understanding your	concerns and problems?

# Have you recently experienced any that follow?

Recent death or birth in the family
Job loss or change
Change in living arrangements
Thoughts/acts of violence to others
Pregnancy, miscarriage, abortion

Accident, fire, disaster
Arrest or DUI
Physical/emotional abuse

Separation or divorce Major Financial Problems Sexual abuse or assault

Thoughts/acts of hurting self-Custody issues

Diagnosis of major illness Significant relationship discord

Parents legally special circums	nformation (c married Paren tances (e.g., raised b	ts never marrie by person other	than parents	, informatio	_	,	
<b>Marital state</b> Single Divorcing	<b>us (circle):</b> Years living t Months separ	ogether ated		lly married orced		widowed Number of m	
Assessment of o	current relationship:	good	fair	poor	abusiv	e	
Has there been aVerbal Other childhood issues: Are there any sp	ntal history  a history of child abo  Meg  pecial, unusual, or tra	glect	Exposure to	trauma affected yo	Inadequur upbringing?	ate nutrition	l No
<b>Social Rela</b> Circle how you	<b>tionships</b> generally get along	with other peop	ple:				
Friendly	Aggressive Leader xual orientation? _	Outgo	oing	Shy/wi	rgue often thdrawn	Follo Subr	ower nissive
Have you exper	ienced any Sexual d	ysfunctions? Y	es or No				
Were you raised	e <b>ligious</b> ted with a spiritual o I within a spiritual o your spiritual belief	r religious grou	ıp? Yes or No	)			
If yes, please de Are you current	ed in any active legalescribe chargesly on probation or places accusations of any s	arole? Yes or N	No	,			
Education: 0	<b>Employment, I</b> Currently enrolled in Some College te sabilities: Yes or No	school	High schoo Col	lege Gradu	ate		ers or
<b>Employment:</b>	Current employer _						
Job satisfaction <b>Military</b> experi	-	good Combat expe	rience? Yes o	or No		Social Secur	,

Leisure/Recreational
Describe special areas of interest or hobbies (e.g., art, books, crafts, physical fitness, sports, outdoor activities,
church activities, walking, exercising, diet/health, hunting, fishing, bowling, traveling sports, etc.)

<b>Medical/Physica</b> Primary care Doctor				phone		
List any current health Are you currently using	_	•		_		
Please circle if there l	nave been any cha	inges in the fol	lowing:			
Sleep patterns	Eating Pa	atterns E	Behavior	Energy Leve	l Physical activity	y level
General Disposition	Weight	Nervous	ness/tension			
Others:						
Alcohol Cocaine/Crack Meth Marijuana Valium/Librium Heroin/Opiates PCP/LSD/Mescaline Inhalants Caffeine Nicotine Pain killers	Method of use and amount	Frequency of use	first use	last use	Use in last 48 hours yes yes yes yes yes yes yes yes yes ye	Used in las 30 days yes yes yes yes yes yes yes yes yes y
Drug of choice How does your use af Has anyone expressed Are you concerned ab Are there presently or Consequences experie Please explain:	d concern about your use? Ye past history of a enced because of	s or No family membe your use? Lega	r having pro	physical, men		

# **Counseling Prior Treatment History**Information about client (past and present):

	Yes	No	When	Where	
Counseling/Psychiatric Care					
Suicidal thoughts/attempts Drug/alcohol treatment					
Hospitalizations Is there a family history of mental il	lness or	substance	abuse problems?		
Please list treatment goals wished to	accomp	olish.			

## GENOGRAM

	NAME	AGE	YEARS	Quality of	Living	
			Deceased	relationships	w/ you	
				now		
				Good/Fair/		
				Poor		
Father						
Mother						
Step-parent						
Step-parent						
Sibling						
Grandparent						
Other						

Thank you for your time completing the questionnaire.

# **PATIENT HEALTH QUESTIONNAIRE (PHQ-9)**

IAME:		_ DATE:_		
	Not at all	Sever al days	More than hair da ys	Nearly every day

add columns:

TOTAL:

(Healthcare professional: For interpretation of TOTAL, please refer to accompanying scoring card).

## **GAD-7 Screening Questions**

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y opposite and	<b>A§</b>	International designation of the control of the con	0 1	<b>Notice welst</b> difficult at all	3	
of <b>(ਸਿੰਨੇਸੰ)</b> ਉੱਤੇ ਇੱਕਿਸ਼ੀ ਕਿੰਨੀ ਹੈ। ho <b>ਸਾਣ</b> , ਕਰੀ ਸੋਤੇ ਦੇ ਪੜ੍ਹੀ ਦੀ with other people?		0	1	2	3	
		0	1	2	3	
			0	1	2	3
			0	1	2	3
			0	1	2	3
			0	1	2	3
	1	During the last 2 weeks, how often have you been	o not at all	şever al days	more that half thee days	annearly every day
bothered by the following problems?  Feeling nervous, anxious, or on edge  Not being able to stop or  Not difficult trol Remy at all Very Extremely at all Vorrying official Add columns: difficult If you checked off any problems, how difficult have these problems made it for you to the complete of the						
		Becoming easily annoyed or irritable	i			
		Feeling afraid as if something awful might				

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Authorization f	or Release of Information
This form when completed and signed authorizes to clinical record to the person(s) designated.	the release and/or exchange of protected information from your
I authorize Northy	winds Counseling Services to release and/or exchange the
following types of information:	winds counseling our vices to resease und or enciume are
Initial Assessment	_Treatment Plan
Case Notes	_Psychological Testing and Evaluations
Consultation Reports	_Educational Assessments
Chemical dependency Evaluation	_Other (Specify)
I am authorizing the release of this information for	the following reasons:
<ul><li>Background information/Assessment</li></ul>	
Coordination of Care	
Other (specify)	
This information will be released and/or exchange Individual and Clinic NameAddress:	
Phone/Fax:	
This authorization will expire:	
☐ Immediately after requested information	on is received
□ 30 days after termination of treatment	on is received
Other	
	ing to Northwinds Counseling, at any time. However, your revocations of this authorization or, if this authorization was obtained as a condition as a legal right to consent a claim.
	ling of psychological services upon your signing an authorization, unless or the purpose of creating health information for a third party.
The information disclosed pursuant to this authorizatio and no longer protected by the HIPPA privacy rule.	n may be subjected to redisclosure by the recipient of your information
If this authorization is signed by a personal representat	ive of the client, a description of such representative's authority to act on

\_Date \_\_\_\_\_

Signature of client and/or guardian for client\_\_\_\_\_



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Client Care Communication Form						
Care ProviderAddress  Phone Fax:	Rogers, MN 55374					
It is our desire to inform primary care p Counseling Services P.A. to facilitate th	roviders when their patients are receiving services at Northwinds ne best possible coordination of care.					
This is for your information. There is no	o need to reply unless you deem it helpful or appropriate.					
Regarding: Patient Name:	D.O.B					
Date of initial assessment:	Follow-up appointmentoblems, provisional diagnosis and treatment plan:					
Please call if we can be of further help a						
CFR Part 2 prohibit you from making further di	THE ABOVE INFORMATION  In records whose confidentiality is protected by federal law. Federal regulations 42 isclosure of it without the specific written consent of the person to whom it pertains, A general authorization for the release of medical or other information is not sufficient					
FOR PATIENT RECORDS APPLICABLE UN	IDER FEDERAL LAW 42 CFR PART2					
Patient Signature	Data					
Parent /Guardian	Date  Date					
Witness Signature	Date					