Business

وتحيا بها الحياة
add life to life

Application form - Business Max Duo

☐ New ☐ Service amendment ☐ Service termination ☐ Relocation

Documents required to join du:

☐ Copy of trade licence ☐ Passport/Visa copy ☐ Letter of authorisation ☐ Tenancy contract/ownership

Customer information

Company name _____ Company account number _____

Contact name _____ Contact number _____

P. O. Box _____ Emirate _____

Provisioning address

Business landline number _____ Street name _____ Building no. _____ Unit no. _____

Area _____ Plot no. _____ Emirate _____ City _____

Business Max Duo

☐ **Business Max Duo 4**
Broadband up to 4 Mbps/512 Kbps

☐ **Business Max Duo 8**
Broadband up to 8/1 Mbps

☐ **Business Max Duo 16**
Broadband up to 16/2 Mbps

☐ **Business Max Duo 32**
Broadband up to 32/6 Mbps

☐ **Business Max Duo 50**
Broadband up to 50/12 Mbps

☐ **Business Max Duo 100**
Broadband up to 100/25 Mbps

Mobile

☐ New mobile lines to be activated. These will enjoy voice value back benefits (up to four mobile lines are included free as part of Business Max Duo)

Mobile number	SIM serial number	Mobile number	SIM serial number
05 ☐☐☐☐☐☐☐☐	_____	05 ☐☐☐☐☐☐☐☐	_____
05 ☐☐☐☐☐☐☐☐	_____	05 ☐☐☐☐☐☐☐☐	_____

☐ Existing mobile lines included as part of Business Max Duo will enjoy voice value back benefits

05 ☐☐☐☐☐☐☐☐	05 ☐☐☐☐☐☐☐☐	05 ☐☐☐☐☐☐☐☐
05 ☐☐☐☐☐☐☐☐	05 ☐☐☐☐☐☐☐☐	05 ☐☐☐☐☐☐☐☐

Business Voice

☐ New fixed lines to be activated (activation and monthly rental of one line is included free as part of Business Max Duo)

☐ Business line, fax, or POS line Qty ☐☐

☐ Business Trunk line Qty ☐☐

☐ ISDN2 Qty ☐☐

Agreement

We will use the above information to contact you by email, phone, or SMS. If you do not wish to be contacted about our products or special promotions, please tick here ☐

I agree by signing below that I have the authority to sign on behalf of the named customer; that I have ordered the services indicated in this form and that I accept the terms and conditions as stipulated in the subsequent pages of this application form. I take full responsibility for the use of all du services provided to us.

Customer signature _____

Date _____
DD MM YYYY

Company stamp

CODE

For official use only

Sales work order no. ☐☐☐☐☐☐☐☐ Customer ID number ☐☐☐☐☐☐☐☐☐

☐ For retail

Sales agent location name _____ Sales agency code _____

☐ For indirect/direct sales

Account/partner manager name _____ Account/partner manager ID _____

Partner name _____ Partner/dealer ID _____ Sales executive name _____

Mobile number _____ Sales support agent name _____

Specific Terms and Conditions – Business Max Duo Version: August 2011

In the event of any inconsistency between the General Terms and Conditions for Business Services, Specific terms and conditions for business services for mobile services and these Specific Terms, these Specific Terms and Conditions shall prevail.

1. General

1.1 The Business Max Duo Service is a packaged service of Broadband, Fixed and Mobile services ("Services").

1.2 The availability of the Services is dependent on the successful activation of the Broadband Service.

1.3 If the Broadband Service is able to be successfully activated at the Customer's premises:

a) From the date of activation of the Broadband Service the Customer will receive the pricing as part of the Business Max Duo offer on all of the Services as a package.

b) Prior to the date of activation of the Broadband Service, the Customer will pay du's standard rates for the Fixed and Mobile Services in accordance with the pricing plans specified on the Application Form.

c) The Business Max Duo Service has a fixed term of 12 months (Fixed Term).

d) If the Customer makes any change to the Monthly Recurring Charge for the Broadband service, the Fixed Term will restart for a further 12 month period.

e) If the Customer downgrades the Broadband Service to a lower Monthly Recurring Charge a downgrade fee will apply.

1.4 If the Broadband Service is not able to be activated for any reason du will continue to provide the Fixed and Mobile Services to the Customer in accordance with these terms and conditions. The Fixed and Mobile Services will be charged at du's standard rates available on its website **www.du.ae**

1.5 Charges: The monthly charges payable by the Customer for Business Max Duo Service shall no more apply in the event of any early termination of Services by the Customer. For any continued use of du's Broadband, Fixed and Mobile services, the Customer will have to pay du's then applicable standard rates.

1.6 Consequences of Termination: The Customer agrees to pay one month rental fee if the Customer terminates and/or downgrades the Service prior to the expiry of the Fixed Term.

*All are mandatory fields unless otherwise specified.