

Serenity Grace Farm Payment Policies

1. All riders will pre pay for full, five week session of riding.
2. Payments are due two weeks before session is to start to insure your child a spot in that session.
3. Riders who are unable to pre pay the full session need to contact the executive director for other payment options, however payments still need to be prepaid. In other words payments prior to the rides being provided.
4. Riders are guaranteed a minimum of 5 lessons per session. If Serenity Grace is unable to provide the minimum rides a rebate will be rolled over to next session. Rider cancellations are not reimbursable.
5. If a rider misses lessons due to surgery, hospitalization, or medical necessity such as a broken bone, they will not be required to pay for those lessons.
6. Rider cancellations need to be made by email at least one day in advance or by phone if same day. Recurrent no shows or last minute cancellations may result in loss of riding slot.
7. Evaluation rides should be prepaid for all 3 rides but can be paid at each ride if needed.

I understand and agree to the above policies of Serenity Grace Farm.

Signature: _____ Date: _____