

# Should I upgrade to Windows 10?

The logo for Windows 10, featuring the four-pane Windows icon in white on a blue square background, followed by the text "Windows 10" in white.

## WINDOWS 10 BENEFITS

- It's free (for the first year) The first year ends July 29th, 2016
- Microsoft intends for Windows 10 to be the last numbered operating system, meaning that updates will continually roll out over time much like their rival Apple.
- If you have multiple Windows 10 devices (i.e. phone, tablet, laptop, desktop PC) you will have a consistent experience across all of your devices.
- Windows 10 comes with a new virtual assistant called Cortana. She can perform a myriad of task such as initiating calls, scheduling reminders, setting alarms, and checking calendars all with the sound of your voice. Cortana can also initiate searches on you local PC and the internet.
- The start menu has returned and you now boot straight to your desktop. (NO MORE START PAGE)

## WINDOWS 10 DRAWBACKS

- Current PC hardware may not be able to install or properly run Windows 10. If this does occur you have 30 days to revert to your previous version of Windows.
- Cortana is helpful but can slow down your PC.
- All current software does not work with Windows 10.
- Upgrading may cause you to lose installed apps/software that is not compatible with Windows 10

## WINDOWS 10 INSTALLATION PROBLEMS

- If you are experiencing any of the common installation issues such as reserving your copy of Windows 10, trouble activating Windows or difficulty finding files and software after the upgrade you can refer to <http://windows.microsoft.com/en-us/windows-10/support>
- Our knowledgeable support staff is prepared for all of your IT needs.
- Please use Trimen Computer Systems for a smooth transfer to Windows 10.
- **Why go to a big-box store when your PC needs a personal touch?**

Trimen  
Computer  
Systems, LLC

3900 Bristol Hwy STE 10  
Johnson City, TN. 37601

Phone: 423-538-7472  
sales@tcssolutions.com

