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October 1, 2016

City of Newton 108 N VanBuren Newton IL 62448

To Whom It May Concern-

NewWave Communications works hard to be the best choice for TV, Internet and Phone services. We continue to invest millions of dollars in our network to ensure delivery of the highest level of technology. Over 90% of NewWave's rural markets now have access to up to 100 Mb Internet service. Plus, new TV advancements like whole-home DVR and TV2GO continue to be made available to customers in the communities we serve.

At NewWave, one of our largest business costs is the monthly expense for carriage of local broadcast stations, sports channels and other cable networks. Unfortunately, the rates for some of the TV programming we provide are increasing significantly in 2017. Due to the programming increases our TV customers will receive a November 1, 2016 rate increase. Listed below are the new a la carte rates for our Broadcast Basic Surcharge, Basic Cable, and Basic Cable + Expanded Basic services:

Broadcast Basic Surcharge:

\$11.31

• Basic Cable:

\$24.99

Basic + Expanded Basic:

\$50.00

In addition, November 1 increases are planned for the following services/products:

- Family Plus digital programming tier increasing \$1/mo
- Sports Pak digital programming tier increasing \$1/mo
- Showtime Unlimited is increasing \$1/mo
- Starz Super Pak and Starz Multi Screen are increasing \$2/mo
- Internet rates are increasing \$2.25/mo to \$2.75/mo

With the rate changes, our customers in money-saving double and triple-play TV, Internet and/or Phone packages will continue to receive substantial discounts to our rate card pricing.

NewWave Communications is proud to be a hometown provider and is committed to delivering an exceptional entertainment and communications experience. If you have any questions please give us a call at 888.863.9928.

Sincerely, Your Friends & Neighbors At NewWave