



Terms

Effective January 1, 2012

Partial Hand Solutions, LLC
86 Ladyslipper Lane
Southington, CT 06489

Terms of Sale:

- Prices are subject to change without notice
- Terms: All payments are due within 30 days of sale unless arrangements have been in advance.
- Shipping: Orders will be shipped ground unless otherwise specified at the time of the order. Shipping charges will be included in the order. If you would like to add insurance to the shipping that will also need to be specified at the time of the order.
- Partial Hand Solutions reserves the right to allow 3 business days to complete an order. The devices are built to order and require time to assemble once the order is placed.
- Demos: Demo products are available upon request. Demos are loaned out for 2 weeks and are due back within two weeks unless special arrangements have been made in advance.

Limited Warranty:

- Partial Hand Solutions products are covered under a one year manufacturer warranty which covers workmanship or defective parts. Normal wear and tear, loss, theft or abuse will not be covered under the warranty terms.
- Warranty repairs are covered at no charge except for applicable shipping and handling fees.
- The warranty is non transferrable and is limited to the original purchaser or the original person being fitted with the device.

Return Policy

Items must be returned within 30 days in resalable condition. Items that have been used, mistreated, altered or modified will not be accepted for return.