



WEBCO HR, Inc.

Let Experience be Your Guide

FIELD SERVICE ENGINEER – EAST COAST OF THE UNITED STATES

WEBCO HR, Inc. is seeking a Field Service Engineer for one of our clients to work remotely on the road throughout the East Coast of the United States.

SUMMARY:

The Field Service Engineer is responsible for performing warranty repairs, and the commissioning of TIGO products in the field. Duties include commissioning, troubleshooting, repairing, learning to analyze data, and utility inverter applications. This job requires constantly working with high voltage electricity and maintaining excellent customer service activities while in the field at customer sites.

RESPONSIBILITIES:

- Commissions, troubleshoots, repairs, and analyzes TIGO products in the field, via email, telephone, and site visits.
- Develops a detailed knowledge of TIGO's products, associated TIGO accessories, and third-party accessories that are sold by TIGO for use with the inverters.
- Required to maintain accurate inventory count of spare parts provided by TIGO.
- Works with high voltage DC electricity, three phase power, and the relevant software and firmware of the inverters.
- Maintains a high level of customer satisfaction while striving to lower the costs of field service. Other duties as may be required or assigned.

REQUIREMENTS:

- A bachelor's degree in a technical field is strongly preferred.
- At least 3 years of experience in electrical, electronic and/or network communications are required.
- Electrical Knowledge: 3 years (Preferred).
- Mechanical knowledge: 3 years (Preferred).
- Prior experience in the solar energy industry is strongly preferred.
- Ability to work nonstandard business hours occasionally to support service customer contracts.
- Knowledge of solar, storage, and/or alternative energy markets is preferred.
- Knowledge of National Electric Code is preferred.
- Ability to analyze and solve problems effectively.
- The employee must routinely lift up to fifty pounds.
- This position requires significant domestic travel.
- Work Location: Remote / On the road.

COMPENSATION:

- \$120,000
- Full Benefits

COMPANY:

Our client is the worldwide leader in Flex MLPE (Module Level Power Electronics) with innovative solutions that significantly enhance safety, increase energy production, and decrease operating costs of photovoltaic (PV) systems. Their TS4 platform maximizes the benefit of PV systems and provides customers with the most scalable, versatile, and reliable MLPE solution available.

They were founded in Silicon Valley in 2007 to accelerate the adoption of solar energy worldwide. Their systems operate on seven continents and produce gigawatt hours of reliable, clean, affordable, and safe solar energy daily.

The company needs top-notch individuals with a passion for solving complex problems and bringing renewable energy to the masses. Members of the team enjoy rewarding salaries, excellent benefits, an uninhibited work culture, and the satisfaction of helping to reduce the world's dependency on fossil fuels. They work hard knowing the results will impact the affordability, reliability, and safety of clean and renewable energy systems.

The company builds hardware and software intelligence into solar PV energy installations, making them more efficient, more manageable, and safer. By maximizing the energy output of each individual PV module, their advanced balance of system products delivers lower cost of ownership and faster return on investment for existing and new solar installations.

WEBCO HR, Inc. is an Equal Opportunity Employer

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