



## **INNOVATIVE MANAGEMENT & PROFESSIONAL TRAINING**

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### ADVANCED SUPERVISORY MANAGEMENT

Duration: 6 hours

**Supervisors bring value to the workplace by bridging the gap between management and those who report to them!!**



Supervisors perform a role that is vital to the success of the firm as they have direct knowledge about how employees are performing their required tasks. They are therefore required to effectively utilize the relevant human relations and other skills to motivate employees to perform at their optimum.

#### **Topics to be covered include:**

- Empowering Employees
- Coaching for Higher Performance
- Change and Conflict Management
- Challenges of Supervisory Management
- Supervising a Diverse Workforce

This seminar will provide supervisors with practice situations, group presentations and other activities that are designed to enrich their experiences.

**Maximum number of participants: 20**