

2017 – 2018

PSTC CLASS SCHEDULE

We are booking dates for all of 2017 & 2018 now!
 E-mail Kevin@pstc911.com now to get the ball rolling.

NOVEMBER, 2017		
November 13, 2017 Nazareth, Pennsylvania	<u>Surviving Dispatch Stress</u> Hosted by Northampton Emergency Management	\$189 <u>Register Online</u> or call 800-348-8911 ONLY 10 SEATS AVAILABLE
November 14, 2017 Williamsport, Maryland	<u>Defeating Workplace Drama for Peak 9-1-1 Performance</u> Hosted by Washington County Communications	Free to Maryland PSAPS E-mail Alicia for reservations Alicia.Dodson@maryland.gov Outside of Maryland? <u>Register Online</u> or call 800-348-8911
November 15-16-17, 2017 Gaithersburg, Maryland	<u>Communications Training Officer Workshop</u> Hosted by Montgomery County 911	Free to Maryland PSAPS E-mail Alicia for reservations Alicia.Dodson@maryland.gov Outside of Maryland? THIS CLASS IS FULL <u>Register Online</u> or call 800-348-8911
November 16, 2017 Los Alamos, New Mexico	<u>Crisis Communications</u> Hosted by Los Alamos Police	\$189 <u>Register Online</u> or call 800-348-8911
November 17, 2017 Los Alamos, New Mexico	<u>Active Shooter Situations</u> Hosted by Los Alamos Police	\$189 <u>Register Online</u> or call 800-348-8911
November 20, 2017 Weston, Massachusetts	<u>Crisis Communications</u> Hosted by the Weston Police Department This class approval is listed on the <u>Mass 911 Site!</u>	Sorry, this class will be re- scheduled in the Spring of 2018. Keep an eye on our schedule!
November 21, 2017 Weston, Massachusetts	<u>Providing Exceptional Service What if it Were Family?</u> Hosted by the Weston Police	Sorry, this class will be re- scheduled in the Spring of 2018. Keep an eye on our

	Department This class approval is listed on the Mass 911 Site!	schedule!
November 27-28, 2017 Ogden, Utah	2-Day Progressive Leadership Workshop Hosted by Weber Area Communications	Sorry, this class is full! Contact PSTC to host this class in your region. 800-348-8911 or mailto:kevin@pstc911.com
November 29, 2017 Collinsville, Illinois	<u>HIGH RISK</u> (Responder Safety) Hosted by MTU-14	Free to PSAPS within the MTU 14 service area. E-mail Dave for details

DECEMBER, 2017		
December 7, 2017 Modesto, California	Providing Exceptional Service What if it Were Family? Hosted by Stanislaus Regional 911	\$124 Register Online or call 800-348-8911 POST Control # 1042-30857-17-001
December 8, 2017 Modesto, California	Crisis Communications Hosted by Stanislaus Regional 911	\$110 Register Online or call 800-348-8911 POST Control # 1042-30873-17-001
December 11-12-13, 2017 Columbia, Missouri	Communications Training Officer Workshop Hosted by Boone County Joint Communications	\$399 for this 3-day workshop Register Online or call 800-348-8911 FILLING QUICKLY
December 14, 2017 Columbia, Missouri	Defeating Workplace Drama for Peak 9-1-1 Performance Hosted by Boone County Communications	\$189 Register Online or call 800-348-8911

2018 PSTC CLASS SCHEDULE

We are booking dates for all of 2018 now!

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Or call PSTC at 800-348-8911

www.pstc911.com

JANUARY, 2018		
January 9, 2018 Sarasota, Florida	<u>Active Shooter Situations</u> Hosted by the Sarasota County Communications Center	\$189 Register Online or call 800-348-8911
January 10, 2018 Sarasota, Florida	<u>Providing Exceptional Service</u> <u>What if it Were Family?</u> Hosted by the Sarasota County Communications Center	\$189 Register Online or call 800-348-8911
January 11, 2018 Sarasota, Florida	<u>Active Shooter Situations</u> Hosted by the Sarasota County Communications Center	\$189 Register Online or call 800-348-8911
January 17-18-19, 2018 Huntsville, Alabama	<u>Communications Training</u> <u>Officer Workshop</u> Hosted by Madison County Fire Dispatch	\$399 for this 3-day workshop Register Online or call 800-348-8911
January 22, 2018 Enid, Oklahoma	<u>Active Shooter Situations</u> Hosted by the Garfield County S/O	\$189 Register Online or call 800-348-8911
January 23, 2018 Enid, Oklahoma	<u>Crisis Communications</u> Hosted by Garfield County S/O	\$189 Register Online or call 800-348-8911
January 25, 2018 Huntsville, Alabama	<u>It's Your Ship!</u> Hosted by the Madison County Fire Dispatch	\$189 Register Online or call 800-348-8911
January 26, 2018 Huntsville, Alabama	<u>Spirit to Serve</u> (Customer Service) Hosted by the Madison County Fire Dispatch	\$189 Register Online or call 800-348-8911
January 30, 2018 La Mesa, California	<u>Complacency, Cannibalism</u> <u>& Critical Thinking</u>	Class price and POST # will be posted soon. Save the date!

	Hosted by the La Mesa Police Department	

FEBRUARY, 2018		
February 1, 2018 La, Mesa, California	<u>Crisis Communications</u> Hosted by the La Mesa Police Department	Class price and POST # will be posted soon. Save the date!
February 2, 2018 La, Mesa, California	<u>You Just Never Know</u> (Mental Preparedness) Hosted by the La Mesa Police Department	Class price and POST # will be posted soon. Save the date!
February 5, 2018 Birmingham, Alabama	<u>People First Leadership</u> Hosted by Jefferson & Shelby County 9-1-1	\$189 <u>Register Online</u> or call 800-348-8911
February 6, 2018 Birmingham, Alabama	<u>Providing Exceptional Service</u> <u>What if it Were Family?</u> Hosted by Jefferson & Shelby County 9-1-1	\$189 <u>Register Online</u> or call 800-348-8911
February 7, 2018 Birmingham, Alabama	<u>HIGH RISK</u> (Responder Safety) Hosted by Jefferson & Shelby County 9-1-1	\$189 <u>Register Online</u> or call 800-348-8911
February 7, 2018 Burbank, California	<u>Communications Training</u> <u>Officer Workshop</u> Hosted by the Burbank Police Department	\$294 for this 3-day workshop POST Plan II <u>Register Online</u> or call 800-348-8911 POST# 1042-30960-14-001
February 23, 2018 Normal, Illinois	<u>Customer Service</u> <u>the 9-1-1 Way</u> Hosted by MTU 8	E-mail <u>Denelle</u> for reservations
Feb 26-March 1 La Jolla, California	Cal-NENA State NENA Conference	Visit <u>https://calnena.org/</u>

MARCH, 2018		
March 1, 2018 Cookeville, Tennessee	<u>Crisis Communications</u> <u>(suicide intervention)</u> Hosted by the Cookeville Police Department	\$189 <u>Register Online</u> or call 800-348-8911
March 2, 2018 Cookeville, Tennessee	<u>Surviving Dispatch Stress</u> Hosted by the Cookeville	\$189 <u>Register Online</u>

	Police Department	or call 800-348-8911
March 8, 2018 Enid, Oklahoma	<u>HIGH RISK</u> (Responder Safety) Hosted by the Garfield County S/O	\$189 Register Online or call 800-348-8911
March 9, 2018 Enid, Oklahoma	Surviving Dispatch Stress Hosted by the Garfield County S/O	\$189 Register Online or call 800-348-8911
March 9-10, 2018 Rocky Gap Resort	Miltenberger Conference	Details will be posted soon!
March 14, 2018 Anaheim, California	<u>Active Shooter Situations</u> Hosted by the Orange County 9-1-1 Center	Class price and POST # will be posted soon. Save the date!
March 15, 2018 Anaheim, California	Surviving Dispatch Stress Hosted by the Orange County 9-1-1 Center	Class price and POST # will be posted soon. Save the date!
March 16, 2018 Anaheim, California	<u>Complacency, Cannibalism</u> <u>& Critical Thinking</u> Hosted by the Orange County 9-1-1 Center	Class price and POST # will be posted soon. Save the date!
March 20-22, 2018 Snow Hill, Maryland	<u>Communications Training</u> <u>Officer Workshop</u> Hosted by the Worcester Communications	Free to Maryland PSAPS E-mail Alicia for reservations Alicia.Dodson@maryland.gov Outside of Maryland? Register Online or call 800-348-8911
March 26-27-28, 2017 Watertown, Massachusetts	Communications Training Officer Workshop Hosted by the Watertown Police Department	\$429 for this 3-day workshop Register Online or call 800-348-8911 (This class is listed on the approved list of classes on the Mass 911 Site)

APRIL, 2018		
April 2, 2018 Anaheim, California	<u>Active Shooter Situations</u> Hosted by the Orange County 9-1-1 Center	Class price and POST # will be posted soon. Save the date!
April 3, 2018 Anaheim, California	Surviving Dispatch Stress Hosted by the Orange County 9-1-1 Center	Class price and POST # will be posted soon. Save the date!
April 4, 2018	<u>Complacency, Cannibalism</u>	Class price and POST # will be

Anaheim, California	<u>& Critical Thinking</u> Hosted by the Orange County 9-1-1 Center	posted soon. Save the date!
April 16-17-18, 2018 Lawrenceville, Georgia	<u>Communications Training Officer Workshop</u> Hosted by the Gwinnett County Communications	\$399 for this 3-day workshop Register Online or call 800-348-8911 FILLING QUICKLY
April 22-26, 2018 Las Vegas, Nevada	PSTC & 911 CARES is a Sponsor, Vendor and will also teach Pre-Conference and Conference Sessions! Don't miss this fantastic conference.	Go to the <u>NAVIGATOR</u> Website

MAY, 2018		

JUNE, 2018		
June 16-21,2017 Nashville, Tennessee	NENA National Conference Nashville, Tennessee	www.nena.org

JULY, 2018		

SEPTEMBER, 2018		

OCTOBER, 2018		

NOVEMBER, 2018		

DECEMBER, 2018		

Schedule updated Tuesday, November 14, 2017 @ 1815 pst