

Resource Guide for Families of Children with Disabilities or Developmental Delays: 2014



Resources



Social Services



Families



Early Intervention



Housing



Health



Finances



NEW YORK CITY DEPARTMENT of HEALTH and MENTAL HYGIENE



NEW YORK CITY DEPARTMENT OF
HEALTH AND MENTAL HYGIENE

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June 20, 2014

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Dear Colleagues:

The New York City Department of Health and Mental Hygiene, Bureau of Early Intervention (NYC BEI) is aware that families with children receiving Early Intervention (EI) services face unique challenges in locating and accessing resources. *The New York City Resource Guide for Families of Children with Disabilities or Developmental Delays: 2014* was developed to provide a comprehensive guide to community resources for parents/families of children with developmental delays and disabilities and the professionals that work with them.

In order to develop this resource guide, NYC BEI convened the Social Services Task Force. Through extensive research and a broad knowledge base, this team of local experts in community resources, identified a wide range of services, and developed guidance materials, for families with children with developmental delays and disabilities in NYC. The information includes family resources and supports that are critical to a child's ability to benefit from EI services and to make developmental progress in EI and in the early childhood years.

NYC BEI would like to recognize the Task Force members and their agencies (listed below) for their collaborative efforts in developing this document:

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Sincerely,

Marie B. Casalino, MD, MPH
Assistant Commissioner

About the Resource Guide

This Resource Guide was developed to support families, service coordinators and service providers in meeting the needs of children with developmental delays and disabilities, and their families in the five boroughs of New York City. It was created by the New York City Department of Health and Mental Hygiene, Bureau of Early Intervention. The resources featured are the work of a broad-based partnership of local experts in community resources.

What's Inside

The Resource Guide contains information about national, New York State, and New York City agencies that provide specialized services and information for families of children with developmental delays and disabilities.

Please note that services in this Guide may require payment. Payment may range from Medicaid to insurance, sliding scale fee, or payment for service. When contacting any of the resources ask if there is a payment for services.

Chapter 1: Health, Medical and Mental Health Resources – Information about free and low-cost mental health, dental, insurance, and medical resources. This chapter also provides information about accessing the New York State Benefit Exchange and links to screening tools for Federal, State and New York City medical benefit programs.

Chapter 2: Social Service Resources – Information about agencies that provide assistance to families with social service needs such as housing, government benefits, immigration, domestic violence, food pantries and the Supplemental

Nutrition Assistance Program (SNAP).

Chapter 3: Children's Resources – Information about services specific to children including child care, recreation resources, sensory gyms, and organizations granting wishes for chronically or terminally ill children.

Chapter Four: Parent Supports and Services – Includes information for parents on getting access to services such as advocacy, financial assistance, transportation, and support groups.

Chapter Five: Parent Education and Information – Information about laws that protect the rights of children with developmental delays and disabilities, strategies for organizing documents to use for accessing different benefits, and websites that contain information frequently requested by parents for children with delays and disabilities.

How to Navigate the Resource Guide

You can navigate the Resource Guide by:

- scrolling through the entire manual based on the page numbers indicated in the table of contents,
- selecting a section from the bookmarks on the left hand side of the screen,
- searching for a particular section or topic, or
- printing out the full document.

How to Submit Corrections

If you find outdated or incorrect information in the Resource Guide (such as website links or contact information), send an email noting the item that needs correction to: eiconsumeraffairs@health.nyc.gov

Please let us know how we can make this Resource Guide better. Take our brief survey at: <https://www.surveymonkey.com/s/N3N9HRM>

Table of Contents

Chapter 1: Health and Mental Health Services

Clinics Specializing in Medical Services for People with Disabilities.....	4
Dental Services.....	8
Medical Services.....	11
Payment for Health Services	15
Medical and Rehabilitation Equipment	18
Mental Health and Counseling Services	21

Chapter 2: Social Services

Agencies Offering Information and Referrals.....	33
Child Abuse.....	38
Deaf and Hard of Hearing.....	40
Domestic Violence Resources	42
Food Resources.....	46
Housing Resources	48
Immigrant Resources	69
Public Benefits	74

Chapter 3: Child Resources

Child Care	81
Recreation and Socialization	85
Sensory Gyms	88
Wish Granting Organizations	94

Chapter 4: Parent Supports and Services

Advocacy Organizations	96
Disability Specific Support Groups	97
Financial Resources.....	100
Free and Low Cost Baby Supplies	110
Language and Translation	121
Parenting Workshops and Skill Building	123

Table of Contents

Chapter 4: Parent Supports and Services (Continued)

Teen Parents Resources.....	125
Transportation Resources	131
Utility Bills Assistance	134

Chapter 5: Parent Education and Information

Disability Rights and Laws.....	137
How to Organize Your Child's Documents.....	143
Websites that Provide Support and Information for Families.....	145

Chapter 1: Health and Mental Health Services

Clinics Specializing in Medical Services for People with Disabilities

Dental Services

Medical Services

Payment for Health Services

Medical and Rehabilitation Equipment

Mental Health and Counseling Services



This section includes information on the different types of clinics:

Article 16 clinics: Clinics approved by the New York State Office for People with Developmental Disabilities (OPWDD) to provide long-term therapies(such as physical therapy) to people with developmental disabilities. These services are prescribed by a doctor or other medical practitioner. Services include helping people with assistive devices such as wheelchairs, hearing aids and walkers.

Article 28 clinics: Clinics that can be located either in a hospital or in a non-hospital setting. They are licensed by the New York State

Department of Health. Certain Article 28 facilities are designated by the State to serve people with developmental disabilities.

Health and Hospitals Corporation (HHC): These are public health hospitals and clinics. They provide families with low-cost and free health care regardless of immigration status or ability to pay. Some offer specific services for families of children with disabilities.

Private Clinics: Privately-run facilities that serve people with developmental disabilities and delays. These facilities may also serve typically developing children and adults.

Clinics Specializing in Medical Services for People with Disabilities

General

Citywide

Article 16 and 28 Clinics

Cerebral Palsy Association (Article 16 & 28)

921 East New York Ave
Brooklyn, NY 11203
718-778-8587 (Phone)

Epilepsy Institute (Article 16)

257 Park Ave. South, Ste. 302
New York, NY 10010
212-677-8550 (Phone)
212-677-5825 (Fax)
www.epilepsyinstitute.org

Citywide (Continued)

FEGS (Article 16)

315 Hudson St., 9th Fl.
New York, NY 10013
212-366-8400 (Phone)
212-366-8441 (Fax)

80 Van Dam Street
New York, NY 100013
917-606-6610 (Phone)

2432 Grand Concourse
Bronx, NY 10461
718-430-0748 (Phone)
www.fegs.org

Harmony Services (Article 16)

3820 14th Avenue
Brooklyn, NY 11218
718-435-8080 (Phone)

**HASC Diagnostic & Treatment Center
(Article 16 & 28)**

1221 E. 14th Street
Brooklyn, NY 11230
718-434-4600 (Phone)
www.hasccenter.org

**HeartShare - Angels on the Bay Evaluation
Center (Article 16 & 28)**

162-30 Cross Bay Blvd.
Howard Beach, NY 11414
718-323-2877 (Phone)

Heartshare Wellness

177 Livingston St.
Brooklyn, NY 11201
718-855-7707 ext. 8015 (Phone)
www.heartshare.org

**Interfaith Medical Center
Pediatric Clinic (Article 16)**

1545 Atlantic Avenue
Brooklyn, NY 11213
718-613-4001 (Phone)
718-613-4101 (Fax)
www.interfaithmedical.org

Lifespire / ACRMD (Article 16)

350 Seventh Avenue Suite 301
New York, NY 10118
212-741-0100 (Phone)
212-242-0696 (Fax)

184-10 Jamaica Avenue 5th Fl.
Hollis, NY 11323
718-454-6940 (Phone)
www.lifespire.org

Premier Health Care (Article 16 & 28)

406 10th Ave
New York, NY 10001
212-273-6515 (Phone)
www.yai.org/services/staying-healthy/

**Professional Service Centers for the
Handicapped (PSCH)(Article 16)**

30-50 Whitestone Expressway
Flushing, NY 11354
718-445-4700 (Phone)
718-762-6140 (Fax)

25-34 Steinway St.
Astoria, NY 11103
718-777-5243 (Phone)
718-777-5250 (Fax)

Citywide (Continued)

**Queens Center for Progress - Clinic
(Article 16)**

(formerly: UCP of Queens)

81-15 164th St.

Jamaica, NY 11432

718-380-3000 (Phone)

718-380-0483 (Fax)

www.queenscp.org

Staten Island Mental Health Society Elizabeth

Pouch Center for Special People

Chait Memorial Center (Article 16)

657 Castleton Ave.

Staten Island, NY 10301

718-442-2225 (Phone)

718-442-2289 (Fax)

www.simhs.org

**Terence Cardinal Cooke Health Care Center
(Article 16)**

1249 Fifth Ave.

New York, NY 10029

212-360-3600 (Phone)

212-360-3830 (Fax)

212-360-3776 (Social Work Office Phone)

**United Cerebral Palsy of New York City (Article
16 & 28)**

80 Maiden Lane

New York, NY 10038

212-677-7400 ext. 117 (Phone)

175 Lawrence Avenue

Brooklyn, NY 11230

718-436-7600 ext. 106 (Phone)

408 E. 137th Street

Bronx, NY 10454

718-883-3458 ext. 216 (Phone)

281 Port Richmond Avenue

Staten Island NY 10302

718-442-6006 ext. 231 (Phone)

www.ucp.org

Shield Institute, Inc. (Article 16)

144-61 Roosevelt Ave.

Flushing, NY 11354

718-939-8700 (Phone)

718-939-8364 (Fax)

39-09 214th St.

Bayside, NY 11361

718-229-5757 (Phone)

<http://www.shield.org/>

**YAI-National Institute for People with Disabilities
(Article 16)**

460 W. 34th St.

New York, NY 10001

212-273-6182 (Phone)

212-273-6100 YAI LINK (Phone)

Bronx - 718-239-1790 (Phone)

Brooklyn - 718-306-1300 (Phone)

718-743-3850 (Phone)

Manhattan- 212-273-6515 (Phone)

Queens - 718-705-1000 (Phone)

718-482-8121 (Phone)

<http://www.yai.org/>

Citywide (Continued)

Health and Hospitals Corporation (HHC)

**Morrisania Diagnostic and Treatment Center
Child Development Center (HHC)**

1225 Gerard Ave.
Bronx, NY 10452
718-960-2991 (Phone)
718-960-2638 (Fax)

<http://www.nyc.gov/html/hhc/html/about/About-HospServices-PrimaryPre-Morrisania.shtml>

**Kings County Hospital
Developmental Evaluation Clinic (HHC)**

451 Clarkson Ave., N Bldg., Rm. 311
Brooklyn, NY
718-245-3131 (Phone)
<http://www.nyc.gov/html/hhc/kchc/html/home/home.shtml>

Private

Eden II (Private)

150 Granite Avenue
Staten Island, NY 10303
718-816-1422 ext. 224 (Phone)
<http://eden2.org/family-support-services/>

Koicheff Health Care Center (Private)

2324 Forest Avenue
Staten Island, NY 10303
718-447-0200 (Phone)

**Maimonides Medical Center Developmental
Center (Private)**

9802 10th Avenue
Brooklyn, NY 11220
718-283-6000 ext. 1900 (Phone)
718-635-6745 (Fax)
www.maimonidesmed.org/

**New York State Institute for Basic Research in
Developmental Disabilities (IBR)**

1050 Forest Hill Road
Staten Island, NY 10314
718-494-0600 (Phone)
718-494-6330 (Phone)
718-494-0833 (Fax)
<http://www.opwdd.ny.gov/institute-for-basic-research/home>

Infant Development Center at IBR

1050 Forest Hill Rd.
Staten Island, NY 10314
718-494-5151 (Phone)
718-494-4806 (Fax)
<http://www.opwdd.ny.gov/institute-for-basic-research/jervis-clinic>

Chapter 1: Health and Mental Health Services

Clinics Specializing in Medical Services for People with Disabilities

Dental Services

Medical Services

Payment for Health Services

Medical and Rehabilitation Equipment

Mental Health and Counseling Services



Dental Services

General

This section includes agencies that specialize in care and treatment for the teeth, gums and

mouth. They are familiar with the special needs of people with disabilities.

Citywide

American Dental Association - Give Kids A Smile Program

The American Dental Association holds a yearly clinic in most communities. Click on the Clinic locator to find a clinic in your area.

<http://www.ada.org/>

ArchCare

205 Lexington Avenue, 3rd Floor
New York, NY 10016

212-360-3976 (Phone)

<https://www.archcare.org/specialized-care/developmental-disabilities-clinic>

Brookdale Hospital Medical Center

1 Brookdale Plaza.

Brooklyn, NY 11212

718-240-6282 (Phone)

<http://brookdalehospital.org/clinical-medical-depts/dental-oral-surgery.html>

Kings County Hospital - Dental Services

541 Clarkson Ave.

“ E ” Bldg., at 39th St.

Brooklyn, NY 11203

718-245-4914 (Phone)

<http://www.nyc.gov/html/hhc/kchc/html/about/about.shtml>

Citywide (Continued)

Lutheran Medical Center

Sunset Park Family Health Center
 Dept. of Dentistry
 150 55th St.
 Brooklyn, NY 11220
 718-630-6875 (Phone)
<http://www.lutheranmedicalcenter.com/ServicesAndSpecialties/Dentistry/>

**Maimonides Medical Center
 Children's Dentistry - Pedodontics**

4305 13th Ave.
 Brooklyn, NY 11218
 718-871-9111 (Phone)
<http://www.maimonidesmed.org/Main/Home.aspx>

Manhattan Pediatric Dental Group

192 E. 75th St.
 New York, NY 10021
 212-570-2221 (Phone)
<http://www.smiles4kids.com>

New York City Human Resources Administration

This website contains free and low cost dental clinics in New York City
http://www.nyc.gov/html/hra/downloads/pdf/services//health/map_58p_dental_list.pdf

New York State Office for People with Developmental Disabilities

This website provides a comprehensive listing of dental clinics that work with persons who have disabilities.
http://www.opwdd.ny.gov/opwdd_services_supports/oral_health/dentistry_locations

NYU Dental Clinic

345 E. 24th St., at 1st Ave.
 New York, NY 10010
 212-998-9800, Children's Services
 212-998-9652, Mobile Dental Van
<http://www.nyu.edu/dental/patientinfo/>

Professional Service Center for the Handicapped Habilitation Clinic

25-34 Steinway St.
 Astoria, NY 11101
 718-777-5243 (Phone)
http://www.psych.org/programs_services/clinical_services/article_16

Queens Hospital Center - Dental Clinic

82-68 164th St.
 Jamaica, NY 11432
 718-883-3270 (Phone)
 718-883-3271 Emergency (Phone)
<http://www.nyc.gov/html/hhc/qhc/html/home/home.shtml>

**Jacobi Medical Center-
 Rose F. Kennedy Dental Clinic**

1410 Pelham Parkway South
 Bronx, NY 10461
 718-430-8528 (Phone)
http://www.jacobidental.org/anes/anes_rfkcenter.html

St. Barnabas Hospital - Dental Clinic

183rd St. and Third Ave.
 Bronx, NY 10457
 718-960-6628 (Phone)
http://sbhny.org/clinical_services/services/general-dentistry

Staten Island University Hospital

North Site
 475 Seaview Ave
 Staten Island, NY 10305
 718-226-9080 (Phone)
<http://www.siu.edu/Our-Services/Clinical-Services/Dentistry.aspx>

Citywide (Continued)**Steven and Alexandra Cohen Children's
Medical Center of New York**

270-05 76th Ave.

New Hyde Park, NY 11040

718-470-3111 (Phone)

[http://www.northshorelij.com/ccmcny/ccmcny-our-services/
ccmcny-dental](http://www.northshorelij.com/ccmcny/ccmcny-our-services/ccmcny-dental)**United Cerebral Palsy Association**

330 West 34th Street

New York, NY 10001

(212) 947-5770 (Phone)

Jerome Belson Clinic

245 E. 149 St.

Bronx, NY 10451

718-665-7565 (Phone)

Koicheff Clinic

2324 Forest Ave

Staten Island, NY 10303

718-447-0200 ext. 212 (Phone)

**United Cerebral Palsy of NYC,
Inc. Dental Services**

122 E. 23rd St. 2nd Fl.

New York, NY 10010

212-677-7400, ext. 210 (Phone)

[http://www.cpofnys.org/Metro/OurServices/
HealthCareCenters.aspx](http://www.cpofnys.org/Metro/OurServices/HealthCareCenters.aspx)**Visident**

Dentist makes house calls.

214-41 42nd St.

Bayside, NY 11361

Dr. William Stone

718-357-8797 (Phone)

www.visident.com**YAI-Seeing Beyond Disability**

406 10th Ave., 9th Fl. (bet. 33-34th St.)

New York, NY 10001

212-273-6182 (new patients)

212-273-6515 Dental Clinic

<http://www.yai.org/services/staying-healthy/>

Chapter 1: Health and Mental Health Services

Clinics Specializing in Medical Services for People with Disabilities

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This section includes information on obtaining medical care. The section is divided into

two (2) topics: **Medical Care** and **Homecare Services**

Medical Services

Medical Care

This topic includes information on where to get free and low-cost medical care.

Citywide

ArchCare

The Developmental Disabilities Clinic at Terence Cardinal Cooke Health Care Center offers many clinical services, including psychiatry, speech evaluation and therapy, psychology, social work, physical therapy, occupational therapy, nutritional therapy, dentistry, and diagnostic evaluations in medicine. A primary care physician is in charge of all of the patients' medical and therapeutic care.

205 Lexington Avenue, 3rd Floor

New York, NY 10016

212-360-3976 (Phone)

<https://www.archcare.org/specialized-care/developmental-disabilities-clinic>

Bronx Health Link

Information about services in the Bronx for pregnant women and parents of infants, as well as other services for families with children of all ages, including domestic violence support and farmers markets.

851 Grand Concourse, Room 914

Bronx, NY 10451

718-590-2648 (Phone)

<http://www.bronxhealthlink.org/bronxhealthlink/about/mission/>

Citywide (Continued)

Deborah Heart and Lung Center

Free treatment for pulmonary and cardiac problems is offered at the New Jersey location on a case-by-case basis.

200 Trenton Road
 Browns Mills, NJ 08015
 800-555-1990 (Toll-free)
 609-735-2923 (Phone)
www.deborah.org

Early Hearing Detection and Intervention – Pediatric Audiology Links to Services (EHDI PALS)

This is a web-based source of information, resources and services for children with hearing loss. It also contains information about facilities that will provide audiological screenings for children under five years of age.

http://www.ehdi-pals.org/SmartTool/EP_SMT_ProviderLocator.aspx

Family Planning Providers

The Federal Title X Family Planning program funds prenatal and family planning services through a network of New York City providers. Services include medical, social work, HIV counseling and testing, and STD screening and treatment and dispensing of birth control to low-income, uninsured and under-insured women.

http://www.health.ny.gov/community/pregnancy/family_planning/program_sites.htm

Gift of Life, Inc.

Cardiac surgery may be made available to those who have no other means of paying. Accepts overseas children through the sponsorship of Rotary clubs. Click on below link, go to “Family Guidelines”

516-504-0830 (Phone)
<http://www.giftoflifeinc.com/Pages/GOL/Home.aspx>

Healing the Children, N.E.

Makes arrangements to provide medical treatment for children who have no other medical funding.

219 Kent Road, Suite 20
 P.O. Box 129
 New Milford, CT 06776
 860-355-1828 (covers NYC) (Toll-free)
www.htcne.org

NYC Department of Health and Mental Hygiene - Children with Special Health Care Needs Program

Assists families with the cost of medical care and equipment for children with disabilities who are uninsured or under insured. Documentation status in the country does not matter.

Call 311 or 347-396-4618 (Phone)
<http://www.nyc.gov/html/doh/html/living/child-special-healthcare.shtml>

New York City Health and Hospitals Corporation (HHC)

Low-cost health care provided by a network of participating hospitals throughout New York City. Documentation status in the country does not matter.

Administrative Office
 125 Worth Street
 New York, NY 10013
 212-788-3339(Phone)
www.nyc.gov/hhc

NYC Immunization Hotline - NYC Department of Health

Information on vaccinations for children.
 Call 311
<http://www.nyc.gov/html/doh/html/living/immun-parents.shtml>

Citywide (Continued)

National Organization for Rare Disorders (NORD)

NORD's patient assistance program funds life-saving or life-sustaining medications that families otherwise could not afford. It also helps to fund insurance premiums, co-pays, transportation to specialists for diagnostic testing for rare disorders.

55 Kenosia Avenue
 Danbury, CT 06810
 800-999-6673 (Toll-free)
 203-744-0100 (Phone)
www.rarediseases.org

Operation Smile, Inc.

Provides free surgeries to repair cleft lip, cleft palate and other craniofacial abnormalities.

6435 Tidewater Drive
 Norfolk, Virginia 23509
 888-677-6453 (Toll-free)
 757-321-7645 (Phone)
www.operationssmile.org

Shriners Hospitals for Children

Shriners Hospitals for Children is committed to providing the best care for children in their specialty areas of Orthopedics, Burns, Spinal Cord Injuries and Cleft Lip and Palate. They will link you with the closest participating hospital.

200 Rocky Point Drive
 Tampa, Florida 33607
 800-237-5055 (Toll-free)
<http://www.shrinershospitalsforchildren.org/>

St. Jude Children's Research Hospital

Offers free treatment for cancer and other life-threatening conditions for children from birth to 18 years of age at their Tennessee location.

262 Danny Thomas Place
 Memphis, TN 38105
 866-278-5833 (Toll-free)
 888-226-4343 (Toll-free)
 901-495-3300 (Phone)
www.stjude.org

United HealthCare Children's Foundation (UHCCF)

UHCCF is a non-profit charity that offers medical grants. These grants help improve access to medical services and items that are not covered, or not fully covered, by a family's current health benefit plan. Grants may pay for necessary medical services and medical equipment such as physical therapy, surgery, chemotherapy, and medical equipment such as orthotics, wheelchairs and hearing aids for children.

MN17-W400
 PO Box 41
 Minneapolis, MN 554440-0041
 855-698-4223 (Phone)
<http://www.uhccf.org/>

Medical Services

Homecare

This topic provides information on Homecare Services, which are crisis intervention services to help families that are having difficulty meeting their basic needs. Homecare services teach families the skills to manage their everyday responsibilities like finances and household chores. Homecare is not a babysitting service. If the family needs temporary child care, other resources such as friends, relatives, or respite care should be used.

More information on respite can be found in Chapter 3: Children's Resources: Child Care.

How can I apply for Homecare Services? If your child has Medicaid you might qualify for this service. Discuss the need for this service with your child's primary care physician. If your child is enrolled in a Medicaid managed care plan you should contact your managed care plan.

Citywide

Community Alternative Systems Agency (CASA)

Families with children who are exempt from managed care enrollment and who receive fee-for-service Medicaid can request home care through their local Community Alternative Systems Agency (CASA) office. Your child's doctor will have to complete the form M11-Q verifying that you or your child are medically eligible for these services.

To find the local CASA office, call:

NYC Homecare: 212-676-6800 (Phone)

Family Home Care Services (FHC)

150 William St., 7th Floor

New York, NY 10038

212-676-6800 (Phone)

http://www.nyc.gov/html/acs/html/support_families/family_home_care.shtml

Chapter 1: Health and Mental Health Services

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This section includes information on agencies that may connect you to Medicaid or low-cost insurance, or help with paying for prescriptions.

This section contains two(2) topics: **Insurance and Medicaid**, and **Paying for Prescriptions**.

Payment for Health Services

Insurance and Medicaid

This topic includes agencies that help you get assistance in paying for healthcare services.

Citywide

New York State of Health: The Official Health Plan Marketplace

NY State of Health is an organized marketplace designed to help individuals, families, and small businesses shop for and enroll in the health insurance plan that meets their needs. This site helps individuals and small businesses compare commercial insurance options, calculate costs and select coverage online, in person, over the phone or by mail. The Exchange will also help people check their eligibility for health care programs like Medicaid and sign up for these programs if they are eligible. The Exchange will explain what type of financial assistance is available to applicants to help them afford health insurance purchased through the Exchange.

<http://www.healthbenefitexchange.ny.gov/>

Navigators are available to provide in-person enrollment assistance to individuals who would like help applying for health insurance through the Marketplace. Navigator Site locations are available here:

<http://www.healthbenefitexchange.ny.gov/IPANavigatorSiteLocations>

Citywide (Continued)

Child Health Plus (CHP)

CHP provides free or low-cost health insurance for children birth to 19 years of age.

Documentation status does not matter.

800-698-4543 (Toll-free)

http://www.health.ny.gov/health_care/child_health_plus/

Family Health Plus

Low-cost health insurance for NYS residents 19-64 years of age. You must be a documented resident for this service.

877-934-7587 (Toll-free)

www.health.ny.gov/health_care/family_health_plus/

Medicaid Information

718-557-1399 (Phone)

http://www.health.ny.gov/health_care/medicaid/#apply

NY Medicaid Choice Helpline

Information about various health care plans under Medicaid, as well as information about how to change coverage from a Medicaid Managed Care plan to regular Medicaid.

800-505-5678 (Toll-free)

<http://nymedicaidchoice.com/>

Medicaid Waiver

Some Medicaid-funded services might be given to children with disabilities no matter what their family income is. Once a child is granted this Medicaid Waiver, Medicaid can be used to pay for services such as:

- * Community Habilitation - someone to help the child in the home as well as in the community;
- * Home Modification - making an apartment or home wheelchair-accessible;
- * Respite;
- * Parent Training, and several other services.

Emotional Disabilities

(Children's Single Point of Access)

888-277-6258 (Toll-free)

http://www.wehealny.org/services/slr_cfi/stl_csppoa.html

Developmental Disabilities

Contact the local Developmental Disabilities Regional Offices (listed under [OPWDD in Chapter 2](#), under Benefit Programs)

Health or Physical Disabilities (Care at Home)

929-221-2308 (Phone)

http://www.nyc.gov/html/hra/html/services/care_at_home_program.shtml OR

http://www.health.ny.gov/publications/0548/care_at_home_dev_disabled.htm

Children with Disabilities in Foster Care (Bridges to Health-B2H)

212-676-7077 (Phone)

<http://www.nyc.gov/html/acs/html/staff/bridges2health.shtml>

This topic includes information on ways to get help with paying for medications when a family's

private or public insurance does not cover all of the child's needs.

Citywide

Big Apple Rx

Discount prescription program where you can save an average of 47% on prescriptions. You can download the free membership card online.
800-697-6974 (Toll-free)
<http://www.bigapplerx.com/>

Merck Patient Assistance Programs

Merck provides free and discounted medicines to patients who have been prescribed a Merck medication and cannot afford it.
P.O. Box 100
Whitehouse Station, NJ 08889-0100
908-423-1000 (Phone)
<http://www.merck.com/merckhelps/patientassistance/home.html>

NeedyMeds, Inc.

This organization provides information on patient assistance programs that help families find free and affordable medication.
P.O. Box 219
Gloucester, MA 01931
800-503-6897 (Toll-free)
www.needymeds.org

Partnership for Prescription Assistance Kids

The Partnership for Prescription Assistance offers access to more than 475 public and private patient assistance programs, including more than 180 programs offered by pharmaceutical companies. More than 2,500 brand-name and generic medicines are covered.
877-369-1477 (Toll-free)
<http://kids.pparx.org>

Pharmaceutical Manufacturers Association

Free medications
888-477-2669 (Toll-free)
www.pparx.org

RxAssist

Patient Assistance Program Center - Offers a comprehensive database of programs and information.
111 Brewster Street
Pawtucket, RI 02860
401-729-3284 (Phone)
401-729-2955 (Fax)
<http://www.rxassist.org>

Chapter 1: Health and Mental Health Services

Clinics Specializing in Medical Services for People with Disabilities

Dental Services

Medical Services

Payment for Health Services

Medical and Rehabilitation Equipment

Mental Health and Counseling Services



This section includes information on where to apply for assistance in paying for medical or rehabilitation equipment that is not covered by private insurance or Medicaid.

You can also search the internet under the term “Fraternal Organizations”. These organizations sometimes help pay for equipment. Some examples are: Lions Clubs, Knights of Columbus, Knights of Pythias, Kiwanis Clubs, and Rotary Clubs. Look for an agency in your borough.

Medical and Rehabilitation Equipment

General

Citywide

Children's Electronic Hand Assistance Project

Runs the HELP Fund that helps children who are appropriate candidates for electronic prosthetics, but are not covered by health insurance.

32975 8 Mile Road

Livonia, MI 48152

866-696-2767 (Phone)

www.myoelectricprosthesis.com

Darrell Gwynn Foundation

Wheelchair donation program

4850 SW 52nd Street

Davie, FL 33314

954-792-7223 (Phone)

www.darrellgwynnfoundation.org

Disabled Children's Relief Fund

Assistive devices/equipment and rehabilitative services.

P.O. Box 89

Freeport, NY 11520

516-377-1605 (Phone)

www.dcrf.com

Citywide (Continued)

First Hand Foundation

This charity will consider funding medical costs and equipment.

2800 Rockcreek Parkway

Kansas City, MO 64117

816-201-1569 (Phone)

Miracle Ear Children's Foundation

Hearing aid donation program.

Sears Hearing Aid Center

1701 Sunrise Highway

Bay Shore, NY 11706 (Closest center to NYC)

1-800-234-5422 (Toll-free)

<http://www.miracle-ear.com/childrenrequest.aspx>

National Amputation Foundation

Provides free equipment such as crutches, shower chairs, wheelchairs, walkers, canes and shoes for anyone in need. This foundation also provides information and support nationwide.

40 Church Street

Malverne, NY 11565

516-887-3600 (Phone)

www.nationalamputation.org

New Eyes for the Needy

Eyeglass donation program.

549 Millburn Avenue

P.O. Box 332

Short Hills, NJ 07078

973-376-4903 (Phone)

www.neweyesfortheneedy.org

Rainbows Hope, Inc.

Equipment donations for Staten Island residents only.

718-317-9078 (Phone)

TRAID-IN Equipment Exchange Program

The TRAIID-In Equipment Exchange Program connects people who no longer need their assistive devices with people who do need them.

The program is available to New York State residents only, and is free of charge. Anyone who wishes to participate in the program must first complete an application form. The program will then try to connect the applicant to another participant with the needed device.

800-624-4143 (Voice/TTY/Spanish/ Toll-free).

<http://www.justicecenter.ny.gov/services-supports/assistive-technology-traid>

Citywide (Continued)

**United HealthCare Children's Foundation
(UHCCF)**

UHCCF is a non-profit charity that offers medical grants. These grants help improve access to medical services and items that are not covered, or not fully covered, by a family's current health benefit plan. Grants may pay for necessary medical services and medical equipment such as physical therapy, surgery, chemotherapy, and medical equipment such as orthotics, wheelchairs and hearing aids for children.

MN17-W400

PO Box 41

Minneapolis, MN 55444-0041

855-698-4223 (Phone)

<http://www.uhccf.org/>

Chapter 1: Health and Mental Health Services

Clinics Specializing in Medical Services for People with Disabilities

Dental Services

Medical Services

Payment for Health Services

Medical and Rehabilitation Equipment

Mental Health and Counseling Services



This section includes agencies that provide psychological, psychiatric, or social work services for people with disabilities or

developmental delays and their families, or can make referrals to those services.

Mental Health and Counseling Resources

General

Citywide

Lifenet

The NYC Mental Health Association's mental health information and referral as well as crisis intervention line. If you are experiencing a mental health crisis or need referrals for counseling services contact:

Toll-free numbers:

English: 1-800-LifeNet - 800-543-3638

Spanish: 1-877-AYÚDESE - 877-298-3373

Mandarin: Asian LifeNet - 877-990-8585

<http://newyorkcity.ny.networkofcare.org/mh/index.aspx>

Bronx

Astor Child Guidance Center

750 Tilden Street

Bronx, NY 10467

718-231-3400 (Phone)

1419 Shakespeare Avenue, 1st Floor

Bronx, NY 10452

718-732-7080 (Phone)

www.astorservices.org

718-824-2792 (Phone)

http://psch.org/programs_services/clinical_services/astrocare

Bronx Lebanon Hospital

Bronx Child and Adolescent Clinic

400-406 E. 176th Street

Bronx, NY 10457

718-901-6888 (Phvone)

www.bronx-leb.org

AstroCare Bronx Mental Health

2510 Westchester Avenue, 2nd Floor

Bronx, NY 10461

Bronx (Continued)

FEGS

Bronx Mental Health Clinic 3600 Jerome
Avenue Bronx, NY 10467
718-881-7600 (Phone)
http://www.fegs.org/services/behavioral_health/counseling

**Fordham Tremont Community Mental Health
Center, Child, Adolescent & Family Services**

2021 Grand Concourse, 7th Floor
Bronx, NY 10453
718-960-0300 (Phone)
718-960-3106 (Phone)
www.fordhamtremont.org

Hunts Point Multi-Service Center

630 Jackson Avenue
Bronx, NY 10455
718-993-3006 (Phone)

Jacobi Medical Center

1400 Pelham Parkway South, 4th Floor
Bronx, NY 10461
718-918-3895 (Phone)
www.nyc.gov/html/hhc/jacobi/html/home/home.shtml

**Child and Adolescent Crisis Intervention
at Jacobi Medical Center**

1400 Pelham Parkway South
Bronx, NY 10461
718-918-4867 (Phone)
www.nyc.gov/html/hhc/jacobi/html/home/home.shtml

**Jewish Board of Family & Children's Services/
Madeline Borg Community Services (JBFCs)**

750 Astor Avenue, 2nd Floor
Bronx, NY 10467
1-844-663-2255 (Phone) (Toll-free)

JBFCs (Continued) 521 W.
239th Street Bronx, NY 10471
844-663-2255 (Phone)
www.jbfc.org

**Lincoln Medical and Mental Health
Center**

234 E. 149th Street, 4A
Bronx, NY 10451
718-579-5156 (Phone)
<http://www.nyc.gov/html/hhc/lincoln/html/services/behavioral.shtml>

Montefiore Medical Center

3340 Bainbridge Avenue
Bronx, NY 10467
718-920-4295 (Phone)
4401 Bronx Boulevard
Bronx, NY 10467
718-304-7000

4144 Carpenter Avenue
Bronx, NY 10466
718-304-9394 (Phone)
www.montefiore.org

Morrisania Diagnostic & Treatment Center

1225 Gerard Avenue
Bronx, NY 10452
718-960-2977 (Phone)
718-960-2962 (Phone)
<http://www.nyc.gov/html/hhc/html/about/About-HospServices-PrimaryPre-Morrisania.shtml>

Morris Heights Health Center

Walton Counseling Center
57 West Burnside Avenue
Bronx, NY 10453
718-716-2229 (Phone)
<http://www.mhhc.org/>

Bronx (Continued)

Puerto Rican Family Institute

4123 Third Avenue
Bronx, NY 10457
718-299-3045 (Phone)
www.prfi.org

Riverdale Mental Health Association

5676 Riverdale Avenue
Bronx, NY 10457
718-796-5300 (Phone)
<http://rmha.org/>

South Bronx Mental Health Council, Inc.

718 E. 142nd Street
Bronx, NY 10454
718-993-1400 (Phone)

**Visiting Nurse Service of New York
VNS Children and Adolescent MH Clinic at
FRIENDS**

489-493 E. 153rd Street
Bronx, NY 10453
[http://newyorkcity.ny.networkofcare.org/mh/services/agency.aspx?
pid=VisitingNurseServiceofNewYorkFRIENDSclinic_754_2_0](http://newyorkcity.ny.networkofcare.org/mh/services/agency.aspx?pid=VisitingNurseServiceofNewYorkFRIENDSclinic_754_2_0)

Brooklyn

Astrocare Canarsie Mental Health Clinic

1310 Rockaway Parkway
Brooklyn, NY 11236
718-257-3400 (Phone)
[http://www.psych.org/programs_services/clinical_services/
article_31](http://www.psych.org/programs_services/clinical_services/article_31)

**Brookdale Hospital Community Mental Health
Center**

1 Brookdale Plaza
Brooklyn, NY 11212
718-240-5477 (Phone)
[http://brookdalehospital.org/clinical-medical-depts/children-s-
mental-health-services.html](http://brookdalehospital.org/clinical-medical-depts/children-s-mental-health-services.html)

Brooklyn Center for Families in Crisis

1309-1311 Foster Avenue
Brooklyn, NY 11230
718-282-0010 (Phone)
718-693-4490 (Phone)
www.bcfcbrooklyn.org/

Brooklyn Center for Psychotherapy

300 Flatbush Avenue
Brooklyn, NY 11217
718-622-2000 (Phone)
718-398-3328 (Fax)
www.newdirectionsbrooklyn.com

Catholic Charities/Builders for Family & Youth

2037 Utica Avenue
Brooklyn, NY 11234
718-377-0752 (Phone)
718-377-0752 (Fax)
www.ccbq.org

Community Counseling & Mediation (CCM)

One Hoyt Street
Brooklyn, NY 11201
718-802-0666 (Phone)
718-858-9493 (Fax)
www.ccmnyc.org

Brooklyn (Continued)

Brooklyn Resource Center

938 Kings Highway
Brooklyn, NY 11223
718-998-3235 x314 (Phone)
718-336-3040 (Fax)
www.fegs.org

Bushwick Child and Mental Health Center

102 Pilling Street
Brooklyn, NY
718-602-1000 (Phone)
718-602-1111 (Fax)
www.nypcc.org

Coney Island Hospital

2601 Ocean Parkway, Hammett Pavilion
Brooklyn, NY 11235
718-616-5316
New Patient Appointments: 718-616-5321
<http://www.nyc.gov/html/hhc/coneyisland/html/services/behavioral-health-pediatric.shtml>

FEGS

Brooklyn Mental Health Clinic
199 Jay Street
Brooklyn NY 11201
718-488-0100, x351 (Phone)
718-488-0128 (Fax)

Good Shepherd Services

Red Hook Community Center
173 Conover Street
Brooklyn, NY 11231
718-422-1900 (Phone)

441 Fourth Avenue
Brooklyn, NY 11215
718-788-0666 (Phone)
www.goodshepherds.org

Guidance Center of Brooklyn Heights

25 Chapel Street #903
Brooklyn, NY 11201
718-875-7510 (Phone)
www.iclinc.net

Institute for Community Living

Highland Park Clinic
2581 Atlantic Avenue
Brooklyn, NY 11207
718-495-6700 (Phone)

6201 16th Avenue
Brooklyn, NY 11204
718-256-8600 (Phone)

Rockaway Parkway Clinic
2128 Rockaway Parkway
Brooklyn, NY 11236
718-272-3300 (Phone)
718-927-1801 (Fax)
www.iclinc.net

**Interborough Developmental Consultation Center
Mental Health Clinic**

819 Grand Avenue, Ste. E7
Brooklyn, NY 11211
718-388-5176 (Phone)

1623 Kings Highway
Brooklyn, NY 11229
718-375-1200 (Phone)

821 East New York Avenue
Brooklyn, NY 11203
718-778-0485 (Phone)

9413 Flatlands Avenue
Brooklyn, NY 11236
718-272-1600 (Phone)

Brooklyn (Continued)

Interfaith Medical Center

1545 Atlantic Avenue
Brooklyn, NY 11213
718-613-4495 (Phone)
www.interfaithmedical.com

**Jewish Board of Family & Children's Services
Madeline Borg Community Services**

Call for the closest office
1-844-663-2255 (Phone)
www.jbfcs.org

Jewish Child Care Association

858 East 59th Street
Brooklyn, NY 11210
718-859-4500 (Phone)
www.jccany.org

Kings County Hospital

451 Albany Avenue, R Building
Brooklyn, NY 11203
718-245-2520 (Phone)
www.nyc.gov/html/hhc/kchc/html/home/home.shtml

Lutheran Medical Center

Sunset Terrace Family Health Center
514 49th Street
Brooklyn, NY 11220
718-431-2600 (Phone)
www.lutheranmedicalcenter.org

Maimonides Medical Center

920 48th Street
Brooklyn, NY 11219
718-283-8128 (Phone)
www.maimonidesmed.org

**New York Psychotherapy & Counseling Center
East New York Child and Family Mental Health
Center**

2857 Linden Blvd.
Brooklyn, NY 11208
718-235-3100 (Phone)
718-277-0822 (Fax)
<http://nypcc.org/>

Paul J. Cooper Mental Health Clinic

887A East New York Avenue
Brooklyn, NY 11203
718-467-6441 (Phone)
718-467-3073 (Fax)
www.pauljcooper.org

Mental Health and Counseling Resources

General

Brooklyn (Continued)

Puerto Rican Family Institute

217 Havemeyer Street
Brooklyn, NY 11211
718-388-8934 (Phone)
www.prfi.org

Park Slope Center for Mental Health

348 13th Avenue, Suite 203
Brooklyn, NY 11215
718-788-2461 (Phone)
718-788-8274 (Fax)
www.parkslopecenter.org

St. Vincent's Services

66 Boerum Place
Brooklyn, NY 11201
718-522-6011 (Phone)
www.svs.org

Woodhull Medical Center

760 Broadway
Brooklyn, NY 11206
718-963-7911 (Phone)
www.nyc.gov/html/hhc/woodhull/html/home/home.shtml

Manhattan

Ackerman Institute for the Family

149 E. 78th Street
New York, NY 10075
212-879-4900 (Phone)
www.ackerman.org

Bellevue Hospital

462 1st Avenue, 2nd Fl.
New York, NY 10010
212-562-5555 (Phone)
<http://www.nyc.gov/html/hhc/bellevue/html/services/behavioral-health.shtml>

Beth Israel Medical Center

1st Avenue @ 16th Street
New York, NY 10003
212-420-2000 (Phone)
www.wehealny.org

Boys & Girls Harbor

1 E. 104th Street
New York, NY 10029
212-427-2244 (Phone)
www.boysandgirlsharbor.org

Center for Hearing and Communication

50 Broadway, 6th Floor
New York, NY 10004
917-305-7700 (Phone)
917-305-7999 (TDD)
<http://www.chchearing.org/contact-us/new-york>

Manhattan (Continued)

Children's Aid Society

Dunlevy Milbank Childrerb Center
14-32 W. 118th Street
New York, NY 10026
212-996-1716 (Phone)
www.childrensaidsociety.org

Community Counseling & Mediation

18 years and older only
115 W. 31st. Street, 5th Floor
New York, NY 10001
212-564-6006 (Phone)
www.ccmnyc.org

**Chinese American and Southeast Asian Mental
Health Services**

253 South Street, 3rd Floor
New York, NY 10002
212-720-4540 (Phone)
212-720-4570 (Phone)

East Harlem Mental Health Clinic

130 E. 101st St.
New York, NY 10029
212-348-2343 (Phone)
<http://www.childrensaidsociety.org/east-harlem-center/mental-health-services>

FEGS

80 Van Dam Street
New York, NY 10013
212-366-0066 (Phone)
www.fegs.org

Fifth Avenue Counseling Center

50 W. 23rd Street, 9th Floor
New York, NY 10010
212-989-2990 (Phone)
www.tfacc.org

Gouverneur Diagnostic & Treatment Center

227 Madison Street
New York, NY 10002
212-238-7510 (Phone)
<http://www.nyc.gov/html/hhc/gouverneur/html/services/behavioral.shtml>

Graham Windham

145 8th Avenue
New York, NY 10039
212-368-4100 (Phone)
www.graham-windham.org

Hamilton-Madison House Smith

Consultation Center 253 South Street,
3rd Floor New York, NY 10002
212-720-4540 (Phone)
<http://www.hamiltonmadisonhouse.org/>

Harlem Hospital

15 West 136th Street, 5th Fl. New York,
NY, 10037
Child and Adolescent Psychiatry:
212-939-3370 (Phone)
<http://www.nyc.gov/html/hhc/harlem/html/services/children.shtml>

Henry Street Settlement

40 Montgomery Street
New York, NY 10002
212-233-5032 (Phone)
www.henrystreet.org

Hudson Guild

441 W. 26th Street New
York, NY 10001
212-760-9822 (Phone)

Manhattan (Continued)

Institute for Contemporary Psychotherapy

1841 Broadway, 4th Floor
New York, NY 10023
212-333-3444 (Phone)
www.icpnyc.org

Inwood Community Services

651 Academy Street
New York, NY 10034
212-942-0043 (Phone)
www.inwoodcommunityservices.org

Japanese Clinic/Vietnamese Clinic

253 South Street, 3rd Floor
New York, NY 10002
212-720-4560 (Phone)
212-720-4570 (Vietnamese Clinic)
www.hmhonline.org

Jewish Board of Family & Children's Services

Call for the nearest clinic
212-584-8495 (Phone)
www.jbfcs.org

Karen Horney Clinic

329 E. 62nd Street
New York, NY 10021
212-838-4333 ext. 25 (Phone)
www.karenhorneyclinic.org

Lenox Hill Hospital

210 E. 64th Street, 4th Fl.
New York, NY 10021
212-434-2000 (Phone)
www.lenoxhillhospital.org

Metropolitan Center for Mental Health

1090 St. Nicholas Ave.
New York, NY 10032
212-543-0777 (Phone)
www.metropolitancenter.com

Metropolitan Hospital

1901 1st Avenue
New York, NY 10029
212-423-6262 (Phone)
<http://www.nyc.gov/html/hhc/mhc/html/services/pediatrics.shtml>

Mount Sinai Medical Center

Child Psychiatry
1240 Park Avenue
New York, NY 10029
212-241-7175 (Phone)
www.mountsinai.org

Adolescent Health Center

312 E. 94th Street
New York, NY 10128
212-423-2846 (Phone)
www.mountsinai.org

New York Hospital-Payne Whitney Clinic

525 E. 68th Street
New York, NY 10021
1-888-694-5700 (Phone)
www.cornellpsychiatry.org

Northside Center for Child Development

35 E. 110th Street
New York, NY 10029
212-426-3400 (Phone)
www.northsidecenter.org

Queens

Advanced Center for Psychotherapy

178-10 Wexford Terrace
Jamaica Estates, NY 11432
718-658-1123 (Phone)

103-26 68th Road

Forest Hills, NY 11375
718-261-3330 (Phone)

[http://www.jamaicahospital.org/pages/facilities/
acp.html](http://www.jamaicahospital.org/pages/facilities/acp.html)

Alcoholism & Addiction Service Center

62-07 Woodside Avenue 4th Floor
Woodside, NY 11377
718-898-5085 (Phone)

Bleuler Psychotherapy Center

104-70 Queens Blvd., Suite 200
Forest Hills, NY 11375
718-275-6010 (Phone)
www.bleulerpsychotherapycenter.org

Catholic Charities of Brooklyn & Queens

Builders for Family & Youth
91-14 37th Avenue
Jackson Heights, NY 11372
718-779-1600 (Phone)

67-29 Myrtle Avenue
Glendale, NY 11385
718-465-7001 (Phone)

1329 Beach Channel Drive
Far Rockaway, NY 11691
718-337-6800 (Phone)
<http://www.ccbq.org/>

FEGS

97-77 Queens Blvd.
Rego Park, NY 11374
718-896-9090 ext. 236 (Phone)
www.fegs.org

Flushing Hospital Medical Center

146-01 45th Avenue, Suite 310
Flushing, NY 11355
718-670-5562 (Phone)
718-670-5316 (Phone)
http://flushinghospital.org/clinical_services/psychiatry.html

Hamilton Madison House-Korean Unit

78-14 Roosevelt Avenue, 2nd Floor
Jackson Heights, NY 11372
718-899-8918 (Phone)
www.hamiltonmadisonhouse.org/

**Jewish Board of Family & Children's Services/
Madeline Borg Community Services**

Call for the nearest clinic in your borough.
844-663-2255 (Phone) (Toll-free)
www.jbfcs.org

Joseph P. Addabbo Family Health Center

6200 Beach Channel Drive
Arverne, NY 11692
718-945-7150 ext. 1203 (Phone)
www.addabbo.org

Elmhurst Hospital Center

79-01 Broadway, H Building, Room 38
Elmhurst, NY 11373
718-334-4000 (Phone)
718-334-1502 (Phone)
<http://www.nyc.gov/html/hhc/ehc/html/services/behavioral.shtml>

Queens (Continued)

Lexington School and Center for the Deaf

For children and adults who are deaf or
hard of hearing.

26-26 75th Street

Jackson Heights, NY 11370

718-350-3140 (Phone)

<http://www.lexnyc.org/mental/home.aspx>

Long Island Consultation Center

97-29 64th Road

Rego Park, NY 11374

718-896-3400 (Phone)

<http://www.longislandconsultationcenter.com/door/>

Long Island Jewish Medical Center

205-07 Hillside Avenue, Suite 5-9

Hollis, NY 11423

718-465-3294 (Phone)

The Zucker Hillside Hospital (LIJ)

75-59 263rd Street

Glen Oaks NY 11004

718-470-3500 (Phone)

718-470-3000 (Phone)

<http://www.northshorelij.com/hospitals/location/zucker-hillside-hospital>

Mental Health Providers of Western Queens

74-09 37th Avenue, Room 315

Jackson Heights NY 11372

718-706-1663 (Phone)

44-04 Queens Blvd., 2nd Floor

Sunnyside NY 11104

718-706-1663 (Phone)

<http://www.mhpbwq.org/>

New Horizon Counseling Center

720 Beach 20th Street

Far Rockaway, NY 11691

718-327-7002 (Phone)

108-19 Rockaway Blvd

Ozone Park, NY 11420

718-845-2620 (Phone)

<http://www.nhcc.us/>

Pride of Judea Mental Health Center

243-02 Northern Blvd.

Douglaston, NY 11362

718-423-6200 (Phone)

www.jbfc.org

Puerto Rican Family Institute

91-31 Queens Blvd.

Elmhurst, NY 11373

718-275-0983 (Phone)

www.prfi.org

Queens Children's Psychiatric Center

74-03 Commonwealth Blvd.

Bellerose, NY 11426

718-264-4500 (Phone)

718-264-4888 (Phone)

http://www.omh.ny.gov/omhweb/facilities/nyccc/qcpc/fac_qcpc.htm

Queens Hospital Center

Child and Adolescent Clinic

82-68 164th Street

Jamaica, NY 11432

718-883-2700

http://www.nyc.gov/html/hhc/qhc/html/excellence/behavioral_psychiatry.shtml

Queens (Continued)

The Child Center of New York

Asian Outreach Program

87-08 Justice Avenue

Elmhurst, NY 11373

718-899-9810 (Phone)

718-651-7770 (Phone)

Flushing Clinic

140-15B, Sanford Avenue

Flushing, NY 11355

718-539-2500 (Phone)

718-358-8288 (Phone)

115-15 Sutphin Blvd.

Jamaica NY 11434

718-659-4000 (Phone)

89-56 162nd Street

Jamaica, NY 11432

718-657-7100 (Phone)

140-15 Sanford Avenue.

Flushing NY 11355

718-591-6750 (Phone)

67-14 41st Avenue

Woodside NY 11377

718-458-4243 (Phone)

www.childcenterny.org

Staten Island

**Children's Aid Society Goodhue Community
Center**

304 Prospect Avenue
Staten Island, NY 10301

718-447-2630 (Phone)

718-447-2635 (Phone)

<http://www.childrensaidsociety.org/goodhue-center>

**Jewish Board of Family & Children's Services
Madeline Borg Community Services**

2795 Richmond Avenue
Staten Island, NY 10314

1-844-663-2255 (Phone)(Toll-free)

www.jbfc.org

**Richmond University Medical Center/ Bayley
Seton Campus**

75 Vanderbilt Avenue
Staten Island, NY 10304

718-818-6132 (Phone)

<http://www.rumcsi.org/Main/MentalHealthServices1.aspx>

Seamen's Society for Children and Families

50 Bay Street
Staten Island, NY 10301

718-447-7740 (Phone)

www.roots-wings.org

Staten Island Mental Health Society

669 Castleton Avenue
Staten Island, NY 10301
718-442-2225 (Phone)

444 St. Marks Place
Staten Island, NY 10301
718-720-6727 (Phone)

3974 Amboy Road, Suite 302
Staten Island, NY 10308
718-984-5050 (Phone)

<https://simhs.org/behavioral-health-services>

Chapter 2: Social Services

Agencies Offering Information and Referral

Child Abuse

Deaf and Hard of Hearing

Domestic Violence Resources

Food Resources

Housing Resources

Immigrant Resources

Public Benefits



This section contains information on organizations that connect people to available services, rather than providing the services or programs

directly. It contains two (2) topics: **General** and **Early Childhood Direction Centers (ECDC)**.

Agencies Offering Information and Referral

General

This topic provides information on agencies that families can call to get information and referrals for many services that families of children with

disabilities or developmental delays may need.

Citywide

For information on New York City government offices and services:

Call: 311 or go online to:

<http://www1.nyc.gov/nyc-resources/agencies.page>

Access NY

Search for information on qualifying for 30 city, state and federal benefit and health programs:

<https://a858-ihss.nyc.gov>

Benefits Plus Learning Center

Counseling about public benefits and housing issues.

105 E. 22nd Street

New York, NY 10010

212-614-5552 (Phone)

<http://www.cssny.org/programs/entry/center-for-benefits-and-services>

The Benefit Plus Learning Center's "Benefit Tools" is the solution for the advocate looking for quick links to many useful resources on public benefits and housing resources:

<http://benefitsplus.cssny.org/benefit-tool/benefit-tools>

Citywide (Continued)

Center for Urban Community Services (CUCS)

New York City offers a range of housing, service and employment resources for people who are homeless and/or living with mental illness and other disabling conditions. CUCS Housing Resource Center operates numerous referral and placement programs.

198 E. 121st. Street
New York, NY 10035
212-801-3300 (Phone)
<http://www.cucs.org>

Childhelp National Abuse Hotline

The Childhelp National Child Abuse Hotline is dedicated to the prevention of child abuse. Serving the United States, its territories, and Canada, the Hotline is staffed 24 hours a day, 7 days a week with professional crisis counselors who, through interpreters, can provide assistance in 170 languages. The Hotline offers crisis intervention, information, literature, and referrals to thousands of emergency, social service, and support resources. All calls are anonymous and confidential.

800-4-A-CHILD (1-800-422-4453) (Toll-free)
<http://www.childhelp.org/pages/hotline-home>

Health Information Tool for Empowerment (HITE)

Free online resource directory providing access to many of NYC's support programs, including benefits, medical, social services, financial aid, and housing help.

866-370-HITE (4483) (Toll-free)
www.hitesite.org

Information for Families, Inc. Online Newsletter

Online newsletter with referrals to services for homeless families.

332 Bleecker Street
New York, NY 10014
www.informationforfamilies.org

Lawhelp.org/NY

Connection to free legal clinics in your area.

www.lawhelp.org/ny

Lifenet

The NYC Mental Health Association's mental health information and referral as well as crisis intervention line. Call Toll-free:

English: 800-Lifenet - 800-543-3638 (Toll-free)
Spanish: 877-AYÚDESE - 877-298-3373 (Toll-free)
Mandarin: Asian LifeNet - 877-990-8585 (Toll-free)

<http://newyorkcity.ny.networkofcare.org/mh/index.aspx>

Mental Health Association of New York City

Online database of information and referral programs:

<http://newyorkcity.ny.networkofcare.org/mh/services/subcategory.aspx?tax=TJ-3000>

Mayor's Office for People with Disabilities (MOPD)

The Mayor's Office for People with Disabilities has developed brochures and directories that detail programs, services, activities, and other resources that are accessible to people with disabilities. Call 311 and ask to be transferred to MOPD.

<http://www.nyc.gov/html/mopd/html/home/home.shtml>

New York City Child Care Resource & Referral Consortium

The New York City Child Care Resource & Referral Consortium includes five organizations that are committed to promoting and supporting high quality, culturally competent early care and education services. They serve the needs of families, early care professionals, and the community at large by providing consultations, referrals, training, and technical assistance.

888-469-5999 (Toll-free)
<http://www.nycchildcareconsortium.org>

Citywide (Continued)

New York City Human Resources Administration (HRA)

Information about city health care programs, public assistance and other social services. Call 311 and ask to be transferred to HRA.

<http://www.nyc.gov/html/hra/html/services/services.shtml>

NYC Health Insurance Link

NYC HRA's web-based tool that allows you to search for free or low-cost health insurance plans and resources.

<http://www.nyc.gov/html/hia/html/home/home.shtml>

Child Support

NYC HRA's web-based calculator that estimates the amount of child support to be paid by the non-custodial parent based on his/her annual income.

http://www.nyc.gov/html/hra/html/services/child_support_calculator.shtml

Medicaid Information

Information about where to apply for Medicaid, federal health insurance for low-income families.

http://www.nyc.gov/html/hra/html/services/medicaid_offices.shtml

Parent Helpline

The Parent Helpline a free, confidential, multi-lingual information and referral service can help find programs and services in your community. A trained Helpline Specialist is available to assist every day from 9 a.m. until 10 p.m. After 10 p.m. you can leave your name and number with the answering service, and they will get back to you the following morning.

800-CHILDREN (800-244-5376) (Toll-free)

<http://www.preventchildabuseny.org/resources/prevention-and-parent-helpline/>

Project FAIR (Fair Hearing Assistance, Information and Referral)

Project FAIR provides information about public benefits programs, rights in the administrative fair hearing process, and City services. Their Legal Help Desk offers information and referrals related to fair hearings, benefits and community services. Project FAIR

c/o The Legal Aid Society
111 Livingston Street, 7th floor
Brooklyn, NY 11201

718-422-2752 (Phone)

<http://www.projectfair.org/services/legal-help-desk/>

Resources for Children with Special Needs, Inc.

Information and referral to programs and services for parents of children with disabilities birth to 26.

116 E. 16th Street, 5th Floor

New York, NY 10003

212-677-4650 (Phone)

www.resourcesnyc.org

Single Stop USA

Benefits counseling in NYC with many locations. 212-480-2870 (Phone)

<http://www.singlestopusa.org/locations/new-york/>

WomensLaw.org

WomensLaw.org provides state-specific legal information and resources for survivors of domestic violence. It also has a confidential Email Legal Hotline to offer direct support to survivors, their advocates, friends and family members. It has also offered "know your rights" workshops in partnership with New York City community-based organizations.

http://www.womenslaw.org/gethelp_state_type.php?type_id=1886&state_code=NY

Citywide (Continued)

YAI Seeing Beyond Disability

Information and referral service that provides information on programs that make a difference in the lives of people with disabilities and their families. Their LINK representatives understand the needs of people with developmental disabilities and their families and can help you find the right service to help you attain your goals.

460 W. 34th Street

New York, NY 10001

866-2-YAI-LINK (Toll-free)

212-273-6182 (Phone)

<http://www.yai.org/services/link/>

**Youth Connect-New York City Department of
Youth and Community Development (DYCD)**

DYCD Youth Connect is a free and confidential information service that connects youth to jobs, after-school programs and training opportunities.

156 William Street, 6th Floor

New York, NY 10038

800-246-4646 (Toll-free)

<http://www.nyc.gov/html/dycd/html/youth/youth.shtml>

Agencies Offering Information and Referral

Early Childhood Direction Centers

The Early Childhood Direction Centers (ECDC), funded by the New York State Education Department, provide free confidential information, training and referral for families and professionals about services for young children

between birth and five years of age with diagnosed or suspected special needs. There is an Early Childhood Direction Center in each borough.

Bronx

Ana Cecilia Hernandez, Director
Early Childhood Direction Center
AHRC New York City
2488 Grand Concourse
Room 405
Bronx, NY 10458

718-584-0658 (Phone)
718-584-0859 (Fax)
E-mail: ecdcbronx@yahoo.com
Website:
<http://www.ahrcnyc.org/services/services-by-type/bronxearlychildhood.html>

Brooklyn

Karen Samet, Director
Early Childhood Direction Center
UCP of NYC, Inc.
SHARE Center
160 Lawrence Avenue
Brooklyn, NY 11230

718-437-3794 (Phone)
718-907-3195 (Fax)
E-mail: ksamet@ucpnyc.org
Website:
<http://www.ucpnyc.org/info/agency/youthbrooklyn.cfm>

Manhattan

Marilyn Rubinstein, Director
Early Childhood Direction Center
New York Presbyterian Hospital
409 East 60th Street, Suite 3-312
New York, NY 10022

212-746-6175 (Phone)
212-746-8895 (Fax)
E-mail: mrubinst@nyp.org
Website: <http://nyp.org/services/ecdc.html>

Queens

Catherine Warkala, Director
Early Childhood Direction Center
Queens Center for Progress
82-25 164th Street
Jamaica, NY 11432

718-374-0002 ext. 465 (Phone)
718-969-9149 (Fax)
E-mail: cwarkala@queenscp.org
Website: <http://ecdc-queens.webs.com>

Staten Island

Laura Kennedy, Director
Early Childhood Direction Center
Staten Island University Hospital
242 Mason Avenue, 1st Floor
Staten Island, NY 10305

718-226-6670 (Phone)
718-226-6385 (Fax)
E-mail: lkennedy@siuh.edu
Website: <http://www.siuh.edu/Our-Services/Team-Approaches/The-Early-Childhood-Direction-Center.aspx>

Chapter 2: Social Services

Agencies Offering Information and Referral

Child Abuse

Deaf and Hard of Hearing

Domestic Violence Resources

Food Resources

Housing Resources

Immigrant Resources

Public Benefits



This section contains agencies providing information about child abuse as well as those that offer crisis intervention, counseling and

referrals to other agencies. Refer also to the Domestic Violence section of this Chapter for additional agencies

Child Abuse Resources

General

Citywide

Childhelp National Abuse Hotline

The Childhelp National Child Abuse Hotline is dedicated to the prevention of child abuse. Serving the United States, its territories, and Canada, the Hotline is staffed 24 hours a day, 7 days a week with professional crisis counselors who, through interpreters, can provide assistance in 170 languages. The Hotline offers crisis intervention, information, literature, and referrals to thousands of emergency, social service, and support resources. All calls are anonymous and confidential.

800-4-A-CHILD (1-800-422-4453) (Toll-free)
<http://www.childhelp.org/pages/hotline-home>

New York Foundling Hospital - Crisis Nursery Helpline

Operating seven days a week, around the clock, the only 24/7 care center in New York enables a newborn or child to stay with fully trained staff while a parent gets his/her health or household back in order. Aftercare workers will support families in finding every needed resource. This can be a valuable resource for new mothers experiencing post-partum depression, or for parents feeling overwhelmed or needing support during an emergency

888-435-7553 (Toll-free)
<https://www.nyfoundling.org/crisis-nursery-helpline/>

Citywide (Continued)**Parent Helpline**

The Parent Helpline, a free confidential, multi-lingual information and referral service can help find programs and services in your community. A trained Helpline Specialist is available to assist every day from 9 a.m. until 10 p.m. After 10 p.m. you can leave your name and number with the answering service, and they will get back to you the following morning.

800-CHILDREN (800-244-5376) (Toll-free)

<http://www.preventchildabuseny.org/resources/prevention-and-parent-helpline/>

New York City Administration for Children's Services (ACS) - Preventive Services

Preventive programs provide free services in your community for families with children under 18 who could benefit from support. Preventive services for families are designed to help children remain safe in their homes and to help families in crisis. Prevention and Parent Helpline:

800-342-7472 (Toll-free)

ACS search engine for locating preventive service agencies:

<http://a068-preventivesse.nyc.gov/psse/search?actionType=search>

Mandated Reporter Information:

http://www.nyc.gov/html/acs/html/child_safety/mandated_reporters.shtml

NYS Office of Children and Family Services (OCFS)

The OCFS website contains information and resources about child abuse prevention in Spanish, Chinese, Arabic, and Russian as well as English. If you think a child may be at risk for child abuse contact the New York State Child Central Registry Hotline at:

800-342-3720 (Toll-free) (Public)

Mandated Reporter Hotline:

800-635-1522 (Toll-free)

<http://ocfs.ny.gov/main/prevention/>

Mandated Reporter Resource Center

New York State recognizes that certain professionals are specially equipped to fulfill the important role of mandated reporter of child abuse or maltreatment. Mandated reporters are required to report suspected child abuse or maltreatment when, in their professional capacity, they are presented with reasonable cause to suspect child abuse or maltreatment. This website site offers information about training and resources for mandated reporters.

<http://nysmandatedreporter.org/Default.aspx>

Chapter 2: Social Services

Agencies Offering Information and Referral

Child Abuse

Deaf and Hard of Hearing

Domestic Violence Resources

Food Resources

Housing Resources

Immigrant Resources

Public Benefits



This section includes information on communicating with people who are deaf or hard of hearing. This section contains two (2) topics:

Text Telephone Services (TTY) and Interpretation Services.

Deaf and Hard of Hearing Services

Text Telephone Services (TTY)

This topic includes information on how to communicate with a person who has a TTY,

and how to obtain a TTY

Citywide

TTY/TDD

A TTY (also known as a Text Telephone) is a keyboard-like device that a deaf, hard of hearing or speech impaired person can use to communicate over the telephone by typing instead of speaking. You can borrow one free of charge from the New York Public Library.

<http://www.nypl.org/help/community-outreach/services-for-persons-with-disabilities/assistive-technologies/telecommunications-devices-for-the-deaf>

NY Relay Service

A free TTY relay service is available through NY Relay Service. This service allows TTY users and non-TTY users to communicate. Contact 711 to be connected with an operator who will then use various communication devices to contact the person who is deaf or hard of hearing that also has a communication device at home so you can have a conversation.

TTY users:

Hearing and speech impaired only:
1-800-662-1220 (Toll-free)

Non-TTY phone users:
800-421-1220 (Toll-free)

<http://www.nyrelay.com/711.html>

Deaf and Hard of Hearing Services

Interpretation Services

The agencies listed in this topic offer interpretation services for families or agencies so they can successfully communicate with people who are deaf or hard of hearing. This list does not

include all agencies in New York City that provide interpretation services. There is a cost for the interpretation services.

Citywide

American Sign Language, Inc. Interpreting Service

444 East 20th Street, Suite ME
New York, NY 10009
212- 477-0775 Voice/TTY
212 -475-7677 Fax
<http://www.asli.com/contact-asli>

SignTalk

718-382-2020 (Phone)
347-263-8314 (Videophone)
www.signtalk.org

American Sign Language Institute

242 West 27th Street Suite 3B
New York, NY 10001
212- 675-7275 (Phone)
212- 675-3233 (TTY)
212- 675-5443 (Fax)
Interpreting Number: 212-675-1917
24-Hour Emergency Number: 917-244-2791

Comprehensive Network

1663 East 17th Street
Brooklyn, NY 11229
718-339-9700 (Phone)
718-339-8287 (TTY)
<http://www.comprehensivenet.com>

Deaf & Hard of Hearing Interpreting Services, Inc.

99 Madison Avenue 3rd Floor
New York, NY 10001
212-647-1092 (Voice/TTY)
212-647-1099 (Fax)
212-647-1093 (Interpreters only)
<http://www.dhisnyc.com/services/signlanguageinterpretation.html>

Chapter 2: Social Services

Agencies Offering Information and Referral

Child Abuse

Deaf and Hard of Hearing

Domestic Violence Resources

Food Resources

Housing Resources

Immigrant Resources

Public Benefits



This section contains information on support services for people who are experiencing psychological or physical abuse by a partner or family member. The organizations listed below

offer either direct services or referrals to other service agencies. This section has one topic: **Domestic Violence Resources**.

Domestic Violence Resources

General

This topic contains information on agencies providing support to persons involved in domestic abuse. As well as using the agencies listed

below, you can get assistance by going to the social work department of the hospital or clinic where you receive healthcare.

Statewide

NYS Office for the Prevention of Domestic Violence

The mission of the NYS Office for the Prevention of Domestic Violence (OPDV) is to enhance the safety of all New Yorkers in their intimate and family relationships. OPDV trains NYS professionals on issues regarding domestic violence, offers resources for professionals and publishes the handbook “ Finding Safety and Support ” in five languages.

<http://www.opdv.ny.gov/publications/materialslist-order.html>

<http://www.opdv.ny.gov/index.html>

Domestic Violence Resources General

Citywide

Aegis/Palladia

PO Box 1194
Hellgate Station
New York, NY 10029

2006 Madison Ave.
New York, NY 10035
212-828-3100 (Phone)
<http://www.palladiainc.org/>

Athena House/Palladia

PO Box 524
Bronx, NY 10456
718-860-8353 (Phone)
<http://www.palladiainc.org/>

Barrier Free Living-Freedom House

270 E. 2nd St.
New York, NY 10009
212-400-6470 (Phone)

PO Box 662
New York, NY 10035
212-400-6470 x306 (Phone)
<http://www.bflnyc.org>

Battered Women's Resource Center

Voices of Women Organizing Project
328 Flatbush Ave., Suite 342
Brooklyn, NY 11238
212-696-1481 ext. 104 and 101 (Phone)
http://www.vowbwrc.org/policies/14_why_VOW.pdf

The Center Against Domestic Violence

25 Chapel Street, Suite 904
Brooklyn, NY 11201
718-254-9134 (Phone)
718-453-2280 (Phone)
718-254-9134 ext. 107 (Phone)
<http://www.cadvny.org>

Central Brooklyn Domestic Violence Program Kings County District Attorney's Office

350 Jay St. 15th Fl.
Brooklyn, NY 11201
Melissa Livingston
Central Brooklyn Domestic Violence Program
Coordinator
718-250-3300 (Phone)
http://www.brooklynnda.org/dv/centrl_bk_dv_prog.htm

Child Welfare Organizing Project

East Harlem Neighborhood Center
80 E. 110th St. Suite #1E
New York, NY 10029
212-348-3000 (Phone)
914-216-1389 (Phone)
<http://cwop.org>

Connect NYC

PO Box 20217
Greeley Square Station
New York, NY 10001
212-683-0605 (Phone)
212-683-0015 (Phone)
<http://www.connectnyc.org>

Domestic Violence Hotline

1-800-621-HOPE (4673) (Phone)

Domestic Violence Project/Urban Justice Center

123 William Street
New York, NY 10038
718-875-5062 (Phone)
<http://www.urbanjustice.org/>

Domestic Violence Resources General

Citywide

Good Sheperd Services

Advocacy, information hotline and counseling as well as a shelter.

305 7th Avenue, 9th Floor

New York, NY 10003

Safe Homes Project Hotline:

718-499-2151 (Phone)

<http://www.goodshepherds.org/programs.html>

JBFCS - Domestic Violence & Preventive Services

135 W. 50th Street

New York, NY 10020

212-582-9100

<https://www.jbfcs.org/programs-services/domestic-violence-preventive-services/>

Legal Aid Society

Provides representation for orders of protection, custody and visitation, child/spousal support, property distribution, divorce, domestic violence, immigration, housing and public benefits.

Harlem Community Law Office

230 East 106th Street

New York, NY 10039

212-426-3000 (Phone)

www.legal-aid.org

Mayor 's Office to Combat Domestic Violence

100 Gold Street, 2nd floor

New York, NY 10038

Call 311 or:

800-621-4673 (Toll-free)

212-788-3156 (Phone)

212-341-9098 (Phone)

<http://www.nyc.gov/html/ocdv/html/home/home.shtml>

NY Asian Women's Center

32 Broadway, 10th Floor

New York, NY 10004

888-888-7702 (Toll-free)

<http://www.nyawc.org>

New York County District Attorney ' s Office

Resources for Victims of Domestic Violence Information Page

Domestic Violence Unit

80 Centre Street

New York, NY 10013

212-335-4300 (Main number)

212-335-43455 (Hotline)

212-335-9500 (TTY)

<http://manhattanda.org/resources-victims-domestic-violence>

North Brooklyn Coalition Against Family Violence

PO Box 110664

Brooklyn, NY 11211

718-302-4073 (Phone)

<http://northbrooklyncoalition.org>

Sanctuary for Families

PO Box 1406

Wall Street Station

New York, NY 10268

212-349-6009 (Phone)

<http://www.sanctuaryforfamilies.org>

Safespace

107-14 Liberty Ave., 2nd Floor

Ozone Park, NY 11417

718-847-1500 ext. 2147 (Phone)

89-74 162nd Street, 3rd Floor

Jamaica, NY 11432

718-526-2400 ext. 2042 (Phone)

<http://www.safespaceny.org/safespace/section/>

Citywide (Continued)

Safe Horizon

Tracy Perrizo
2 Lafayette Street, 3rd Floor
New York, NY 10007
800-621-4673 (Phone)
212-577-7786 (Phone)
212-577-7406 (Phone)
<http://www.safehorizon.org>

SAKHI for South Asian Women

PO Box 20208
Greeley Square Station
New York, NY 10001
212-868-6471 (Helpline)
212-714-9153 (Office)
www.sakhi.org

Third Street Women's Residence

282 E. 3rd Street
New York, NY 10009
212-353-5030 (Phone)
<http://www.henrystreet.org/programs/housing/third-st-womens-residence.html>

Urban Justice Center

Provides legal assistance for victims of domestic violence at clinics held at various locations citywide.
718-875-5062 (Phone)

Urban Justice Center
123 William Street, 16th Floor
New York, NY 10038
646-602-5600 (Phone)

Brooklyn Family Justice Center
350 Jay Street, 15th Floor
Brooklyn, NY 11201
78-250-5097 (Phone)

Bronx Family Justice Center
198 East 161 Street, 2nd Floor
Bronx, NY 10451
718-508-1222 (Phone)

Queens Family Justice Center
126-02 82nd Avenue
Kew Gardens, NY 11415
718-575-4500
<http://www.urbanjustice.org/>

Violence Intervention Program

Triborough Station
PO Box 1161
New York, NY 10035
800-664-5880 (Toll-free)
<http://www.vipmujeres.org/#>

Women In Need-STEPS Program

115 W. 31st St.
New York, NY 10001
646-483-6502 (Phone)
718-489-0166 ext. 2304 (Phone)
718-402-0066 (Bronx)
http://winnyc.org/?gclid=CP-Jx_Cq37cCFWzxOgodQTMAVg

WomensLaw.org

Listings of support services for women who are victims of domestic violence.
800-799-7233 (SAFE) (Toll-free)
http://www.womenslaw.org/gethelp_state_type.php?type_id=1886&state_code=NY

Chapter 2: Social Services

Agencies Offering Information and Referral

Child Abuse

Deaf and Hard of Hearing

Domestic Violence Resources

Food Resources

Housing Resources

Immigrant Resources

Public Benefits



This section contains information on obtaining food and nutrition services. This section is divided into two (2) topics: **General** and **Food Pantries**.

Food Resources

General

This topic provides information on agencies that provide ongoing assistance to families for food and nutrition resources.

Citywide

Supplemental Nutrition Assistance Program (SNAP) (Formerly called Food Stamps)

Information about the closest center to apply for this income-based food funding program.

http://www.nyc.gov/html/hra/html/services/snap_centers.shtml

Public Health Solutions Access to Health and Food Benefits

Public Health Solutions Access to Health and Food Benefits Program assists individuals and families to apply for Supplemental Nutrition Assistance Program (SNAP) benefits, also known as food stamps. PHS Food Benefits counselors are located at the following sites:

Brooklyn
SNAP c/o Public Health Solutions
Neighborhood WIC
2555 Ocean Avenue, 2nd Floor
Brooklyn, NY 11229
718-943-1479 (Phone)

Queens
Ridgewood:
c/o Public Health Solutions Neighborhood WIC
852 Onderdonk Avenue
Ridgewood, NY 11385
Phone: 347-225-8831 (Phone)

Corona:
c/o Public Health Solutions Neighborhood WIC
103-24 Roosevelt Avenue, 3rd Floor
Queens, NY 11368
Phone: 347-649-2814 (Phone)

Food Resources

General

Citywide (Continued)

Public Health Solutions Access to Health and Food Benefits (Continued)

Flushing:

Public Health Solutions Neighborhood WIC
133-30 37th Avenue
Flushing, NY 11354
347- 532-2935 (Phone)

Women Infants and Children's Program (WIC)

Supplemental nutrition for children under 5.
800-522-5006 (Toll-free)

http://www.health.ny.gov/prevention/nutrition/wic/local_agencies.htm

WIC Screening Tool

The Food and Nutrition Service has a web-based calculator to determine eligibility for

WIC. <http://www.snap-step1.usda.gov/fns/>

Food Resources

Food Pantries

This topic contains information on agencies that provide information on locating food pantries,

since information about available pantries often changes.

Food and Hunger Hotline

Information and referral to soup kitchens, pantries and other sources of food.

866-888-8777 (Toll-free)

http://www.nyc.gov/html/hra/html/services/snap_efap.shtml

City Harvest

Donates food to pantries, shelters and other organizations feeding hungry New Yorkers. Their food hotline can link families with food donation programs.

6 East 32nd Street, 5th Floor

New York, NY 10016

646-412-0600 (Phone)

866-888-8877 (Hunger Hotline) (Toll-free)

<http://www.nyccah.org/hungermaps>

Food Bank for NYC

Find sources of food and nutrition such as pantries and soup kitchens.

39 Broadway

New York, New York 10006

212-566-7855 (Phone)

www.foodbanknyc.org/

St. John's Bread & Life Program

Social services and benefits advocacy.

795 Lexington Ave

Brooklyn, NY 11221

718-574-0058 (Phone)

www.breadandlife.org

Staten Island

Project Hospitality

Staten Island only

Project Hospitality's Community Services Center

514 Bay Street, SI 10304

718-815-0800 (Phone)

<http://www.projecthospitality.org/index.php/program-and-services/food-and-nutrition-services>

Chapter 2: Social Services

Agencies Offering Information and Referral

Child Abuse

Deaf and Hard of Hearing

Domestic Violence Resources

Food Resources

Housing Resources

Immigrant Resources

Public Benefits



This section contains information on many housing topics that may affect children with disabilities and their families. It is divided into eight (8) topics: **General, Eviction Assistance, NYC Homeless Shelters, Rent Exemptions,**

Services Specific to People with Disabilities, Homeownership and Foreclosure, HIV Housing Resources, and Home Modification and Rehabilitation.

Housing Resources

General

This topic gives information on agencies offering general assistance to families with housing issues.

Citywide

Information for Families, Inc.

Online Newsletter

This newsletter is especially relevant for families that are homeless, formerly homeless or in danger of losing their homes.

332 Bleecker Street

New York, New York 10014

www.informationforfamilies.org

Legal Aid' s Homeless Rights Project

199 Water Street

New York, New York 10038

800-649-9125

www.legal-aid.org

NYC Department of Homeless Services

This is the NYC agency responsible for preventing homelessness when possible, providing short-term emergency shelter to individuals and families, and providing information about housing options.

<http://www.nyc.gov/html/dhs/html/home/home.shtml>

New York City Affordable Housing Resource Center

NYC' s online tool to find information on all aspects of City housing, including renting an apartment, buying a home, and maintaining an apartment. It includes all of the City's affordable housing lottery listings:

<http://www.nyc.gov/html/housinginfo/html/home/home.shtml>

Citywide (Continued)

New Destiny Housing (for victims of domestic violence)

Offers foreclosure intervention counseling to New York homeowners that are victims of domestic violence and are behind on their mortgage payments.

www.newdestinyhousing.org

Partnership for the Homeless

305 7th Avenue, 13th Floor

New York, NY 10001

212-645-3444 (Phone)

<http://partnershipforthehomeless.org/pages/who-we-are-today/>

Refer also to [Teen Parents](#) section of this Guide for additional information.

Bronx

Acacia Network

Help with supported housing and low-cost housing.

300 E. 175th Street

Bronx, NY 10457

718-299-1100 (Phone)

<http://www.acacianetwork.org/>

BronxWorks

Family shelter program and eviction prevention program.

2054 Morris Avenue

Bronx, NY 10453

718-731-3114 (Phone)

www.bronxworks.org

Aquinas Housing Corporation

Housing for low- and moderate-income families and people with disabilities.

1945 Vyse Avenue

Bronx, NY 10460

718-842-6440 (Phone)

www.aquinashousing.org

Fordham Bedford Housing Corporation

Affordable housing for low- and moderate-income families.

2751 Grand Concourse

Bronx, NY 10468

718-367-3200 (Phone)

Bronx Shepherds Restoration Corporation

Affordable housing for low- and moderate-income families.

1932 Washington Ave

Bronx, NY 10457

718-299-0500 (Phone)

<http://www.bronxshepherds.org/services.html>

Help USA

Transitional and permanent housing for high-risk families.

285 East 171st Street

Bronx, NY 10457

718-583-0174 (Phone)

www.helpusa.org

Bronx (Continued)

The Osborne Association

Housing help and other support services for individuals and families affected by prison life.
809 Westchester Avenue
Bronx, NY 0455
718-707-2600 (Phone)
www.osborneny.org

South Bronx Overall Economic Development Corporation

Housing assistance for low-income families.
555 Bergen Avenue
Bronx, NY 10455
718-292-3113 (Phone)
www.sobro.org

Unique People Services

Housing for people with developmental disabilities and people with HIV.
4234 Vireo Avenue
Bronx, NY 10470
718-231-7711 (Phone)
www.uniquepeopleservices.org

University Neighborhood Housing

Affordable housing program.
2751 Grand Concourse
Bronx, NY 10468
718-933-3101 (Phone)
www.unhp.org

VIP Community Services

Housing for low-income families as well as people with a history of substance abuse.
1910 Arthur Avenue
Bronx, NY 10457
718-583-5150 (Phone)
<http://vipservices.org/services/browse/category-Housing>

Brooklyn

African American Planning Commission, Inc.
Various housing programs for at-risk families.
P.O. Box 330-704
Brooklyn, NY 11233
718-218-7254 (Phone)
www.aapci.org

Brooklyn Chinese American Association
Assistance for Chinese Americans in the areas of immigration, crime victim support, housing, SSI and other benefits, all areas of social services, and youth programs.
5000 8th Avenue
Brooklyn, New York 11220
718-438-0008 (Phone)
www.bca.net

Brooklyn Community Housing and Services
Transitional and permanent housing for formerly homeless families.
105 Carlton Ave
Brooklyn, NY 11205
718-625-4545 (Phone)

25 Chapel Street, Suite 1200
Brooklyn, New York 11201
718-852-9322 (Phone)
www.bchands.org

Carroll Gardens Association, Inc.
Housing advocacy.
201 Columbia Street
Brooklyn, NY 11231
718-243-9301 (Phone)
www.carrollgardensassociation.com

Catholic Charities of Brooklyn and Queens
Affordable family housing program.
191 Joralemon St
Brooklyn, NY 11201
718-722-6000 (Phone)
www.ccbq.org

Church Avenue Merchants Block Association - CAMBA
Eviction prevention, low- and moderate-cost housing programs, and housing advocacy.
1720 Church Avenue, 2nd Floor
Brooklyn, NY 11226
718-287-2600 (Phone)
www.camba.org

Council of Jewish Organization of Flatbush (COJO)
Housing assistance and eviction prevention.
1523 Avenue M, 3rd Floor
Brooklyn, NY 11230
718-377-2900 (Phone)
www.cojoflatbush.org

Cypress Hills Local Development Corporation
Home ownership counseling for minorities, foreclosure prevention, home repair loans.
3214 Fulton Street
Brooklyn, NY 11208
718-647-8100 (Phone)
www.cypresshills.org

Fifth Avenue Committee
Affordable housing programs.
621 Degraw St.
Brooklyn, NY 11217
718-237-2017 (Phone)
www.fifthave.org

Brooklyn (Continued)

Haitian-American Community Coalition, Inc.

Assistance for French Creole-speaking Haitians in the areas of housing help, documentation translation, English as a second language and job readiness.

123 Linden Boulevard, 3rd Floor
Brooklyn, NY 11201
718-940-2200 (Phone)

1001 Eastern Parkway
Brooklyn, New York 11213
718-221-9640 (Phone)
www.hccinc.org

Help USA

Eviction prevention, low-income housing, housing for people with HIV, affordable permanent housing.

Various locations in Brooklyn.
718-299-8473 (Phone)
www.helpusa.org

Housing Works

Housing programs and support for families impacted by HIV.

57 Willoughby Street, 2nd Floor
Brooklyn, NY 11201
347-473-7400 (Phone)
www.housingworks.org

Make the Road

Offers support for Latino Americans in eviction prevention, housing repairs and landlord-tenant disputes.

301 Grove Street
Brooklyn, NY 11237
718-418-7690 (Phone)
www.maketheroadny.org

Midwood Development Corporation

Housing foreclosure and home buyers counseling as well as tenant advocacy.

1416 Avenue M
Brooklyn, NY 11230
718-376-0999 (Phone)
www.middev.org

Neighborhood Housing Services of Bedford Stuyvesant

Assistance in obtaining affordable housing.

1012 Gates Avenue
Brooklyn, NY 11221
718-919-2100 (Phone)
www.nhsnyc.org

Neighborhood Housing Services of Flatbush

Assistance in obtaining affordable housing.

2806 Church Avenue
Brooklyn, NY 11226
718-469-4679 (Phone)
www.nhsnyc.org

Progress of Peoples Development Corp. Catholic Charities

Affordable housing programs run by Catholic Charities.

191 Joralemon St
Brooklyn, NY 11201
718-722-6001 (Phone)
www.ccbq.org

Brooklyn (Continued)**NY Communities**

Tenants' rights advocacy, foreclosure prevention.

2-4 Nevins Street, 2nd Floor

Brooklyn, NY 11217

347-410-6919 (Phone)

www.nycommunities.org

Nazareth Housing

Low-income permanent housing, shelter programs, tenant advocacy.

137 E. 2nd Street, Lower Level

New York, NY 10009

212-982-7800 (Phone)

www.nazarethhousing.org

Neighbors Helping Neighbors

Housing counseling for low- and moderate-income families.

462 36th Street, Suite 3H

Brooklyn, NY 11232

718-686-7946 (Phone)

<http://www.nymc.org/neighbors-helping-neighbors->

Progress of Peoples Development Corp. Catholic Charities

Affordable housing programs run by Catholic Charities.

191 Joralemon St

Brooklyn, NY 11201

718-722-6001 (Phone)

www.ccbq.org

St. Nicks Alliance

Affordable housing programs, eviction prevention, housing for families impacted by HIV, tenant advocacy.

850 Grand Avenue

Brooklyn, NY 11211

718-302-6827 (Phone)

www.stnicksalliance.org/SNA/

Southside United HDFC

Rehabilitation of buildings in South Williamsburg as well as social services.

213 S 4th St

Brooklyn, NY 11211

718-387-3600 (Phone)

www.lossures.org

Settlement Housing Fund, Inc.

Various housing programs for at-risk families.

247 W. 37th Street, 4th Floor

New York, NY 10018

212-265-6530 (Phone)

www.settlementhousingfund.org

Brooklyn (Continued)

Turning Point

Housing for pre- and post-treatment substance abusers and people with HIV.

5220 4th Ave
Brooklyn, NY 11220
718-439-0077 (Phone)
www.turningpointbrooklyn.org

Manhattan

Asian Americans for Equality

Assistance for all Asian groups in NYC in areas of housing help, social services and quality of life issues.

108 Norfolk Street
New York, NY 10002
212-964-2288 (Phone)
www.aafe.org

Bailey House

Housing for families impacted by HIV.

1751 Park Avenue
New York, NY 10035
212-633-2500 (Phone)
www.baileyhouse.org

Covenant House

Short-term living for homeless teens, including a program for teen mothers.

461 8th Avenue
New York, NY 10001
800-388-3888 (Toll-free)
www.covenanthouse.org

Housing Partnership

Counseling on obtaining affordable mortgages.

242 W. 36th Street, 3rd Floor
New York, NY 10018
646-217-3370 (Phone)
www.housingpartnership.com

Nazareth Housing

Low-income permanent housing, shelter programs, tenant advocacy.
137 E. 2nd Street, Lower Level
New York, NY 10009
212-982-7800 (Phone)
www.nazarethhousing.org

Settlement Housing Fund, Inc.

Various housing programs for at-risk families.
247 W. 37th Street, 4th Floor
New York, NY 10018
212-265-6530 (Phone)
www.settlementhousingfund.org

West Harlem Group Assistance

Affordable housing advocacy and shelters.
1652 Amsterdam Avenue
New York, NY 10031
212-862-1399 (Phone)
www.whgainc.org

Queens

Astoria Restoration Association, Inc.

Housing and rent assistance programs, including emergency financial and rental assistance and referrals to charities and government programs. They offer a substantial amount of emergency financial assistance to low-income residents.

31-28 Ditmars Blvd
Astoria, NY 11105
718-726-0034 (Phone)

Central Astoria Local Development Coalition, Inc.

Housing advocacy and workshops for Astoria residents.

25-69 38th Street
Astoria, NY 11103
718-728-7820 (Phone)
www.centralastoria.org

Chhaya CDC

Housing advocacy for South Asian families.

37-43 77th Street
Jackson Heights, NY 11372
718-478-3848 (Phone)
www.chhayacdc.org

Forest Hills Community Center:

Queens Community House

Tenants' rights advocacy.

108-25 62nd Drive
Forest Hills, NY 11375
718-592-5757 ext. 280 (Phone)

Greater Ridgewood Restoration Corp.

Services offered include landlord-tenant counseling and information about low-interest loans and grants.

68-56 Forest Ave
Ridgewood, NY 11385
718-366-8721 (Phone)
www.ridgewoodrestoration.org

Northwest Queens Housing Corp.

Rental assistance and housing programs. Offers help with housing issues such as eviction prevention and rent help, and assistance in applying for other social services and government programs such as Section 8, IT-214 tax credits, HEAP, and government public housing.

31-14 30th Ave, 2nd Floor
Astoria, NY 11102
718-728-6886 (Phone)
www.hanac.org

Queens (Continued)

Queens Legal Services Corp-Housing Unit

Free or low-cost legal help for low-income people in Queens County, focusing on landlord-tenant issues, housing, government benefits, and rental assistance.

42-15 Crescent Street
Long Island City, NY 11101
347-592-2200 (Phone)

89-00 Sutphin Blvd., Room 206
Jamaica, NY 11435
347-592-2200 (Phone)

<http://sites.lawhelp.org/Program/1694/index.cfm>

Make the Road

Offers support for Latino Americans in eviction prevention, housing repairs and landlord-tenant disputes.

92-10 Roosevelt Avenue
Jackson Heights, NY
718-565-8500 (Phone)

www.maketheroadny.org

Margert Community Corporation

Home weatherization, housing counseling, home adaptations.

325 Beach 37th Street
Far Rockaway, NY 11691
718-471-3724 (Phone)

www.margert.org

Neighborhood Housing Services of Northern Queens

Pre-purchase counseling, mortgage aid, and programs to assist residents with purchasing and maintaining a home.

60-20 Woodside Ave
Woodside, NY 11377
718-457-1017 (Phone)

Or stop by the Neighborhood Housing Services of Jamaica, Inc.

89-70 162nd St.
Jamaica, NY 11432
718-291-7400 (Phone)

www.nhsnyc.org

Pomonok Community Center: Queens Community House

Tenants' rights advocacy.

67-09 Kissena Boulevard
Flushing, NY 11367
718-591-6060 (Phone)

www.queenscommunityhouse.org

Woodside On the Move

Provides tenant advocacy, landlord-tenant mediation, and affordable housing initiatives.

Offers assistance with eviction proceedings, heat and hot water disputes, pest infestation, repair and maintenance problems, and housing discrimination.

39-42 59th St., 2nd Floor
Queens, NY 11102
718-476-8449 (Phone)

http://www.woodsideonthemove.org/?page_id=49

Queens (Continued)

Salvation Army-Queens

Charity organization with a large number of social service programs. Low-income people, people with disabilities, and senior citizens may be able to receive emergency funding for paying rent, deposits, or other housing expenses. There are six locations in Queens:

Queens Temple Salvation Army

86-07 35th Ave.
Flushing, NY 11372
718-335-3693 (Phone)

Ridgewood Citadel Salvation Army

69-23 Cypress Hills St.
Ridgewood, NY 11385
718-497-4356 (Phone)

Jamaica Citadel Salvation Army

90-23 161st St.
Jamaica, NY 11432
718-297-4860 (Phone)

Borden Salvation Army

21-10 Borden Ave
Long Island City, NY 11101
718-784-5690 (Phone)

Flushing Salvation Army

142-50 32nd Ave.
Flushing, NY 11354
718-762-9613 (Phone)

Astoria Salvation Army

45-18 Broadway
Astoria, NY 11103
718-721-9046 (Phone)

<http://www.salvationarmyusa.org/usn/housing-and-homeless-services>

Staten Island

Bikur Cholim

Housing advocacy for Orthodox Jewish families.
23 Niles Pl
Staten Island, NY 10314
718-494-4343 (Phone)
www.bikurcholim.org

Make the Road

Community organizing and support for Latino Americans as well as eviction prevention, housing repairs and landlord-tenant disputes.
161 Port Richmond Avenue
Staten Island, NY 10302
718-727-1222 (Phone)
www.maketheroadny.org

Neighborhood Housing Services of Staten Island

Services including pre-purchase counseling, mortgage aid, and programs to assist residents with purchasing and maintaining a home.
770 Castleton Ave
Staten Island, NY 10310
718-442-8080 (Phone)
<http://nhsofsi.org/>

Northfield Community LDC

Affordable housing advocacy and foreclosure prevention.
160 Heberton Avenue
Staten Island, NY 10302
718-442-7351 (Phone)
<http://www.northfieldldc.org/about-us.html>

Housing Resources

Eviction Assistance

This topic includes agencies that offer assistance to families who are dealing with eviction.

Agencies will be able to help you faster if you know the answers to these questions before you call:

- Why you are being evicted?
 - Is this a legal eviction?
 - Have you gone to Housing Court?
- If you don't know the answer to any of these questions, you can still call for assistance.

Citywide

Legal Aid Society Resources -

Family Eviction Prevention Supplement (FEPS)

If you are on public assistance and have a child, you may qualify for the Family Eviction Prevention Supplement, which helps pay back rent and subsidize future rent. This service is available only if you have a pending non-payment eviction in housing court.

Upper Manhattan: 212-426-3000 (Phone)

Lower Manhattan: 212-577-3300 (Phone)

Bronx: 718-991-4758 (Phone)

Brooklyn: 718-722-3100 (Phone)

Queens: 718-286-2450 (Phone)

Staten Island: 718-273-6677 (Phone)

www.legal-aid.org

FEPS Providers:

<http://tools.coalitionforthehomeless.org/page/-/FEPS%20Providers%201%2013%20%2012.pdf>

HRA's One-Shot-Deal:

You can apply in any of the job centers located throughout NYC for assistance with back rent payments. For more information, call:

311 and ask for HRA Infoline (Phone)

718-577-1399 (Phone)

http://www.nyc.gov/html/hra/html/services/job_centers.shtml

Neighborhood Housing Services (NHS)

If you are behind in mortgage payments, or concerned that you will become late, NHS can help. Their foreclosure intervention counselors will look at your situation and provide recommendations for the next steps. NHS will also serve as an advocate to help obtain the best solution available.

<http://www.nhsnyc.org/en/programs-and-services/foreclosure-intervention>

Citywide (Continued)

Housing Court Answers

Provides referrals to charitable organizations for financial assistance with paying overdue rent. To receive assistance, cases must be in housing court and there must be a valid reason for falling behind on the rent. Your income must be sufficient to pay future rent.

Also provides emergency eviction prevention counseling for housing court litigants without attorneys.

Housing Court Answers (Formerly City-Wide Task Force on Housing Court)

Call them for a listing of charities that might help pay back rent at:

125 Maiden Lane
New York, NY 10038

All Boroughs except Queens: 212-962-4795
(Phone)

Queens only: 718-657-0599 (Phone)

www.cwtfhc.org

Housing Court Answers information tables are located in each borough:

Brooklyn

141 Livingston Street
Brooklyn NY, 11201
Second Floor Clerk's Office, Room 202
Monday through Thursday, 9 am to 4:30 pm
Friday 9 am to 1 pm
(May be closed between 1 pm and 2 pm)

Bronx

1118 Grand Concourse at 166th Street
Bronx, NY 10451
Lobby opposite the Clerk's windows
Monday through Thursday, 9 am to 4:30 pm
Friday 9 am to 1 pm
(May be closed between 1 pm and 2 pm)

Manhattan

Harlem Community Justice Center
(serves zip codes 10035 and 10037)
170 East 121st Street
New York, NY 10035
Outside Room 308
Monday, Thursday and Friday, 9 am to 1 pm

Queens

89-17 Sutphin Blvd.
Jamaica, NY 11435
Second Floor Hall
Monday through Friday, 9 am to 12 noon
First Floor, Room 159
Monday through Friday, 1 pm to 4 pm

Staten Island

927 Castleton Avenue
Staten Island, NY 10310
Lobby
Monday through Friday, 9 am to 12 noon

Citywide (Continued)

NYC Homebase Program

Homebase is a city-wide program designed to help families and individuals overcome immediate housing problems that could result in becoming homeless, and to develop a plan for long-term housing stability. Call 311 and ask about the Homebase Program or go to:

<http://www.nyc.gov/html/dhs/html/prevention/homebase.shtml>

Bronx:

BronxWorks

1130 Grand Concourse
Bronx, NY 10456
718-508-3100 (Phone)

Catholic Charities

2155 Blackrock Avenue
Bronx, NY 10472
718-414-1050 (Phone)

4377 Bronx Boulevard
Bronx, NY 10466
347-947-3920 (Phone)

HELP

775 Crotona Park North
Bronx, NY 10460
718-299-8473 (Phone)

1780 Grand Concourse
Bronx, NY 10457
347-226-4540 (Phone)

Brooklyn:

CAMBA

1117 Eastern Parkway
Brooklyn, NY 11213
718-622-7323 (Phone)

CAMBA

2211 Church Avenue
Brooklyn, NY 11226
718-940-6311 (Phone)

Catholic Charities

3060 Fulton Street
Brooklyn, NY 11208
929-234-3032 (Phone)

Ridgewood Bushwick Senior Citizen's Council

90 Beaver Street
Brooklyn, NY 11206
718-366-4300 (Phone)

1475 Myrtle Avenue
Brooklyn, NY 11237
347-295-3738 (Phone)

145 E 98th Street
Brooklyn, NY 11212
917-819-3200 (Phone)

Manhattan:

Palladia

2276 3rd Avenue
New York, NY 10035
917-492-1019 (Phone)

Queens:

Catholic Charities

87-80 Merrick Blvd
Jamaica, NY 11432
718-674-1000 (Phone)

Staten Island:

CAMBA

648 Bay Street
Staten Island, NY 10304
718-282-6473 (Phone)

Housing Resources

NYC Homeless Shelters

This topic includes information on the NYC Department of Homeless Services, which provides temporary emergency shelter.

Families and individuals must apply at one of the intake centers listed in this topic to find out if they are eligible for shelter.

Citywide

NYC Department for the Homeless Intake for the Shelter System:

General number for answers about getting into the shelter system.

212-361-8000 (Phone)

800-994-6494 (Toll-free)

Families with children under 21:

Prevention Assistance and Temporary Housing (PATH) Office 151 E. 151st Street
Bronx, NY 10451

<http://www.nyc.gov/html/dhs/html/housing/families.shtml>

Single Adult Intake Centers

Homeless individuals who have been in shelter in the last 12 months should return to the same shelter.

<http://www.nyc.gov/html/dhs/html/housing/single.shtml>

Single adult women must apply at one of the following locations:

HELP Women's Shelter

116 Williams Avenue (between Liberty Avenue and Glenmore Avenue)

Brooklyn, NY 11207

How to Get There: Subway: Take the C train to Liberty Avenue.

Franklin Shelter

1122 Franklin Avenue (near 166th Street)
Bronx, NY 10456

How to Get There: Take the 2 train to 149th Street, followed by the #55 bus to 166th Street and 3rd Avenue.

Single adult males must apply at:

30th Street Intake Center

400-430 East 30th Street

New York, NY 10016

Open 24 hours, 7 days a week including weekends and holidays.

NoVA Domestic Violence Unit

Call 311 or 1-800-621-HOPE (4673)

<http://www.nyc.gov/html/dhs/html/prevention/violence.shtml>

Urban Justice Center

The Urban Justice Safety Net Project (SNP) provides legal assistance for families deemed ineligible for emergency shelter by the Department of Homeless Services. SNP works to protect the due process rights of low- and no-income New Yorkers by ensuring access to public assistance benefits, food stamps, public housing, and emergency shelter. To seek legal assistance for the emergency shelter application process and legal representation at PATH legal conferences call on Mondays 10 - 12 am.

646-602-5641 (Phone)

<http://www.urbanjustice.org/>

Housing Resources

Rent Exemptions

This topic includes information on how to apply for exemptions to rent increases.

Citywide

Senior Citizens and People with Disabilities (DRIE/SCRIE)

Tenants that qualify for this program can have their rent frozen so it cannot be increased. Visit the Disability Rent Increase Exemption (DRIE) Program or Senior Citizen Rent Increase Exemption (SCRIE) walk-in office from 8:30 am - 4:30 pm at:

66 John Street, 3rd Floor
New York, NY 10038
Call 311

http://www.nyc.gov/html/dof/html/property/property_tax_reduc_drie_dr_te.shtml

Housing Resources

Housing for People with Disabilities

This topic includes programs that offer specific services for people with disabilities.

Citywide

Barrier Free Living

Includes a shelter for adults with disabilities, and a program called Freedom House for disabled victims of domestic violence and their families.
270 E. 2nd Street
New York, NY 10009
212-677-6668 (Phone)
Email address for information: info@bflnyc.org
www.bflnyc.org/

Benefits Plus Learning Center

Counseling about public benefits and housing issues for families.
015 E. 22nd Street
New York, NY 10010
212-614-5552 (Phone)
<http://www.cssny.org/programs/entry/center-for-benefits-and-services>

Center for Urban Community Services

Information about supportive housing for persons with emotional or psychiatric disabilities.
198 E. 121st Street
New York, New York 10035
212-801-3300
www.cucs.org

Home of Your Own Program

Low-interest mortgages for people with developmental or emotional disabilities or parents caring for children with those disabilities through the NYS Office for People with Developmental Disabilities (OPWDD) .
NYS OPWDD
44 Holland Avenue
Albany, NY 12229
http://www.opwdd.ny.gov/opwdd_community_connections/housing_initiative/home_of_your_own_hoya

Citywide (Continued)

Housing Urban Development Corporation

Information about federally funded renovated buildings and apartments. Priority is often given to people over the age of 18 with disabilities.

Jacob K. Javitz Federal Building

26 Federal Plaza, Suite 3541

New York, New York 10278

212-264-0777 (Phone)

212-264-8000 (Phone)

Independent Living Centers:

These advocacy and information centers often have housing advocates on staff:

Bronx: 718-515-2800 (Phone)

Brooklyn: 718-998-3000 (Phone)

Harlem: 212-222-7122 (Phone)

Manhattan: 212-674-2300 (Phone)

Queens: 646-442-1520 (Phone)

Staten Island: 718-720-9016 (Phone)

<http://www.acces.nysed.gov/vr/lisn/ilc/brochure.htm>

NYC Department of Housing Preservation and Development

Sponsors an affordable housing rental and home purchase lottery. Parents with certain disabilities are given priority.

100 Gold Street

New York, NY 10038

English: 212-863-5610 (Phone)

Spanish: 212-863-5620 (Phone)

www.nyc.gov/html/hpd/home.html OR

http://www.nyc.gov/html/housinginfo/html/homeownership/home_buying_opportunities.shtml

NY Housing Search

Online database of affordable and accessible apartments and homes throughout New York State.

877-428-8844 (Phone) (Toll-free)

<http://nyhousingsearch.gov>

NYC Housing Authority (The Projects)

Families with members who have disabilities and provide the appropriate medical documentation, might be given priority to get into public housing.

Department of Equal Opportunity:

212-306-4652 (Phone)

<http://www.nyc.gov/html/nycha/html/community/equalopp.shtml>

Sinergia

This multi-service organization has housing advocates who specialize in housing for people with disabilities

2082 Lexington Avenue

New York, New York 10035

Yesenia Estrella, Housing Services Coordinator

212-643-2840 ext. 349 (Phone)

www.sinergiany.org

Social serve.com

Online database of affordable and accessible apartments and homes, tenant service professionals, housing authorities and state housing agencies.

<http://www.socialserve.com/>

United Cerebral Palsy

Special needs housing assistance and referral.

80 Maiden Lane, 8th Floor

New York, New York 10038

877-827-2666 (Phone) (Toll-free)

www.ucpnyc.org

Housing Resources

Homeownership and Foreclosure

This topic includes agencies that offer services for people who are having landlord-tenant disputes. The agencies listed here also offer affordable lending programs for people who qualify.

Citywide

Neighborhood Housing Services (NHS)

If you are behind in mortgage payments, or concerned that you will become late, NHS can help. Their foreclosure intervention counselors will look at your situation and provide recommendations for the next steps. NHS will also serve as an advocate to help obtain the best solution available.

Citywide: 718-230-7610 (Phone)
North Bronx: 718-881-1180 (Phone)
South Bronx: 718-992-5979 (Phone)
Bedford Stuyvesant: 718-919-2100 (Phone)
East Flatbush: 718-469-4679 (Phone)
Northern Queens: 718-457-1017 (Phone)

NYC Central Services: 212-519-2500 (Phone)
www.nhsnyc.org
<http://www.nhsnyc.org/en/programs-and-services/foreclosure-intervention>

Bronx

Neighborhood Initiatives Development Corporation

Help with tenant-landlord disputes, rental assistance, housing court issues.
2523 Olinville Ave
Bronx, NY 10467
718-231-9800 (Phone)

Neighborhood Housing Services of North Bronx

Affordable lending program for people who want to buy a home, or maintain their current home.
1451 Gun Hill Road, 2nd Floor
Bronx, NY 10469
718-881-1180 (Phone)
www.nhsnyc.org

Neighborhood Housing Services of the South Bronx

Affordable lending program for people who want to buy a home, or maintain their current home.
848 Concourse Village West
Bronx, NY 10451
718-992-5979 (Phone)
www.nhsnyc.org

Northwest Bronx Community and Clergy Coalition

Assistance for tenants having landlord Disputes.
103 E 196th St
Bronx, NY 10468
718-584-0515 (Phone)
www.northwestbronx.org

Brooklyn

Bedford Stuyvesant Restoration Corporation

Home ownership and foreclosure counseling. Help with home improvements.

1368 Fulton Street

Brooklyn, NY 11216

718-636-6900 (Phone)

www.restorationplaza.org

Brooklyn Housing & Family Services

Eviction and foreclosure prevention and advocacy.

415 Albermarle Road

Brooklyn, NY 11218

718-435-7585 (Phone)

www.brooklynhousing.org

Pratt Area Community Council

Home ownership and foreclosure prevention help.

201 Dekalb Ave

Brooklyn, NY 11205

718-522-2613 (Phone)

<http://pacc.publishpath.com/>

Manhattan

Housing Partnership

Counseling on obtaining affordable mortgages.

242 W. 36th Street, 3rd Floor

New York, NY 10018

646-217-3370 (Phone)

www.housingpartnership.com

This topic lists agencies that offer housing assistance and support for people and

families living with HIV and AIDS.

Citywide

Bailey House

Housing for families impacted by HIV.

1751 Park Avenue

New York, NY 10035

212-633-2500 (Phone)

www.baileyhouse.org

Brooklyn

Help USA

Various locations in Brooklyn . Eviction prevention, low income housing, housing for people with HIV, affordable permanent housing.

718-299-8473 (Phone)

www.helpusa.org

Housing Works

Housing programs and support for families impacted by HIV.

57 Willoughby Street, 2nd Floor

Brooklyn, NY 11201

347-473-7400 (Phone)

www.housingworks.org

St. Nicks Alliance

Affordable housing programs, eviction prevention, housing for families impacted by HIV, and tenant advocacy.

850 Grand Avenue

Brooklyn, NY 11211

718-302-6827 (Phone)

www.stnicksalliance.org

Turning Point

Housing for pre- and post-treatment substance abusers and people with HIV.

5220 4th Ave

Brooklyn, NY 11220

718-439-0077 (Phone)

www.turningpointbrooklyn.org

Housing Resources

Home Modification and Rehabilitation

This topic provides information on agencies that assist with home improvement. This topic also

includes agencies that provide information about dealing with bed bugs.

Citywide

Assistance with Bed Bugs

New York City Department of Health and Mental Hygiene

Bed Bug Information

Call 311

http://www.nyc.gov/html/doh/bedbugs/html/info/owners_tenants.shtml

Little Sisters of the Assumption

Assistance and education for families facing bed bug problems.

333 E. 115th Street

New York, NY 10029

646-672-7200 (main number)

646-672-5233, Ray Lopez (Bed Bug Program)

<http://www.littlesistersfamily.org/programs/overview>

Neighborhood Housing Services

Home improvement loans.

North Bronx: 718-881-1180 (Phone)

South Bronx: 718-992-5979 (Phone)

Bedford Stuyvesant: 718-919-2100 (Phone)

East Flatbush: 718-469-4679 (Phone)

Manhattan: NYC Central Services:
212-519-2500 (Phone)

Northern Queens: 718-457-1017 (Phone)

NHS Home Ownership Center:
718-230-7610 (Phone)

Queens: 718-206-3286 (Phone)

Staten Island: 718-816-1521 (Phone)

www.nhsnyc.org

NYC Mayor's Office for People with Disabilities: Project Open House

Helps income-eligible people make their homes barrier free.

100 Gold Street, 2nd Floor

New York, NY 10038

<http://www.nyc.gov/html/mopd/html/poh/poh.shtml>

New York City Housing Authority Furniture Distribution Program

NYCHA acquires and distributes gently used furniture items to residents in need. Priority is given to residents who have relocated from a homeless shelter, victims of domestic violence, and families impacted by disasters. Furniture distribution is available to NYCHA residents in all five boroughs.

Call for more information:

Bronx: 718-409-8699 (Phone)

Brooklyn: 718-498-3243 (Phone)

Manhattan: 212-334-2543 (Phone)

Queens: 718-206-3286 (Phone)

Staten Island: 718-816-1521 (Phone)

People First Medicaid Waiver

If you have a child with an intellectual disability and are enrolled in this waiver program, it might be possible for Medicaid to pay for environmental modifications. Contact your local Developmental Disability Resource Office.

Bronx: 718-430-0842

Brooklyn: 718-642-6000

Manhattan: 646-766-3220

Queens: 718-217-4242

Staten Island: 718-982-1903

http://www.opwdd.ny.gov/opwdd_services_supports/people_first_waiver/home

Citywide (Continued)

Rebuilding Together

This national organization provides free home rehabilitation. They give priority to seniors and families of people with disabilities.

PO Box 3726

Grand Central Station

New York, NY 10163

800-473-4229 (Toll-free)

212-362-1636 (Phone)

<http://rebuildingtogethernyc.org/>

The Partnership for the Homeless -

Furnish a Future

Provides furniture and other services to families moving out of shelters. Connects families to resources in their new neighborhood, and offers follow up services. For more information, email Ed Snowden at: esnowden@pfth.org.

<http://partnershipforthehomeless.org/pages/furnish-a-future/>

Brooklyn

Southside United HDFC

Rehabilitation of buildings in South Williamsburg as well as social services.

213 S 4th St

Brooklyn, NY 11211

718-387-3600 (Phone)

www.lossures.org

Chapter 2: Social Services

Agencies Offering Information and Referral

Child Abuse

Deaf and Hard of Hearing

Domestic Violence Resources

Food Resources

Housing Resources

Immigrant Resources

Public Benefits



This section includes agencies that provide support services to individuals and families who have come from other countries and need help

getting services. Some of the agencies offer assistance to all families, while others focus on specific countries.

Immigrant Resources

General

Citywide

Administration for Children's Services (ACS)

ACS provides basic information about child care, Head Start, abuse and neglect, caring for your new baby, and housing resources in several languages.

150 William Street

New York, NY 10038

212-341-0900 (Phone)

Translated Materials Page:

http://www.nyc.gov/html/acs/html/translation/translated_documents.shtml

Asian American Federation

Provides advocacy and information for all Asian Americans including a resource directory on services.

120 Wall Street, 3rd Floor

New York, NY 10005

212-344-5878 (Phone)

www.aafny.org

Resource directory:

<http://www.aafederation.org/doc/HSDFINAL2011.pdf>

Asian Americans for Equality

Assistance for all Asian groups in NYC in areas of housing help, social services and quality of life issues.

108 Norfolk Street

New York, NY 10002

212-964-2288 (Phone)

www.aafe.org

Citywide

Asian American Legal Defense Fund

Legal assistance to Asian Americans.
99 Hudson Street, 12th Floor
New York, NY 10013
212-966-5932 (Phone)
www.aaldef.org

Asian Women in Business

Provides a comprehensive listing of support organizations that assist Asian Americans.
42 Broadway, Suite 1748
New York, NY10004
212-868-1368 (Phone)
www.awib.org

Asociacion Tepeyac de New York

Advocacy for Mexican families and other Latino families. Help with immigration issues, landlord issues, and legal concerns.
38 W. 38th Street, 2nd Floor
New York, NY10018
212-633-7108 (Phone)
www.tepeyac.org

Brooklyn Chinese American Association

Assistance for Chinese Americans in the areas of immigration, crime victim support, housing, SSI and all areas of social services. Various youth programs are offered.
5000 8th Avenue
Brooklyn, NY11220
718-438-0008 (Phone)
www.bca.net

Chhaya CDC

Housing advocacy for South Asian families.
37-43 77th Street
Jackson Heights, NY 11372
718-478-3848 (Phone)
www.chhayacdc.org

Charles B. Wang Community Health Center

Multi-service medical and social services for Chinese families. They have a special support network for parents of children with disabilities.
125 Walker Street
New York, NY10013
212-379-6988 (Phone)

268 Canal Street
New York, NY10013
212-379-6988 (Phone)

168 Centre Street
New York, NY10013
212-379-6988 (Phone)

136-26 37th Avenue
Flushing, NY11354
718-886-1212 (Phone)
www.cbwchc.org

Chinese American Planning Council

Multi-service organization providing many social services and direct support to Chinese families.
165 Eldridge Street
New York, NY10002
212-792-4542 (Phone)
212-941-0030 (Phone)
www.cpc-ny.org

Chinese Community Partnership for Health

NYP/Lower Manhattan Hospital Mother and Baby home visiting for Chinese mothers, women's health project, and various health screenings.
170 William Street
New York, NY 10038
212-312-5740 (Phone)

Citywide (Continued)

Chinese Consolidated Benevolent Association
Supports Chinese American families through educational and support programs.
62 Mott Street
New York, NY 10013
212-226-6280 (Phone)
www.ccbanyc.org

Coalition for Asian American Children and Families
Advocates for child welfare, health and education concerns of Asian Americans.
50 Broad Street, 18th Floor
New York, NY 10004
212-809-4675 (Phone)
www.cacf.org

Coalition for Hispanic Family Services
Serving the Brooklyn communities of Bushwick, Williamsburg, East New York and the Queens communities of Ridgewood, Elmhurst and Corona, this multi-service organization assists with many areas of social service needs.
315 Wykoff Avenue
Brooklyn, NY 11237
718-497-6090 (Phone)
www.hispanicfamilyservicesny.org

Federation of Italian American Organizations of Brooklyn
Comprehensive social services for Italian Americans.
7403 18th Avenue
Brooklyn, NY 11204
718-259-2828 (Phone)
www.fiaobrooklyn.org

General Human Outreach (GHO)
Family support services for Asian families of children with disabilities.
125-10 Queens Boulevard
Kew Gardens, NY 11415
718-261-6698 (Phone)
www.ghoinc.org

Haitian-American Community Coalition, Inc.
Assistance for Haitian Creole-speaking Haitians in the areas of housing, documentation translation, English as a second language, and job readiness.
123 Linden Boulevard, 3rd Floor
Brooklyn, NY 11226
718-940-2200 (Phone)

1001 Eastern Parkway
Brooklyn, NY 11213
718-221-9640 (Phone)

Haitian Americans United for Progress, Inc.
Assistance for Haitian Creole-speaking Haitians in many types of family support, immigration help, translation help and family counseling.
221-05 Linden Boulevard
Cambria Heights, NY 11411
718-527-3776 (Phone)
www.haupinc.org

Immigration Advocacy Services, Inc.
Legal assistance for immigrants on a variety of issues, in Arabic, Greek, Hindi, Punjabi, Spanish, and Urdu.
24-40 Steinway Street
Astoria, NY 11103
718-956-8218 (Phone)
<http://www.immigrationadvocacy.com/>

Citywide (Continued)

Immigration Advocates Network

Online network of professionals that assist immigrant families, and a comprehensive listing of advocacy services for immigrant families.

www.immigrationadvocates.org

Immigration Coalition

An umbrella policy and advocacy organization for nearly 200 groups throughout NYS that assist immigrants and refugees in all areas of need.

They provide extensive listings of support Organizations.

137 W. 25th Street, #12

New York, NY 10001

212-627-2227 (Phone)

www.thenyic.org/home

Lawyers that Assist with Deportation

Low-Cost and Free Assistance:

<http://www.thenyic.org/find-help>

Italian Board of Guardians, Inc.

Comprehensive social service assistance to both Italian and non-Italian speaking families.

7403 18th Avenue

Brooklyn, NY 11204

718-232-4242 (Phone)

www.ibgny.org

The Jewish Education Project

Online resource guide with many advocacy organizations for Orthodox Jewish families, "School Related Services for Jewish Persons with Special Needs".

520 8th Avenue, Suite 1500

New York, NY 10018

646-472-5300 (Phone)

http://www.thejewisheducationproject.org/sites/default/files/uploaded/The%20Jewish%20Education%20Project%20Special%20Needs%20Resource%20Guide%202011-2012--Online_0.pdf

Korean American Community Service Center of New York, Inc.

Cultural, educational, economic and social services support for Korean Americans.

202-16 45th Avenue

Bayside, NY 11361

718-352-2723 (Phone)

www.kaccny.org

Maidstone Foundation

Support for Russian families caring for children with developmental disabilities.

1225 Broadway, 9th Floor

New York, NY 10001

610-896-3939 (Phone)

www.maidstonefdn.org

Citywide (Continued)

Make the Road

Community organizing and support for Latino Americans as well as eviction prevention, housing repairs and landlord tenant disputes.

301 Grove Street
Brooklyn, NY 11237
718-418-7690 (Phone)

92-10 Roosevelt Avenue
Jackson Heights, NY
718-565-8500 (Phone)

161 Port Richmond Avenue
Staten Island, NY 10302
718-727-1222 (Phone)
www.maketheroadny.org

New York Asian Women's Center

Support to Asian women who have or are experiencing any type of violence. They provide support, emergency shelters, education and immigration assistance.

32 Broadway, 10th Floor
New York, NY 10004
www.nyawc.org

New York Coalition for Asian American Mental Health

Their goal is to improve mental health services to all Asian Americans in NYC.

c/o Two Bridges
275 Cherry Street
New York, NY 10002
212-729-4524 (Phone)
www.asianmentalhealth.org

NYC Mayor's Office of Immigrant Affairs

Information and referral to services and organizations meeting the needs of NYC Immigrants. Call 311 and ask to be transferred.

www.nyc.gov/html/imm/html/home/home.shtml

NYC services translated into various languages: www.nyc.gov/html/lg/html/home/home.shtml

HRA Public Benefits for Immigrants Guide:

http://www.nyc.gov/html/hra/downloads/pdf/services/faq/pub_benefits_guide_immigrants.pdf

Russian Speaking Community Council of Manhattan and the Bronx

Provides information about immigrant rights and support for Russian-speaking families.

244 5th Avenue, Suite 200
New York, NY 10001
212-726-2082 (Phone)
www.rccmb.org

SAKHI for South Asian Women

PO Box 20208
Greeley Square Station
New York, NY 10001
212-868-6471 (Helpline)
212-714-9153 (Office)
www.sakhi.org

Chapter 2: Social Services

Agencies Offering Information and Referral

Child Abuse

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Food Resources

Housing Resources

Immigrant Resources

Public Benefits



This section provides information on public benefit programs and agencies that will help families apply for them.

It is divided into three (3) topics: **Finding Information, Applying for Benefits, and Benefit Programs**

Public Benefits

Finding Information

Citywide

311 Online

Online NYC tool that provides access and information to hundreds of NYC services, jobs and resources, including health and human services.

<http://www.nyc.gov/apps/311/>

Access NY

Search for eligibility for 30 city, state and federal benefit and health programs.

<https://a858-ihss.nyc.gov>

The ARC Medicaid Reference Desk

Nationwide information center about Medicaid benefits for people with developmental disabilities.

1825 K Street, Suite 200
Washington, DC 20006
800-433-5255 (Toll-free)

Benefits Plus Learning Center

The agency offers information about public benefits and housing issues.

105 E. 22nd Street
New York, NY 10010
212-614-5552 (Phone)

<http://www.cssny.org/programs/entry/center-for-benefits-and-services>

The Benefits Plus Learning Center's "Benefit Tools" provides quick links to many useful resources on public benefits and housing Resources. It is available at:

<http://benefitsplus.cssny.org/benefit-tool/benefit-tools>

Citywide (Continued)

Health Information Tool for Empowerment (HITE)

A website offering access to many of NYC 's support programs, including benefits and medical and social services.

866-370-HITE (4483) (T oll-free)

www.hitesite.org

New Direction Services, Inc.

Non-profit organization that provides all types of social service assistance.

1027 Post Ave

Staten Island, NY 10302

718-447-3786 (Phone)

www.newdirectionservices.org

New York City Affordable Housing Resource Center

NYC 's online tool to find information on all aspects of City housing, including renting an apartment, buying a home, and maintaining an apartment. It includes all of the City's affordable housing lottery listings:

<http://www.nyc.gov/html/housinginfo/html/home/home.shtml>

New York City Administration for Children's Services (ACS)

Help and support for families involved with ACS who are caring for children with developmental disabilities.

Developmental Disabilities Unit

Office of Child and Family Health

150 William Street, 8th Floor 8-K4

New York, NY 10038

212-341-8902 (Phone)

<http://www.nyc.gov/html/acs/html/home/home.shtml>

ACS' s search engine for locating preventive service agencies:

<http://a068-preventivesse.nyc.gov/psse/search?actionType=search>

ACS Resources and Information

This is an online directory of information and resources that will help meet the various needs of families receiving services through ACS or its provider agencies. The links connect to a wide range of resources and information ranging from mental health and substance abuse treatment, to childcare, housing and more.

http://www.nyc.gov/html/acs/html/staff/resources_preventive.shtml

New York City Human Resources Administration (HRA)

Information about city health care programs, public assistance and other social services
Call 311 and ask to be transferred.

www.nyc.gov/html/hia/html/resources/community.shtml

NYC Health Insurance Link

HRA 's web-based tool that allows individuals, families and businesses to search for free or low-cost health insurance plans and resources.

<http://www.nyc.gov/html/hia/html/home/home.shtml>

Child Support

HRA 's web-based calculator that estimates the amount of child support to be paid by the non-custodial parent based on his/her annual income:

http://www.nyc.gov/html/hra/html/services/child_support_calculator.shtml

Citywide (Continued)

Office of Temporary and Disability Assistance

“ My Benefits Online Search Engine ” that allows you to find all possible NYS benefits.

40 North Pearl Street

Albany, NY 12243

518-208-4485 (Phone)

<https://mybenefits.ny.gov/web/otda/prescreening?>

Office of Temporary and Disability Assistance:

NYS government resources page for working parents.

<http://otda.ny.gov/workingfamilies/>

Preventive Services Directory-ACS

The Administration for Children 's Services publishes a guide that lists all the agencies that can provide families with preventive services that can keep families together and provide support.

Call 311 and ask for preventive services.

http://prtl-prd-web.nyc.gov/html/acs/html/support_families/preventive_services.shtml

Project Fair

Project FAIR provides access to information about public benefits programs, rights in the administrative fair hearing process, and services throughout the City. It helps secure quality fair hearing representation and assistance for cash assistance, food stamp, and Medicaid applicants and recipients. It also serves as a resource for organizations working with low-income and homeless New Yorkers.

Project FAIR

c/o The Legal Aid Society

111 Livingston Street, 7th floor

Brooklyn, NY 11201

718-422-2752 (Phone)

<http://www.legal-aid.org/en/civil/civilpractice/projectfair.aspx>

Single Stop USA

Benefits counseling in NYC with many locations.

Click on Locations and then New York.

212-480-2870

<http://www.singlestopusa.org>

SEEDCO

Navigate the world of NYC social service benefits.

915 Broadway, 17th Floor

New York, NY 10010

212-473-0255 (Phone)

www.earnbenefits.org

They also have listings of organizations that donate clothing

<http://newyork.earnbenefits.org/page.php?pageID=278>

Urban Justice Center

The Safety Net Project (SNP) provides legal assistance for families deemed ineligible for public assistance benefits, food stamps, public housing and emergency shelter.

646-602-5600 select “ 4 ” (Phone)

<http://www.urbanjustice.org/>

This topic includes agencies that will help families obtain benefits, or refer them to other agencies that can help.

Citywide

Arab American Family Support Center

Social services advocacy and housing assistance for Arab Americans.

150 Court St
Brooklyn, NY 11201

350 Jay Street
Brooklyn, NY 11201
718-250-5035 (Phone)

37-10 30th Avenue
Long Island City, NY 11101

Benefits Plus Learning Center

Counseling about public benefits and housing issues.

105 E. 22nd Street
New York, NY 10010
212-614-5552 (Phone)

<http://www.cssny.org/programs/entry/center-for-benefits-and-services>

The Benefit Plus Learning Center's popular "Benefit Tools" is the solution for the advocate looking for quick links to many useful resources on public benefits and housing resources. <http://benefitsplus.cssny.org/benefit-tool/benefit-tools>

LawHelp:

Pro Bono Net's web-based tool that allows individuals to search for free legal aid referrals by state. Topics include health, immigration, workers' rights, housing, public benefits, education, veterans, and disability.

www.lawhelp.org

Public Benefits

Benefit Programs

This topic provides information on government benefit programs. Government benefits are usually based on things like income, family

make-up, and documentation status. Some benefits are only for children with disabilities while others are available to everyone.

Citywide

Family and Medical Leave Act

The federal law that allows you to take time off from work to care for a family member with an illness or disability, without being fired.

<http://www.dol.gov/dol/topic/benefits-leave/fmla.htm>

Home Care Services Program:

If your child has Medicaid, s/he may qualify for Home Care services. Refer to [Chapter 1: Home Care](#) for more information.

Community Alternative Systems Agency (C A S A)

http://www.nyc.gov/html/hra/downloads/pdf/services/micsa/casa_offices.pdf

Developmental Disabilities Unit

Office of Child and Family Health
150 William Street, 8th Floor 8-K4
New York, NY 10038
212-341-8902 (Phone)

<http://www.nyc.gov/html/acs/html/home/home.shtml>

New York City Child Care Tax Credit

Families might be entitled to a tax credit if they are paying for child care.

http://www.nyc.gov/html/ofe/downloads/pdf/nyc_child_care_tax_credit.pdf

New York City Department of Housing and Preservation Development

Online resource that provides information on subsidized apartments available through an Open Lottery System.

Housing Lottery:

<http://www.nyc.gov/html/hpd/html/buyers/lotteries.shtml>

Medicaid Information

Information about where to apply for Medicaid, federal health insurance for low income families.

http://www.nyc.gov/html/hra/html/services/medicaid_offices.shtml

Supplemental Nutrition Assistance Program - SNAP (Used to be called Food Stamps)

Refer to [Chapter 2: Food Resources](#) for more information.

Supplemental Security Income (SSI)

Learn about SSI and where to apply. This is a monthly subsidy to help provide for your child's needs. It is income based, and you must provide documentation showing that your child has a disability that results in severe functional limitations.

800-772-1213 (Toll-free)

<https://secure.ssa.gov/apps6z/FOLO/fo001.jsp>

Citywide (Continued)**Women Infants and Children 's Program (WIC)**

Supplemental nutrition for children under 5.

800-522-5006 (Toll-free)

http://www.health.ny.gov/prevention/nutrition/wic/local_agencies.htm

WIC Screening Tool

The Food and Nutrition Service has a web-based calculator to determine eligibility for WIC:

<http://www.fns.usda.gov/wic/>

Healthy Families New York Home Visiting Program

The Healthy Families New York Home Visiting Program offers home-based services to expectant families and new parents, beginning prenatally or shortly after the birth of the child. Participants are screened to identify risk factors and stressors that the family may face. Families who participate in the program are offered long-term in-home services until the child is in school or Head Start.

Healthy Families New York program sites are listed here:

http://www.healthyfamiliesnewyork.org/programsites_nyc.cfm

Nurse Family Partnership

The Nurse-Family Partnership Nurse Home Visitors work with low-income young women who are pregnant with their first child, helping these vulnerable young clients achieve healthier pregnancies and births, stronger child development, and a path toward economic self-sufficiency.

<http://www.nursefamilypartnership.org/locations/New-York/find-a-local-agency/>

Citywide (Continued)

Office for People with Developmental Disabilities (OPWDD)

The New York State Office for People With Developmental Disabilities (OPWDD) is responsible for coordinating services for more than 126,000 New Yorkers with developmental disabilities, including intellectual disabilities, cerebral palsy, Down syndrome, autism spectrum disorders, and other disabilities. It provides services directly and through a network of nonprofit service providing agencies.

Supports and services, which include Medicaid funded long-term care services such as habilitation and clinical services, as well as residential supports and services, are provided in community settings across the state. In addition to these Medicaid services, OPWDD also provides New York State-funded family support services.

Early Intervention Service Coordinators are required to discuss possible OPWDD services with parents, and with parent consent, notify OPWDD when a child is potentially eligible.

The “**Access to Service Resource Booklet**” which explains the OPWDD referral and eligibility process as well as services under OPWDD can be found at:

<http://www.opwdd.ny.gov/welcome-front-door/resource-booklet>

If a parent is interested in obtaining OPWDD services, the service coordinator can assist the parent in making a referral. Children must meet eligibility criteria for OPWDD. Eligibility for OPWDD and EI overlap, but are not the same.

Every NYC borough has a Developmental Disability Regional Office (DDRO) :

- Brooklyn: 718-642-6000 (Phone)
718 642-6053 (Phone)
718-642-6054 (Phone)
- Metro Manhattan: 646-766-3466 (Phone)
646-766-3471 (Phone)
- Metro Bronx: 718-430-0700 (Phone)
718-430-0482 (Fax)
- Queens: 718-217-4242 (Phone)
- Staten Island: 718 983-5200 (Phone)
718 983-9768 (Phone)

All people applying for OPWDD services will need to attend an educational session about the **Front Door** approach to services. For more information, contact the **Front Door** access number for your borough:

- Queens: 718-217-6485 (Phone)
- Brooklyn: 718-642-8576 (Phone)
- Manhattan: 646-766-3220 (Phone)
- Bronx: 718-430-0757 (Phone)
- Staten Island: 718-982-1913 (Phone)

<http://www.opwdd.ny.gov/>

Chapter 3: Children's Resources

Child Care

Recreation and Socialization

Sensory Gyms

Wish Granting Organizations



This section contains information on finding child care services for a child with disabilities. It is divided into four (4) topics: **General, Locating**

Information, Referrals to After-School Programs, and Children with Disabilities.

Child Care

General

This topic includes information about child care options that are available to families.

Citywide

Can My Child Receive Medication While in Child Care?

Sometimes children with disabilities require medication during the time they are in child care. By calling the Child Care Resource and Referral (CCR&R) organizations, you can find out which child care providers have gone through Medication Administration Training (MAT Training) and are permitted to administer medication to your child.

To speak to a NYS-licensed RN on staff at one of the CCR&R agencies, call: 888-469-5999 (Toll-free)

Need Help Paying for Child Care?

The Administration for Children's Services (ACS) determines a family's eligibility for subsidized child care. If you are working, or attending school or a job-training program, you may be eligible. Call 311 for information.

To request an application log onto:

http://www.nyc.gov/html/acs/html/child_care/child_care_information.shtml

Families can also use the Child Care Eligibility Wizard on the ACS website to determine if they qualify for a subsidy at:

www.nyc.gov/html/acs/chidcare_eligibility/wizard.html

Citywide (Continued)

New York City Child Care Tax Credit

You might be entitled to a tax credit if you are paying for child care.

http://www.nyc.gov/html/ofe/downloads/pdf/nyc_child_care_tax_credit.pdf

NYC DOHMH Bureau of Day Care

NYC Department of Health and Mental Hygiene, Bureau of Child Care (NYC DOHMH) regulates child care centers in NYC and is the registrar for family, group family and school age child care programs regulated by the NYS Office of Children and Family Services. To find out if a child care center is registered/licensed or has violations that have not been corrected, contact your borough office or visit:

<https://a816-healthpsi.nyc.gov/ChildCare/Search.do>

Bronx

For Group Child Care: 718-579-7775 (Phone)

For Home-based & School-age Child Care:
718-410-3903 (Phone)

Brooklyn and Staten Island

For Group Child Care: 718-222-6323 (Phone)

Queens

Home-based and School-age Child Care:
718-393-6257 (Phone)

Group Child Care Centers:
718-520-4926 (Phone)
718-520-4927 (Phone)

NYS Office of Children and Family Services

This website contains information about family, group and school-age child care programs.

518-473-7793 (Phone)

<http://ocfs.ny.gov/main/childcare/looking.asp>

The Zero to Three National Resource Center for Infants, Toddlers and Their Families

Provides information on choosing appropriate child care for infants.

<http://www.zerotothree.org/early-care-education/child-care/choosing-quality-child-care.html>

There is a way to pick your own child care provider and get help paying for that person:

Consumer Directed Personal Assistance Program (CD-PAP)

Depending on the type of Medicaid you child has (Medicaid waiver, MCP, SNP, or fee-for -service), Medicaid might pay someone you already know and trust to care for your child. To find out, contact your local Community Alternative Systems Agency (CASA) Office. To find your local CASA office you can contact NYC Homecare: 212-676-6800 (Phone)

To apply, you will need a doctor to fill out a form called an M11Q. Homecare can send it to you. If approved, you can choose the person to care for your child and Medicaid might pay that person.

http://www.health.ny.gov/health_care/medicaid/program/longterm/cdpap.htm

Child Care

Finding Information

This topic includes agencies and programs that can help families find child care for infants,

preschool or school-age children. Child care may be in programs for children with disabilities only, or in programs for all children.

Citywide

Child Care Information and Referral

The New York City Child Care Resource & Referral Consortium offers free information and referral services for families with children birth-school age. Request assistance in English, Spanish, Chinese languages or Haitian-Creole by calling: 888-469-5999 (Toll-free)

CCI-Center for Children's Initiatives, Inc.

322 Eighth Avenue, 4th Floor
New York, NY 10001
212-929-7604 (Phone)
212-929-6911 (Phone)
www.centerforchildrensinitiatives.org

Child Development Support Corporation

352-358 Classon Avenue
Brooklyn, NY 11238
718-398-6738 (Phone)
718-398-6370 (Phone)
www.cdscnyc.org

Chinese-American Planning Council /

Asian Family Services

165 Eldridge Street
New York, NY, 10002
212-941-0030 (Phone)
<http://cpc-nyc.org/>

Committee for Hispanic Children and Families

110 William Street, Suite 1802
New York, NY 10038
212-206-1090 (Phone)
www.chcfinc.org

Day Care Council of New York

2082 Lexington Avenue, Suite 204
New York, NY 10035
212-206-7818 (Phone)
www.dccnyinc.org

Child Care

Referral to Afterschool Programs

This topic includes information about agencies that provide information about and referrals to

after-school programs for school-age children ages five through eighteen (5-18).

Citywide

New York City Youth Connect

Information line about afterschool programs for NYC children.

800-246-4646 (Toll-free)

<http://www.nyc.gov/html/dycd/html/afterschool/ost.shtml>

Partnership for After School Education

You can search for afterschool programs in your neighborhood

212-571-2664 (Phone)

www.pasesetter.com

Child Care

Children with Disabilities

This topic provides information about obtaining child care or temporary relief from caregiving

responsibilities (respite) for families who have children with disabilities.

Citywide

NYS Developmental Disabilities Regional Offices

Find respite for children with developmental disabilities. You often need to have Medicaid Waiver in order to qualify. See the section on OPWDD to learn more about Medicaid Waiver.

Bronx: 718-430-0757 (Phone)

Brooklyn: 718-642-6151 ext. 6000 (Phone)

Manhattan: 646-766-3379 (Phone)

Queens: 718-217-4242 ext. 6179 (Phone)

Staten Island: 718-982-1904 (Phone)

<http://www.opwdd.ny.gov/>

Resources for Children with Special Needs, Inc.

Referral to special and mainstream child care.

116 E. 16th Street, 5th Floor

New York, NY 10003

212-677-4650 (Phone)

www.resourcesnyc.org

Working Solutions, Inc.

Provides special needs nannies and childcare providers on a private pay basis.

51 E. 42nd Street, Suite 1511

New York, NY 10017

212-922-9562(Phone)

www.workingsolutioninc.com

The Jewish Community Center In Manhattan

They have a listing of teenagers who have been trained to be babysitters for children with disabilities. Private pay.

333 Amsterdam Avenue

New York, NY 10023

646-505-5729 (Phone)

www.jccmanhattan.org

Chapter 3: Children’s Resources

Child Care

Recreation and Socialization

Sensory Gyms

Wish Granting Organizations



This section is divided into two topics: **Programs for Children with Disabilities** and **Programs for All Children**.

Why is recreation important?

Recreation is a necessary part of a child’s growth and development. All children need friends. All children deserve to have fun.

Recreation and Socialization

Programs for Children with Disabilities

This topic includes recreation programs led by staff trained to work with children with disabilities.

Citywide

Autism Speaks

This organization can help you locate recreation that gives children with Autism Spectrum Disorders the attention and care that will maximize the possibility of success.

1 E. 33rd Street

New York, NY 10015

212-252-8676 (Phone)

www.autismspeaks.org/family-services/resource-guide

The Child’s Place for Children with Special Needs

At Brooklyn Public Library, there’s a place where all children can relax, play and have fun. They provide unique programs for children with and without disabilities from birth to age 12.

Flatlands

2065 Flatbush Avenue at Avenue P

Brooklyn, NY

718-253-4948 (Phone)

718-253-5034 (TTY)

(Continued on next page)

Citywide (Continued)

The Child's Place for Children With Special Needs (Continued)

Greenpoint

107 Norman Avenue at Leonard Street
718-349-8504 (Phone)
B43 or B62 towards Norman Ave
G train Nassau Ave exit

Red Hook

7 Wolcott Street at Dwight Street
718-935-0203 (Phone)

Saratoga

8 Thomas S. Boyland Street at Macon Street
718-573-5293 (Phone)
B7 towards Macon Street
J train Halsey street exit

Sunset Park

5108 4th Avenue at 51st Street
718-567-2806 (Phone)
<http://www.bklynpubliclibrary.org/only-bpl/childs-place>

Family Support Guides

If you contact your local Developmental Disability Resource Office (DDRO), you can obtain information about after-school, weekend and overnight recreation and respite programs for children with intellectual disabilities. Every DDRO can provide you with a "Family Support Guide" that contains that information.

Call:

Bronx: 718-430-0842 (Phone)
Brooklyn: 718-642-6000 (Phone)
Manhattan: 212-229-3000 (Phone)
Queens: 718-217-4242 (Phone)
Staten Island: 718-982-1903 (Phone)

You can also access the Family Support Guides by going to the following sites:

Bronx:

<http://www.bronxddcouncil.org/family-support-guide-2012/>

Brooklyn:

<http://www.brooklynddcouncil.org/#!contact-us>

Manhattan:

<http://www.manhattanddcouncil.org/directories/family-support-services-directory-2013>

Gigi's Playhouse

Fun and learning for children with Down Syndrome and their families. All ages welcome.
106 W. 117th Street
New York, NY 10026
646-801-7529 (Phone)
www.gigisplayhouse.org

Resources for Children with Special Needs, Inc.

This information and advocacy organization will help you find appropriate special needs recreation and summer programs.
116 E. 16th Street, 5th Floor
New York, NY 10003
212-677-4650 (Phone)
www.resourcesnyc.org

Agencies in this topic area will help families find recreation programs for children with and without disabilities.

Citywide

Social City

Social skills program for children 3-12 with social language difficulties.

272 6th Avenue

New York, NY 10014

201-394-7439 (Phone)

516-286-4829 (Phone)

www.socialcitynyc.com

New York City Child Care Resource & Referral Consortium

Contact this hotline to find out about various child care environments where your child can have structured fun and learning.

888-469-5999 (Toll-free)

www.nycchildcareconsortium.org

NYC Parks and Recreation

This website provides information on special and year-round programs and events in NYC parks.

<http://www.nycgovparks.org/>

NYS Office of Children and Family Services

This agency's website lets you search for licensed family, group and school-age child care programs.

518-474-9454 (Phone)

<http://ocfs.ny.gov/main/childcare/looking.asp>

Partnership for After School Education:

This organization has a website that will provide you with all types of recreation programs.

120 Broadway, Suite 230

New York, NY 10271

www.pasesetter.com

Youth Connect

This NYC information line run by the NYC

Department of Youth and Community Development provides referrals to local recreation programs. You can also search for those programs on their website.

New York City Department of Youth and Community Development

156 William Street, 6th Floor

New York, NY 10036

800-246-4646 (Toll-free)

<http://www.nyc.gov/html/dycd/html/afterschool/afterschool.shtml>

Local Parent Magazines

Look for local community newspapers as well as citywide journals such as:

Big Apple Parent:

212-315-0800 (Phone)

<http://nymetroparents.com/index.cfm>

NY Family:

212-268-3086 (Phone)

<http://www.newyorkfamily.com/contact/>

Chapter 3: Children's Resources

Child Care

Recreation and Socialization

Sensory Gyms

Wish Granting Organizations



Sensory Gyms provide activities to help children with sensory processing disorders. Occupational therapists (OT) and physical therapists (PT) may provide services in sensory gyms.

Explanation of terms in this section:

Early Intervention (EI) authorization: These providers have NYS authorization to provide services to children (birth to 3 years) who have Individualized Family Service Plans (IFSPs) authorizing OT or PT.

Committee on Preschool Special Education (CPSE): These providers accept children (ages 3

to 5)who have Individual Education Plans (IEPs) authorizing OT or PT.

Related Services Authorization (RSA): For children (ages 5 to 21) receiving services through the Department of Education. When a related service is authorized, and the Department is not able to provide the service, a parent can ask for a Related Service Authorization. A parent may then look for a provider who accepts RSA to provide the service.

Private Pay: These providers accept children whose parents will pay for the service.

Sensory Gyms

General

Bronx

Kouls Sensory Gym

Accepts CPSE, RSA and private pay.

3434 Tibbett Avenue

Bronx, NY 10463

917-405-3044 (Phone)

www.koulsotsensorygym.com

Occupational Therapy Associates of New York, PLLC

Accepts private pay and RSA. Ages 3 and older.

1250 Waters Place, Suite 501

Bronx, NY 10461

718-319-1740 (Phone)

www.occupationaltherapyassociates.com

Brooklyn

The Ability Center

Accepts RSA only. Ages 3 and older.
3521 Avenue S East 36th Street,
Brooklyn, NY 11234
718-336-3832 (Phone)
<http://theabilitycenter.net>

Balancing Act Occupational Therapy

Accepts CPSE, RSA, private pay and insurance.
Not an approved EI provider but will see children
birth to age 21.
6002 New Utrecht Avenue
Brooklyn, NY 11219
718-633-2605 (Phone)
www.balancingactot.com

**Brooklyn Community Management, LLC.
Medical & Therapy Center**

Accepts most insurance plans, Medicare,
Medicaid and RSA.
Offers: Snoezelen Room, Sensory Integration
Room, Aquatic Therapy, in addition to OT, PT,
Speech Language Therapy, Pediatric Medicine,
Physiatry, Podiatry, Internal Medicine.
2555 Nostrand Avenue (between Avenues K
and L)
Brooklyn, NY 11210
718-951-8800 (Phone)

**Dynamic Solutions Physical and Occupational
Therapy**

EI with IFSP authorization. RSA and private pay
for children over 3. Birth through 18.
532 Court Street
Brooklyn NY, 11231
718-254-0800 (Phone)
<http://www.dynamicsolutionstherapy.com>

Extreme Kids and Crew

Not a sensory gym but they have many sensory
activities for children of all ages with special
needs.
40 Brevoort Place
Brooklyn, NY 11216
718-576-6471 (Phone)

On September 17, 2013 Extreme Kids & Crew
and the NYC Parks Department officially opened
CAP House, a free indoor sensory play space for
children with special needs/disabilities, ages 6
months to 4 years. CAP House is located within
the Crispus Attucks Playground, at the corner of
Fulton and Classon Avenues in Clinton Hill,
Brooklyn. To join a playgroup or take part in the
home school program, email:
info@extremekidsandcrew.org.

For more information about Extreme Kids
& Crew: <http://www.extremekidsandcrew.org>

Eurofitness Pediatric Rehabilitation Center

EI with IFSP authorization, RSA, private pay and
various private health insurances. Birth to 18.
2310 65th Street
Brooklyn NY 11204
718-234-7848 (Phone)
718-234-1703 (Fax)
<http://www.eurofitnessrehab.com>

Family Physical Therapy

Accepts private pay, RSA and private insurance.
Will work with children under 3 but not through EI.
Birth to adults.
3036 Avenue U, 11229
2555 Ocean Avenue 2nd Floor
Brooklyn, NY 11229
718-732-3869 (Phone)
<http://www.familytherapyyny.com>

Brooklyn (Continued)

Mindful Parenting Brooklyn-The Smart Room

Private pay.
143 Waverly Place
Brooklyn, New York 11205
646-308-1530 (Phone)
www.mindfulparentingbrooklyn.com

Omni Childhood Center

Children birth to 3 with private pay. Also accepts CPSE, RSA, and private insurance. Birth to age 16.
1651 Coney Island Avenue,
Brooklyn, NY 11230
718-998-1415 (Phone)

18 Heyward Street
Brooklyn, NY 11211
718-802-1550 (Phone)
<http://www.omnirehab.com/childhood.php>

Pathways of Therapeutic Wellness

Private pay, CPSE and RSA accepted.
Children 3-14.
1640 63rd Street
Brooklyn, NY 11204
732-740-9682 (Phone)
718-234-5700 (Phone)
718-234-5755 (Phone)

Rivendell School

Accepts CPSE and RSA. Services 3 –5 primarily, and older on a case by case basis.
277 Third Avenue
Brooklyn, NY 11217
718-499-5667 (Phone)
http://www.rivendellnyc.org/services/Services_home.html

Run Jump Roll

Children birth to 3 with private pay. Accepts CPSE and RSA for over 3.
433 Third Avenue, Suite 2
Brooklyn, NY 11217
347-227-7748 (Phone)

Sensory Freeway

Accepts RSA, private pay and insurance. Birth to age 12.
9306 Fourth Avenue,
Brooklyn, NY 11209

8802-8804 5th Avenue
Brooklyn, NY 11209
718-238-7451 (Phone)
<http://sensoryfreeway.com>

Small Steps Big Leaps

Accepts CPSE and RSA. Children 3 - 21.
159 20th Street Suite 3A
Brooklyn, NY 11215
347-534-7796 (Phone)
917-699-2724 (Phone)
<http://www.smallstepsbigleapsnyc.com>

Sowing Seeds Therapeutic Collective

Children birth to 3 with private pay. Accepts CPSE and RSA. Birth to age 14.
540 President Street Suite 2G
Brooklyn, NY 11217
718-855-3626 (Phone)

Manhattan

Artistic Quality Therapy Associates

Accepts CPSE, RSA and private pay.
227 W. 29th Street, #3R
New York, NY 10001
212-736-8900 (Phone)
www.aqtapllic.com

The Comprehensive Center for Rehabilitation

Accepts RSA , CPSE, private insurance
Medicaid and private pay. Ages 3 to 21.
460 Grand Street
New York, NY 10002
212-539-0257 (Phone)
<http://www.comprehensivecenter.com/index.asp?menu=home>

Comprehensive Therapy Center of New York

Accepts EI with IFSP authorization, RSA,
insurance and private pay.
20 East 35th Street, Suite 1B
New York, NY 10016
212-683-4288 (Phone)
<http://www.ctcofny.com>

Connect the Dots Occupational Therapy

Accepts RSA , private pay and will help with
insurance reimbursement.
38 West 32nd Street, Suite 1403
New York, NY 10001
212-290-0290 (Phone)
<http://connectthedotstherapy.com>

Coopers Kids

Accepts CPSE, RSA, and private pay.
207 East 84th Street, Room 205
New York, NY 10028
212-517-2777 (Phone)

Createabilities

Will work with children in EI for private pay.
They accept CPSE, RSA, and private pay. Birth
to age 21.
250 5th Avenue, Suite 201

New York, NY 10001
212-685-3266
(Phone)
www.createabilitiesot.com

Emerge and See Education Center

Will work with children in EI for private
pay. Primarily 4 and older.
164 W 25th Street, Suite 7R
New York, NY 10001
212-256-0846 (Phone)
<http://emergeandsee.net>

Hospital for Joint Diseases

Services birth through 19. Insurance or private
pay.
301 East 17th Street
New York, NY 10003
212-598-6539 (Phone)
<http://hjd.med.nyu.edu/physoccc/patient-services/pediatrics>

Just Play NYC

Services birth through young adult. Accepts EI
with IFSP authorization, CPSE, and RSA.
740 West End Avenue, Suite 3
New York, NY 10025
212-665-5119 (Phone)
<http://www.justplaynyc.com>

Making Milestones

Accepts EI with IFSP authorization, CPSE and
private pay.
1841 Broadway, Suite 507
New York, NY 10023
212-757-2559 (Phone)

320 East 65th Street, Suite 117
New York, NY 10065
212-249-2588 (Phone)

Manhattan (Continued)

Making Milestones (Continued)

150 West 92nd Street
New York, NY 10025
212-595-1705 (Phone)

Sage for Children

Will work with children in EI for private pay.
Accepts CPSE, RSA and private pay. Birth to 7 years.

140 West End Avenue, Suite 1G
New York, NY10023
212-787-4086 (Phone)
<http://www.sageforchildren.com>

Sensation

Accepts CPSE, RSA, and private pay.
Birth to age 21.

127 West 82nd Street, Suite 1B
New York, NY10024
212-362-6243 (Phone)
<http://www.sensationnewyork.com/Pages/default.aspx>

The SMILE Center

Accepts EI with IFSP authorization.

171 Madison Avenue, 5th Floor
New York, NY10016
212-400-0383 (Phone)
<http://smileny.org>

SNACK (Go Fish)

Private pay only. Not a Sensory Gym but conducts many sensory activities for children on the Spectrum. Ages 3-18 only.

220 East 86th Street
New York, NY10028
212-439-9996 (Phone)
<http://snacknyc.com>

Speech Zone

Accepts CPSE, RSA, health insurance and private pay for ages 3 to 21. Private pay or insurance only for birth to age 3.

2112 Broadway
New York, NY 10023
212-799-1750 (Phone)
<http://www.speechzoneny.com>

SPOTS: Special Programs in Occupational Therapy

Not an EI provider. Accepts CPSE, RSA and private pay. Services birth to 18.

611 Broadway Street, Suite 908
New York, NY 10012
212-473-0011 (Phone)
<http://www.spotsot.com/main.html>

Support by Design

Accepts EI with IFSP authorization. Accepts CPSE, RSA, and private payment for older children.

138 Reade Street
New York, NY 10013
212-608-9660 (Phone)
<http://supportbydesign.net>

Watch Me Grow

Accepts CPSE and RSA as well as private pay.
Ages 3-21.

162 West 72nd Street, 5th floor
New York, NY10023

361 East 19th Street, Top floor
New York, NY 10003
212-721-5220 (Phone)
<http://watchmegrownyc.com>

Sensory Gyms

General

Queens

All In 1 Spot with TheraTalk

Accepts CPSE, RSA, insurance and private pay; insurance and private pay only for birth to age 3.

150-50 14th Road

Whitestone, NY 11357

718-767-0091 ext. 0071 (Phone)

<http://www.spotwiththeratalk.com>

Therapy For Kids

CPSE and RSA or private pay. Accepts children 3 and older.

68-68 Main Street

Flushing, NY 11367

718-793-5202 (Phone)

Emilia's Kids

EI with IFSP authorization. CPSE and RSA and private pay for older children.

84-03 57th Avenue

Elmhurst, NY 11373

718-899-9060 (Phone)

Staten Island

The Perfect Playground

CPSE, RSA, and private pay.

Birth-21.

3391 Richmond Avenue

Staten Island, NY 10312

1605 Forest Avenue

Staten Island, NY 10302

120 Rathbun Avenue

Staten Island, NY 10312

718-608-9170 (Phone)

<http://www.theperfectplaygroundny.com>

Therapy Pros

Private pay and RSA accepted. 3 years and older.

962-966 Manor Road

Staten Island, NY 10314

718-982-5944 (Phone)

<http://www.therapy-pros.com/about.html>

Chapter 3: Children's Resources

Child Care

Recreation and Socialization

Sensory Gyms

Wish Granting Organizations



Organizations in this section respond to requests from families of children with life-threatening conditions. Sometimes they will consider

granting a wish to a child with a severe, chronic non-life-threatening disability.

Wish Granting Organizations

General

National

A Special Wish Foundation

1250 Memory Lane N, Suite B
Columbus, OH 43209
614-258-3186 (Phone)
<http://www.spwish.org>

Angelwish, Inc.

Wishes for children with AIDS or chronic illness.
P.O. Box 186
Rutherford, NJ 07070
201-672-0722 (Phone)
info@angelwish.org
http://www.angelwish.org/living_with

Children's Wish Foundation International

8615 Roswell Rd.
Atlanta, GA 30350
800-323-9474 (Toll-free)
www.childrenswish.org

Dream Factory

120 West Broadway, Ste. 300
Louisville, KY 40203
800-456-7556 (Toll-free)
502-561-3001 (Phone)
www.dreamfactoryinc.org

Give Kids the World

210 S. Bass Rd.
Kissimmee, FL 34746
800-995-KIDS (Toll-free)
407-396-1114 (Phone)
www.gktw.org

National (Continued)

The Marty Lyons Foundation, Inc.

326 W. 48th St.
New York, NY 10036
212-977-9474 (Phone)
www.martylyonsfoundation.org

Starlight Foundation

1560 Broadway, Ste. 600
New York, NY 10036
212-354-2878 (Phone)
www.starlight-newyork.org

Sunshine Foundation

1041 Millcreek Drive
Feasterville, PA 19053
800-767-1976 (Toll-free)
215-396-4770 (Phone)
www.sunshinefoundation.org

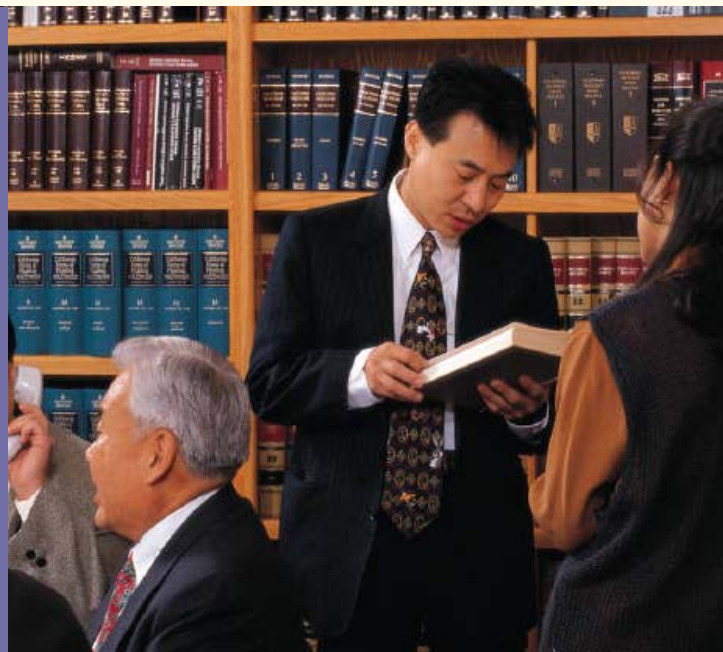
Make a Wish Foundation

1111 Marcus Avenue, Ste. LL22
Lake Success, NY 11042
516-944-6212 (Phone)
212-505-9474 (Phone)
www.metrony.wish.org

Chapter 4: Parent Supports and Services

Advocacy Organizations

Disability Specific Support Groups
 Financial Resources
 Free and Low Cost Baby Supplies
 Language and Translation
 Parenting Workshops and Skill Building
 Teen Parent
 Transportation Resources
 Utility Bills Assistance



Sometimes parents need someone to help them speak up in order to obtain services, or to help them at hearings. That person is called an advocate. Some advocates are legally trained,

while some have other specialized training. This section includes agencies with both types of advocates.

Advocacy Organizations

General

Citywide

Advocates for Children of New York, Inc.

Educational advocacy.
 151 W. 30th St., 5th Fl.
 New York, NY 10001
 212-947-9779 (Phone)
 212-947-9790 (Fax)
 866-427-6033-Monday to Thursday (Hotline)
www.advocatesforchildren.org

Association of the Bar of the City of New York

Legal referral service and advocacy.
 42 W. 44th St.
 New York, NY 10036
 212-626-7373 (Phone)
 212-575-5676 (Fax)
www.nycbar.org

Bronx County Bar Association

Legal advocacy.
 851 Grand Concourse, Rm. 124
 Bronx, NY 10451
 718-293-5600 (Phone)
 718-681-0098 (Fax)
www.bronxbar.com

Bronx Independent Living Services, Inc.

Advocacy for Bronx residents with disabilities.
 4419 Third Avenue, Suite 2C
 Bronx, NY 10457
 718-515-2800 (Phone)
 718-515-2844 (Fax)
<http://www.bils.org/>

Citywide (Continued)

Brooklyn Bar Association

Legal advocacy.
123 Remsen St.
Brooklyn, NY 11201
718-624-0675 (Phone)
718-797-1713 (Fax)
www.brooklynbar.org

Brooklyn Center for the Independence of the Disabled

Advocacy for Brooklyn residents with disabilities.
27 Smith Street, Suite 200
Brooklyn, NY 11201
718-998-3000 (Phone)
718-998-3743 (Fax)
www.bcid.org

Center for Disability Advocacy Rights (CeDAR)

Legal advocacy
Advocacy for Manhattan residents with disabilities.
100 Lafayette St., Room 304
New York, NY 10013
212-979-0505 (Phone)
212-979-8778 (Fax)
212-979-7880 (TDD)

**Center for the Independence of the Disabled, NY
All advocacy issues**

841 Broadway, Suite 301
New York, NY 10003
212-674-2300 (Phone)
646-442-1520 (Queens)
<http://www.cidny.org/about-us.php>

Families on the Move of NYC, Inc.

Advocacy for parents of children with emotional disabilities.
358 St. Marks Place, Suite 203
Staten Island, NY 10301
347-682-4870 Administrative
info@fotmny.org
www.fotmny.org

ICL-Family Resource Center (Brooklyn)

Advocacy for parents of children with emotional disabilities.
2581 Atlantic Avenue, 2nd Floor
Brooklyn, NY 11207
718-290-8100 ext .4145 (Phone)
718-495-8298 (Fax)
tjohnson@iclinc.net
<http://iclinc.net/>

Jewish Board of Family and Children's Services

Advocacy for parents of children with emotional disabilities.
2795 Richmond Avenue
Staten Island, NY 10314
718-761-9800 (Phone)
718-370-1142 (Fax)
<http://www.jbfcs.org/>

Jewish Child Care Association

Advocacy for parents of children with emotional disabilities.
858 E. 29th Street
Brooklyn, NY 11210
347-394-5186 (Phone)
718-859-4013 (Fax)
www.jccany.org

Citywide (Continued)

Public Advocate for the City of New York

The Public Advocate answers complaints and questions about government agencies and bureaucracy and investigates complaints about agencies and programs.

1 Centre St., 15th Fl. North

New York, NY 10007

212-669-7200 (Phone)

212-669-4091 (Fax);

212-669-7438 (TDD)

212-669-7250 (Ombudsman Hotline)

212-669-7670 (Senior Action Line)

www.pubadvocate.nyc.gov

Lawhelp.org/NY

This website links you with free legal clinics in your area.

www.lawhelp.org/ny

Legal Aid Society

Legal Aid has free legal clinics in all boroughs. Call to find the nearest one to you.

199 Water Street, 3rd Floor

New York, NY 10038

212-577-3300 (Phone)

www.legal-aid.org

Legal Services for New York City

Free legal services throughout New York City.

350 Broadway, 6th Floor

New York, NY 10013

646-442-3600 (Phone)

www.legalservicesnyc.org

Mental Health Association (MHA) of New York City

2 Rector St., 13th Fl.

New York, NY

212-964-5253 (Phone)

<http://www.mhaofnyc.org/>

MHA Family Resource Centers

Advocacy for parents of children with emotional disabilities:

Bronx 718-220-0456 ext. 6126 (Phone)

Bronx 718-220-0456 ext. 6124 (Phone)

Manhattan 212-964-5253 ext. 306 (Phone)

Manhattan 212-410-1820 (Phone)

Queens 718-651-1960 (Phone)

New York Lawyers for the Public Interest

Disability Law Center

Legal, educational, SSI and housing advocacy.

151 W. 30th St., 11th Fl.

New York, NY 10011

212-244-4664 (Phone)

212-244-4570 (Fax)

www.nympi.org

New York Legal Assistance Group

Legal and educational advocacy.

130 E. 59th St., 14th Fl.

New York, NY 10022

212-613-5000 (Phone)

212-750-0820 (Fax)

www.nylag.org

Partnership for Children's Rights

Educational and SSI advocacy.

271 Madison Avenue, 17th Floor

New York, NY 10016

212-683-7999 (Phone)

212-683-5544 (Fax)

<http://www.kidslaw.org/>

Citywide (Continued)

Queens County Bar Association

Legal advocacy.
9035 148th Street
Jamaica, NY 11435
718-739-4100 (Phone)
718-657-1789 (Fax)
www.qcba.org

Queens Volunteer Lawyers Project, Inc.

90-35 148th St.
Jamaica, NY 11435
718-291-4500 (Phone)

Resources for Children with Special Needs (RCSN)

Provides all areas of disability advocacy.
116 E. 16th St., 5th Floor
New York, NY 10003
212-677-4650 (Phone)
212-254-4070 (Fax)
www.resourcesnyc.org

Richmond County Bar Association

Legal advocacy.
P.O. Box 140593
Staten Island, NY 10301
718-442-4500 (Phone)
718-442-2019 (Fax)
www.richmondcountybar.org

Sinergia

All areas of disability advocacy.
2082 Lexington Ave., 3rd Fl.
New York, NY 10035
212-643-2840 (Phone)
866-867-9665 (Phone)
www.sinergiany.org

St. John Episcopal Health Center

Family Resource Center
Advocacy for parents of children with emotional disabilities.
115-04 Rockaway Beach Blvd.
Rockaway Park, NY 11694
347-644-5711 (Phone)
347-644-5635 (Fax)
kgardini@ehs.org

United We Stand of NY, LTD.

All areas of disability advocacy.
98 Moore St.
Brooklyn, NY 11206
718-302-4313 (Phone)
<http://www.uwsofny.org/>

Chapter 4: Parent Supports and Services

Advocacy Organizations

Disability Specific Support Groups

Financial Resources

Free and Low Cost Baby Supplies

Language and Translation

Parenting Workshops and Skill Building

Teen Parent

Transportation Resources

Utility Bills Assistance



This section gives information on national and citywide supports for all disabilities and then lists citywide support groups by disability type. It is divided into nine (9) topics including: **Attention Deficit Disorder, Asperger Syndrome, Autism Spectrum Disorder, Deaf and Hard of Hearing, Developmental Disabilities and Intellectual Disabilities, Emotional Disabilities, Learning Disabilities, Rare Disorders, and Seizure Disorders.**

Why are support groups important?

Support groups bring together people who are dealing with similar issues to share experiences and advice. It can be helpful to talk with or hear other people who are in the same situation. While not everyone wants or needs support beyond family and friends, you might find it helpful to speak with and ask questions of others who have similar experiences.

Disability Specific Support Groups

General

This topic includes two agencies that have information on national, state, and local

organizations that provide support and information to parents of children with disabilities.

National

National Organizations Gateway NICHCY

There are many national disability organizations and publicly-funded information resource centers available. All offer detailed information in their area of disability or health expertise. You can get their website information to learn more, download publications, and find their most

relevant links to other agencies, including any state and local chapters. In many cases, you can email or call for more personalized assistance. These organizations may address their work to a national audience, but they have a great deal to offer.

<http://nichcy.org/org-gateway>

Disability Specific Support Groups

General

Citywide

All Disabilities

Parent to Parent

Parent to Parent of NYS is an organization that brings together families of people with special needs and the professionals who serve them.

- **Support** – Offers parents and caregivers the opportunity to connect one-to-one with a parent/ caregiver of an individual with the same or similar disability or special health care need – someone who has “been there.”
- **Information & Referral** – Help families locate information and services.
- **Trainings** – Workshop sessions are available on Understanding Medicaid Service Coordination, Record Keeping, Using a Health Care Notebook, Medicaid Waiver ,and various other topics.

Bronx, Brooklyn, Manhattan and Queens Office:
25 Beaver Street, 4th Floor
New York, NY 10004
800-405-8818 (Phone)
646-766-3461
<http://parenttoparentnys.org/offices/new-york-city/>

Staten Island Office:
c/o IBR
1050 Forest Hill Road
Staten Island, NY 10314
800-866-1068 (Phone)
718-494-3469 (Phone)
718-494-0319 (Fax)
<http://parenttoparentnys.org/index.php/offices/staten-island/>

Disability Specific Support Groups

Attention Deficit Disorder

This topic includes agencies that offer support groups for parents of children with Attention Deficit Disorder.

Citywide

Attention Deficit Disorder

(also see Family Resource Centers in section on Emotional Disabilities)

The ADD Resource Center, Inc.

W. 75th Street #6
New York, NY 10023
646-205-8080 (Phone)
www.addrc.org

The Child Mind Institute

445 Park Avenue
New York, NY 10022
212-308-3118 (Phone)
www.childmind.org

Children and Adults with Attention Deficit/ Hyperactivity Disorders, New York City

215 W. 75th Street #6
New York, NY 10023
212-721-0007 (Phone)
212-721-0074(Fax)
www.chadd.org

Disability Specific Support Groups

Asperger Syndrome

This topic includes agencies that offer support groups for parents of children with Asperger Syndrome.

Citywide

Asperger Center for Education and Training

303 Fifth Avenue, Suite 1003
New York, NY 10016
212-686-3535 ext. 205 (Phone)
718-406-3848 (Phone)
www.aspergercenter.com

The Grace Foundation of New York

264 Watchoque Road
Staten Island, NY 10314
718-983-3800 (Phone)
718-983-3858 (Fax)
www.graceofny.org

AHA-Asperger Syndrome and High Functioning Autism Association (Serves LI and NYC)

330 Broadway
Amityville, NY 11714
888-918-9198 (Phone)
www.ahany.org

National Autism Association

60 E. 96th Street, Suite 5CD
New York, NY 10128
212-977-7722 (Phone)
www.naanyc.org

GRASP - The Global and Regional Asperger Syndrome Partnership

419 Lafayette Street
New York, NY 10003
888-474-7277 (Toll-free)
www.grasp.org

Disability Specific Support Groups

Autism Spectrum Disorder

This topic includes agencies that offer support groups for parents of children with Autism Spectrum Disorder.

Citywide

Autism Society of America - National

4340 East-West Highway, Suite 350
Bethesda, MD 20814
800-328-8476 (Phone)
301-657-0869 (Fax)
www.autism-society.org

Autism Society of America - Bronx

North Central Bronx Hospital
3424 Kossuth Avenue, Room 15A11
Bronx, NY 10467
718-519-4797 (Phone)
800-328-8476 (Toll-free)
718-519-3634 (Fax)
monica.sanabria@nbhn.net

Citywide (Continued)

Autism Society of America - Brooklyn

225 Avenue S
Brooklyn, NY 11223
718-336-9533 (Phone)
800-328-8476 (Toll-free)

Autism Society of America - Manhattan

25 W. 17th Street
New York, NY 10011
212-628-0669 (Phone)
800-328-8476 (Toll-free)
212-717-2306 (Fax)
gdzucker@aol.com

Autism Society of America - Queens

188-83 85th Road
Jamaica, NY 11423
718-464-5735 (Phone)

Downtown Spectrum - Parent Support Group

212-219-1195 (Phone)
www.spectrumparent.blogspot.com

Extreme Kids & Crew

40 Brevoort Place
Brooklyn, NY 11216
718-576-6471 (Phone)
www.extremekidsandcrew.org

The Grace Foundation of New York

264 Watchoque Road
Staten Island, NY 10314
718-983-3800 (Phone)
718-983-3858 (Fax)
www.graceofny.org

My Time, Inc.

1312 E. 84th Street
Brooklyn, NY 11236
718-251-0527 (Phone)
347-587-2881 (Fax)
www.mytimeinc.org

National Autism Association

60 E. 96th Street, Suite 5CD
New York, NY 10128
212-977-7722 (Phone)
www.naanyc.org

New York Families for Autistic Children, Inc.

95-16 Pitkin Avenue
Ozone Park, NY 11417
718-641-3441 (Phone)
718-641-4452 (Fax)
www.nyfac.org

Shorefront YM-YWHA-Family Autism Center

3300 Coney Island Avenue
Brooklyn, NY 11235
718-646-1444 ext. 406 (Phone)
www.shorefrontny.org

SNACK: Special Needs Activity Center for Kids

220 E. 86th Street (Lower Level)
New York, NY 10028
212-439-9996 (Phone)
www.snacknyc.com

YAI/National Institute for People with Disabilities

460 W. 34th Street
New York, NY 10001
888- YAI-AUTISM (Toll-free)
212-273-6182 YAI LINK (Phone)
212-273-6100 (Phone)
212-268-1083 (Fax)
www.yai.org

Disability Specific Support Groups

Deaf and Hard of Hearing

This topic includes an agency that offers support groups for parents of children who are deaf or hard of hearing.

Citywide

Center for Hearing & Communication

50 Broadway, 6th Floor

New York, NY 10004

917-305-7700 (Phone)

917-305-7999 (TDD)

www.chchearing.org

Disability Specific Support Groups

Developmental Disabilities and Intellectual Disabilities

This topic includes agencies that offer support groups for parents of children who have developmental and/or intellectual disabilities.

Citywide

AHRC

83 Maiden Lane

New York, NY 10038

212-780-2500 (Phone)

800-622-1220 (TTY)

Information and referral:

212-780-4491 (Phone) Clinical

Intake: 212-780-4784 (Fax)

www.ahrcnyc.org

Extreme Kids & Crew

40 Brevoort Place

Brooklyn, NY 11216

718-576-6471 (Phone)

www.extremekidsandcrew.org

Brooklyn Parent Advocacy Network, Inc.

279 East 57th Street

Brooklyn, NY 11203-4801

718-629-6299 (Phone)

718-629-5338 (Fax)

Community Resources and Services for Children

94-04 161st Street, Suite 401

Jamaica, NY 11432

718-206-3400 (Phone)

718-206-0559 (Fax)

Citywide (Continued)

**Gigis Playhouse Down Syndrome Awareness
Center**

106 W. 117th Street
New York, NY 10026
646-801-7529 (Phone)
www.gigisplayhouse.org

Harlem Independent Living Center

289 Saint Nicholas Avenue, Suite 21
New York, NY 10027
212-222-7122 (Phone)
800-673-2371 (Toll-free)
212-222-7198 (TTY)
212-222-7199 (Fax)
www.hilc.org

Manhattan Mothers & Others

160 E. 65th Street, Suite 25D
New York, NY 10065
212-570-6860 (Phone)
212-570-9946 (Fax)

North Central Bronx Hospital

3424 Kossuth Avenue, Room 15A11
Bronx, NY 10467
Family Support for Developmental Disabilities
718-519-4797 (Phone)
800-328-8476 (Toll-free)
718-519-3634 (Fax)

Queens Parent Resource Center

112-40 Francis Lewis Boulevard
Queens Village, NY 11427
718-523-6953 (Phone)
718-523-7261 (Fax)
www.qprc.net

Samuel Field YM & YWHA

58-20 Little Neck Parkway
Little Neck, NY 11362
718-225-6750 (Phone)
718-423-8276 (Fax)
www.sfy.org

United We Stand of NY, LTD.

98 Moore St.
Brooklyn, NY 11206
Brooklyn Education Advocacy:
718-302-4313 (Phone)
Queens Special Education Parent Center Project:
646-460-1635 (Phone)
646-460-1637 (Phone)
646-460-1638 (Phone)
www.uwsfnny.org

Disability Specific Support Groups

Emotional Disabilities

This topic includes support groups and other services for parents of children with emotional disabilities.

How can I get a referral for psychological services?

If you would like a referral for psychological services, contact your insurance company to get a referral to an in-network child psychologist or psychiatrist so that the service will be affordable.

If you don't have health insurance, Refer to [Payment for Health Services](#) or use the NYC Health and Hospitals Corporation (HHC) network of providers for low-cost mental health services.

A list of HHC clinics can be found at [Clinics Specializing in Medical Services for People with Disabilities](#).

Citywide

Families on the Move of New York City

(Staten Island)

358 Saint Marks Place, Suite 203

Staten Island, NY 10301

347-682-4870 (Phone)

718-447-6539 (Fax)

www.fotmny.org

Institute for Community Living

Brooklyn Family Resource Center

2581 Atlantic Avenue

Brooklyn, NY 11207

877-425-8133 (Toll-free)

718-495-8298 (Fax)

www.iclinc.net

Jewish Board of Family and Children's Services

Staten Island Family Resource Center

2795 Richmond Ave

Staten Island, NY 10314

718-761-9800 (Phone)

718-370-1142 (Fax)

www.jbfcs.org

Jewish Child Care Association-Brooklyn

858 E. 29th Street

Brooklyn, NY 11210

347-394-5186 (Phone)

347-859-4012 (Fax)

Mental Health Association of New York City (MHA)

212-964-5253.

The Mental Health Association runs the following support service programs:

1-800-LIFENET for mental health referrals and to activate a Mobile Crisis Team for your area.

Asian LifeNet - 877-990-8585 (Toll-free)

Spanish Lifenet - 877-298-3373 (Toll-free)

MHA of NYC

Family Resource Centers

Support and advocacy centers for caregivers of children with emotional disabilities. Many of the centers conduct parent training, support groups, and socialization for children and teens.

Bronx Zone 1

975 Kelly Street, Suite 301

Bronx, NY 10459

718-220-0456 ext. 6124 (Phone)

718-364-3357 (Fax)

Citywide (Continued)

Bronx Zone 2
975 Kelly Street, Suite 301
Bronx, NY 10459
Program Director: Yvette Pena
718-220-0456, ext. 6124 (Phone)
718-364-3357 (Fax)
Email: ypena@mhaofnyc.org

Manhattan Zone 3 - MHA of NYC
1 W. 125th Street, 2nd Floor
New York, NY 10027
Program Director: Olga Vazquez
212-410-1820 (Phone)
212-410-1759 (Fax)
Email: ovazquez@mhaofnyc.org

Manhattan Zone 4 – MHA of NYC
50 Broadway, 19th Floor
New York, NY 10004
Program Director: Janet Rosa
212-964-5253, ext. 353 (Phone)
212-964-7302 (Fax)
Email: jrosa@mhaofnyc.org

Queens Zone 5 - MHA of NYC
87-08 Justice Ave Suite C-14
Elmhurst, NY 11373
718- 651-1960(Phone)
718-651-1719 (Fax)

Queens Zone 6 - St. John Episcopal
148-45 Hillside Avenue, Suite 203
Jamaica, NY 11435
347-644-5711 (Phone)
347-644-5635 (Fax)

Brooklyn Zone 7 – ICL
2581 Atlantic Ave. 2nd Floor
Brooklyn, NY 11207
718-290-8100, ext. 4145 (Phone)
718-495-8298 (Fax)

Brooklyn Zone 8 – JCCA
858 E. 29th Street
Brooklyn, NY 11210
347-394-5186 (Phone)
718-859-4013 (Fax)

**Staten Island Zone 9 - Jewish Board of Family &
Children's Services**
2795 Richmond Ave
Staten Island, NY 10314
718-698-5307, ext. 283 (Phone)
718-370-1142 (Fax)

NAMI – NYC

Support groups in each borough for parents of children with emotional disabilities as well as for adults who have emotional disabilities.
505 Eighth Avenue, Suite 1103
New York, NY 10018
212-684-3365, ext. 204 (Phone)
www.naminycmetro.org

**NYC Department of Health & Mental Hygiene
Children's Single Point of Access (C-SPOA)**

Intensive Case Management and Medicaid Waiver for children with severe emotional disabilities. It is always best for the child's mental health professional to call in the referral.
888-277-6258 (Toll-free)

St. John's Episcopal Hospital-Eastern Queens
148-45 Hillside Avenue, Suite 203
Jamaica, NY 11435
347-644-5711 (Phone)

Disability Specific Support Groups

Learning Disabilities

This topic includes agencies that offer support groups for parents of children with learning disabilities.

Citywide

Churchill School and Center

301 E. 29th Street
New York, NY 10016
212-722-0610 (Phone)
212-722-1387 (Fax)
www.churchillschool.com

Learning Disabilities Association of New York City

237 W. 35th Street, Suite 1101
New York, NY 10001
212-645-6730 (Phone)
212-924-8896 (Fax)
<http://www.ldanyc.org/>

Disability Specific Support Groups

Rare Disorders

This topic includes an organization that offers support and information for parents of children diagnosed with a rare disease.

Citywide

National Organization for Rare Disorders (NORD)

55 Kenosia Avenue
Danbury, CT 06810
800-999-6673 (Toll-free)
203-744-0100 (Phone)
www.rarediseases.org

This topic includes organizations that offer support groups and information for parents of children diagnosed with a seizure disorder.

Citywide

Seizure Disorder

The Epilepsy Foundation of Metropolitan New York

65 Broadway, Suite 505

New York, NY 10006

212-677-8550 (Phone)

212-677-5825 (Fax)

www.efmny.org

Finding a Cure for Epilepsy and Seizures (FACES)

223 E. 34th Street

New York, NY 10016

646-558-0900 (Phone)

646-385-7163 (Fax)

<http://faces.med.nyu.edu>

Chapter 4: Parent Supports and Services

Advocacy Organizations

Disability Specific Support Groups

Financial Resources

Free and Low Cost Baby Supplies

Language and Translation

Parenting Workshops and Skill Building

Teen Parent

Transportation Resources

Utility Bills Assistance



This section includes agencies that may provide financial assistance to families of children with developmental disabilities.

This section provides information on two (2) topics: **Parent Reimbursement Programs and Charities.**

Financial Resources

Family Reimbursement

Families of children with developmental disabilities can apply to these programs in order to be reimbursed for goods and services that benefit their child with a developmental disability.

There is no guarantee that a family will be granted the requested funds. Amounts granted usually do not exceed \$500 per year.

Citywide

Developmental Disability Regional Office Family Support Guides

Each local Developmental Disability Regional Office, the local branch of the NYS Office for People with Developmental Disabilities, (OPWDD) has a Family Support Guide which contains a section on Family Reimbursement Programs. Bronx:

<http://www.bronxddcouncil.org/family-support-guide-2012/>

Brooklyn:

<http://www.brooklynddcouncil.org/#!contact-us>

Manhattan:

<http://www.manhattanddcouncil.org/directories/family-support-services-directory-2013>

Staten Island:

http://www.sidc.org/Supports_and_Services.html

Bronx**Association for the Help of Retarded Children (AHRC)**

83 Maiden Lane
New York, NY 10038
212-780-4491 (Phone)
212-780-4493 (Phone)
212-895-3424 (Phone)
www.ahrcnyc.org

Epilepsy Foundation of Metropolitan New York

257 Park Avenue South, Ste. 302
New York, NY 10010
212-677-8550 ext. 12 (Phone)
www.efmny.org/

FEGS - Family Support

2432 Grand Concourse, 2nd Fl.
Bronx, NY 10458
718-741-7231 (Phone)
718-563-7390 (Phone)

Lifespire

350 5th Avenue Ste. 301
New York, NY 10118
212-741-0100 ext. 4518 (Phone)
718-792-4320 ext. 229 (Phone)
718-454-6940 (Phone)
www.lifespire.org

Metro NY DDRO - Bronx

2400 Halsey Street
Bronx, NY 10461
718-430-0748 (Phone)

NYS Institute on Disability

Elizabeth A. Connelly Resource Center
930 Willowbrook Road, Bldg 41-A
Staten Island, NY 10314
718-494-6457 (Phone)

Sinergia, Inc.

2082 Lexington Avenue
New York, NY 10035
212-643-2840 ext. 338 (Phone)
www.sinergiany.org

UCP of NYC

120 E. 23rd Street
New York, NY 10010
212-677-7400 ext. 716 (Phone)
www.ucpnyc.org

YAI/National Institute for People with Disabilities

460 W. 34th Street
New York, NY 10001
212-273-6182 (Phone)
212-273-6585 (Phone)

Brooklyn

Association for the Help of Retarded Children (AHRQ)

83 Maiden Lane
New York, NY 10038
212-780-4491 (Phone)
212-780-4493 (Phone)
212-895-3424 (Phone)
www.ahrcnyc.org

Brooklyn DDRO

888 Fountain Avenue, Bldg. 1
Brooklyn, NY 11208
718-642-8665 (Phone)
718-642-8788 (Phone)
718-642-8000 (Phone)

Center for Family Support, Inc.

333 Seventh Avenue, 9th Fl.
New York, NY 10001
212-629-7939 ext. 212 (Phone)
718-667-4263 ext. 112 (Phone)
<http://www.cfsny.org/about-us/programs-and-services/family-reimbursement-services/>

EIHAB Human Services

Reimbursement available for transportation only.
168-18 South Conduit Avenue
Springfield Gardens, NY 11434
718-276-6101 ext. 115 (Phone)
<http://www.eihab.org/services/state/NY>

Elmýs Special Services Inc.

163 Van Buren Street
Brooklyn, NY 11221
718-789-7539 (Phone)
www.elmysspecialservices.org

Evelyn Douglin S.P.I.N. (Serving People In Need)

241 37th Street, Ste. 604
Brooklyn, NY 11232
718-965-1998 ext. 182 (Phone)
www.edcspin.org

Guild for Exceptional Children

(Reimbursement for respite/childcare)
260 68th Street
Brooklyn, NY 11220
718-833-6633 (Phone)
www.gecbklyn.org

HeartShare Human Services of NY

12 Metrotech Center, 29th Floor
Brooklyn, NY 11201
718-422-3290 (Phone)
718-422-2209 (Phone)
www.heartshare.org

Human Care Services for Families and Children

1042 38th Street
Brooklyn, NY 11219
718-854-2747 ext.103 (Phone)

Human First

128 Atlantic Avenue
Lynbrook, NY 11563
516-823-9500 (Phone)
718-531-6300 (Phone)

Brooklyn (Continued)

Lifespire

350 5th Avenue Ste. 301
New York, NY 10118
212-741-0100 ext. 4518 (Phone)
718-454-6940 (Phone)
718-792-4320 ext. 229 (Phone)
www.lifespire.org

Maidstone Foundation Resource Center for Developmental Disabilities

1225 Broadway, 9th Fl.
New York, NY 10001
212-889-5760 (Phone)
646-285-0538 (Fax)
<http://www.maidstonefdn.org/>

New York Families for Autistic Children

95-16 Pitkin Avenue
Ozone Park, NY 11417
718-641-3441 ext. 104 (Phone)
www.nyfac.org

NYS Institute on Disability

Elizabeth A. Connelly Resource Center
930 Willowbrook Road, Bldg 41-A
Staten Island, NY 10314
718-494-6457 (Phone)

Ohel Bais Ezra

4510 16th Avenue
Brooklyn, NY 11204
718-686-3467 (Phone)
www.ohelfamily.org

Quality of Life and Services for the Autism Community (QSAC)

30-10 38th Street, 3rd Floor
Astoria, NY 11103
718-728-8476 ext. 1233 (Phone)
www.qsac.com

Sinergia, Inc.

2082 Lexington Avenue
New York, NY 10035
212-643-2840 ext. 338 (Phone)
www.sinergiany.org

UCP of NYC

120 E. 23rd Street
New York, NY 10010
212-677-7400 ext. 716 (Phone)
www.ucpnyc.org

YAI/National Institute for People with Disabilities

460 W. 34th Street
New York, NY 10001
212-273-6182 (Phone)
212-273-6585 (Phone)

Manhattan

Association for the Help of Retarded Children (AHRC)

83 Maiden Lane
 New York, NY 10038
 212-780-4491 (Phone)
 212-780-4493 (Phone)
 212-895-3424 (Phone)
www.ahrcnyc.org

Center for Family Support, Inc.

333 Seventh Avenue, 9th Fl.
 New York, NY 10001
 212-629-7939 ext. 212 (Phone)
 718-667-4263 ext. 112 (Phone)
<http://www.cfsny.org/about-us/programs-and-services/family-reimbursement-services/>

Community Resource Services for Children, Inc.
(Reimbursement for transportation only)

90-04 161st Street, Suite 801
 Jamaica, NY 11432
 718-206-3400 ext. 208 (Phone)

Epilepsy Foundation of Metropolitan New York

257 Park Avenue South, Ste. 302
 New York, NY 10010
 212-677-8550 ext. 12 (Phone)
www.efmny.org/

Esperanza Center

516 West 181st Street, 2nd Floor
 New York, NY 10033
 Family reimbursement:
 212-928-5810 ext. 111
 Transportation reimbursement:
 212-928-5810 ext. 102
www.esperanzany.org

FEGS - Family Support

315 Hudson Street, 9th Floor
 New York, NY 10013
 212-366-8400 (Phone)
www.fegs.org

Harlem Dowling Westside

2090 Adam Clayton Powell Jr. Boulevard
 4th Floor
 New York, NY 10027
 212-749-3656 ext. 3121 (Phone)
www.harlemdowling.org

Human First

128 Atlantic Avenue
 Lynbrook, NY 11563
 516-823-9500 (Phone)
 718-531-6300 (Phone)

Lifespire

350 5th Avenue Ste. 301
 New York, NY 10118
 212-741-0100 ext. 4518 (Phone)
 718-454-6940 (Phone)
 718-792-4320 ext. 229 (Phone)
www.lifespire.org

Metro NY DDRO – Manhattan

75 Morton Street, 3rd Fl.
 New York, NY 10014
 212-229-3118 (Phone)

NYS Institute on Disability

Elizabeth A. Connelly Resource Center
 930 Willowbrook Road, Bldg 41-A
 Staten Island, NY 10314
 718-494-6457 (Phone)

SCO Family of Services

(Camp funding only)
 164 3rd Avenue, 3rd Floor
 Brentwood, NY 11717
 631-273-2773 ext. 200 (Phone)
www.sco.org

Manhattan (Continued)

UCP of NYC

120 E. 23rd Street
 New York, NY 10010
 212-677-7400 ext. 716 (Phone)
www.ucpnyc.org

YAI/National Institute for People with Disabilities

460 W. 34th Street
 New York, NY 10001
 212-273-6182 (Phone)
 212-273-6585 (Phone)

Queens

**Association for Neurologically Impaired
 Brain Injured Children, Inc. (ANIBIC)**

61-35 220th Street
 Bayside, NY 11364
 718-423-9550 ext. 2147 (Phone)
 347-594-2147 (Phone)
www.anibic.org

**Association for the Help of Retarded Children
 (AHCRC)**

83 Maiden Lane
 New York, NY 10038
 212-780-4491 (Phone)
 212-780-4493 (Phone)
 212-895-3424 (Phone)
www.ahrcnyc.org

Center for Family Support, Inc.

333 Seventh Avenue, 9th Fl.
 New York, NY 10001
 212-629-7939 ext. 212 (Phone)
 718-667-4263 ext. 112 (Phone)
<http://www.cfsny.org/about-us/programs-and-services/family-reimbursement-services/>

Community Resource Services for Children, Inc.

Reimbursement for transportation only.
 90-04 161st Street, Suite 801
 Jamaica, NY 11432
 718-206-3400 ext. 208 (Phone)

EIHAB Human Services

Reimbursement for transportation only.
 168-18 South Conduit Avenue
 Springfield Gardens, NY 11434
 718-276-6101 ext. 115 (Phone)

Elmys Special Services Inc.

163 Van Buren Street
 Brooklyn, NY 11221
 718-789-7539 (Phone)
www.elmysspecialservices.org

Evelyn Douglin S.P.I.N. (Serving People In Need)

241 37th Street, Ste. 604
 Brooklyn, NY 11232
 718-965-1998 ext. 182 (Phone)
www.edcspin.org

General Human Outreach (GHO)

125-10 Queens Blvd. Ste. 2705
 Kew Gardens, NY 11415
 718-307-6563 (Phone)
 718-849-1527 ext. 12 (Phone)
 718-261-6552 (Phone)
www.ghoinc.org

HeartShare Human Services of NY

12 Metrotech Center, 29th Floor
 Brooklyn, NY 11201
 718-422-3290 (Phone)
 718-422-2209 (Phone)
www.heartshare.org

Queens (Continued)

Human First

128 Atlantic Avenue
Lynbrook, NY 11563
516-823-9500 (Phone)
718-531-6300 (Phone)

Independence Residences, Inc.

93-22 Jamaica Avenue, 2nd Fl
Woodhaven, NY 11421
718-805-6796 ext. 113 (Phone)
www.in-res.org

Lifespire

350 5th Avenue Ste. 301
New York, NY 10118
212-741-0100 ext. 4518 (Phone)
718-792-4320 ext. 229 (Phone)
718-454-6940 (Phone)
www.lifespire.org

Maidstone Foundation Resource Center for Developmental Disabilities

1225 Broadway, 9th Fl.
New York, NY 10001
212-889-5760 (Phone)
646-285-0538 (Fax)
<http://www.maidstonefdn.org/>

New York Families for Autistic Children

95-16 Pitkin Avenue
Ozone Park, NY 11417
718-641-3441 ext. 104 (Phone)
www.nyfac.org

Providing Specialized Care and Health (PSCH)

30-50 Whitestone Expressway
Flushing, NY 11354
347-542-5642 (Phone)

Quality of Life and Services for the Autism Community (QSAC)

30-10 38th Street, 3rd Floor
Astoria, NY 11103
718-728-8476 ext. 1233 (Phone)
www.qsac.com

Queens Centers for Progress (formerly UCP of Queens)

82-15 164th Street
Jamaica, NY 11432
718-380-3000 ext. 294 (Phone)
718-374-0002 (Phone)
www.queenscp.org

Queens DDRO

Bernard Fineson Developmental Center
80-45 Winchester Boulevard
Queens Village, NY 11427
718-217-4242 (Phone)
718-217-6179 (Phone)
718-217-6485 (Phone)

Queens Parent Resource Center

112-40 Francis Lewis Boulevard
Queens Village, NY 11429
718-736-8690 ext. 111 (Phone)
www.qprc.net

Services for the Underserved

305 Seventh Avenue, 10th Floor
New York, NY 10001
212-633-6900 ext. 1676 (Phone)

SteppingStone Day School

77-40 Vleigh Place
Kew Gardens, NY 11367
718-591-9093 ext. 331 (Phone)

Queens (Continued)**YAI/National Institute for People with Disabilities**

460 W. 34th Street
New York, NY 10001
718-793-2182 ext. 202 (Phone)
www.yai.org

Staten Island**A Very Special Place, Inc.**

634 New Dorp Lane
Staten Island, NY 10306
718-351-6129 ext. 326 (Phone)

**Association for the Help of Retarded Children
(AHRC)**

83 Maiden Lane
New York, NY 10038
212-780-4491 (Phone)
212-780-4493 (Phone)
212-895-3424 (Phone)
www.ahrcnyc.org

Center for Family Support, Inc.

333 Seventh Avenue, 9th Fl.
New York, NY 10001
212-629-7939 ext. 212 (Phone)
718-667-4263 ext. 112 (Phone)
<http://www.cfsny.org/about-us/programs-and-services/family-reimbursement-services/>

Epilepsy Foundation of Metropolitan New York

257 Park Avenue South, Ste. 302
New York, NY 10010
212-677-8550 ext. 12 (Phone)
www.epilepsyinstitute.org

Human First

128 Atlantic Avenue
Lynbrook, NY 11563
516-823-9500 (Phone)
718-531-6300 (Phone)

Lifespire

350 5th Avenue Ste. 301
New York, NY 10118
212-741-0100 ext. 4518 (Phone)
718-792-4320 ext. 229 (Phone)
718-454-6940 (Phone)
www.lifespire.org

Staten Island (Continued)**NYS Institute on Disability**

Elizabeth A. Connelly Resource Center
930 Willowbrook Road, Bldg 41-A
Staten Island, NY 10314
718-494-6457 (Phone)

Staten Island Developmental Disabilities**Services Office**

930 Willowbrook Road
Staten Island, NY 10314
718-982-1903 (Phone)

UCP of NYC

120 E. 23rd Street
New York, NY 10010
212-677-7400 ext. 716 (Phone)
www.ucpnyc.org

YAI/National Institute for People with Disabilities

460 W. 34th Street
New York, NY 10001
212-273-6182 (Phone)
212-273-6585 (Phone)

Included in this topic area are some NYC-based charities that may consider providing donations of baby supplies or medical equipment as well as financial assistance. An internet search for Fraternal Organizations (such as the Lions Clubs, Elks Clubs, Kiwanis Clubs, Rotary Clubs etc.) may help locate other NYC charities.

Citywide

Catholic Charities

1011 First Avenue
New York, NY 10022
Tel: 212-371-1011 (Phone)
<http://www.catholiccharitiesny.org>

Community Service Society

05 East 22nd Street
New York, NY 10010
Tel: 212-614-5351 (Phone)
www.cssny.org

Episcopal Social Services

305 7th Avenue
New York, NY 10001
212-675-1000 (Phone)
212-989-1132 (Phone)
www.essnyc.org

Federation of Protestant Welfare Agencies

281 Park Avenue South
New York, NY 10010
212-777-4800 (Phone)
212-982-8792 (Fax)
www.fpwa.org

Harlem Dowling Services

2090 Adam Clayton Powell
New York, NY 10027
212-749-3656 (Phone)
212-678-1094 (Fax)
www.harlemdowling.org

Highbridge Community Life Center

979 Ogeden Avenue
Bronx, NY 10452
718-681-2222 (Phone)
718-681-4137 (Fax)
www.highbridgelife.org

Lutheran Family & Community Services

308 West 46th Street
New York, NY 10036
212-265-1826 (Phone)
212-265-2238 (Fax)

Lutheran Social Services of New York

475 Riverside Drive, Suite 1244
New York, NY 10115
212-870-1100 (Phone)
www.lssny.org

Metropolitan Council on Jewish Poverty

80 Maiden Lane, 21st floor
New York, NY 10038
212-453-9500 (Phone)
212-453-9539 (Crisis Intervention)
212-453-9600 (Fax)
www.metcouncil.org

New York Christian Resource Center

P.O. Box 118
Brooklyn, NY 11228-0118
Tel: 718-265-2273 (Phone)
www.nycrc.org

Citywide (Continued)

Riverside Church

490 Riverside Drive
New York, NY 10027
212-870-6700 (Phone)
212-870-6800 (Fax)
www.theriversidechurchny.org

Salvation Army

Administrative Office, Greater New York Division
120 West 14th Street
New York, NY 10011
212-337-7200 (Phone)
212-337-7299 (Fax)
www.salvationarmy.org

Salvation Army**Manhattan Citadel Corps**

175 East 125th Street
New York, NY 10035
212-860-3200 (Phone)
www.salvationarmy.org

Salvation Army

Harlem Temple Corps
540 Lenox Avenue
New York, NY 10037
212-861-3900 (Phone)
212-862-3307 (Fax)
www.salvationarmy.org

United Jewish Council

219 Henry Street
New York, NY 10002
212-233-6037 (Phone)
212-385-2693 (Fax)
www.ujces.org

United Way of New York

2 Park Avenue
New York, NY 10016
212-251-2500 (Phone)
www.unitedwaynyc.org

Chapter 4: Parent Supports

Advocacy Organizations
Disability Specific Support Groups
Financial Resources
Free and Low Cost Baby Supplies
Language and Translation
Parenting Workshops and Skill Building
Teen Parent
Transportation Resources
Utility Bills Assistance



This section includes programs that help families with children under the age of 5 obtain the basic supplies for caring for their young child

Free And Low Cost Baby Supplies

General

Citywide

Baby Basics NYC

Baby Basics provides diapers and parenting skills training to low-income NYC families with a child under 3 years old. Families who qualify attend parenting meetings twice a month.

320 W. 84th Street, Apt. 5D

New York, NY 10024

917-678-0153 (Phone)

www.babybasicsnyc.org

Baby Buggy

Baby Buggy works with a network of community-based organizations to distribute new and gently used cribs, strollers, clothing, bottles, highchairs, bathtubs, baby monitors and playpens. Contact one of the network members listed on their Website to ask about donations.

306 W. 37th Street, 8th Floor

New York, NY 10018

212-736-1777 (Phone)

www.babybuggy.org

Citywide (Continued)

Cribs for Kids

Cribs for Kids provides cribs and safe sleep education to families who cannot afford a quality crib. Enter your zip code on their website to search for a local partner.

810 River Avenue
Pittsburgh, PA 15212
888-721-CRIB (2742)(Toll-free)

Local numbers:

North and Central Brooklyn:
646-253-5700 (Phone)

East and Central Harlem:
212-360-5942 (Phone)

www.cribsforkids.org

Kids in Distressed Situations (K.I.D.S.)

KIDS partners with many NYC organizations to donate new baby items, clothes, books, shoes and toys to children living in poverty.

112 W. 34th Street, Suite 1133
New York, NY 10120

212-279-5493 (Phone)

www.kidsdonations.org

Little Essentials

This community organization provides free baby and toddler supplies, such as clothing, toys, diapers and other essential items for families living in poverty.

122 Vanderbilt Avenue, # 6PH
Brooklyn, NY 11205

347-689-2327 (Phone)

www.littleessentials.org

Medicaid-Funded Diapers

If a child has Medicaid and is 3 or older and still in diapers due to a disability, Medicaid can pay for the diapers. A doctor fills out a prescription for diapers and the family takes the prescription to a pharmacy that accepts Medicaid. There are some companies that mail the diapers to the home.

Room to Grow

Pre-natal programs (selected referral partners) can refer families to Room to Grow. The parent visits the programs every 3 months until the child turns 3. While there the parent learns parenting skills and receives education about growth and development. They also receive free baby supplies.

54 W. 21st Street, #401
New York, NY 10010
212-620-7800 (Phone)

www.roomtogrow.org

Toys for Tots

Toy donations for the Christmas holidays.

718-252-3100 ext. 344 (Phone)

<http://www.toysfortotsnyc.org/about.html>

Chapter 4: Parent Supports and Services

Advocacy Organizations

Disability Specific Support Groups

Financial Resources

Free and Low Cost Baby Supplies

Language and Translation Services

Parenting Workshops and Skill Building

Teen Parent

Transportation Resources

Utility Bills Assistance



This section contains information on how to find agencies that provide translation services. Some of the agencies in this section offer free translation services to NYC agencies, while others offer paid translation services.

You can also look in the Chapter 2 Social Services: Immigration Resources section of this

guide for translation services and referrals.

Embassies may also know of translation services.

For agencies that provide sign language interpretation services, refer to [Chapter 2: Deaf and Hard of Hearing](#).

Language and Translation Services

General

Citywide

NYC 311

311 provides information about NYC programs or services. They use a language service to provide that information in 170 languages. When you call 311 and tell them what language you speak, they will put you on hold and contact Language Line to get an interpreter who speaks your language.

Language Line Solutions

Interpreting and translation company. They charge a fee. This is the company that NYC 311 uses.

1 Lower Ragsdale Drive, Building 2
Monterey, California 93940

800-752-6096 (Toll-free)

<http://www.languageline.com>

Mayor's Office of Immigrant Affairs

This office can assist NYC government agencies access translators and interpreters through the Volunteer Language Bank. Call 311 and ask for the office.

<http://www.nyc.gov/html/imm/html/about/about.shtml>

MEJ Personal Business Services, Inc.

Translation and interpreting services for over 150 languages.

245 E. 116th Street
New York, NY 10029
212-426-6017 (Phone)
www.mejpbs.com

New York Circle of Translators

Maintains an online database of private translators in New York City.

P.O. Box 4051
Grand Central Station
New York, NY 10163-4051
917-720-3487 (Phone)
<http://www.nyctranslators.org/contact-nyct.shtml>

New York City Department of Education

Over-the-phone interpretation services are available to all Department of Education personnel that come into contact with parents with limited English proficiency. This service is useful for overcoming language barriers when contacting a child's household, or for unexpected visits from parents. Services are available between the hours of 8 a.m. and 5 p.m., Monday through Friday, except on select holidays. These hours are extended during scheduled Parent-Teacher Conferences.

Translation & Interpretation Unit
45-18 Court Square, Floor 2
Long Island City, NY 11101
718-752-7373 ext. 4 (Phone)
718-752-7390(Fax)

Chapter 4: Parent Supports and Services

Advocacy Organizations

Disability Specific Support Groups

Financial Resources

Free and Low Cost Baby Supplies

Language and Translation Services

Parenting Workshops and Skill Building

Teen Parent Resources

Transportation Resources

Utility Bills Assistance



Programs in this section can help families gain skills to care for their child with a disability.

Parenting Workshops and Skill Building

Finding Information

Citywide

New York State Parenting Education Partnership

This NYS organization has an online database of mainstream and special needs parenting programs.

c/o Prevent Child Abuse New York

33 Elk Street, Suite 201

Albany, NY 12207

518-445-1273 (Phone)

800-CHILDREN (Toll-free)

800-244-5373 (Toll-free)

<http://nyspep.org/get-help-now/>

Bronx:

<http://www.bronxddcouncil.org/family-support-guide-2012/>

Brooklyn:

<http://www.brooklynddcouncil.org/#!contact-us>

Manhattan:

<http://www.manhattanddcouncil.org/directories/family-support-services-directory-2013>

Staten Island:

http://www.sidc.org/Supports_and_Services.html

Developmental Disability Regional Offices

Family Support Guides

Each local Developmental Disability Regional Office, the local branch of the NYS Office for People with Developmental Disabilities, has a Family Support Guide which contains a section on special needs parenting skills programs.

Parenting Workshops and Skill Building

Finding Information

Citywide (Continued)

Developmental Disability Regional Offices Family Support Guides (Continued)

Queens:

<http://qcdd.org/>

Parenting Workshops and Skill Building

General

Citywide

Advocates for Children of New York

Workshops on various educational topics.

151 W. 30th Street, 5th Floor

New York, NY 10001

866-427-6033 (Toll-free)

212-947-9779 (Phone)

www.advocatesforchildren.org

841 Broadway, Suite 301

New York, NY 10003

212-674-2300

83-02 Kew Gardens Road, Suite 107

Kew Gardens, NY 11415

646-442-1520 (Phone)

<http://www.cidny.org>

AHRC

Workshops twice a month through their Family Education Department.

83 Maiden Lane

New York, NY 10038

212-780-2500 (Phone)

212-780-4491 (Phone)

212-780-4493 (Phone)

www.ahrcnyc.org

Early Childhood Direction Centers (ECDC)

Refer to [Chapter 2—Information and Referral](#)

Jewish Community Center of Manhattan

Workshops on various topics for parents of children with special needs.

334 Amsterdam Avenue

New York, NY 10023

646-505-7600 (Phone)

<http://www.jccmanhattan.org/special-needs>

Big Apple Oranges

This parent friendly site always lists workshops for parents of children with disabilities.

c/o Elaine Stillerman

PO Box 150337

Brooklyn, NY 11215

www.bigappleoranges.com

New York Families for Autistic Children

Workshops for families of children with Autism Spectrum Disorders on various topics.

95-16 Pitkin Avenue

Ozone Park, NY 11417

718-641-3441 (Phone)

www.nyfac.org

The Center for the Independence of the Disabled in New York (CIDNY)

Workshops on a variety of social service topics.

Citywide (Continued)

NYC Imagination Library

The NYC Imagination library helps families support children's early literacy and language development by providing:

- Free book-a-month for kids from birth to age 5
- Free training and support for parents
- Free bilingual and native language supports

<http://nycimaginationlibrary.org/>

Resources for Children with Special Needs, Inc.

Workshops on both educational and social service issues.

116 E. 16th Street, 5th Floor

New York, NY 10003

212-677-4650 (Phone)

www.resourcesnyc.org

Sinergia

Workshops on both educational and social services.

2082 Lexington Avenue, 4th Floor

New York, NY 10035

212-643-2840 (Phone)

www.sinergiany.org

SNACK & Friends, Inc.

Workshops on various topics for parents of children with Autism Spectrum Disorders.

220 East 86th Street (Lower Level)

New York, NY 10028-3606

212-439-9996 (Phone)

<http://snacknyc.com/>

United Cerebral Palsy of New York City-Project CONNECT

Workshops on various topics for parents of children with developmental disabilities.

80 Maiden Lane, 8th Floor

New York, NY 10038

877-827-2666 (Toll-free)

http://www.ucpnyc.org/site/c.buIWJcNSKnL6G/b.6605981/k.615E/UCP_of_NYC_Family_Connect.htm

YAI-Seeing Beyond Disability

YAI offers a workshop series on a variety of topics for parents of children with Autism Spectrum Disorders

460 W. 34th Street, 11th Floor

New York, NY 10001

212-273-6182 (Phone)

www.yai.org/services/autism/family-support-groups.html

Bronx

Bronx Parenting Housing Network

Provides social services to parents in the South Bronx who are living in poverty, including parenting skills training.

1171 Washington Avenue

Bronx, NY 10456

347-271-8257 (Phone)

www.bphn.org

Mercy Center

Offers parenting skills training and anger management classes.

377 E. 145th Street

Bronx, NY 10454

718-993-2789 (Phone)

www.mercycenterbronx.org

The Parent Training Network

Provides parenting skills training dealing with conflict resolution, discipline, behavior management and other topics.

18666 Washington Avenue, 2nd Floor

Bronx, NY 10457

718-367-6809 (Phone)

www.parentingtrainingnetwork.com

Parenting Workshops and Skill Building

General

Brooklyn

Brooklyn Center for the Independence of the Disabled

Workshops on various educational topics.
27 Smith Street, Suite 200
Brooklyn, NY 11201
718-998-3000 (Phone)
718-998-3743 (Fax)
<http://bcid-bpc.org/workshops/>

Challenge Early Intervention Center

Workshops on various topics.
649 39th Street
Brooklyn, NY 11232
718-851-3300 (Phone)
www.challenge-ei.com

Mindful Parenting Brooklyn-The Smart Room

Individual consultations and group parenting Sessions.
143 Waverly Place
Brooklyn, NY 11205
646-308-1530 (Phone)
www.mindfulparentingbrooklyn.com

Parents Helping Parents

This organization runs various parenting Workshops, including "Parents of Children with

Special Needs".
669 President Street
Brooklyn, NY 11215
718-638-9444 (Phone)

My Time, Inc.

Workshops on a variety of special needs topics.
1312 E. 84th Street
Brooklyn, NY 11236
718-251-0527 (Phone)
www.mytimeinc.org

Tribeca Pediatrics

They offer classes on breastfeeding, being a new parent, and dealing with a toddler. Fee for service. Offices are located in Manhattan, Queens and Brooklyn. Call for information:
46 Warren Street
New York, NY 10007
212-226-7666 (Phone)
www.tribecapediatrics.com

United We Stand of New York, Inc.

Workshops on educational issues.
98 Moore Street
Brooklyn, NY 11206
718-302-4313 (Phone)

Manhattan

The Child Mind Institute

This organization runs a parenting series called the Learning and Development Workshop Series. It explores language development, raising and supporting children with Autism Spectrum Disorders as well as children with Attention Deficit Disorders.
445 Park Avenue
New York, NY 10022
646-625-4272 (Phone)
www.childmind.org

Every Person Influences Children: EPIC

Parenting skills programs, including one just for teen parents.
Just for Teens Program
475 Riverside Drive, Suite 1268
New York, NY 10115
212-870-2910 (Phone)
<http://www.epicforchildren.org>

Manhattan (Continued)

Harlem Children's Zone: 'The Baby College'

A system of education, social service, and community-building programs aimed at the children and families in a 97-block area of Central Harlem, The Baby College offers a free nine-week parenting program for expectant parents and parents with children up to three years old. Expectant/new parents must live in the Harlem Area (Lexington/8th Avenues between W116-W145th).

2491 8th Ave/Frederick Douglas Blvd
New York, NY 10030
212-665-9832 (Phone)
212-360-3255 (Phone)
www.hcz.org

The Pacella Parent Child Center

247 E. 82nd Street
New York, NY 10028
212-665-6309
www.theparentchildcenter.org

Parenting and Educational Resources NYC

A network of child development specialists and advocates who conduct workshops and individual parenting skills for all age groups. The number listed is specifically for the specialist who deals with parents of children birth to 3. This parenting center runs individual consultations as well as parent groups that deal with issues of caring for children birth to three.

917-866-0044 (Phone)
www.per-nyc.com

Saint Lukes Roosevelt Hospital Parent -Infant Center at the Child and Family Institute

This hospital-based program works with high-risk parents who are either pregnant or have children birth to 3. They offer psychiatric intervention as well as parenting skills training.
1090 Amsterdam Avenue, 17th Floor

New York, NY 10025
212-523-3071 (Phone)
212-523-3082 (Phone)
http://www.wehealny.org/services/slr_cfi/index.html

Sinergia

Parenting skills for parents who have developmental disabilities.
2082 Lexington Avenue, 4th Floor
New York, NY 10035
212-643-2840 (Phone)
www.sinergiany.org

Soho Parenting

Parenting groups dealing with a wide variety of issues. Fee for service.
568 Broadway, Suite 402
New York, NY 10012
212-334-3744 (Phone)
www.sohoparenting.com

Tribeca Pediatrics

They offer classes on breastfeeding, being a new parent, and dealing with a toddler. Fee for service. Offices are located in Manhattan, Queens and Brooklyn. Call for information:
46 Warren Street
New York, NY 10007
212-226-7666 (Phone)
www.tribecapediatrics.com

247 W. 26th Street
New York, NY 10001
646-666-8666 (Phone)

304 E. 62nd Street
New York, NY 10065
646-434-0868 (Phone)

Parenting Workshops and Skill Building

General

Queens

The Center for the Independence of the Disabled in New York (CIDNY)

Workshops on a variety of social service topics.
83-02 Kew Gardens Road, Suite 107
Kew Gardens, NY 11415
646-442-1520 (Phone)
<http://www.cidny.org>

The Child Center of New York:

Parenting skills training for Asian families.
Asian Outreach Center
81-14 Queens Boulevard
Elmhurst, NY 11373
718-889-9810 ext. 200 (Phone)

Trude Weishaupf Center
140-158B Sanford Avenue
Flushing, NY 11355
718-539-2500 (Phone)
www.childcenterny.org

Parents in Action

Parenting skills and anger management in English and Spanish.
34-59 Junction Boulevard
Jackson Heights, NY 11372
347-624-4830 (Phone)
www.parentsinaction.net

Tribeca Pediatrics

They offer classes on breastfeeding, being a new parent, and dealing with a toddler. Fee for service. Offices are located in Manhattan, Queens and Brooklyn. Call for information:
46 Warren Street
New York, NY 10007
212-226-7666 (Phone)
www.tribecapediatrics.com

Staten Island

The Elizabeth W. Pouch Center

Parenting skills training for parents who have developmental disabilities.
657 Castleton Avenue
Staten Island, NY 10301
718-448-9775 (Phone)
www.simhs.org/elizabeth-w-pouch-center-special-people

Families on the Move of New York City, Inc.

Parenting skills training.
358 St. Marks Place, Suite 203
Staten Island, NY 10301
347-682-4870 (Phone)
www.fotmny.org

Parent to Parent

Parent support, training, and workshops. Also links parents with a mentor parent who can support them and offer suggestions about parenting a child with special needs.
1050 Forest Hill Road, #108
Staten Island, NY 10314
718-494-0319 (Phone)
www.parenttoparentnys.org

Chapter 4: Parent Supports

- Advocacy Organizations
- Disability Specific Support Groups
- Financial Resources
- Free and Low Cost Baby Supplies
- Language and Translation Services
- Parenting Workshops and Skill Building
- Teen Parent Resources**
- Transportation Resources
- Utility Bills Assistance



Teen Parent Resources

General

Agencies in this section provide support services for teen parents to learn how to care for their

child with a disability, find housing, and obtain social services to plan their future.

Citywide

A Young Mothers Dream

Mentoring for young mothers ages 16-23.
 46 E. 57th Street
 New York, NY 10022
 646-481-1693(Phone)
www.youngmothersdream.org

Brooklyn Young Mothers Collective

Support and education for pregnant and parenting mothers ages 12-21.
 388 Atlantic Avenue, 2nd Floor
 Brooklyn, NY 11217
 718-596-7074(Phone)
www.bymcinc.org

Big Brothers/Big Sisters of New York City

Young Mothers Program - Mentoring and support for teen mothers.
 223 E. 30th Street
 New York, NY 10016
 212-779-1221(Phone)
www.bigsny.org

Covenant House

Short-term living for homeless teens, including a program for teen mothers.
 461 8th Avenue
 New York, NY 10001
 800-388-3888(Toll-free)
www.covenanthouse.org

Citywide (Continued)

The Door

Multi-service support organization for teens who need assistance with any issue, including health care, legal assistance and education.

121 Avenue of the Americas

New York, NY 10013

212-941-9090 (Phone)

www.door.org

Every Person Influences Children: EPIC

Just for Teens Program parenting skills program.

475 Riverside Drive, Suite 1268

New York, NY 10115

212-870-2910 (Phone)

www.epicforchildren.org/

Forestdale, Inc.

Support and parenting programs for teen parents, case management, life skills.

67-35 112th Street

Forest Hills, NY 11375

718-263-0740 (Phone)

<http://forestdaleinc.org/>

Harlem Children's Zone: 'The Baby College'

A system of education, social service, and community-building programs aimed at the children and families in a 97-block area of Central Harlem, The Baby College offers a free nine-week parenting program for expectant parents and parents with children up to three years old. Expectant/new parents must live in the Harlem Area (Lexington/8th Avenues between W116-W145th).

2491 8th Ave/Frederick Douglas Blvd

New York, NY 10030

212-665-9832 (Phone)

212-360-3255 (Phone)

www.hcz.org

Independence Inn

Mother/child residence for women ages 16-21.

Residents must work or earn a GED or high school diploma. One year stay limit. Call to schedule an intake interview.

400 Grand Avenue,

Brooklyn, NY 11238

718-827-8465 (Phone)

718-326-5933 (Phone)

Inwood House

Maternity residence and parenting support for teen mothers.

320 E. 82nd Street

New York, NY 10028

212-861-4400 (Phone)

www.inwoodhouse.com

Citywide (Continued)

LYFE Program of the New York City Department of Education

District 79 Office of Student Support Services
Living for the Young Family through Education (LYFE) provides free childcare and support services to help teen parents graduate.

4360 Broadway
Room 402

New York, NY 10033
917-521-3639 (Phone)

<http://lyfenyc.org> or
<http://schools.nyc.gov/Offices/District79/SchoolsProgramsServices/Services+for+Pregnant+and+Parenting+Students.htm>

New York City Department of Juvenile Justice

"New York City Young Adult Workforce Provider Directory": Contains organizations providing support to teens who are seeking job training and employment as well as other support services.

http://www.nyc.gov/html/acs/downloads/pdf/pub_youth_resources.pdf

They also provide the Directory of Youth Services for each borough:

Bronx:

http://www.nyc.gov/html/djj/pdf/bronx_booklet.pdf

Brooklyn:

http://www.nyc.gov/html/djj/pdf/brooklyn_booklet.pdf

Queens:

http://www.nyc.gov/html/djj/pdf/queens_booklet.pdf

Manhattan:

http://www.nyc.gov/html/djj/pdf/manhattan_booklet.pdf

Staten Island:

http://www.nyc.gov/html/djj/pdf/staten_island_booklet.pdf

New York City Department of Youth and Community Development (DYCD)

Programs for teens, including parenting support.

156 William Street, 6th Floor
New York, NY 10038

800-246-4646 YouthConnect Hotline

<http://www.nyc.gov/html/dycd/html/home/home.shtml>

They list sources of young fathers programs as well.

<http://www.nyc.gov/html/dycd/html/youthlanding/youthlanding.shtml>

Resilience Advocacy Project

Advocacy for teens in various social service areas.

154 Grand Street

New York, NY 10013

646-873-7669 (Phone)

Chapter 4: Parent Supports

- Advocacy Organizations
- Disability Specific Support Groups
- Financial Resources
- Free and Low Cost Baby Supplies
- Language and Translation Services
- Parenting Workshops and Skill Building
- Teen Parent Resources
- Transportation Resources**
- Utility Bills Assistance



Transportation Resources

General

Agencies listed in this section offer programs or assistance to help families get to

appointments, travel to destinations and take part in community activities.

Citywide

A Ride For All

Accessible car service, private pay.
 3331 10th St.
 Astoria, NY 11106
 718-706-7433 (Phone)
www.access-able.com

AMTRAK

Offers discounts to people with disabilities; 15% to adults, 50% to children ages 2-15. Call for information.
 800-872-7245 (Phone)
 800-523-6590 (TTY)
<http://tickets.amtrak.com/itd/amtrak/ada>

A Very Special Place-TeleRide

Accessible transportation for Staten Island individuals with developmental disabilities to work at programs on Staten Island.
 55 Quintard Street
 Staten Island, NY 10305
 718-987-1234 (Phone)
 718-979-4744 (Phone)

Greyhound Lines

Allows care assistants to ride free when accompanying people with disabilities. Call for qualification requirements.
 800-752-4841 (Phone)
 800-345-3109 (TTY)
www.greyhound.com

Citywide (Continued)

Hospital Audiences, Inc. (HA) - OMNI*BUS

An adapted bus to rent for cultural, recreational and educational events. An attendant is provided; charges are about \$475 for 8-hour use.
 548 Broadway, 3rd Fl.
 New York, NY 10012
 212-575-7676 (Phone)
 212-575-7673 (TDD)
www.hainyc.org

Medicaid Transportation Issues

Call this number for questions about Medicaid Transportation
 212-630-1513 (Phone)

NYC Department of Education (NYC DOE) P.M. Drop-Off Form

If your child is normally transported home by NYC DOE school bus, you can fill out a form to have your child dropped at an alternative site such as an afterschool program. Speak to the Special Education Supervisor in the school.

NYC Department of Transportation

You can obtain a special parking permit if you transport a person with special needs.
 28-11 Queens Plaza N., 8th Fl.
 Long Island City, NY
 718-433-3100 (Parking Permits)
 212-504-4115 (TTY)
<http://www.nyc.gov/html/dot/html/motorist/pppdinfo.shtml>

NYC Taxi and Limousine Commission

Provides a website of accessible car and limo services.
<http://www.nyc.gov/html/tlc/html/passenger/accessible.shtml>

NYS Institute on Disability, Inc.

Car service vouchers for people with intellectual disabilities and their families.
 930 Willowbrook Road
 Staten Island, NY 10314
 718-494-6457 (Phone)

Metropolitan Transportation Authority (MTA)

When you are accompanying a person with a disability on a NYC train, bus or Access-A Ride, you are considered the Personal Care Attendant (PCA) and should not be paying. Make sure you have an ID for the person with the disability in case you run into a problem. The documentation from the MTA stating that PCAs should not be paying a fare can be found at:
<http://www.mta.info/accessibility/transit.htm>

Access-A-Ride

Door-to-door accessible citywide transportation for residents who can't use the public transit system because of a disability.
 Access-A-Ride Paratransit Program
 2 Broadway, 11th Fl.
 New York, NY 10004
 877-337-2017 or 511 (Phone for complaints)
www.mta.info/nyct/paratran/guide.htm

Citywide (Continued)

MTA (Continued)

Reduced-Fare Program for People with Disabilities

Mailing address:

130 Livingston Street St.

Brooklyn, NY 11201

Address for applying in person:

3 Stone Street

New York, NY 10004

718-330-1234 (Phone)

<http://www.mta.info/nyct/fare/rfindex.htm>

National Patient Travel Center

Provides information about all forms of charitable long-distance medical air transportation and provides referral to appropriate sources of help. Also provides information about airline tickets for patients/escorts, transportation from airports to hospitals and long distance ground transportation.

800-296-1217

www.patienttravel.org

NYS Dept. of Motor Vehicles

Special license plates for drivers with a disability.

Call for application requirements and the contact in your borough to pick up plates.

West Shore Plaza

212-645-5550 (Phone)

718-966-6155 (Phone)

518-402-4838 (Phone)

www.dmv.ny.gov

Transportation Reimbursement

See [Chapter 4: Financial Resources](#) for programs that might reimburse the cost of transporting a child with a developmental disability.

Wheelchair Getaways

To rent a wheelchair accessible van, call:

800-379-3750 (Toll-free)

800-642-2042 (National Reservations)

www.wheelchairgetaways.com

Chapter 4: Parent Supports

Advocacy Organizations
 Disability Specific Support Groups
 Financial Resources
 Free and Low Cost Baby Supplies
 Language and Translation Services
 Parenting Workshops and Skill Building
 Teen Parent Resources
 Transportation Resources
Utility Bills Assistance



Agencies in this section help eligible families pay electric, gas, phone and heating bills.

Utility Bills Assistance

General

Citywide

Con Edison

Low-Income Rate Program

Provides individuals on Public Assistance (PA), Supplemental Security Income (SSI), or the Home Energy Assistance Program (HEAP) with a monthly \$6 reduction in their basic electric service charge. Customers are still obligated to pay the regular market supply price per kilowatt of energy used.

Most eligible customers are automatically enrolled in this program. Otherwise, fax or mail a copy of your grant letter, indicating their PA, SSI, or HEAP status, to the New York Con Edison office.

Attention: PA Central, Consolidated Edison
 4 Irving Place, Room 9NE
 New York, NY 10003
 212-780-6319 (Phone)
 212-780-6320 (Fax)

Low-Income Gas Plan

Provides individuals on Public Assistance (PA), Supplemental Security Income (SSI), or the Home Energy Assistance Program (HEAP) with a 25% reduced gas delivery rate. Customers who use gas energy for purposes other than heating their homes (such as for cooking or hot water) will be required to pay market price over a certain level; call for more information on pricing.

Most eligible customers are automatically enrolled in this program. Otherwise, fax or mail a copy of your grant letter, indicating their PA, SSI, or HEAP status, to the New York Con Edison office.

Attention: PA Central, Consolidated Edison
 4 Irving Place, Room 9NE
 New York, NY 10003
 212-780-6319 (Phone)
 212-780-6320 (Fax)

Citywide (Continued)

ConEdison**Energy Share**

Provides one-time grants of up to \$200 to Con Edison customers who need assistance meeting monthly electricity bill payments. Customers must be HEAP eligible (visit the HEAP Web site for eligibility information), submit a copy of a disconnection notice, and have made at least one payment to Con Edison prior to receiving a disconnection notice. Call:

877-480-7427 (Toll-free) for application times, eligibility, and other information.

HEAP Website:

<http://otda.ny.gov/programs/heap/>

Medical Hardship & Life-Sustaining Equipment.

Provides short-term financial relief to patients facing a medical emergency by allowing up to 30 days of additional time to pay gas or electric bills.

Customers who require life-sustaining equipment also receive coverage in the event of an emergency and may also receive assistance if they are having trouble with their bills. For more information about options call:

800-752-6633 (Toll-free)

CONCERN Program for Seniors and Those with Disabilities

Con Edison customers who are seniors (ages 62+) or who have permanent disabilities may speak with a specially trained representative for information on government programs, safety tips, and ways to reduce their energy bills. For more information ask for the CONCERN program

800-872-8846 (Toll-free)

800-872-8846 (Toll-free)

800-752-6633 (Toll-free)

Home Energy Assistance Program (HEAP)

Provides assistance to low-income households with paying energy bills. Eligibility for the program is based on income and housing situation.

Applications are accepted each November. For questions about the program, or to request an application, call NYC's HEAP Hotline:

800-692-0557 (Toll-free) (NYC only)

<http://otda.ny.gov/programs/heap/>

Office of Temporary and Disability Assistance

Hotline:

800-342-3009 (Toll-free) (all of NYS)

Monthly income limits 2012-2013:

<http://otda.ny.gov/programs/heap/program.asp#income>

Citywide (Continued)

National Grid (formerly Keyspan)

National Grid offers several programs for eligible consumers who are low-income or facing medical emergencies. They provide short-term financial relief to patients facing a medical emergency by allowing up to 30 days of additional time to pay phone, gas, electric or water bills. The patient or caregiver must provide a letter from his/her physician that includes the patient's diagnosis, explains why shutting off the service would be detrimental to his/her health, and provides the physician's license number.

NOTE: If service has already been disconnected after business hours, call the number and speak to a representative, and an immediate 5-day extension will be granted.

For more information, call 718-643-4050.

Telephone**Lifeline/Link-Up - Telephone Assistance**

The Lifeline and Link-Up programs offer low-income individuals discounts on their local telephone service (not long-distance or cell phone calls). Lifeline offers discounts on monthly charges, and Link-Up offers discounts on service initiation fees. To apply, consumers should contact their telephone companies directly. More information is available at:

888-641-8722 (Toll-free)

<http://www.fcc.gov/guides/lifeline-and-link-affordable-telephone-service-income-eligible-consumers>

For information in Spanish:

<http://transition.fcc.gov/cgb/consumerfacts/spanish/llu.html>

Safe Link Wireless - Cell Phone Assistance

Provides free cell phone service for eligible individuals. Applicants must receive some form of public assistance (such as Medicaid, food stamps, or HEAP), or have a household income at or below 135% of the poverty level. Individuals can apply online or call the number below to request an application by mail or fax. Service is not yet available in all zip codes. SafeLink Wireless is offered through LifeLine, a government program.

800-977-3768 (Toll-free)

http://www.phone-bill-assistance.com/cell_phones/safelink?app_text=safelink&kw=safelink&src=m&nw=s

Assurance Wireless - Cell Phone Assistance

A program of Virgin Mobile that provides free cell phone service for eligible individuals who are receiving some form of public assistance (such as Medicaid, food stamps, or HEAP) or have a household income at or below 135% of the poverty level guidelines.

To apply, call 888-898-4888 (Toll-free)

<http://www.assurancewireless.com/Public/Welcome.aspx>

Chapter 5: Parent Education and Information

Disability Rights and Laws

How to Organize Your Child's Documents

Websites that Provide Support and Information for Families



Disability Rights and Laws

General

This section includes information on federal, state and NYC laws that protect the rights of children and adults with disabilities, and govern many programs for people with disabilities.

Federal

The Americans with Disabilities Act

This law provides children and adults with disabilities with reasonable accommodations in public and private programs that do not have a religious affiliation. The only valid reasons that a program can deny access is if the agency can prove that it would be an undue financial hardship; that it would fundamentally change the nature of the program; or that, even with accommodations, providing services to an individual would create a dangerous situation. If you need more information or want to register a complaint, contact these organizations:

ADA Act Information Line - U.S. Department of Justice:

800-514-0301 (Toll-free)

800-514-0383 (TDD)

<http://www.ada.gov/infoline.htm>

New York City Commission on Human Rights

40 Rector St., 10th Floor

New York, NY 10006

212-306-7500 (Phone)

212-306-7450 (Phone)

<http://www.nyc.gov/html/cchr/home.html>

Federal (Continued)

The Americans with Disabilities Act (Continued) New York Lawyers for the Public Interest

151 W. 30th St., 11th Floor

New York, NY 10001

212-244-4664 (Phone)

212-244-4570 (Fax)

212-244-3692 (TDD)

www.nylpi.org

Individuals with Disability Act – IDEA

The Individuals with Disabilities Education Act (IDEA) is a law ensuring services to children with disabilities throughout the nation. IDEA governs how states and public agencies provide early intervention, special education and related services to more than 6.5 million eligible infants, toddlers, children and youth with disabilities.

Infants and toddlers with disabilities (birth-2) and their families receive early intervention services under IDEA Part C. The New York State Department of Health has statewide oversight responsibilities for Early Intervention:

http://www.health.ny.gov/community/infants_children/early_intervention

The New York City Department of Health and Mental Hygiene is the city agency with the responsibility for Early Intervention:

<http://www.nyc.gov/html/doh/pregnancy/html/after/parents.shtml>

Children and youth (ages 3-21) receive special education and related services under IDEA Part B. The New York State Department of Education has statewide oversight responsibilities for Part B (CPSE and school-age special services):

<http://www.p12.nysed.gov/specialed/>

The New York City Department of Education is the city agency with the responsibility for CPSE and Special Education services:

<http://schools.nyc.gov/Academics/SpecialEducation/default.htm>

The Rehabilitation Act of 1973: Section 504

"No otherwise qualified handicapped individual in the U.S. ...shall solely by reason of his handicap be excluded from the participation in, be denied the benefits of, or be subjected to discrimination under any program receiving federal financial assistance..."

If you need more information or want to register a complaint:

New York City Commission on Human Rights

40 Rector St., 10th Floor

New York, NY 10006

212-306-7500 (Phone)

212-306-7450 (Phone)

<http://www.nyc.gov/html/cchr/home.html>

New York State

NYS Early Intervention Law

Listed below is the link to the NYS Public Health Law authorizing the Early Intervention Program

http://www.health.ny.gov/community/infants_children/early_intervention/regulations/docs/article_25_phl.pdf

NYS Early Intervention Regulations

Listed below is the link to the NYS Early Intervention Regulations:

<http://w3.health.state.ny.us/dbspace/>

NY-

[CRR10.nsf/56cf2e25d626f9f785256538006c3ed7/8525652c00680c3e852565a1005e2864?OpenDocument](http://www.health.state.ny.us/dbspace/CRR10.nsf/56cf2e25d626f9f785256538006c3ed7/8525652c00680c3e852565a1005e2864?OpenDocument)

New York State (Continued)

New York State Human Rights Law

This NYS law protects people from discrimination because of race, creed, color, national origin, sexual orientation, military status, sex, age, marital status, domestic violence victim status, disability, predisposing genetic characteristics or prior arrest or conviction record. If you believe that you have been discriminated against on this basis, or if you have been retaliated against for opposing unlawful discriminatory practices, you may be able to file a complaint with the NYS Division of Human Rights. The NYS Human Rights Law forbids discrimination in employment, apprenticeship and training; purchase and rental of housing and commercial space; places of public accommodation, resort and amusement; tax-exempt educational institutions; and all credit transactions.

**New York State Division of Human Rights
Discrimination Hotlines**

Statewide: 888-392-3644 (Toll-free)
 Bronx: 718-741-8400 (Phone)
 Brooklyn: 718-722-2385 (Phone)
 Manhattan: 212-961-8650 (Phone)

www.dhr.ny.gov/

NYS Justice Center for the Protection of People with Special Needs

(Formerly known as NYS Commission on Quality of Care and Advocacy for Persons with Disabilities)

161 Delaware Avenue
 Delmar, NY 12054-1310
 800-624-4143 (Toll-free)

Email: infoassistance@justicecenter.ny.gov
<http://www.justicecenter.ny.gov/>

If you need more information or want to register a complaint:

New York City

The New York City Human Rights Law

This law is similar to the NYS Human Rights Law and covers discrimination issues pertaining to places of public accommodation. If you need more information or want to register a complaint:

New York City Commission on Human Rights

40 Rector St., 10th Floor
 New York, NY 10006
 212-306-7500 (Phone)
 212-306-7450 (Phone)

www.nyc.gov/cchr

New York Lawyers for the Public Interest (NYLPI)

151 W. 30th St., 11th Floor
 New York, NY 10001
 212-244-4664 (Phone)
 212-244-3692 (TDD)
 212-244-4570 (Fax)

www.nylpi.org

Chapter 5: Parent Education and Information

Disability Rights and Laws

How to Organize Your Child's

Websites that Provide Support and Information for Families



How to Organize Your Child's Documents

General

Do you know where all of the information on your child is? Can you quickly find copies of the last Individualized Family Service Plan (IFSP)? Progress reports? Immunization records? Prescriptions for services or medications?

You have probably discovered that you have a lot of paperwork related to your child's disability and services. Organizing all of this paperwork when your child is young will help you keep track of his or her progress over time.

You can organize the paperwork in one large three-ring binder, in multiple binders by subject, in scanned documents saved in your computer, or by any other method that you are comfortable with. The method is less important than the fact that you organize your child's documents, as early as possible.

Here are some ideas on how to organize your files.

MEDICAL INFORMATION

- A cover sheet with the contact information for all of your child's doctors. Update this sheet whenever you add a specialist but never take a doctor off – you might need to ask for records someday.
- Lists of all facilities such as clinics or hospitals where your child received care, with the dates of service if possible.
- Records of all surgeries.
- Immunization records.
- Copies of medical tests such as blood work, hearing and vision. Alphabetize by specialty (ENT, GI, Pediatrician, Neurologist, etc.)
- Calendar of appointments.
- Copies of referrals to specialists.
- Medical insurance information (past and current).
- Log of all medications and dosages (indicate current or past use).

How to Organize Your Child's Documents

General

EARLY INTERVENTION INFORMATION

- A cover sheet with the agencies and contact information (include names) for all of the evaluators, therapists, and service coordinators. Include the date they started working with your child, and the date when they stopped working with your child.
- Copies of all evaluations
- Copies of all IFSPs
- Copies of all progress reports
- Copies of session notes
- Calendar of appointments and whether they were held or cancelled, and if cancelled, who cancelled it (you or the therapist)
- Questions for the next visit

DEPARTMENT OF EDUCATION INFORMATION (if applicable)

- Name and contact information for the Committee on Preschool Special Education (CPSE) administrator
- Copy of the referral to the CPSE
- All evaluations
- A cover sheet with the names, specialties, agencies and contact information for all of the evaluators, and therapists. Include the date they started working with your child, and the date when they stopped working with your child.
- Copies of all of the Individual Education Plans (IEPs)
- Copies of all progress reports

FINANCIAL INFORMATION

- Copies of all Explanation of Benefit forms (EOBs) from your insurance company
- Copies of insurance cards, or keep originals when new ones are issued.
- Contact information for your Social Security (SSI) representative (if applicable)
- Copies of all applications for financial benefits (if applicable)

These are just some of the categories of paperwork that you might have. You can probably think of other important information that you need to keep.

Chapter 5: Parent Education and Information

Disability Rights and Laws

How to Organize Your Child's Documents

Websites that Provide Support and Information for Families



Websites That Provide Support and Information for Families

General

The internet can be a source of information about programs and services. Included in this section

are some websites that are of particular interest to families of children with disabilities.

A Child Grows in Brooklyn

Resources for Brooklyn parents.

<http://www.achildgrows.com>

Able

Online version of Able, the newspaper for people with disabilities and their families. It has many articles and resources. Contact them to get the paper version which has even more resources.

<http://ablenews.com>

Autism Support Network

Online information and search engine for families of children with Autism Spectrum Disorders. <http://www.autismsupportnetwork.com>

<http://www.autismsupportnetwork.com>

Baby Center

Online information center regarding various early childhood issues.

<http://www.babycenter.com>

Big Apple Oranges

Online resource guide of programs and services for NYC parents of children with disabilities.

<http://bigappleoranges.com>

Centers for Disease Control and Prevention

Information about early signs and symptoms of various disabilities.

www.cdc.gov/ActEarly

What does this mean? Common Acronyms used in the Early Intervention Program

A searchable listing of abbreviations (acronyms) that are used in Early Intervention and special education

<http://www.nyc.gov/html/doh/pregnancy/html/after/player.html>

Websites That Provide Support and Information for Families

Confidentiality - FERPA (Family Educational Rights and Privacy Act)

<http://www.ed.gov/policy/gen/guid/fpco/ferpa/index.html>

Confidentiality – HIV/AIDS

NY State confidentiality requirements regarding HIV/AIDS.

<http://www.health.ny.gov/nysdoh/hiv aids/hivpartner/pdfs/authoriz.pdf>

Early Care & Learning Council

A statewide network of child care resource and referral agencies, the Early Care & Learning Council includes child care providers, parents, businesses, community organizations, and other individuals. The Early Care & Learning Council seeks to develop a system of quality early childhood care and education that is available to every child regardless of income level, cultural background or family composition, and adequately prepares and compensates teachers and providers.

<http://www.earlycareandlearning.org/about-us/>

Early Intervention Family Alliance

The Early Intervention Family Alliance is a national group of family leaders dedicated to improving outcomes for infants and toddlers with disabilities and their families. It works to assure meaningful family involvement in the development of Part C policies and their implementation at community, state and federal levels.

<http://www.eifamilyalliance.org/index.php>

General

East Harlem Community Resource Guide

Online resource guide of family services in East Harlem.

<http://www.nyc.gov/html/doh/downloads/pdf/dc/east-harlem-resource-guide.pdf>

Fathers' Resources

Guide to support services for fathers.

http://www.healthyfamiliesnewyork.org/resource_fatherhood.cfm

Hands and Voices

A nationwide organization dedicated to supporting families with children who are deaf or hard of hearing without a bias around communication modes.

National: <http://www.handsandvoices.org/index.htm>

New York: kdergosits@cdbegin.com

Health and Safety Standards for the NYS Early Intervention Program and Frequently Asked Questions

http://www.health.ny.gov/community/infants_children/early_intervention/service_providers/health_and_safety_standards

NYC Imagination Library

The NYC Imagination library helps families support children's early literacy and language development by providing:

- Free book-a-month for kids from birth to age 5
- Free training and support for parents
- Free bilingual and native language supports

<http://nycimaginationlibrary.org/>

Websites That Provide Support and Information for Families

Healthy Beginnings

Listings of services in the Bronx for pregnant women and parents of infants, as well as other services for families with children of all ages, including domestic violence support and farmers markets. Also available in Spanish and French.

http://www.bronxhealthlink.org/bronxhealthlink/bronxhealthlink/guides_to_bronx_services/

The Maternal and Child Health Library

Online information guide about various disabilities.

www.mchlibrary.org/guidestopic.html

Mommybites

A source of support, information and parenting tips for new mothers.

<http://mommybites.com/newyork/>

Mommy Poppins

Resources for NYC parents.

<http://mommypoppins.com>

National Dissemination Center for Children with Disabilities (NICHCY)

Central source of information on disabilities in infants, toddlers, children, and youth. Includes easy-to-read information on IDEA, the law authorizing early intervention services and special education. It also has State Resource Sheets.

www.nichcy.org

New York City Early Childhood Professional Development Institute

The New York City Early Childhood Professional Development Institute is a public/private partnership that brings together a range of city agencies, a consortium of private funders, and the nation's largest urban university to build a comprehensive system of professional development for individuals who work with young children in New York City.

<http://www.earlychildhoodnyc.org>

General

New York City Early Intervention Program - Parent Page

Website with information about the NYC Early Intervention Program

http://www.nyc.gov/html/doh/pregnancy/html/after_parents.shtml

New York Family

Online version of NY Family Magazine.

<http://www.newyorkfamily.com>

New York State Citizen's Coalition for Children

Support, information and advocacy for foster and adoptive families.

<http://nysccc.org>

New York State Early Intervention Regulations

http://www.health.ny.gov/community/infants_children/early_intervention/regulations.htm

New York State Early Intervention Guidance Documents

http://www.health.ny.gov/community/infants_children/early_intervention/memoranda.htm

New York State Department of Health, Bureau of Early Intervention - Training

http://www.health.ny.gov/community/infants_children/early_intervention/training.htm

Websites That Provide Support

NY Metro Parents

Big Apple Parent Magazine's online edition filled with resources for parents in NYC.

<http://nymetroparents.com/index.cfm>

NY Metro Special Parent

Special needs resources in NYC.

<http://www.nyspecialparent.com/indexspecial.cfm?>

NY Mom's World

Resources for NYC mothers.

<http://www.nymomsworld.com>

NY Parenting

NYC resources for parents.

<http://www.nyparenting.com>

Office of Temporary and Disability Assistance

Government resources page for working parents, including information on benefits.

<http://otda.ny.gov/workingfamilies/>

Parent Guide News

Online parent informational magazine.

<http://www.parentguidenews.com>

Parenting Counts

Parenting Counts is the research-based family of products developed by Talaris Institute to support parents and caregivers in raising socially and emotionally healthy children. As a source of trusted information for parents, caregivers, and early learning professionals, they offer tools and materials to help make a difference in the lives of parents and children. Their approach is to provide parents, caregivers, and early learning professionals with information they can use in their daily interactions with children.

<http://www.parentingcounts.org>

Parents connect

Online parenting website from Nickelodeon.

<http://www.parentsconnect.com>

General

Park Slope Parents

Brooklyn-wide source of resources for parents.

<http://www.parkslopeparents.com>

Preventive Services Search Engine

Search engine for preventive services agencies.

<http://a068-preventivesse.nyc.gov/psse/search?actionType=search>

Quality Stars NY

Online resource guide for finding quality child care.

<http://www.qualitystarsny.org/index.php>

Queens Library Database

Database of Queens programs and services.

<http://www.queenslibrary.org/services/community-information/community-resources-database>

Queens Mamas

Programs for parents living in Queens.

<http://www.queensmamas.com>

Too Young to Be Ill

Resource guide for caregivers of children who are chronically ill.

<http://www.patientadvocate.org/requests/publications/Too-Young-To-Be-Ill.pdf>

Winning Beginning NY

Advocacy for quality early childhood programs in NYS.

<http://www.winningbeginningny.org>

Zero to Three

Zero to Three is a national, nonprofit organization that provides parents, professionals and policymakers the knowledge and know-how to nurture early development. Their mission is to ensure that all babies and toddlers have a strong start in life.

<http://www.zerotothree.org>