

# New Client Application

Primary Owner's Name: \_\_\_\_\_

Additional Owner's Name: \_\_\_\_\_

Home Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Primary Phone: \_\_\_\_\_ Secondary Phone: \_\_\_\_\_

Email Address: \_\_\_\_\_

*Please provide an emergency contact that will not be travelling with you that can easily pick up or transport your dog, or contact you and/or family members if you are currently unreachable by Lucky Dog.*

Emergency Contact Name: \_\_\_\_\_

Relationship: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Additional Persons Authorized to Pick-Up Your Lucky Dog(s):

\_\_\_\_\_  
\_\_\_\_\_

How did you learn of Lucky Dog Barks & Recreation?

\_\_\_\_\_

Please fill out a Dog Information card for each dog you wish to bring to Lucky Dog.

To whom it may concern,

**Due to the nature of dog-play environments, all prospective clients are asked to read and review our following contract and initial each line when the pet owner has read, understood, and agreed to the information here within.** Natural risks such as injury, disease, illness, death, property damage, and unforeseen incidents are possible. Dogs will play with one another with teeth and claws. Scratches, punctures, and hair loss are normal aftermaths of dog-to-dog activities. Over-exertion, exposure to heat and other natural elements, and disease associated with physical activity are inherent. We also manage our play yards using non-invasive methods such as water spray bottles, time-outs, and temporary detainment (holding a collar) to help control our play environment and prevent altercations. You (the pet owner) give our staff and associates permission to use these proven methods on your dog at our discretion. Our dog boarders will be given one and a half hour breaks three times a day during meals, and will be secured in their kennels overnight when not supervised. Dogs who are not eating may be given additives if allergies are not indicated by the owner. If you have questions, concerns, or comments please advise our management for clarification.

~Lucky Dogs Barks & Recreation

**To best serve the dogs in our care, please note our  
posted pick-up and drop-off times below:**

**Monday – Friday: 7:00a – 6:30p  
Sat & Sun: 8:00a – 10:30a & 4:00p – 6:30p**

# Lucky Dog Barks & Recreation Contract

129 Corporate Drive  
Swansea, IL 62226

In consideration for your dog(s) being permitted to come to Lucky Dog Barks & Recreation, you agree to all the policies, procedures, release, terms & conditions set forth below.

**1. All dogs must:**

- a. Be current on vaccinations; Rabies, Distemper, Canine Influenza and Bordetella within 6 months
- b. Be at least 4 months of age
- c. Be spayed or neutered if over 6 months of age
- d. Be in general good health and free of parasites (must be on preventative care)
- e. Be non-aggressive towards other dogs and people
- f. Pass the temperament test set by Lucky Dogs Barks & Recreation
- g. Meet all municipal and state licenses and other requirements
- h. Have on a snap quick-release collar and appropriate identification with dog's name clearly displayed
- i. Be leashed when entering or exiting Lucky Dogs Barks & Recreation on a 6-foot or shorter leash

INITIAL  
IN BOXES

**2. Food.**

Dog will be fed in accordance with the instructions provided in the application. Since feeding is sometimes adjusted based on your dog's dietary needs please provide us with written feeding instructions at drop-off

**3. Dog Camera and Video Release.**

By using the services offered by Lucky Dogs Barks & Recreation you agree to allow us to use your dog's name and any image or likeness of your dog(s) taken at Lucky Dogs Barks & Recreation in any form or format, at any time, in any media, marketing, advertising, illustration or promotional material.

**4. Personal Property**

Lucky Dogs Barks & Recreation will not be liable for any lost, stolen, or damaged personal property belonging either to you or your dog. If your dog causes any personal property damage to the facility where services are provided, another dog or otherwise, you will be liable for the full cost of all treatment, repairs, and replacements.

**5. Fees**

You must pay for all services and products with credit card, cash or check. All payment is due on or before the time of pick-up for services rendered. You give your expressed permission for Lucky Dogs Barks & Recreation to charge any credit card you provided for unpaid services or products upon the date services were to have been completed. You further agree to pay any cost of any returned/challenged checks or debit charges.

**6. Deposits, Cancellations and Refund Policy**

We require a deposit at the time the reservation is made for all boarding stays. A (1) night deposit for all regular boarding stays and a (3) night deposit for boarding over MAJOR HOLIDAYS. You will forfeit your deposit/charged (1) full night, if you fail to cancel your boarding reservation at least (48) hours in advanced of drop-off date. If your boarding reservation is within (3) days of national recognized holiday you must cancel your reservation within (72) hours or you will forfeit your deposit or charged a "no-show" fee equal to three nights of boarding.

**7. Late Pick-Up Fee:**

**\$20** from 7:05 until 7:20pm on weekdays, holidays and weekend evenings, and 11:05am until 11:20am on weekend and holiday mornings. After 7:20pm/11:20am **MANDATORY BOARDING**. This is at the closing employee's discretion and for the safety of staff.

**8. Aggressive Dogs**

Dogs cannot be aggressive and must pass Lucky Dogs Barks & Recreation's temperament test. Your dog may be separated from other dogs or asked to not return to Lucky Dogs Barks & Recreation if he/she exhibits aggressive or other unacceptable behavior. Such determinations will be made at the sole discretion of Lucky Dogs Barks & Recreation.

**9. Duty to Disclose:**

You must disclose, on a continuing basis, any and all medical or other conditions, including but not limited to, personality concerns or behavioral incidents that in, Lucky Dogs Barks & Recreation's sole discretion, may affect, limit, or prevent your dog's ability to participate in Lucky Dogs Barks & Recreation activity or services.

**10. Abandoned Dogs**

No dog may be left after the scheduled pick-up time without communication from her or his owner. If your dog(s) is left without any contact, instruction, or notification regarding its pick-up from you or an authorized representative, your dog will be deemed abandoned at 7:00 pm on the 7<sup>th</sup> day after the scheduled pick-up date. If your dog is abandoned, Lucky Dogs Barks & Recreation will become its legal owner and guardian. Lucky Dogs Barks & Recreation will, at its sole discretion, determine whether to rehome or relinquish it to a shelter or rescue at Lucky Dogs Barks & Recreation’s choice. YOU FULLY UNDERSTAND AND AGREE THAT IF YOU ABANDON YOUR DOG AT Lucky Dogs Barks & Recreation YOU MAY BE UNABLE TO RETRIEVE POSSESSION OF YOUR DOG AND WILL HAVE NO RECOURSE AGAINST Lucky Dogs Barks & Recreation.



**11. Acceptance and Acknowledgement of Risk:** YOU FULLY UNDERSTAND THAT: (a) THERE ARE INHERENT AND POTENTIAL RISKS INVOLVED WITH INTERACTIONS BETWEEN HUMANS AND DOGS, AS WELL AS BETWEEN DOGS AND OTHER DOGS, WHICH MAY RESULT IN PROPERTY DAMAGE OR BODILY INJURY, INCLUDING BUT NOT LIMITED TO, PERMANENT DISABILITY, SICKNESS, OR DEATH TO HUMAN OR DOG; AND (b) THERE MAY BE OTHER RISKS NOT KNOWN TO YOU OR Lucky Dogs Barks & Recreation, NOR READILY FORESEEABLE AT THIS TIME (COLLECTIVELY, “RISKS”). YOU FULLY ACCEPT AND ASSUME ALL RISKS AND RESPONSIBILITY FOR ALL RISKS, WITHOUT LIMITATION, ALL LOSSES, COSTS, AND DAMAGES INCURRED AS A RESULT OF YOUR DOG’S PARTICIPATION, INCLUDING ANY VETERINARIAN EXPENSES INCURRED ON BEHALF OF OR CAUSED BY YOUR DOG. “SICKNESS” INCLUDES ANY ILLNESS NOT LIMITED TO BORDETELLA (KENNEL COUGH), BLOAT, OR ANY OTHER FORM OF CONTAGIOUS DISEASE.



**12. Veterinarian Liability and Care:** Lucky Dogs Barks & Recreation will have the right to obtain medical treatment for your dog if, in Lucky Dogs Barks & Recreation’s sole discretion, it appears that your dog may be ill, injured, or exhibits any other behavior that would reasonably suggest that your dog may need medical treatment. Lucky Dogs Barks & Recreation will first attempt to seek treatment from the veterinarian provided in the Dog Application, but will have the right to seek veterinary treatment from an alternative veterinarian if Lucky Dogs Barks & Recreation is unable to reach or transport the dog to such veterinarian. YOU WILL BE FULLY RESPONSIBLE FOR ALL COSTS RELATED TO ANY MEDICAL TREATMENT, INCLUDING WITHOUT LIMITATION, THE COST OF ANY TRANSPORTATION FOR THE PURPOSE OF SUCH TREATMENT. You must also provide veterinary records to Lucky Dogs Barks & Recreation upon request.



**13. Waiver, Release and Indemnification:** YOU HEREBY AGREE TO EXPRESSLY AND FOREVER GENERALLY WAIVE DISCHARGE CLAIMS, INDEMNIFY RELEASE FROM LIABILITY, SAVE, HOLD HARMLESS AND DEFEND Lucky Dogs Barks & Recreation, their invitees, owners, officers, directors, employees, contractors, volunteers, agents, representatives, lessors, and all others having an interest in Lucky Dogs Barks & Recreation (collectively, the “Releases”) from and against ANY AND ALL INJURY, LIABILITY, CLAIMS, LITIGATION, ACTIONS, SUITS, COSTS, LOSSES, DAMAGES, ATTORNEY’S FEES, EXPENSES, OR DEMANDS OR EVERY CHARACTER WHATSOEVER on account of, arising out of, resulting from or relating in any way to (i) any act or omission of the Releases, (ii) your dog’s participation at Lucky Dogs Barks & Recreation, services provided. YOU AGREE THAT THIS RELEASE IS BINDING ON YOU AND YOUR SUCCESSORS, HEIRS, LEGAL REPRESENTATIVES, AND ASSIGNS. YOU ALSO EXPRESSIVELY AND FOREVER RELEASE Lucky Dogs Barks & Recreation FROM ANY DUTY TO PROTECT YOU OR YOUR DOG FROM INJURY OF ANY KIND, AND AGREE THAT ANY IMPLEMENTATION OF SAFETY PRECAUTIONS BY Lucky Dogs Barks & Recreation WILL NOT WAIVE Lucky Dogs Barks & Recreation’s RIGHT TO BE INDEMNIFIED AS PROVIDED HEREUNDER AND SUCH PRECAUTIONS WILL NOT ALTER THIS RELEASE.



I acknowledge and agree that I have read, initialed, understood and agreed to all the terms and conditions contained in the dog release, waiver of liability, assumption of risk and indemnification agreement. I hereby execute this application and the agreement for my dog, myself and my heirs, successors, representatives and assigns. I further attest that if I am not the owner or sole owner of the dog(s) for whom this application has been completed, my signature is sufficient to enter into this agreement for and on behalf of any other owner or representative. If signing electronically, I hereby agree that my signature will be deemed and original and take the place of my wet-ink signature. If signing in ink, I hereby agree that a true and correct copy of this document may be produced in lieu of the original application. Should a copy be produced, I understand that it is legally enforceable and does not affect the terms of the application in any way.

I HAVE READ, INITIALED, AND AGREED TO THE TERMS SET ABOVE:

Print Name: \_\_\_\_\_ Sign Name: \_\_\_\_\_ Date: \_\_\_\_\_

Lucky Dog Representative Accepted This Application: \_\_\_\_\_



**Lucky Dog Name:** \_\_\_\_\_

Breed: \_\_\_\_\_ Birth Date: \_\_\_\_\_

Spayed/Neutered: Yes No (required by 6 mo. old) Weight: \_\_\_\_\_

Female  Male

Vet Hospital: \_\_\_\_\_

Vet Address: \_\_\_\_\_

Vet Phone: (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_ Vet Fax: (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

Emergency Contact: \_\_\_\_\_ Phone: (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

Authorized to Pick-Up: \_\_\_\_\_

Special Notes: \_\_\_\_\_;

Where did you obtain your dog: \_\_\_\_\_

### Care Information

#### Allergies

Does your dog have allergies (food or otherwise)?  Yes  No

If yes, explain: \_\_\_\_\_

#### Medication

Does your dog take medication?  Yes  No

Medication \_\_\_\_\_  AM  Noon  PM

Quantity/Dose: \_\_\_\_\_

Medication \_\_\_\_\_  AM  Noon  PM

Quantity/Dose: \_\_\_\_\_

#### Feeding

Brand Name: \_\_\_\_\_

Morning Quantity: \_\_\_\_\_

Afternoon Quantity: \_\_\_\_\_

Evening Quantity: \_\_\_\_\_

Special Instructions: \_\_\_\_\_

Additional Information: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Has your dog been socialized with dogs outside your home?

Yes  Limited Socialization  No

Does your dog have a history of aggression?  Yes  No

If yes, explain: \_\_\_\_\_

Does your dog guard food or toys?  Yes  No

If yes, explain: \_\_\_\_\_

Is your dog sensitive to being handled by others?  Yes  No

If yes, explain: \_\_\_\_\_

Does your dog have any fear or aversions?  Yes  No

If yes, explain: \_\_\_\_\_

Are there any restrictions to your dog's playtime?  Yes  No

If yes, explain: \_\_\_\_\_

Other Comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_