

New WCA Waste Collection Service for Brightwater (effective August 1, 2016)

For questions regarding the new service or any other collection issues, call WCA at 281-403-5800.

WCA	Old Services (contract with MUD #42)		New Services (contract with Missouri City)	
Garbage Pick-up	2x/week	Wednesday & Saturday	2x/week	Refer to sticker on delivered carts
	residents' own bags or containers		blue 95-gallon WCA container	
	manual pickup		automated pickup	
Only garbage in WCA carts will be collected on each service day. Assisted service is available: If you have a disability and require special assistance, contact WCA at 281-403-5800 for the form needed.				
Recycling	1x/week	Wednesday	Every other week	Refer to sticker on delivered carts
	18-gallon blue bins		grey 65-gallon WCA container	
	manual pickup		automated pick-up	
<p><u>Acceptable Materials:</u> Newspaper, magazines, junk mail, colored paper, paper bags, file folders, phone books, greeting cards, cardboard, paperboard, plastics- #1- #5 and #7, metal pots and pans, aluminum cans/foil, steel/tin cans, gutters, copper, and scrap metal.</p> <p><u>Unacceptable Materials:</u> Glass bottles, #6 plastics, plastic bags, styrofoam, soiled pizza boxes, coat hangers, paint & solvent containers, light bulbs, mirrors, windows, glass dishes & cups, paper towels, facial & toilet tissue, and napkins.</p>				
Yard Trimmings	2x/week	Wednesday & Saturday	1x/week	Refer to sticker on delivered carts
	residents' own bags or containers		biodegradable bags, kraft paper bags or placed loose in residents' own cans	
	manual pickup		manual pickup	
Note: If using regular plastic trash bags for disposing of lawn/grass clippings, they will only be collected as a bulk item on an every-other-week schedule. Non-compliant plastic bags will not be collected if set out on the curb on Yard Waste day, but will be tagged as non-compliant and left for the next bulk waste day.				
Bulk Waste Collection	2x/week	Wednesday & Saturday	Every other week	Refer to sticker on delivered carts
	No limit		Limit of four (4) items or five (5) cubic yards	
	manual pickup		manual pickup	

NOTE: For customers wanting an additional cart, contact WCA. The initial cost for the extra cart, which includes delivery, is \$95. Residents will be charged \$75 per year for the additional service.

QUESTIONS & ANSWERS ABOUT THE NEW WCA SERVICE

Q: When will the new containers be delivered?

A: The last week of July. They will have a flyer attached explaining the collection service and schedule.

Q: What days will my garbage be picked up? What about recycling and my yard waste?

A: Per WCA, refer to sticker on delivered carts

Q: Can I leave my wheeled cart on the sidewalk or walkway?

A: No, it should be positioned in the street, wheels against the curb with at least four (4) feet of clearance on either side of it. On recycling days, be sure to have at least 4 feet between the two cans.

Q: What if I don't want a 95-gallon trash cart. Can I get a smaller one?

A: Yes, contact WCA to exchange the one you received for a smaller 65-gallon trash cart. Please wait until the original cart is delivered before making this request.

Q: We recycle a lot of things. Can I get a bigger recycling cart?

A: Yes. Contact WCA and they will pick up your smaller cart and deliver a 95-gallon recycling container.

Q: I don't recycle. What should I do with the recycling cart?

A: We encourage everyone to recycle, but if you do not want the cart, contact WCA and they will pick it up.

Q: Can I recycle glass bottles? What about pizza boxes?

A: Unfortunately, although the old service allowed glass, the new recycling collection does not. No glass items at all. Pizza boxes are also not recyclable. Please throw them in the regular trash container.

Q: Explain the different types of plastics that we can or cannot recycle.

A: Most plastics are coded during the manufacturing process (check the bottom of containers for a number inside a triangular recycling symbol). The new WCA service allows plastic items coded #1 through #5 and #7 to be recycled. Items made from polystyrene are #6 recyclables and are **not** allowed. Examples are hard plastic CD cases, disposable cutlery, any styrofoam item (i.e., egg cartons, to-go cups or boxes, packing peanuts), etc.

Q: What's going to happen with our old blue recycling bins?

A: They are yours to keep or to throw away with your regular trash. WCA will not be picking up the bins.

Q: What the difference between yard waste and bulk waste?

A: Yard waste includes grass clippings, flower cuttings, leaves and tree limbs. These should be put in biodegradable bags, kraft paper bags or residents' cans. Large limbs should be cut to 4-foot lengths and bundled. Bulk waste includes residential furniture, household products too large to fit inside the trash cart and large appliances (washing machines, dryers, stoves, etc.). Limit: 4 bulky items per pickup.

NOTE: Per Missouri City ordinance, all garbage, trash or yard waste can be placed on the curb no earlier than 6 p.m. the day before pickup. Empty trash cans must be stored out of public view by midnight the day of pickup.

**More questions? Call WCA at 281-403-5800 or go to
wcawaste.com/missouri-city or www.missouricitytx.gov.**