

Retail and Customer Service Job Training Program

Consider this if you are:

- Serious about getting a job
- Interested in retail or customer service positions
- Ready to learn updated cashiering skills
- Needing some expert help with your job search
- Able to commit to 9 weeks of full-time training
- 18 years of age or older, & eligible to work in the U.S.
- Willing to **earn** a stipend while you **learn** new skills

2016 Sessions

May 23 – July 21
August 8 – October 6
October 17 – December 15

-Advance application required-

This FREE class includes six weeks of instruction in:

- using a cash register & point-of-sale systems
- processing financial transactions & cash-handling skills
- sales techniques, merchandising & creating displays

Plus over 90 hours of on-the-job training at a local Goodwill store!



Regular on-the-job training at the Silverdale Goodwill store provides time to practice the skills learned in class. During weeks 7 & 8, participants enter an internship at a local Goodwill store, and receive 90 additional on-the-job training hours with coaching.

The program prepares students for jobs as customer service representatives, cashiers, merchandise planners, and other occupations that require excellent customer service skills. Throughout, participants learn online job search skills, create resumes & cover letters, and practice interviewing essentials. Our Employment Specialist works with students to secure regular positions with local employers upon graduation. Program graduates work at many different companies, all over Kitsap County!

In order to be considered for this program, an in-person application and interview is required.

Please contact us for more information:

Job Training and Education Center - Silverdale

10001 Mickelberry Road NW | Silverdale, WA 98383 | 360-698-6776

www.seattlegoodwill.org

Goodwill provides quality, effective employment training and basic education to individuals experiencing significant barriers to economic opportunity. *Because jobs change lives.*

Goodwill
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