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#VegasStrong



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(775) 391-6484
Compliance Line:
(702) 751-0834

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Celebrating ACOs First Ten Years

The Centers for Medicare and Medicaid Services (CMS) Medicare Shared Savings Program (MSSP) welcomed its first group of Accountable Care Organizations (ACOs) on April 1, 2012, with 27 ACOs representing about 375,000 attributed beneficiaries in eighteen states. Now celebrating the end of its first decade, the Shared Savings Program is currently comprised of 483 ACOs serving 11,000,000 attributed beneficiaries across the country. It has taken its place as Medicare's largest and most successful value based care program and largest alternative payment model currently in operation.

Silver State ACO began as an MSSP ACO for the 2014 performance year and has grown to be one of the most successful ACOs in the history of the program. Silver State ACO has earned Shared Savings for six consecutive years (2015 – 2020), returning money to its Participants while saving Medicare more than \$162,800,000 over that time period.

Do you know of a practice that would benefit from joining Silver State ACO? Would you like to share the benefits that you gain from contact with your quality coordinator and clarification of CMS rules? Do you know a practice / practice manager / provider who would also bring benefit to Silver State ACO, assisting us in our mission of providing excellent care while reducing costs? Please let us know. If a practice that you recommend allows us to meet with them, your name will be entered to win a prize.



Speaking of prizes – to be entered to win one at the next practice meeting, respond to the email to which this newsletter was attached with the phrase, "I appreciate Silver State ACO" in the subject line.

Valley Health System Expands Services

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VALLEY HEALTH SYSTEM OVERVIEW

The Valley Health System services Southern Nevada and is owned and operated by a subsidiary of Universal Health Services, Inc., a King of Prussia, PA based company that is one of the largest healthcare management companies in the nation. Also among their many facilities are Northern Nevada Medical Center and Northern Nevada Sierra Medical Center which serve Silver State ACO's patients and practices which are located in the northern part of the state.

Each of the Valley Health System acute care hospitals in the Las Vegas valley (Centennial Hills, Desert Springs, Henderson, Spring Valley, Summerlin and Valley) is accredited as a Chest Pain and Advanced Primary Stroke Center. The Spring Mountain Treatment Center and Spring Mountain Sahara facilities, integrated into the Valley Health System, are associated with the Behavioral Health Division of Universal Health Services.

The Valley Health System ("VHS") continues to grow and expand its locations, services and quality initiatives. It aims to improve accessibility and services to both the community and the many tourists to the Las Vegas Valley. Of late, it has added multiple new medical facilities, patient care services and quality initiatives to the many already in place (including owning a majority interest of Silver State ACO).

VHS Facilities:

West Henderson Hospital

In late March, 2022, Valley Health System (VHS) hosted a ceremonial event, attended by many Nevada dignitaries, to celebrate the groundbreaking for a new 150 bed acute care hospital at St. Rose Parkway and Raiders Way. That part of the Las Vegas Valley is rapidly expanding as it's not far from the new Las Vegas Raiders headquarters. The new facility, including an emergency department, is expected to be completed in mid-2024. Advanced cardiovascular and neurological services, general and bariatric surgery, and endoscopy services will be offered in addition to general acute care.



The Valley  Health System™

Centennial Hills Hospital • Desert Springs Hospital • Henderson Hospital (2016)
Spring Valley Hospital • Summerlin Hospital • Valley Hospital

Valley Health Specialty Hospital

"Specialist" providers are experts in their fields, having spent additional time studying a particular body part or system. They are

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consulted by other providers looking for a more authoritative opinion. VHS has taken this to the next level by creating a facility specifically geared to orthopedic specialty services. The Valley Health Specialty Hospital offers orthopedic surgery, a 10 bed surgery inpatient unit and a 56 bed inpatient rehabilitation program. The facility, open since the summer of 2021, is located at S. Durango Drive and Patrick Lane, near the 215 Freeway.

ER at Valley Vista

In the Northwest, at the opposite side of the Las Vegas Valley from West Henderson, VHS has opened a freestanding Emergency Care facility. Seeing patients since January 2022, the facility is located at N. Decatur Blvd and Elkhorn Road, providing emergency care to residents of North Las Vegas and the surrounding area.



Elite Medical Center

Another freestanding Emergency Care facility, located at 150 E. Harmon Road just east of the Las Vegas strip, was acquired by VHS in July, 2021. It offers COVID-19 testing in addition to emergency care services.

VHS COLLABORATIONS:

Valley Health at Home by Bayada

In January, 2022, VHS launched a new partnership with Bayada, a leading home health care provider, to expand its reach and patient care delivery network. Together, they offer the best in home health care. As preferred providers for Silver State ACO, Participants are asked to utilize their services when home health care is indicated. They can be reached at 702-382-3030.



DispatchHealth

As described in previous newsletters, VHS and Silver State ACO are partnering with DispatchHealth to provide same day, in home medical care to Silver State ACO patients for urgent illnesses or injuries that do not require an ED visit. Providing medical care in the home is beneficial for those patients who may have a hard time getting to their doctors office. In addition, DispatchHealth is available from 8 am to 10 pm daily, including weekends and holidays, when many practices are closed.



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Avoiding an ED visit is beneficial to the patient as well as to Silver State ACO as a whole.

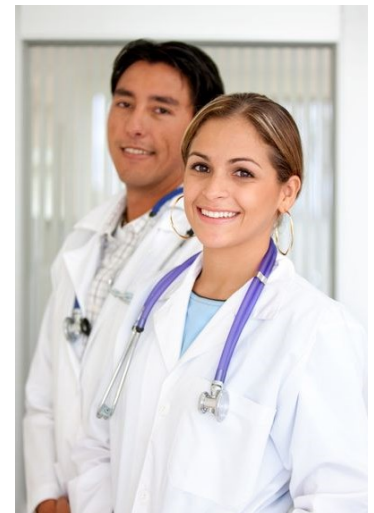
DispatchHealth services are in network for most insurance companies and generally carry an out-of-pocket cost of an urgent care center. DispatchHealth acts as an extension of the patient's primary care practice and sends clinical documentation to the practice within 48 hours of an in-home visit. In addition, DispatchHealth reaches back out to the patient within three days of the visit and will refer the patient back to his/her PCP for additional follow up, as needed.

Patients may be referred by their doctor or may refer themselves, which can be especially helpful after normal business hours. Because of the special partnership with the Valley Health System, a dedicated phone number has been established for Silver State ACO practices and patients: **725-246-1973**.

VHS QUALITY INITIATIVES / EDUCATION

Both Centennial Hills and Spring Valley Hospitals have earned designation from the Joint Commission and the American Stroke Association as Certified Thrombectomy-Capable Stroke Centers. The ER at Blue Diamond earned status as both an Acute Stroke Ready and Acute Heart Attack Ready hospital.

Since 2006, Valley Hospital has offered Graduate Medical Education (GME) programs, including general surgery and emergency medicine. The first class of Family Medicine residents will graduate in June, 2022. Plans for future programs include psychiatry and obstetrics/ gynecology.



LOCATIONS AND SPECIALTY SERVICE

During 2022, the Valley Health System is celebrating 50 years of caring for Las Vegas Valley communities. Also commemorating highlights is Summerlin Hospital, celebrating its 25 year anniversary and over 12,000 robotic surgery cases since inception of the program.

VHS facilities are located throughout the Las Vegas Valley. See map below (and attached to the newsletter email).

Certain hospitals have additional providers and/or facilities to better service certain areas of medicine:

- Advanced Cardiovascular – Desert Springs, Spring Valley, Summerlin, Valley

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- Advanced Neuro/Neurosurgical/IR – Centennial Hills, Spring Valley, Valley



- Bariatric Surgery – Desert Springs Surgical Weight Control Center
- Cardiac Rehabilitation – Desert Springs, Summerlin
- Diabetes – Desert Springs (Inpatient and outpatient)
- Maternity – Centennial Hills, Henderson, Spring Valley, Summerlin
- Oncology – Summerlin (Inpatient)
- Outpatient Therapy – Centennial Hills, Summerlin, Specialty Hospital
- Pediatric ER, PICU, General, Surgery, Cancer, Outpatient Therapy - Summerlin
- Wound Care & Hyperbaric Medicine (Outpatient) – All hospitals

Our healthcare family is growing...



- 1 Centennial Hills Hospital**
6900 N. Durango Dr. at Deer Springs Way
- 2 Summerlin Hospital**
657 N. Town Center Dr. at Hualapai
- 3 Spring Valley Hospital**
5400 S. Rainbow Blvd. at Hacienda
- 4 Valley Hospital**
620 Shadow Lane at Alta
- 5 Desert Springs Hospital**
2075 E. Flamingo Rd. -
2 blocks west of Eastern
- 6 Henderson Hospital**
1050 W. Galleria Dr., Henderson
- 7 Desert View Hospital**
(an affiliate of The Valley Health System)
360 S. Lola Lane, Pahrump
- 8 Spring Mountain Treatment Center**
7000 West Spring Mountain Rd.
- 9 Spring Mountain Sahara**
5460 West Sahara Ave.
- 10 ER at Green Valley Ranch**
(an extension of Henderson Hospital)
2581 St. Rose Parkway, Henderson
- 11 ER at Blue Diamond**
(an extension of Spring Valley Hospital)
9217 S. Cimarron Rd. at Blue Diamond
- 12 ER at Valley Vista**
(an extension of Centennial Hills Hospital)
7230 N. Decatur Blvd. at Elkhorn
- 13 Valley Health Specialty Hospital**
(an extension of Spring Valley Hospital)
8656 W. Patrick at Durango
- 14 Elite Medical Center**
(an extension of Valley Hospital)
150 E. Harmon, Las Vegas Strip

CHANGE OF VENUE for Northern Nevada Practice Meeting

In celebration of the opening of the new Northern Nevada Sierra Medical Center, and Universal Health System's excitement to introduce the facility to medical personnel in the area, the Silver State ACO Practice meeting, scheduled for Thursday, May 5th, will now take place in Room AD 1-101



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(Small Conference Room) at the facility, located at 625 Innovation Drive, Reno, NV 89511.

Experian Completes Rebuild for Silver State ACO

We appreciate our user's patience while Experian has been upgrading the system which notifies our Participant practices when a patient has been discharged from the hospital.

We have worked closely with Experian to make the transition as smooth as possible. But, as is true whenever there are changes, some users have encountered issues when logging back into the system. We



believe that all issues have now been ironed out.

If you are still encountering problems, can't log in, or have not been updated by a member of the Silver State ACO staff in response to a question you've raised, please contact us. In addition, if you are new to the system or would like training or a refresher on its use and benefits, please reach out to your quality coordinator or directly to Rena Kantor, Director of Operations (702-751-0945).

QUALITY MEASURES SPOTLIGHT

Preventative Care:

Colorectal Cancer Screening

The Centers for Medicare and Medicaid Services (CMS) requires the ACO to report several Quality Measures on behalf of our Participant Practices. This month we are focusing on the "Colorectal Cancer Screening" measure.



SPOTLIGHT

CMS requires patients aged 50-75 years to have an appropriate screening for colorectal cancer. Patients with a diagnosis or documented history of colorectal cancer or a total colectomy will be excluded from this measure (as long as this is documented in the patient's chart.)

Appropriate screenings are:

- Fecal Occult Blood Test (FOBT) during the measurement period
- Flexible Sigmoidoscopy or CT Colongraphy during the measurement period or the four years prior
- Colonoscopy during the measurement period or nine years prior
- Fecal Immunochemical DNA Test (FIT-DNA) during the measurement period or two years prior

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This measure may be documented during a telehealth encounter.

Regardless of whether the documentation is made during an in-office visit or a telehealth encounter the documentation in the medical record must include the following:

1. Type of test
2. Date test was performed (Year is ***required***)
3. Results or findings. "Normal" and "Abnormal" are acceptable results

Below are some examples of documentation that Medicare will accept. As you will see these include all of the elements listed above:

- Colonoscopy 2018 Abnormal
- FOBT 2022 Normal

Below are examples of documentation Medicare will not accept because they do not contain all 3 of the required elements:

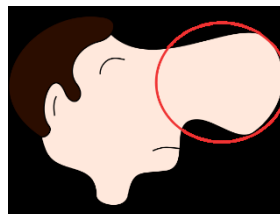
- Normal Cologuard (**Missing year completed**)
- Colonoscopy 2019 (**Missing result/finding**)

Please reach out to your Quality Coordinator if you have any questions or need help meeting this measure.

Security Reminders

Recently, Silver State ACO received an email – from itself! More specifically the email came from "Outlook Accounts <silverstateaco@silverstateaco.com>." As most of you know, that email address does exist. The subject of the email referred to "ON HOLD: Pending incoming messages."

Nothing specific in the message would raise eyebrows. However, because there are not many users of that email address, something "smelled fishy" and the email was brought to the attention of Silver State ACO's IT team. After careful research it was determined that the email had, in fact, been "phishing."



The point? Trust your instincts! If something seems not quite right, remember that "better safe than sorry." Our patients entrust us with their health but also with their very private information. We must do our best to protect both.

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Please post:

SILVER STATE ACO COMPLIANCE LINE:
702-751-0834

Available for secure reporting of any suspected compliance issues, without fear of retribution.

Practice Meeting Schedule for 2022:

Watch emails for changes to schedule or venue (in person/ virtual)

SOUTHERN NEVADA

Meetings are scheduled to be held at 11:30 a.m.

Wednesday, May 4, 2022 - at Summerlin Hospital

Wednesday, August 3, 2022 - at Desert Springs Hospital

Wednesday, November 2, 2022 - at Summerlin Hospital

NORTHERN NEVADA

Meet and greet begins at 5 p.m., program begins at 5:30.

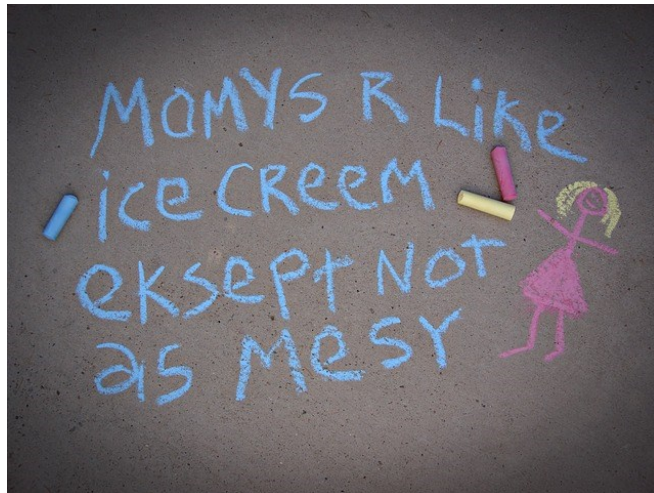
The following meeting will be held in the small conference room at
the new Northern Nevada **Sierra Medical Center (625 Innovation
Drive in Reno):**

Thursday, May 5, 2022

The following meetings are scheduled to be held at NNMC Sparks
Medical Building, Suite 201:

Thursday, August 4, 2022

Thursday, November 3, 2022



"God could not be everywhere and therefore he made mothers."

Rudyard Kipling (1865-1936) was an English journalist and writer of short stories, poems and novels. Among other well known works, he is credited with having written the Jungle Book. Although the story was made "famous" by the 1967 Disney film (and subsequent remakes), Kipling actually wrote it in 1894. He was awarded the Nobel Prize in Literature in 1907.

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*Stay Safe
and
Healthy*